



Regional Local Government Homelessness & Social Housing Group

Report of Activities 2021

For circulation



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1. Purpose of the report

This report provides an update to CEOs and Councils about the activities of the Regional Local Government Homelessness and Social Housing Group in 2021. It also provides background to the development of the Charter and sets out priority areas for the year ahead.

Charter members are encouraged to share this report with their elected representatives, organisational colleagues and homelessness and social housing stakeholders.

The report also includes the updated Terms of Reference - Charter Group Implementation at Attachment 1.

2. Background to the Charter Group

Who we are

The Regional Local Government Homelessness and Social Housing Group (Charter Group) comprises 13 councils from the east and south east of Melbourne, an area of over two million residents.

The councils are Bayside, Casey, Cardinia, Frankston, Greater Dandenong, Kingston, Knox, Manningham, Maroondah, Monash, Mornington Peninsula, Whitehorse and Yarra Ranges. Charter partners include the Municipal Association of Victoria [MAV], Homes Victoria in the Department of Families, Fairness and Housing [DFFH], the Eastern Affordable Housing Alliance [EAHA], the Eastern Region Group of Councils [ERG] and the Greater South-East Melbourne Group of Councils [GSEM] who participate and support the work of the Charter Group.

Monash Council acts as sponsor and convenor of the group. Councils are represented by their CEOs, who delegate to a nominated 'Charter Champion'.

Why we formed

Over one-third of Victorians experiencing homelessness live in this region. CEOs and executive staff came together in November 2019 in a forum to discuss increasing homelessness and the need for more social housing. To foster a more effective homelessness response and increase the supply of social housing a Charter was developed.

The Charter has been endorsed by 13 councils. It details a unified, local government response to homelessness and advocacy for reform to increase the supply of social housing across Victoria and embed housing first as a key foundational principle. The Charter identifies three points of leverage for local government to enact the principles, purpose and regional commitments of the Charter through advocacy, research and projects.

How we work

Governance arrangements were established upon endorsement of the Charter in 2020. Dr Andi Diamond, CEO Monash is the spokesperson for the Charter Group and provides quarterly briefings to CEOs through the ERG and GSEM, and Bayside on Charter progress and developments.

A charter 'champion' is nominated by the CEO of each Charter Council to represent their CEO, facilitate council involvement, share information and progress the activities of the Charter Group.

A Charter Coordination and Leadership Group meets fortnightly to discuss upcoming agendas, actions arising and emerging issues.

Councillors have endorsed Charter publications and project work through their individual Council meetings. While predominately an officer forum, Mayors support is critical, such as for the 2021 Charter-developed research 'Housing First for People Sleeping Rough' and media to support the guide's release.

The following diagram details the Charter's governance arrangements (note DHHS is now DFFH).



Homelessness & Social Housing Charter Governance



What we do

Our advocacy platform is formed as a [Regional Local Government Homelessness and Social Housing Charter \(Charter\)](#). To achieve an increase in the supply of affordable housing and improve the homelessness support system the Charter identified three strategies. Those shared priorities are to:

1. Work in partnership with federal and state government, public and private sector partners to coordinate our approach and deliver meaningful outcomes to increase the provision of social housing and respond to homelessness in south and east Melbourne;
2. Scope land within each LGA that has the potential to be re-purposed for adaptable housing needs, and to share these insights on a regional scale with the intention of identifying suitable sites for the development of social housing; and
3. Advocate for inclusive housing growth, including through mandatory inclusionary zoning

A workplan was developed in 2020 and a project approach was taken to engage councils in the work of the group.

3. Activities

Following endorsement of the Charter and agreeing on the Terms of Reference and workplan, meetings commenced. The Charter Group undertook the following activities to support access to Local Government-specific information, collect Council data and develop an evidence-base on homelessness at a local community level. Activities included:

- regular meetings, forums, workshops and webinars
- advocacy, submissions, and communications
- research and reports
- projects

Meetings, forums, workshops and webinars

An annual forum, regular meetings and workshops or webinars on specific topics are delivered each year. In 2020, the Group met twice, and in 2021 seven meetings, two webinars and an annual CEO forum were held. Minutes are circulated widely to participants and partners. The Group has benefitted from the active participation of Homes Victoria, and previously DHHS since inception.

CHIA invited the Charter Group to be represented on the CHIA/MAV Affordable Housing Reference Group. The group was convened to support the delivery of resources for councils seeking to use council land and planning agreements to secure affordable housing. The Group will comment on the draft reports in 2022.

Annual CEO Forum: Charter Council CEOs & Housing Agencies Forum

In May, Capire facilitated a forum for Council CEOs and housing agency CEOs (Housing Associations & Housing Providers) to meet to:

- Introduce the Charter Group to Housing Agencies
- Enable Housing Agencies seeking to be more active in Charter LGAs to speak with relevant CEOs
- Share challenges relating to collaboration on homelessness, the Big Housing Build / Social Housing Growth Fund
- Set the foundation and explore opportunities for more effective collaboration

Webinars:

Minimum Supply of Social Housing Tool for Assessing Current and Future Social Housing Needs – Knox City Council

Darlene Swan, Senior Program Manager – City Research & Mapping presented Knox's [tool and methodology](#) and how it has been used, what has changed since its release, and how it may be updated and applied across the Charter region.

