

# Oakleigh Community Action Plan 2015



## **Overview**

The Oakleigh Community Action Plan is a plan for the local community developed in Partnership with the local community. This draft plan has been the result of a series of community conversations. The aim of the plan is to enhance Oakleigh to be an even better place to live, work and participate in community life.

The Oakleigh Community Action Plan is not static and will evolve over time as the community become more involved in putting the plan into action.

Further details about Oakleigh social statistics are provided in the appendix.

If you want more information, or want to get involved in 'Strengthening the Oakleigh Community' contact Colin Bostock on 9569 6039, 0419 778195 or email: <u>colinb@monash.vic.gov.au</u>

## Acknowledgements

Community projects depend on the goodwill and support of individuals who give generously of their time and expertise. The City of Monash would like to thank the following groups, organisations and individuals for their support of the Oakleigh Community Action Plan:

Oakleigh Village Business & Traders Association, Oakleigh Rotary, Oakleigh Combined Probus, Oakleigh RSL, Oakleigh Bowling Club, Oakleigh Police, New Hope Foundation, Oakleigh Senior Citizens Club, Oakleigh Historical Society, Oakleigh Centre, Oakleigh Primary School, Sacred Heart Primary School, other sporting clubs, and places of worship.

## Scope of the Oakleigh Community Action Plan

The focus of the Oakleigh Community Action Plan lies in the Oakleigh Activity Centre and the plan draws its energy and inspiration from the many different geographic communities and communities of interest that relate to that activity centre.

## Community Plan Development Process

The Oakleigh Community Action Plan has drawn on a range of sources and consultation methods to arrive at its current stage. These included:

- A demographic profile of Oakleigh
- One to one consultations with key organisations providing services to the Oakleigh area
- A public forum held during the course of the plan's development
- Two workshops with Oakleigh businesses and traders

- Survey results from Oakleigh businesses and traders;
- Results from the Monash in Four Community Survey
- Results from the Age Friendly Monash Community Consultation
- Oakleigh Town Centre Place Making Project
- Feedback on the draft plan 'Themes and Key Actions'

A number of plans and surveys that have been conducted in the Oakleigh Activity Centre have been referred to where considered relevant:

- Oakleigh Walkability Report (2006)
- Oakleigh Village Urban Design Guidelines (2007)
- Oakleigh Village Rejuvenation schematic design report (2010)
- Oakleigh Town centre Placemaking Project Village Well (2010)
- Oakleigh Major Activity Centre Structure Plan (2012)

## Oakleigh Community Action Plan: Themes

The following themes have emerged as part of the community engagement process:

#### **Communicating & Learning**

The purpose of this theme is to ensure that the community is both well informed and has opportunities to communicate issues to Council and other relevant authorities. This will involve the creation of mechanisms through which Council gain a greater understanding and learn from the community about its needs, challenges and opportunities. It is about developing relationships with Council and the community to better understand issues and share in solutions.

#### **Community Wellbeing**

The purpose of this theme is to identify both the services that are utilised and the activities that are participated in, to enhance community wellbeing. There is a need to ensure our vulnerable community members benefit through improved access to these services and activities and that these services and programs are responsive to local needs. It is also about improving social connectedness and community members actively participating in community life.

#### The Built and Natural Environment

The built and natural environment was identified as of great importance to the local community. There are local environmental and built features, which the community acknowledged as community strengths. In particular, issues related to future developments, housing, open space and community facilities were identified as being of a priority.

#### **Community Safety, Access & Amenity**

To continue to make Oakleigh and the surrounding areas a great place to live through continuing improvements to the safety, access and amenity of the area. By addressing these identified issues residents confidence to participate fully in the life of their community will be enhanced.

#### **Recreation & Leisure**

The purpose of this theme is to ensure that the whole community is aware of the full range of recreation and leisure activities that can be accessed in the community as well as investigating opportunities to further develop recreation and leisure activities.

#### **Implementing the Oakleigh Community Action Plan**

The development of the Oakleigh Community Action Plan has depended on the active participation of members of the local community. The implementation of the plan will rely on members of the local community as well as a range of other key stakeholders.

Community volunteers are consequently encouraged to participate in the implementation of the Oakleigh Community Action Plan. As are local members of the community who have so far not participated but are interested in doing so.

