

The prices listed overleaf are current to 30 June 2023. Fees are reviewed annually and are subject to change from July 1 every year.

- ◁ Fees will continue to be charged until such time Council receives cancellation advice and the bin is removed.
- ◁ Payment for additional services is required by the date listed on the rates notice. Failure to meet this deadline can result in removal of any bin services.
- ◁ Your Council supplied bins will be collected from the kerbside or otherwise nominated collection point on the collection day nominated for your area. If you are unsure of your collection day please refer to our website (www.monash.vic.gov.au), Council supplied collection calendar or call us on 9518 3555. Bins provided from other sources will not be cleared. Bins must be presented in the collection point by 6am on the collection morning.
- ◁ The maximum gross weight of the bin and its contents must not exceed 72kg and the lid must be properly closed for collection to occur.
- ◁ It is the duty of the occupier to keep the bin clean and in a hygienic condition. The occupier is also responsible for tidying any rubbish spillage or cleaning up any litter that falls from the bin.
- ◁ Council will repair or replace the bin free of charge if it is accidentally damaged or if it is stolen.
- ◁ If a bin is damaged as a result of misuse or other action on the part of the user or if the bin is lost as a result of an action or failure to act to protect the bin against loss or damage, the Council may charge the property owner the cost of repair or for the cost of replacement of the bin.
- ◁ Properties under construction are required to contact Council for removal of bins; to eliminate misuse of bins (contamination) and bins being stolen. Bins will be provided once construction is completed and the property is occupied.
- ◁ In instances where a Waste Management Plan has been completed for the property; Council will supply bins according to this plan. Additional bins may not be able to be arranged.
- ◁ From time to time Council or its contractors may undertake an audit of any Council bins. This may include but is not limited to; making a visual inspection of the contents, checking contents for contamination, checking the unique bin serial number and inspecting the condition of the bin.
- ◁ *For a complete list of terms and conditions in addition to those listed above please refer to the 'Conditions of Service and Supply' document, available by contacting Customer Service on 9518 3555.*

Bin Upgrade – 120L to 240L

Upon selection to upgrade your waste bin, the 120L bin will be removed and a 240L bin delivered in its place. The additional cost of this larger bin will be charged on an annual basis and will be included in the properties rates notice. In the financial year the bin is delivered the amount will be calculated on a pro-rata basis, based on when the upgrade occurred. An updated rates notice will then be issued for any outstanding amounts. The property owner may downgrade their bin at any time by contacting Customer Service on 9518 3555. Upon notification of request to downgrade, the bin will be exchanged for the smaller size by Council within five working days.

Additional Bins

Payment for any additional bin(s) will be charged on an annual basis and will be included in the properties rates notice. In the financial year the bin is delivered the amount will be calculated on a pro-rata basis, based on when delivery occurred. Additional 240L landfill (red) bins are only available after the property has upgraded the 120L landfill bin to 240L landfill bin. An updated rates notice will then be issued for any outstanding amounts. The property owner may cancel their additional bin(s) at any time by contacting Customer Service on 9518 3555. Upon cancellation of additional bin(s) the bins will be removed by Council within five working days.

Your privacy

The Privacy and Data Protection Act 2014 protects the personal information of individuals. Monash Council takes this responsibility seriously and endeavours to manage and protect personal information in its possession at all times. Council has adopted policies and procedures to protect personal information.

These are available on Council's web site at: www.monash.vic.gov.au/privacy

Privacy Collection Statement

The personal information you have provided in this form and any other information you provide in relation to your request, is being collected by the Monash City Council for the primary purpose of processing your application for a residential waste bin(s). If you do not provide the requested information your request will be unable to be processed. Your personal information will not be disclosed to any external party without your consent, unless required or authorised by law. If you wish to gain access to, or alter any personal information you have supplied on this application, please contact Council's Privacy Officer on 9518 3081.