Homes for Homes - Bayside City Council

Mathew Cripps, Director City Planning and Amenity with Mimi Marcus, Principal, Marcus Lane Group and Sarah Witty, Homes for Homes presented how Bayside was supporting the program. [Homes for Homes | Created by The Big Issue](#) enables private developers to contribute to the supply of social and affordable housing using planning mechanisms.

Advocacy, submissions and communications

As spokesperson, Dr Andi Diamond has been invited to speak on behalf of the Charter Group at a number of local government and state-wide forums and key meetings. The Charter has generated federal, state and local government media interest and articles have been published about the Charter Group. A Charter website and resources are maintained by Monash Council [here](#).

A 13 council joint media campaign to promote the Practice Guide and a Functional Zero approach was undertaken in Homelessness week.

Submissions were made to the Federal House of Representatives Standing Committee on Social Policy and Legal Affairs inquiry into homelessness in Australia, and the Homes Victoria social and affordable housing strategy discussion paper.

National Homelessness Inquiry - [Inquiry into homelessness in Australia](#)

Response to the Homes Victoria 'Establishing a 10-Year Strategy for Social and Affordable Housing' Discussion Paper

- Pathways:
 - Greater provision of social housing across the housing spectrum (including crisis accommodation, pathways for single people to exit rooming houses and crisis accommodation)
 - Fund homeless and housing services with flexible support periods and to partner with specialist services
 - Resource Tenancy Support agencies to ensure all tenants needing support have access to it
 - Address the social housing bottleneck and 'future-proof' the sector against bottlenecking
- Communities:
 - Build social housing close to services, transport options, parks, open space, civic infrastructure and retail areas
 - Create the foundations for strong and resilient social housing communities through programming and support
 - Engage clients in planning and governance of social and affordable housing, and program delivery
 - Deliver a state-wide communications campaign to address stigma and strengthen connections between social housing residents and the wider community
- Growth:
 - Clear direction and framework to activate surplus State Government land

- Investigate inclusionary zoning and an approach to apply this consistently at a local level
 - Align the 10-Year Strategy with the 30 Year Infrastructure Strategy and build capacity of planners
 - Plan for and fund mixed-use rather than single use high-density developments
- Partnerships
 - Data collection and sharing with local government
 - Grow and strengthen partnerships
 - Engagement
 - Timely communication channels between state and local government to ensure project delivery
 - Engage local government coalitions at a regional scale to build strategic alignment and capitalise on key opportunities to deliver needed social housing assets

Research and reports

Foundational documents - inputs and outcomes of the 2019 CEO forum:

- [Making a Difference – effective local government responses to homelessness](#), Council to Homeless Persons, Commissioned by Monash Council, October 2019
- Local Government Regional Response to Homelessness Survey Results – 14 south and eastern councils, by Andrew Hollo, Workwell, Commissioned by Monash Council, November 2019 (available on request)
- [Stimulus Paper - Housing Targets for Regions: How feasible is this for Melbourne's South and East](#), Professor Carolyn Whitzman, PHD, Fellow, Planning Institute for Australia, October 2019
- [Video](#) - Highlights of the CEO Forum: Local Government Regional Response to Homelessness

Other research and reports:

- [Charter Group Glossary Group - Glossary terms](#)
- [Literature Review: Local Government Charter Group Housing First for People Sleeping Rough Project](#)
- [Housing First for People Sleeping Rough - Practice Guide for Local Government](#)
- Individual council and aggregate regional assessment of current and future social housing needs (available on request)
- Annual survey and annual report (available on request)

Projects

The Charter Group trialled a project driven approach to drive regional implementation in accordance with the Charter action areas. This involved setting out a project scope, identifying a lead council and other supporting councils and partners. While this approach had limited success it proved useful in delivering a range of foundational documents and reports. When projects aligned with council priorities, resourcing was more readily available which generated momentum for the project.

The projects, scope, key contributors and progress are summarised in Attachment 2.



4. Outcomes

100% of Charter Councils have integrated social and affordable housing objectives in key council plans

From 62 per cent in 2019, 100 per cent of the Charter Group councils have integrated social and affordable housing objectives in key council planning documents such as their Council Plan and/or Municipal Public Health and Wellbeing Plan. Local Housing Strategies are being prepared. These are detailed at Attachment 3.

- Over half of councils specifically reference the charter
- While a few councils use strong / active language (provide assistance to, plan for, invest in, develop) most language used is generally passive (engage, promote, encourage)

The Homes Victoria Big Housing Build creates opportunities and challenges

The Charter Group welcomed the Big Housing Build and 100 per cent of councils valued engagement with Homes Victoria, as well as joint submissions and technical support for project delivery, as opportunities enabled by the Charter Group. The Group also assists councils to engage with the property and development sectors.