Participation can range from keeping informed about the plan's progress and providing feedback from time to time, to being actively involved in the management of the broader implementation of the plan. The Place Manager will contact those members of the community who wish to be actively involved and will organise a series of meetings around the main Action Plan Themes.

Many of the actions within the plan are reliant on further resources and budget. Monash Council will endeavour to develop partnerships with government, business, community organisations and community members, to seek further resources and financial support for the implementation of the plan.

#### **Oakleigh Village - a Snapshot**

The Census population of Oakleigh in 2011 was 7,919, with just over 40% of these residents speaking a language other than English at home. The most common other languages include Greek, Mandarin, Italian and Cantonese. The population is becoming more ethnically diverse, with the proportion of Greek people declining, and the proportion of people from countries such as China and India increasing.

The resident workforce is also more skilled, as an increasing proportion of the local residents work in the retail trade, professional services, education and training and administration, whilst the proportion of local residents working in areas such as manufacturing, construction, wholesale trades and transport has declined.

Population forecasts indicate that Oakleigh will increase by over 2000 people to 9972 by 2026 due to natural increase and in-migration to the activity centre. By the year 2026, it is forecast that lone person households and couples without dependants will account for 50% of all households in Oakleigh.

#### Key Features and Strengths of Oakleigh Village

Access to public transport is good with the transport interchange located along Burlington, Portman and Station Street, comprising the Oakleigh train station, 11 bus routes and a taxi rank. There is a range of community, education and civic facilities. Warrawee Park and surrounds accommodates a number of essential services, including Monash Public Library, Council Service Centre, Maternal and Child Health Centre, Oakleigh Hall, Monash Seminar and Training Centre, Monash Federation Centre and the Oakleigh Police station.

There are also a number of essential private and government support agencies concentrated through the Village, supporting people with a disability, the aged and those seeking employment, education and training.

Warrawee Park is a focus for many community groups, businesses and visitors to Oakleigh, who can enjoy the parklands and outdoor setting. This also provides an appealing venue for community events and celebrations.

Eaton Mall is a key dining and coffee hub with a strong focus on food, authentic Greek restaurants and cafes, a lively atmosphere, and growing number of new 'contemporary' cuisines emerging. The completion of the upgrade in 2012 bolstered the appeal and attraction of this area that creates a buzz of activity and life in the Oakleigh Village. There is a wide range of fresh food offerings in Oakleigh, from a diverse mix of cultures and origins. These range from the continental butchers, to fresh pasta, to Asian grocers, seafood and nuts. The Village is further strengthened by the Oakleigh Market in Chester Street, and two major supermarkets in Oakleigh Central shopping mall.

#### Key insights arising from the community consultations

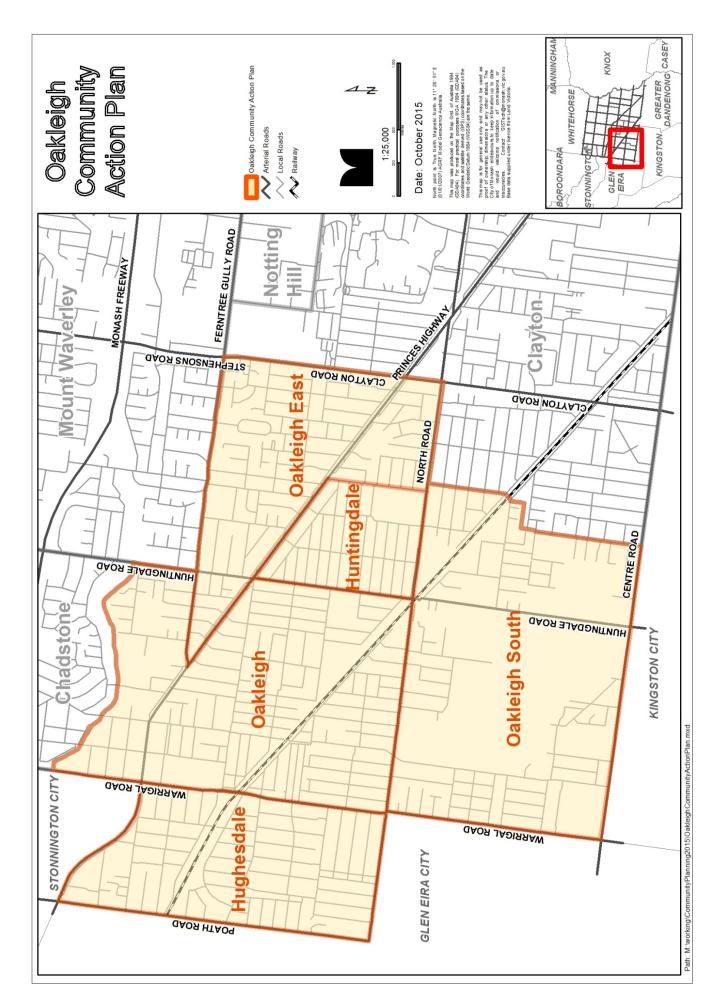
The majority of local residents who were consulted were very positive about living in Oakleigh. The things they like about the area included accessibility to the freeway, train network and other public transport options. Other words used to describe Oakleigh were: European buzz, cosmopolitan, vibrant, multicultural, great atmosphere, Greek, foodies paradise, lively and friendly, building and parklands, and the vibe.

