

Waste Collection Services

Application for First Residential Food and Garden (green lid) Waste Bin

This form is for households applying for their first food and garden waste (green) bin. There is no charge for this bin, however residents must demonstrate they have somewhere suitable to store their bin and place out for collection. Please contact Customer Experience on 9518 3555 to discuss any enquiries.

Applicant Details:

I am the property owner / tenant *(Please tick)*

Name: _____

Property Address: _____

Telephone Number (BH): _____ Mobile: _____

Email Address: _____

Postal Address *(if different from Property Address)*

Green Waste Service Requested: (Please tick)

1 (one) **120-litre** food and garden (green lid) bin plus one kitchen caddy

1 (one) **240-litre** food and garden (green lid) bin plus one kitchen caddy

On bin collection day: (Please tick)

There is enough space for my bin on my nature strip (I will leave 50cm between the bins, trees and poles and 1 metre between the bins and parked cars).

My neighbours/apartment place bins on my nature strip and I believe there is space for my bin.

I'm not sure if there will be enough space for my green waste bin.

Other (provide comments below:

OFFICE USE ONLY

Pathways CR: _____ Request date: _____ Delivery date: _____

At times other than on bin day, I will store my green bin: (Please tick)

- In a shaded/covered area on my property, without access by the public. There is space in this area for a food and garden (green lid) bin.
- In a shaded/covered bin storage area, with other shared bins (e.g., communal apartment bins). I believe there is space in this area for a food and garden (green lid) bin.
- Other (provide comments below:
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Bin Usage Commitment (Please tick):

- I will use my food and garden (green lid) bin(s) correctly and only put accepted food and food and garden waste items in the bin.
- I will collect food scraps loose in my kitchen caddy or only use paper towel or compostable liners (which meet the Australian Standards AS4736) to line my caddy.
- I will educate those who I live with, what can go in the food and garden (green lid) bin.

Service Agreement

I confirm that I am the ratepayer/tenant of the above property. I agree to the terms and conditions on the back of this form and as listed in the "Conditions of Service and Supply".

Applicant Signature: _____ **Date:** _____

Please return the completed form to:

Post: Administration Officer (Waste Services), PO Box 1, GLEN WAVERLEY 3150.

Email: mail@monash.vic.gov.au

In Person: Civic Centre – 293 Springvale Road, Glen Waverley
or Oakleigh Service Centre – 3 Atherton Road, Oakleigh

Terms and Conditions

- Your Council-supplied bins will be collected from the kerbside or otherwise nominated collection point on the collection day nominated for your area. If you are unsure of your collection day, please refer to our website (www.monash.vic.gov.au), Council supplied collection calendar, or call us on 9518 3555. Bins provided from other sources will not be cleared. Bins must be presented at the collection point by 6am on the collection morning.
- The maximum gross weight of the bin and its contents must not exceed 72kg and the lid must be properly closed for collection to occur.
- It is the duty of the occupier to keep the bin clean and in a hygienic condition. The occupier is also responsible for tidying any rubbish spillage or cleaning up any litter that falls from the bin.
- Council will repair or replace the bin free of charge if it is accidentally damaged or if it is stolen.
- The green bin must only contain accepted food and garden waste as outlined at www.monash.vic.gov.au/green-waste. If we find your bin has excessive contamination, we will contact you to remove the contamination. If your bin continues to have contamination on repeated inspections, we may remove this service.
- If a bin is damaged as a result of misuse or other action on the part of the user or if the bin is lost as a result of an action or failure to act to protect the bin against loss or damage, the Council may charge the property owner the cost of repair or for the cost of replacement of the bin.
- Properties under construction are required to contact Council for the removal of bins; to eliminate misuse of bins (contamination) and bins being stolen. Bins will be provided once construction is completed, and the property is occupied.
- From time-to-time Council or its contractors may undertake an audit of any Council bins. This may include but is not limited to; making a visual inspection of the contents, checking contents for contamination, checking the unique bin serial number, and inspecting the condition of the bin.

For a complete list of terms and conditions in addition to those listed above please refer to the “Conditions of Service and Supply” document, available by contacting Customer Experience on 9518 3555.

Privacy Collection Statement

Monash City Council (“Council”) collects personal information via this form to provide you with the service you are seeking and/or to fulfill its statutory responsibilities, and for related purposes which you may reasonably expect. Council will not release or provide your personal information to any other person or body, unless (a) it has been authorised to do so by you, or (b) it is permitted or required to do so by law, or (c) it is appropriate or required in the performance of the functions of Council. If you do not supply the requested information, we may not be able to provide you with the service and/or fulfill our statutory responsibilities. You may gain access to your personal information by contacting Council’s Privacy Officer via telephone on 9518 3555 or email at mail@monash.vic.gov.au. Further details are available at the Privacy page on Council’s website (www.monash.vic.gov.au).