- Less than half of councils were yet to brief council on the Big Housing Build, engage the development sector or to identify potential sites.
- Almost 80 per cent of councils are concerned about the proposed rates exemption for social housing and a reduced planning role for councils. These concerns have been passed on to Homes Victoria directly and through the MAV to Homes Victoria.
- Over 70 per cent of councils recognised the risk to implementation of community resistance/ misperceptions around social housing

Engagement with the homelessness service sector and community housing providers has increased

Through the CEO forum, and direct involvement in Charter Group meetings and projects, councils have expanded their engagement beyond their local homelessness services and housing providers.

- Almost 70 per cent of councils had commenced discussions with housing agencies

Guidance and support for councils' homelessness responses has improved.

Led by Greater Dandenong, a literature review, benchmarking and council input were used to develop a guide. The guide supports councils to understand and apply Housing First and human rights principles to homelessness responses and establish a whole-of-Council approach.

- Local government responses to people sleeping rough are explored, evaluated, documented and shared
- The practice guide allows Councils to reflect on their current practice, identify strengths that can be shared and the areas that would benefit from further work.

There is a better understanding of housing need across the Charter Group region

With the support of Knox Council, an assessment of social housing need across the region has been completed which will be updated as 2021 census data becomes available.

- Half of the housing vulnerable households in the Charter region are families with children, and of these, most are one parent families
- 41,610 households need access to social housing or affordable private rentals and there is a current shortage estimated at 14,950 dwellings in 2021 that is projected to increase to 25,260 by 2041.
- The region's capacity to meet lower cost rental housing need in 2021 is only 64 per cent, and each year an additional 1,260 social housing or affordable private rentals are required to meet forecast need.

5. Looking forward

The Charter Group has raised its profile and broadened our engagement with the housing sector. It has a strong foundation to build on in the years ahead. Opportunities for the group to progress the Charter priorities and improve the governance of the group are detailed below.

Regular access and engagement with Homes Victoria is highly valued for information sharing and among councils to support housing strategy development and implementation. Homes Victoria shared their priorities with the Group in December for 2022 which are:



1: Work in partnership with federal and state government, public and private sector partners to increase the supply of social housing and respond to homelessness in south and east Melbourne.

- Continue to involve Homes Victoria, CHIA, MAV and housing and development sector representatives in Charter meetings and activities, including the 10-year Strategy and proposed Compact
- Work closely with MAV and Homes Victoria towards the timely delivery of a Compact that respects local government roles, strengths and needs
- Facilitate and promote council participation in MAV/CHIA regular forums to share information and raise awareness regarding the diversity of housing needs in this region and the Homelessness Guide
- Share research into localised need, service support system gaps and effective responses (possibly through webinars)
- Through the Homes Victoria 10-year strategy and Compact development:
 - o bring the voices of those with lived experience more to the fore
 - o advocate for local needs and strong focus on homelessness
 - o explore the utility of regional targets
 - o adopt a consistent approach to measurement, monitoring and evaluation (for need, supply, diversity and proportion of households living in rental and mortgage stress), supported by improved data sharing
 - o clarify the role and management of affordable private rooming houses in preventing homelessness
- Continue advocacy for additional homelessness rental funding support (for Head leases to facilitate activation of the private rental market and to offset the funding gap between social housing and market rents)

2: Scope land within our region with the potential to be re-purposed for the development of social housing.

- Collate specific Charter Group Councils' activity across the region towards scoping land and track progress through the annual survey and work towards a prototype of a 'regional pipeline' and support engagement with providers to better address regional needs

- Invite housing providers to have their projects included
- Report on the status of the 'pipeline of projects' across the region in terms of key process steps:
 - o Site identification - local, state, public, private
 - o EOI for partners
- Share examples about Council negotiations with developers, identification of land, and practical insights about these processes from a tactical and statutory perspective
- Consider sharing these experiences through the Annual CEO Forum

3: Advocate for inclusive housing growth, including through mandatory inclusionary zoning.

- Invite M9 and EAHA to present to the Charter Group
- Broaden advocacy effort on inclusive housing growth through collaboration with groups such as EAHA and the M9
- Facilitate information sharing among Charter Councils seeking to progress inclusive housing growth through their Housing Strategies and Planning schemes
- Utilise evidence base and learnings to inform and support advocacy, submissions, and local government housing strategy action plans

Governance and executive support

In 2022 Monash Council will continue to provide executive support to the group. This involves the coordination of meetings, submissions, advocacy, joint media campaigns and CEO forums as well as partnership meetings, project management, administration and webpage maintenance.

A coordination and leadership group (Chair, Deputy Chair, Exec Support and 2-3 other members) is critical to this work and enables broader and more regular council input. A Deputy Chair and two further members of the coordination and leadership group are required to support the next few years of work.

Charter Champions nominated by CEOs are being re-confirmed and play a critical role information flows and facilitating whole of council involvement.