There was some concern, however from residents about the increase in residential and retail density within the Activity Centre and the impact this would have on the 'Village' atmosphere. Other areas of concern were lack of parking for visitors, traffic congestion, conserving heritage buildings and streetscapes, retention of open space and community safety around the train station.

#### **Evaluation Framework**

The Oakleigh Community Action Plan will be evaluated every 12 months against each listed action. All achievements will be reported. Where there are barriers to achieving certain objectives these will also be reported. It is envisaged that the Oakleigh Community Action Plan will have a five year life span.

#### Map of Oakleigh Community Action Plan Project Area



## Theme 1: Communication and Learning

The purpose of this theme is to ensure that the community is both well informed and has opportunities to communicate issues to Council and other relevant authorities. Council has been working hard to create mechanisms through which Council can better learn from the community about its needs, challenges and opportunities. It is about learning from each other so that issues can be responded to by all parties.

1.1 Develop ways of communicating with the local community to keep them informed of services, events and activities such that their experience of living in the local community is enhanced.

Why	How	Resourcing <sup>1</sup>	Who	When
The community do not always know what services within the City of Monash are available to them and what activities they can participate in.	Regular Newsletters, Multimedia methodologies (Facebook, Council Website, Oakleigh Village Traders Website, Oakleigh Village Blog) Translated information	F	<ul> <li>Monash Council</li> <li>All service providers delivering services to the community</li> <li>Oakleigh Village Business &amp; Traders Association</li> <li>Community Networks</li> </ul>	Short to mid term
awareness of Council's website and Social media platforms	Newsletter or postcards in coffee shops to promote 'What's On' in Oakleigh	F		
Hughesdale residents are keen to strengthen their communication links to Oakleigh and the City of	Continue to strengthen the Library as a community hub including investigating a public art trail	S		

<sup>&</sup>lt;sup>1</sup> F = Funded within existing resources. S = Subject to approval by Council as part of an Annual Budget process or funding secured through available grant application processes to Federal or State Governments or other appropriate funding bodies.

Monash				

#### **1.2** Promotion of services and facilities.

Why	How	Resourcing	Who	When
Increase awareness and connection of local services to the community so know what they can access if there is a need.	Promotion of the Oakleigh Service Centre, Monash Seminar & Training Centre & Oakleigh Hall, Regular Newsletters, Multimedia methodologies (Facebook, Council Website, Oakleigh Village Traders Website, Oakleigh Village Blog)	F	<ul> <li>Monash Council</li> <li>Monash Council Library Service</li> <li>Oakleigh Community groups and associations</li> <li>All service providers delivering services to the community</li> </ul>	Mid to long term

#### 1.3 Promotion of Oakleigh Village Activity Centre

Why	How	Resourcing	Who	When
When local residents and visitors shop locally, the local business benefits from increased economic activity which can lead to increased employment and a more vibrant shopping	The Oakleigh Village Business & Traders Association to increase the profile of the activity centre through a multimedia approach	F	<ul> <li>Oakleigh Village Business &amp; Traders Association</li> <li>Individual Businesses &amp; Traders</li> <li>Monash Council Economic Development Unit</li> </ul>	Mid to long term
centre.	Use of the Oakleigh Village			
	website to promote local	F		

Walking Tours of Oakleigh shops and facilities	events and local community interest stories Ensure that there is promotion of all businesses in Oakleigh			
	Investigate the provision of free Wi-Fi in the Oakleigh Village precinct (Telstra are conducting a trial of free Wi-Fi within Eaton Mall as of June 2015 as part of their Telstra Air)	S		

1.4 Develop improved mechanisms for the community to raise issues, voice concerns and provide feedback to the State Government, Monash Council and other Community Agencies delivering services to the local community.