6. Recommendations

It is recommended that the Charter Group:

- Provide this report to their CEO and Council
- Share the report widely with colleagues and housing sector stakeholders
- Publish this report on the Charter Group webpage
- Update the Terms of Reference (agreed)
- Report to CEOs through GSEM, ERG and directly in February / March

7. Acknowledgements

The Charter Group wishes to acknowledge and thank the following people and organisations for their active participation:

CHARTER COUNCILS, CEOs and CHARTER CHAMPIONS (2021)

- BAYSIDE CITY COUNCIL: Mick Cummins, CEO; Libby Gott, Charter Champion
- CARDINIA SHIRE COUNCIL: Carol Jeffs, CEO; Megan Gill, Charter Champion
- CASEY CITY COUNCIL: Glenn Patterson, CEO; Nick Grant-Collins, Charter Champion and Deputy Chair, CHIA project representative

- GREATER DANDENONG CITY COUNCIL: John Bennie, CEO; Peter Johnstone, Charter Champion
- FRANKSTON CITY COUNCIL: Phil Cantillon, CEO; Venita Mackinnon, Charter Champion and Coordination and Leadership Group
- KINGSTON CITY COUNCIL: Tim Tamlin, CEO; Paul Marsden, Charter Champion
- KNOX CITY COUNCIL: Bruce Dobson, CEO; Petrina Dodds-Buckley, Charter Champion
- MANNINGHAM CITY COUNCIL: Andrew Day, CEO; Nina Stephen, Charter Champion
- MAROONDAH CITY COUNCIL: Steve Kozlowski, CEO; Grant Meyer, Charter Champion
- MORNINGTON PENINSULA SHIRE COUNCIL: John Baker CEO; Roslyn Franklin, Charter Champion & Coordination and Leadership Group, and CHIA project representative
- MONASH CITY COUNCIL: Dr Andi Diamond, CEO; Fee Harrison, Charter Champion and Chair with Emily Halliburton and Marian Nicholls, Charter Coordination and Leadership Group
- WHITEHORSE CITY COUNCIL: Simon McMillan, CEO; Debbie Seddon, Charter Champion
- YARRA RANGES SHIRE COUNCIL: Tammi Rose, CEO; Isha Scott, Charter Champion & Coordination and Leadership Group

PARTNERS & STAKEHOLDERS ENGAGED IN CHARTER GROUP MEETINGS

- CAPIRE
- CHIA
- CONSUMER AFFAIRS VICTORIA
- ERG: Liz Johnstone
- GSEM: Danial Maltar
- HOMES VICTORIA: Dr Bronwyn Meyrick, Director Strategic Partnerships | Strategic Housing Policy, Andrew Read
- LAUNCH HOUSING Dr Andrew Hollows, General Manager, Getting Housing
- LEND LEASE - Future Home
- MAV: Jan Black, John Smith
- WORKWELL Consulting – initial consultancy in group’s genesis
- COUNCIL TO HOMELESS PERSONS – initial research in group’s genesis

ANNUAL FORUM & WEBINARS

Charter Council CEOs & Housing Agencies Forum May 2021

- | | |
|--|---|
| - CEHL: Stephen Nash, Nicola Foxworthy | - Carol Jeffs, CEO Cardinia |
| - EACH Housing: Lesley Tarves, Louise Daniel | - Nigel Higgins, GM Liveable Communities, Cardinia |
| - East Coast Housing: Meigan Edmondson (apology) | - James Collins, A/CEO Casey |
| - Haven Home Safe: Andrew Cairns | - Jody Bosman, Dir. City Planning, Greater Dandenong |
| - Housing Choices Australia: Roberta Buchanan | - Dr Gillian Kay, Director Communities, Frankston |
| - Housing First, Haleh Homaei | - Tim Tamlin, CEO Kingston |
| - Launch Housing: Bevan Warner, Dr Andrew Hollows | - Paul Marsden, Manager City Strategy, Kingston |
| - Salvation Army Housing: Chris Karagiannis | - Tony Doyle, CEO, Knox |
| - South East Housing Co-operative: Steven Morissey | - Andrew Day, CEO, Manningham |
| - Uniting Housing Vic Tas: Heidi Dixon, Jan Berriman | - Steve Kozlowski, CEO, Maroondah |
| - WAYSS: Liz Thomas | - Dr Andi Diamond, CEO, Monash |
| - Wintringham: Michael Deschepper | - Chris Munro, for CEO John Baker, Mornington Peninsula |
| - Women’s Housing Limited: Judy Line | - Tony Johnson, A/GM Human Services, Whitehorse |
| - Women’s Property Initiatives: Jeanette Large | - Jane Price, Director Communities, Yarra Ranges |
| - YWCA Housing: Charlotte Dillon | - Fee Harrison, Monash |
| - CHIA: Jess Pomeroy, Stephanie Ng | - Emily Halliburton, Monash |
| - MAV: Jan Black | - Nick Grant Collins, Casey |
| - Homes Victoria: Ben Rimmer, Bronwyn Meyrick, | - Liz Johnstone, EO, ERG |
| - Bryce Craggs, Director. Community & Customer Experience, Bayside | - Daniel Malter, GSEM |

Minimum Supply of Social Housing: Knox Tool for Assessing Current and Future Needs - August 2021

- | | |
|-----------------------------|----------------------------|
| - Emily Halliburton, Monash | - Isha Scott, Yarra Ranges |
|-----------------------------|----------------------------|
- Local Government Homelessness and Social Housing Charter - 2021 Report

- Nick Grant-Collins, Casey
- Peter .Johnstone, Greater Dandenong
- Chris Riseley, Yarra Ranges
- Grant Meyer, Maroondah
- Rosalyn Franklin, Mornington Peninsula
- Libby Gott, Bayside
- J Andrews, Bayside
- Bruce Craggs, Bayside
- Paul Marsden, Kingston
- Fiona Cost, Cardinia
- Nina Stephen, Manningham
- Venita Mackinnon, Frankston
- Fee Harrison, Monash
- Debbie Seddon, Whitehorse
- Liz Johnstone, ERG
- Sherry Hopkins, Monash
- Petrina Dodds Buckley, Knox
- Meghann Mackay, Monash
- Jan Black, MAV
- Marian Nicholls, Monash
- Mathieu Maugueret, Kingston
- Ryan Hood, Whitehorse
- Linda Merlino, Knox
- Lauren Waycott, Bayside
- Stephen Sparrow, Cardinia
- Sarah Dyce, Cardinia
- Mark Carter, Cardinia

Homes for Homes October 2021

- Matthew Cripps, Bayside
- Sarah Witty, Homes for homes
- Mimi Marcus, Marcus Lane Group
- Isha Scott, Yarra Ranges
- Peter .Johnstone, Greater Dandenong
- Chris Riseley, Yarra Ranges
- Grant Meyer, Maroondah
- Rosalyn Franklin, Mornington Peninsula
- Libby Gott, Bayside
- Bruce Craggs, Bayside
- Paul Marsden, Kingston
- Nina Stephen, Manningham
- Venita Mackinnon, Frankston
- Fee Harrison, Monash
- Sean McNamee, Monash
- Debbie Seddon, Whitehorse
- Liz Johnstone, ERG
- Sherry Hopkins, Monash
- Petrina Dodds Buckley, Knox
- Meghann Mackay, Monash
- Jan Blank, MAV
- Mathieu Maugueret, Kingston
- Ryan Hood, Whitehorse
- Linda Merlino, Knox
- Mark Carter, Cardinia
- Sandy Ribic, Mornington Peninsula
- Stephen Sparrow, Cardinia
- Megan Gill, Cardinia
- Ben Heard, Monash
- Darlene Swan, Knox
- Gabrielle O'Halloran, Manningham
- Katanya Barlow, Mornington Peninsula
- John Smith, MAV
- Sonja Van Nieuwenhoven, Casey
- Dr Andi Diamond, Monash

PROJECTS

Communications Plan

- Emily Webb, Monash
- Jo Robertson, Manager Communications, Monash
- Andrew Wood, Coordinator Innovation and Advocacy Mornington Peninsula
- Sally Morgan and Tim Clement, Communications and Digital Reps, Bayside

Charter Glossary

- Rosalyn Franklin, Senior Social Planner Housing Justice and Advocacy, MPSC
- Debbie Seddon, Manager Community Development & Ryan Hood (Social Policy Officer) Whitehorse
- Libby Gott, Community Services, Policy & Development Coordinator Bayside
- Petrina Dodds-Buckley, Manager Community Wellbeing, Knox

Opportunities Scan

- Nick Grant-Collins, Coordinator, Inclusion & Wellbeing, Casey
- Chris Munro, Manager Social Planning & Community Development & Roz Franklin, Senior Social Planner Housing Justice & Advocacy, Mornington Peninsula
- Fee Harrison & Emily Halliburton, Monash

- Tom Vercoe, Strategic Planning and Rachael Hudson Project Manager Affordable Housing Strategy, Bayside
- Chris Riseley, Coordinator, Health Promotion, Yarra Ranges

Housing First for People Sleeping Rough

- Peter Johnstone, Coordinator, Community Development and Kathy Heffernen Greater Dandenong
- Roz Franklin, Senior Social Planner Housing Justice & Advocacy Mornington Peninsula
- Grant Meyer, Manager Integrated Planning, Maroondah
- Mathieu Maugueret, Strategic Planner & Anthony McEvoy, Case Manager, Community Connections Program, Kingston
- Jo Gibbs, Bayside
- Venita Mackinnon, Social and Community Planner Frankston

Inclusionary Zoning Pilot

- Sean McNamee, Manager Strategic Planning & Economic Development, Monash
- Sonja Van Nieuwenhoven, Senior Strategic Planner, Casey
- Katanya Barlow, Strategic Planning, Mornington Peninsula
- Isha Scott, Executive Officer, Community Partnerships & Wellbeing, Yarra Ranges
- Marcelle Bell, Principal Strategic Growth Area & Lorna Lablache, Principal Strategic Planner, Cardinia
- Gabrielle O'Hallaran, Acting Co-ordinator City Planning/Senior Strategic Planner & Lydia Winstanley, Senior Strategic Planner Manningham
- Mathieu Maugueret, Strategic Planner Kingston
- Liz Johnstone, EO ERG

A consistent approach to measuring housing need

- Petrina Dodds-Buckley and Darlene Swan, Knox
- Joanna Noesgaard, Casey
- Katanya Barlow, Strategic Planning & Roz Franklin, Senior Social Planner Housing Justice & Advocacy, Mornington Peninsula