Why	How	Resourcing	Who	When
The community want the opportunity to provide feedback to government and service providers about what and how services are delivered to the local community.	Establish local Neighbourhood Committee or similar group. A range of community engagement strategies. Continue to hold Council Meetings in local community venues. On-line feedback forms. Listening Posts	F	<ul> <li>Monash Council</li> <li>Interested members of the community</li> <li>All service providers delivering services to the local community</li> </ul>	Short term

#### **1.5** Deliver Community Education Programs around issues that contribute to Health & Wellbeing, Planning etc.

Why	How	Resourcing	Who	When
The community want to be kept informed about issues that contribute to their health and wellbeing	•	S	<ul> <li>Monash Council</li> <li>Other service delivery organisations</li> <li>Training Providers</li> </ul>	Mid to long term

**1.6** The local community to regularly celebrate its diversity.

Why	How	Resourcing	Who	When
Through celebrating its	Oakleigh Music & Food		Monash Council	Short term
diversity the community	Festival, Greek Festival,	F	<ul> <li>Local organising Committees</li> </ul>	
becomes more resilient,	Oakleigh Carols in the Park			
tolerant and understanding	and other community			
of other cultures	events			

#### **1.7 Volunteering opportunities**

Why	How	Resourcing	Who	When
The community want to understand the benefits of volunteering and the links to community connectedness.	Organise presentations & forums in the Monash Seminar & Training Centre and other venues, on the benefits and the diversity of volunteering roles	S	<ul> <li>Monash Council Economic Development Unit</li> <li>South Eastern Volunteer Resource Centre</li> <li>Link Health and Community</li> <li>Other Volunteer organisations</li> </ul>	Short to mid term

#### 1.8 Learning Opportunities

Why	How	Resourcing	Who	When
The community wants to explore opportunities for adult education	Investigate possibility of expanded programs at Oakleigh Library. Investigate creation of U3A program in Oakleigh. Learning opportunities for residents over 55 who are working (after hours). Consult with community on types of learning and opportunities of interest.	S	<ul> <li>Monash Council</li> <li>Monash Council Library Service</li> <li>University of the 3<sup>rd</sup> Age</li> </ul>	Mid to long term

## Theme 2: Community Wellbeing

The purpose of this theme is to identify services and activities that the community could participate in, to enhance the general community wellbeing. There is a need to ensure families, older people, young people, international students, emerging CALD communities and other people potentially at risk benefiting from services and activities that are responsive to local needs. It is also about social connectedness and community members actively participating in civic life.

#### 2.1 A healthy community of older persons.

Why	How	Resourcing	Who	When
The community would like to see increased support services for aged residents	Implementation of actions from the Monash Age Friendly Plan. Service Providers to continue to develop relevant services that target aged residents in the community.	S	<ul> <li>Monash Council</li> <li>Link Health and Community</li> <li>State Government</li> <li>Volunteers</li> </ul>	Short to mid term
	The establishment of new premises for Link Health and Community in Oakleigh. Keeping community aware of changes and supporting them through process of change	F		

#### 2.2 A range of comprehensive services that address risks of social isolation

Why	How	Resourcing	Who	When
The community would like to see a number of health and wellbeing services that address the risk of social isolation	Develop services or activities that target the risk of social isolation (i.e. creation of a community garden)	S	<ul> <li>Monash Council</li> <li>Link Health and Community</li> <li>State Government</li> <li>Volunteers</li> </ul>	Short to mid term

#### 2.3 A range of services and activities that support young people

Why	How	Resourcing	Who	When
The community wants young people to stay active and engaged	Continue to provide a range of services that are sensitive to the needs of young people	S	<ul> <li>Monash Council</li> <li>State Government</li> <li>Service providers</li> <li>Local Schools</li> </ul>	Mid to long term
	Continue to provide a range of activities that provide opportunities for young people to connect with each other positively, develop relationships and participate in their community	S		
	Youth lead forum – engage with schools and agencies for a youth lead group who can develop ideas	S		

Council to strengthen partnerships with SEEAC and New Hope	F	
Explore ways to further engage local schools in community life	F	
Further training, pathways to employment for vulnerable young people or those identified as at risk of leaving school early.	S	

2.4 Identify actions that will address emerging health issues

Why	How	Resourcing	Who	When
Limit or ban smoking in alfresco dining areas	The State Government have announced they will introduce a smoking ban in all outdoor dining areas from August 2017. Council will continue advocacy to ensure implementation of this welcome commitment.	F	<ul> <li>Monash Council</li> <li>State Government</li> <li>Service providers</li> <li>Oakleigh Village Business and Traders Association</li> </ul>	Mid to long term
Tackle the problem of obesity, especially in our children	Encourage healthy eating options in our Schools and local restaurants and cafes	F		

## Theme 3: The Built and Natural Environment

The built and natural environment was identified as of great importance to the local community. There are local environmental and built features, which the community acknowledged as community strengths. In particular issues related to future developments, housing, open space and community facilities were identified as being of a priority.

#### 3.1 Sustainable development in the local area

Why	How	Resourcing	Who	When
The community wishes to	Support the use of		State Government	Mid to long term
retain the neighbourhood character and foster the	innovative design that respects and where	S	Monash Council	
'Village' atmosphere	possible conserves the	5		
currently associated with	traditional Oakleigh Activity		• Private Land and property	
Oakleigh	Centre character		Owners	
	Encourage a range of appropriate activities that meet cultural and entertainment needs in the wider Oakleigh area.	S	<ul> <li>Property developers</li> </ul>	
	Where possible conserve			
The community sees the	and enhance the	F		
recent increase in	pedestrian friendly village			
population adding strain to parking, local facilities and	character and encourage appropriate development.			
services				
	Advocate for suitable car			
	parking to meet the	S		

changing needs of the Oakleigh Activity Centre		
Advocate for improved pedestrian linkages between key locations within the Oakleigh Activity Centre	F	

#### 3.2 The care of open and green spaces

Why	How	Resourcing	Who	When
The community would like	Continue to invest in		Monash Council	Short to mid term
to see our parks, reserves	Festivals and Events	F		
and playgrounds have			State Government	
more amenities for	More locally based events	6		
families	or street parties and	S	Community Groups	
	activities			
	Promote the use of existing		Environment Groups	
	facilities i.e. Warrawee	F	c. Community	
	Park Bandstand –	•	Community	
	lunchtime performances in			
	warmer weather			
	Increase the use of			
	indigenous plants	F		

	n Space in the Activity re – Children's play	S	
area,	, casual exercise		
оррс	ortunities		

#### 3.3 Access to community facilities

Why	How	Resourcing	Who	When
The community would like to know more about how to access our local facilities	Information on local facilities, their usage, availability and costs to be promoted to the local community	F	<ul> <li>Monash Council</li> </ul>	Short to mid term
	Ensuring alignment with the Monash Library Service Strategic Plan, investigate options to make the Library more inviting, inclusive and reflective of the community	F		
	Look at innovative ways to use the Hall and library as creative performance space	S		
	Explore access options for the Monash Seminar &	S		

Training Centre (welcoming entrance from Atherton Road)			
Investigate options for improving conference facilities at Monash Seminar and Training Centre – dependant on future available car parking provision	S		

## Theme 4: Community Safety

Work together to make Oakleigh and the surrounding areas a great place to live through continuing improvements to the safety, access and amenity of the area. By addressing these identified issues residents confidence to participate fully in the life of their community will be enhanced.