FAREWELLS

In addition to the changes of Charter Champions, we would like to acknowledge:

- **Steve Dunn**, Homes Victoria who played a critical and supportive role in the development of the Charter Group
- **Deputy Chair: Nick Grant-Collins**, Coordinator Inclusion & Wellbeing, Connected Communities who has moved on from Casey to Homes Victoria
- **Emily Haliburton**, Coordinator, Social Policy and Health Planning at Monash who provided executive support to the Charter Group who has taken a policy role in the Veterans Branch of the Department of Families, Fairness and Housing
- **Venita Mackinnon**, Social & Community Planner at Frankston, who was instrumental in leading the drafting of the submission to the Parliamentary Inquiry

TERMS OF REFERENCE - Charter Group Implementation (Feb. 2022)



Regional Local Government Homelessness & Social Housing Group Charter

Hosting Council: Monash Council

Chair: Fee Harrison, Manager Community Strengthening, Monash Council (Eastern region)

Deputy Chair: TBD

Secretariat: TBD , Monash Council

Website: <https://www.monash.vic.gov.au/Services/Health-Safety/13-Councils-2million-plus-residents-a-unified-voice-to-tackle-homelessness>

Background

In November 2019, CEOs and executive staff representing 13 Eastern and South-Eastern Councils came together in a forum focused on homelessness and social housing hosted by Monash Council. Since then, a Charter detailing a unified, local government response to homelessness and advocacy for reform to increase the supply of social housing across Victoria was developed. As at August 2020, the Regional Local Government Homelessness and Social Housing Charter has been endorsed by 13 councils.

The Charter identifies three points of leverage for local government action towards systemic change. The Charter Councils seek systemic change to increase the supply of permanent, safe, appropriate and timely housing for our most vulnerable community members, and to embed housing first as a key foundational principle. The Councils represent more than 2 million residents. Over one-third of Victorians experiencing homelessness live in this region. The Councils are united in propelling an improved homelessness policy-setting and service sector through advocacy, research and projects to give effect to the Charter.

Purpose

The purpose of this group is to represent the 13 Councils and their Chief Executive Officers (CEO) to enact the principles, purpose and regional commitments of the Charter.

Membership

- A charter 'champion' nominated by the CEO of each Charter Council (13 Eastern & South-East Councils: Bayside, Casey, Cardinia, Frankston, Dandenong, Knox, Kingston, Manningham, Maroondah, Monash, Mornington Peninsula, Whitehorse & Yarra Ranges)
- Charter Partners:
 - Eastern Region Group of Councils [ERG]
 - Eastern Affordable Housing Alliance [EAHA]
 - Greater South East Metro Councils [GSEM]
 - Municipal Association of Victoria
 - Department of Health & Human Services

Governance, Reporting & Resourcing

- A host council is agreed annually. From January 2022 - January 2023, Monash Council will lead the governance and coordination of the Charter group meetings.
- Agenda and minutes to be circulated by Monash Council to members with input by all members.
- Acknowledgement of Country and the traditional owners of the land in all meetings and literature produced by the Group.

- Project and Charter Group activity will be driven by small working groups that will convene as required and report progress regularly to the broader Charter Group. Member councils will actively contribute to **at least one** project or activity in each year.
- Each project will be led by a different working group made up of several councils who will convene and report progress to the broader Charter group.
- Councils support to the Charter is made by way of in-kind contributions and staff time.

Term of Group

- Ongoing, with annual review

Meeting Schedule

- Meetings to be held every 2 months. Meetings are scheduled for the year ahead on ZOOM.
- The meeting schedule is as follows -
 - Meeting 1, Thursday 17 February 2022, 10am – 11.30am
 - Meeting 2, Thursday 28 April 2022, 10am – 11.30am
 - Meeting 3, Thursday 16 June 2022, 10am – 11.30am
 - Meeting 4, Thursday 18 August 2022, 10am – 11.30am
 - Meeting 5, Thursday 20 October 2022, 10am – 11.30am
 - Meeting 6, Thursday 8 December 2022, 10am – 11.30am

Scope

The scope of the Charter Group will be to develop an annual workplan and to coordinate regional implementation and reporting of the Charter, including in each Council's respective strategic policies and planning moving forward. The Charter Group may explore opportunities for external funding to support Charter implementation.

Quorum

- All member Councils must be represented at each meeting. Decision-making is by consensus.

Role of Members

- To attend each meeting and contribute to the implementation of the Charter through active involvement, information sharing and initiating and leading activities
- To coordinate with their CEO and council teams to ensure:
 - appropriate skills, knowledge and data are contributed to Charter activities;
 - communications and advocacy align and support Charter implementation;
 - the process for signing of any joint submissions the Charter Group leads or is invited to respond to
- To regularly update the CEO and report on progress, including a Charter implementation report to a public Council meeting, detailing local and regional progress and activity at least annually
- To encourage CEOs, elected representatives and housing sector partners to attend the annual Charter Forum
- To seek to implement the goals and commitments of the Charter through relevant Council strategies and plan development including Council Plan, Municipal Public Health & Wellbeing Plan and other plans and policies that address homelessness and social housing.

Priorities

- Progression of the Charter goals through regular meetings, annual forum, targeted briefings and webinars
- Active engagement with key stakeholders including State Government officials and project partners
- Ongoing Charter implementation and integration into key council documents including Community Vision, Council Plan, and Health and Wellbeing Plan by member Councils
- Annual review and report; Determination of state-wide engagement and take-up of the Charter's agenda and identification of long-term ownership of Charter
- Align advocacy towards the May 2022 Federal Government election and November 2022 State Government election

Attachment 2: Charter Project summary

Project	Scope	Lead and supporting councils	Activities and outcomes
Communications Plan	Stakeholder identification, communication and engagement plan Develop shared messages and collateral Prepare media packs and Mayoral briefings; Induction Packs for Councillors	Monash Mornington & Bayside	Undertaken in support of activities Ongoing - as required
Charter Glossary	Develop consistent definitions for key terms (e.g. social housing, homelessness) for use in advocacy and policy development	Mornington Peninsula Whitehorse, Bayside & Knox	Complete
Opportunities Scan	Identify the partners, networks and complementary agendas the Charter needs to collaborate with, including for stimulus funding opportunities Engage with networks to collate a pipeline of potential projects and sites, from preliminary to 'shovel ready'.	Casey Mornington Peninsula, Monash, Bayside, Yarra Ranges & Cardinia	Commenced and ongoing
Housing First for People Sleeping Rough	Coordinate a multi-agency response to ensure 'Housing First' transition for rough sleepers in the south and east	Greater Dandenong Mornington Peninsula, Maroondah, Kingston, Bayside & Frankston	Complete Launched by Mayors across the region in Homelessness week
Inclusionary Zoning Pilot	Scope and seek State Government support for IZ pilot in 2-3 activity centres in Melbourne's south and east	Monash Casey, Mornington Peninsula, Yarra Ranges, Cardinia, Manningham & Kingston, ERG	Did not progress without dedicated resources
A consistent approach to measuring housing need	Expand EAHA needs analysis methodology across all Charter member councils Aggregate results to support regional planning and advocacy. monitor social housing supply against need, and rates of homelessness	Knox/EAHA Bayside, Casey, Mornington Peninsula	Needs analysis complete Monitoring on-going

Attachment 3: Council Plan commitments

1: Is social/affordable housing in your Council or Municipal Health & Wellbeing Plan?

	Council Plan	H&WB Plan	Other / Comment
Bayside	Yes	Yes	Affordable Housing Strategy
Cardinia	Yes	Yes	Social and Affordable Housing Strategy & Action Plan 2018-25
Casey	Yes	No	Affordable Housing Strategy (2020-24)
Frankston	Yes	Yes	Strategic Housing and Homelessness Alliance 5-Year Strategic Plan
Greater Dandenong	Yes	NA	Applied for exemption to incorporate MHWP into Council Plan - well underway and suggested a social and affordable housing high level action in the plan.
Kingston	Yes	Yes	Social and Affordable Housing Plan, July 2020 Strategic objective in the Council Plan 2021-2025. Healthy and Well Action Plan 2019-2021
Knox	Yes	NA	H&WP integrated with Council Plan. Developing a Social and Affordable Housing Strategy & Action Plan (2022-27).
Manningham	Yes	Yes	
Maroondah	Yes	Yes	Affordable and Social Housing Policy (2018) Need for affordable housing referenced within community vision, and Liveability, Wellbeing and Resilience Strategy (i.e. H&WB Plan)
Monash	Yes	Yes	
Mornington Peninsula	Yes	NA	Council Plan and H&WB Plan to be combined Community Vision released. Council is committed to it guiding the preparation of combined Council and Municipal Health and Wellbeing Plan.
Whitehorse	Yes	Yes	Advocacy around affordable housing is a component of the Council Plan and two strategies are identified to address this issue. H&WB Plan recognises affordable housing as one of many priorities.
Yarra Ranges	Yes	Yes	Scattered through a number of priority areas and supported in our community survey Guidelines for Housing and Homelessness - outline at a high level, what Council will do.

2: What wording is used to frame the goal?