#### 4.1 Improved Traffic management in the local area

Why	How	Resourcing	Who	When
The community would like	Improve options related to		Monash Council	Short to mid term
to see improvements to the	car parking in the local	S		
way traffic is managed	area		Vic Roads	
	Improved road signage			
	and pedestrian crossings	S		
	in the Activity Centre			
	Seek to reduce speed to			
	40kph on roads within the	F		
	Oakleigh Activity Centre			

#### 4.2 Improve outcomes related to both actual and perceptions of community safety

Why	How	Resourcing	Who	When
The community	Increase police presence at		Vic Police	Mid to long term
highlighted that Oakleigh	Oakleigh Station and			
train station is an area	improve the lighting in the	S	<ul> <li>Monash Council</li> </ul>	
where they feel unsafe	station underpass and			
	railway car parks		Vic Track	
	Improve visual appearance			
	in transport interchange			
	area – involve local students	S		
	in art projects/creation of			
	murals to beautify area			
	Conduct Crime Prevention			
Graffiti continues to be a	through Environmental	F		
problem in the Activity	Design Audit (CPTED) in and			
centre and the wider	around Oakleigh Station			
Oakleigh area				
	Improve signage from			
	transport interchange to	S		
	shops			
	Vie Track to tackle flooding	F		
	Vic Track to tackle flooding	F		
The increase in Licensed	issues in the underpass			
premises and late trading				
premises and late tradiling				

hours has raised concerns			
hours has raised concerns	Mark with Dolice and		
about safety, particularly	Work with Police and	c	
in the evening	Council staff to identify and	S	
	clean-up graffiti hot spots		
Large motorbikes using			
Eaton Mall to traverse and	Councils new Licensed		
parking on footpaths	Premises Policy	F	
	Conduct Safety Audit with	F	
Anti-social driving on local	Victoria Police		
roads is still a major			
concern	Identify alternative parking		
	arrangements for	F	
	motorbikes and enforce		
	compliance		
	Council officers continue to		
	work with VicRoads and		
	Victoria Police to monitor	F	
	and implement measures to	-	
	discourage anti-social		
	driving		

#### 4.3 Continue to transform and beautify neglected areas in Oakleigh and its surrounds

Why	How	Resourcing	Who	When
The addition of street art in Oakleigh has attracted community support. There are a number of neglected areas that would benefit	Installation of street art or improved lighting and horticultural interventions	S	Monash Council	Mid to long term
from the transformation of dead space (Warrigal Road underpass)			Clayton and Clarinda Art	
Murals at Oakleigh Station need to be renovated	Refurbish/renovate murals at Oakleigh Station Remove/renovate the	S	Group – engage young people/schools to assist	
Eaton Mall has become a very busy and congested space. Create an attractive and quiet Piazza area away from the Mall	current ageing toilet block in Chester St and utilise the existing mature trees to create an attractive gathering space.	F	<ul> <li>Run a community competition for design ideas</li> </ul>	
Investigate possibility of Urban Forest on vacant land bordered by Ferntree Gully Road and Dandenong Road.	Encourage development of		<ul> <li>Oakleigh RSL, Oakleigh Bowls Club, Oakleigh Chargers, Oakleigh Cricket Club &amp; Oakleigh Library</li> </ul>	
Increase interest in the use	partnerships in the Warrawee Park Precinct.	F		

of Warrawee Park Precinct – activate the space			
Investigate options to make the Hanover St car park more attractive with plantings and other features		Monash Council	

## Theme 5: Recreation & Leisure

The purpose of this theme is to ensure that the whole community is aware of the full range of recreation and leisure activities that can be accessed in the community as well as investigating opportunities to further develop recreation and leisure activities.

5.1 Promote the many outdoor recreation and sporting opportunities available for the local community.

Why	How	Resourcing	Who	When
The community want to participate in a range of active outdoor leisure and	Encourage local sporting clubs to be more proactive in promoting opportunities	F	Monash Council	Short to mid term
recreational activities	to the community		Local outdoor sporting clubs	
	Utilise a wide range of communication avenues to engage with the community	F	<ul><li>Monash University</li><li>Oakleigh Library</li></ul>	
	including a greater use of social media		• Oakleigh Library	
	Install pop up soccer facility and half basketball court in suitable location	S		
	Walking groups – twilight Heritage walk	S		

#### 5.2 Protect the parks, open spaces and tracks in Oakleigh

Why	How	Resourcing	Who	When
The community wish to ensure that the protection of open spaces, and investment in them, continues so that their use	Increase the usage and diversity of physical activity at our parks, open spaces and tracks.	S	Monash Council	Mid to long term
can be maximised for the health and wellbeing of residents	Engage and assist local 'Friends of' groups to ensure that our trails and other areas remain attractive and protected.	F	<ul> <li>'Friends of' groups and associations</li> </ul>	
Investigate opportunities to increase community use of Warrawee Park	Use of seating and shade to encourage increased usage	S	<ul> <li>Seek community ideas and suggestions for this area</li> </ul>	
Increase use of Oakleigh Recreation Centre and Brickmakers Park	Promotion of the Centre and Park – introduce festivals, events or markets	S		

### 5.2 Promote active transport options

Why	How	Resourcing	Who	When
To identify barriers to active transport and walking within the Centre. Encourage the use of alternative transport	Improving and upgrading connectivity of shared pathways and cycle infrastructure.	S	Monash Council	
options to improve access.	Improve connectivity to cycling networks and increase bike parking options	S		
	Creating convivial 'community encounter zones' as well as creating opportunities for celebrating street life i.e. Chester Street (redesign/ renovation of area outside toilet block)	S		
	Increasing footpath widths and slowing traffic. Put pedestrians first with less emphasis on cars	S		
	Promote the use of public transport by advocating for	S		

improved services and	
developing the Oakleigh	
transport interchange	
facilities	

## **Appendix A: Social Statistics**

#### **Social Statistics**

The information presented below is taken from the City of Monash Community Profile, developed by id consulting. The profile is based on the 2011 Census of Population and Housing published by the Australian Bureau of Statistics. The full community profile is available at

http://profile.id.com.au/monash/home

#### **Population**

Oakleigh's total population in 2011 was 7,919. This is forecast to grow to 9,972 people over the next 11 years.

#### **Age Structure**

Oakleigh's age structure is similar to the City of Monash, with the highest proportion of the population (22.6%) aged 35-49. Oakleigh has:

- A higher percentage of young workers aged 25-34 (16.5% compared to 13.9% for the City of Monash)
- A lower percentage of older people aged 50-59, 60-69 and 70-84 (10.9%, 7.6% and 7.7% compared with 11.7%, 9.9% and 10.3 %)

#### Ethnicity

Overall 37.1% of the Oakleigh population was born overseas, with 32% from a non-English speaking background. The top ten (10) countries of birth are as follows:

Country of Birth	Number	%	
Greece	436	5.8	
China	379	5.0	
India	326	4.3	
United Kingdom	224	3.0	
Italy	143	1.9	
New Zealand	96	1.3	
South Korea	76	1.0	
Sri Lanka	70	0.9	
Mauritius	69	0.9	
Malaysia	68	0.9	

Oakleigh has a higher percentage of people born in Greece than the City of Monash overall (5.8% compared to 2.7%).

#### Language

Most residents of Oakleigh are proficient in English, with 7.9% of people speaking another language and English not well or not at all. This is a slightly higher proportion than for the City of Monash at 6.8%.

The top ten languages other than English spoken at home in Oakleigh are as follows:

Language	Number	%
Greek	1,016	13.5
Mandarin	405	5.4
Italian	246	3.3
Cantonese	143	1.9
Korean	79	1.1
French	71	0.9
Punjabi	70	0.9
Arabic	68	0.9
Spanish	63	0.8
Gujarati	60	0.8

#### Income

Levels of individual income in 2011 were similar to Monash overall, however there was a greater proportion of people earning medium to high incomes (52.1% compared to 48.8%).

#### **Education**

When compared to the City of Monash, Oakleigh has almost the same amount of people with formal educational qualifications (51.3% compared to 51%).

During the period 2006 to 2011, there was an increase in the number of people with Bachelor or Higher Degree (23.7 in 2006 to 30% in 2011) and a corresponding decrease in the number of people with no qualifications (from 43.1% in 2006 to 39.9% in 2011).

#### **Disability**

In 2011 the number of people in Oakleigh who needed assistance with core activities was slightly higher than the City of Monash, with 6.2% needing assistance, compared to 4.6% for the City of Monash.

The major differences in the age groups reporting a need for assistance in Oakleigh and City of Monash were:

- A *larger* percentage of persons aged 80 to 84 (41.9% compared to 25.9%)
- A *larger* percentage of persons aged 85 and over (59.0% compared to 48.7%)
- A *larger* percentage of persons aged 65 to 69 (14.7% compared to 6.0%)

• A larger percentage of persons aged 70 to 74 (15.6% compared to 9.4%)

#### Volunteering

Voluntary work performed by the population in Oakleigh in 2011 compared to City of Monash shows that there was a lower proportion of people who volunteered for an organisation or group. Overall, 15.6% of the population of Oakleigh reported performing voluntary work, compared with 17.0% for City of Monash.

#### **Employment**

Analysis of the employment status (as a percentage of the labour force) in Oakleigh in 2011 compared to City of Monash shows that there was a higher proportion in employment, and a lower proportion unemployed. Overall, 94.4% of the labour force was employed and 5.6% unemployed, compared with 93.8% and 6.2% respectively for City of Monash.

An analysis of the jobs held by the resident population in Oakleigh in 2011 shows the three most popular industry sectors were:

- Retail Trade (11.3%)
- Health Care and Social Assistance (10.9%)
- Education and Training (10.4%)

In combination, these three industries employed 32.6% of the total employed resident population. In comparison, City of Monash employed 11.2% in Retail Trade; 11.3% in Health Care and Social Assistance; and 9.4% in Education and Training.

The major differences between the jobs held by the population of Oakleigh and City of Monash were:

- A *larger* percentage of persons employed in education and training (10.4% compared to 9.4%)
- A *smaller* percentage of persons employed in wholesale trade (4.2% compared to 5.9%)

#### **Travel to Work**

To travel to work residents in Oakleigh in 2011, compared to City of Monash, 21.9% used public transport, while 59.4% used a private vehicle, compared with 15.6% and 66.1% respectively in City of Monash.

#### **Housing Ownership & Costs**

Housing tenure of the population of Oakleigh in 2011 compared to City of Monash, shows that 33.7% of the population owned their dwelling; 31.9% were purchasing, and 29.1% were renting, compared with 40.6%, 28.5% and 25.1% respectively for City of Monash.

Analysis of the monthly housing loan repayments of households in Oakleigh compared to City of Monash shows that there was a smaller proportion of households paying high mortgage repayments (\$2,600 per month or more), as well as a smaller proportion of households with low mortgage repayments (less than \$1000 per month).

Overall, 27.4% of households were paying high mortgage repayments, and 16.7% were paying low repayments, compared with 28.9% and 17.7% respectively in City of Monash.

The major differences between the household loan repayments of Oakleigh and City of Monash were:

- A *larger* percentage of \$1800-\$1999 (7.9% compared to 5.2%)
- A *larger* percentage of \$600-\$799 (5.5% compared to 3.4%)
- A *smaller* percentage of Nil repayments (1.0% compared to 3.3%)

A *smaller* percentage of \$4000-\$4999 (3.1% compared to 5.0%)

#### **Household and Family Types**

As can be seen in the table below, Oakleigh has very similar household and family types compared with the rest of the City of Monash.

Household type				
Oakleigh	2011	2011		
Households by type	Number	%	City of	
			Monash %	
Couples with children	973	35.6	35.6	
Couples without children	630	23.1	25.3	
One parent families	232	8.5	9.6	
Other families	50	1.8	1.8	
Group household	169	6.2	5.4	
Lone person	577	21.1	19.3	
Other not classifiable household	78	2.9	2.4	
Visitor only households	21	0.8	0.8	
Total households	2,730	100.0	100.0	

#### **Dwelling Types**

In 2011, there were 2,051 separate houses in the area, 703 medium density dwellings, and 130 high density dwellings. Analysis of the types of dwellings in Oakleigh in 2011 shows that 70.5% of all dwellings were separate houses; 24.1% were medium density dwellings, and 4.5% were in high density dwellings, compared with 77.3%, 21.0%, and 1.4% in the City of Monash respectively. The largest changes in the type of dwellings found in Oakleigh between 2006 and 2011 were:

- High density (+81 dwellings)
- Medium density (+68 dwellings)

#### **Internet Connection**

Oakleigh had a higher proportion of households with either no internet connection or a dial up connection compared with the City of Monash (18.6% compared with 20.03%), and a lower proportion of households with broadband connectivity (71.4% compared with 73.6%).