<p>Bayside</p>	<p>Council Plan: worded under Goal 2; and this Goal also has the major initiatives of MPHWP & AHS within it.</p> <p>2.2 Engage with our diverse communities to improve access and inclusion in Bayside</p> <p>2.2.1 In partnership with others, we facilitate an appropriate mix of inclusive, sustainable and affordable housing, including social housing, to meet the changing needs of people of Bayside.</p> <p>H&WB Plan: Have not decided on wording for the specific actions that sit under each theme and objective in the MPHWP – however will likely be in line with the current Service Plan action worded as: “Champion homelessness/housing advocacy by promoting the Regional Charter Group’s progress and implementing actions that support the Bayside community” - TBC.</p>														
<p>Cardinia</p>	<p>Council Plan: Liveable Places 2.3 Plan for housing diversity that meets community need, is affordable and delivers environmental sustainability, safety and healthy living outcomes. (indicator - Increase number of S & AH.</p> <p>H&WB Plan: Liveability Plan 2017-29 encourages diverse, high quality and sustainable housing, affordable for all, in close proximity to employment, education, goods and services and open space, which is connected by active travel infrastructure and meets the needs of a growing and diverse community.</p> <table border="1" data-bbox="288 819 1493 1160"> <tr> <td colspan="2" data-bbox="288 819 1493 853">In the medium term we expect to see:</td> </tr> <tr> <td data-bbox="288 853 347 887">6.</td> <td data-bbox="347 853 1493 887">An increase in access to appropriate and affordable housing.</td> </tr> <tr> <td colspan="2" data-bbox="288 887 1493 920">We will do this by:</td> </tr> <tr> <td data-bbox="288 920 347 976">6.1</td> <td data-bbox="347 920 1493 976">Supporting and facilitating affordable and flexible housing which caters for different households and meets the needs of all people.</td> </tr> <tr> <td data-bbox="288 976 347 1032">6.2</td> <td data-bbox="347 976 1493 1032">Encouraging diversity in housing to meet the needs of existing and future residents across all life stages, including those with specific housing requirements.</td> </tr> <tr> <td data-bbox="288 1032 347 1088">6.3</td> <td data-bbox="347 1032 1493 1088">Supporting high quality residential developments that respond to best practice in sustainability, environmental, safety and healthy by design guidelines.</td> </tr> <tr> <td data-bbox="288 1088 347 1160">6.4</td> <td data-bbox="347 1088 1493 1160">Identifying opportunities to work with housing organisations to encourage development of sustainable community housing across the municipality.</td> </tr> </table> <p>Cardinia Social and Affordable Housing Strategy and Action Plan 2018-25 Cardinia Shire requires significant increase in social and affordable housing to cater for unmet household need and respond to forecast population demand. An analysis of the evidence has established three key areas where action is urgently required.</p> <ol style="list-style-type: none"> 1. Increase the supply of affordable, social and community housing, for very low and low-income households and people with specialised needs. 2. Increase the supply of affordable private rental for very low and low-income households. 3. Increase the diversity of dwelling types to respond to population demographics and needs. 	In the medium term we expect to see:		6.	An increase in access to appropriate and affordable housing.	We will do this by:		6.1	Supporting and facilitating affordable and flexible housing which caters for different households and meets the needs of all people.	6.2	Encouraging diversity in housing to meet the needs of existing and future residents across all life stages, including those with specific housing requirements.	6.3	Supporting high quality residential developments that respond to best practice in sustainability, environmental, safety and healthy by design guidelines.	6.4	Identifying opportunities to work with housing organisations to encourage development of sustainable community housing across the municipality.
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<p>Casey</p>	<p>Council Plan: Strategic Objective 5: Create a resilient, active and connected community. <i>Strategy 5.2 – Improve Council decision-making to reflect community needs and priorities.</i> Form a greater understanding of community needs and decision making at a place-based (local) level through data and research. <i>Council Action Plan (2021-2022) – Strategy 5.1: Address key health and wellbeing needs within the community, by connecting people to community and services.</i> <i>Action:</i> Implement the Casey Affordable Housing Strategy and Regional Local Government Homelessness and Social Housing Charter to increase affordable housing options and support services in Casey.</p> <p>H&WB Plan: identifies how the pandemic had magnified and exacerbated health and wellbeing issues for Casey such as financial hardship, housing stress, declining mental wellbeing, food insecurity and difficulties in accessing health services. See the key principles (below) as generally preventive without direct reference to ‘housing’.</p>														

KEY PRINCIPLES



Health equity

we strive for the absence of unfair and avoidable differences in health across groups and places and recognise that different groups may require different levels and types of support.



Primary prevention

we seek to address the social determinants of health before illness occurs. This includes systems and structural change in social, economic, environmental, and built environments.



Community engagement

we carry out the work with the community at every stage, seeking to deeply understand the underlying issues and gain insight into what actions will be effective.



Evidence-informed

we research and evaluate, seeking out best practice interventions that have worked elsewhere and learn from and share our local successes and failures.



Partnership driven

we recognise our role within the broader system and know change can only occur through greater alignment and collaboration across external and internal contexts.

City of Casey Affordable Housing Strategy: outlines Council's policy position and role in advocating, partnering and facilitating affordable housing in Casey to increase the supply of affordable housing.

The purpose of the Strategy is to:

- establish and detail Council's roles in increasing the supply of affordable housing,
- guide the planning of future affordable housing, and,
- inform an action plan that guides and monitors Council's implementation of the Strategy.

Council identified three strategic principles in this Strategy: Advocating, Partnering and Facilitating. The three strategic principles are implemented through actions, which consider homelessness, affordable housing investment, policy and legislative change, awareness-raising, and data and research capacity building.

Frankston

Council Plan: identifies key priorities and initiatives aimed at working towards the six future outcomes that will set the strategic direction for Frankston City: HEALTHY AND SAFE COMMUNITIES; COMMUNITY STRENGTH; SUSTAINABLE ENVIRONMENT; WELL PLANNED & LIVEABLE CITY; THRIVING ECONOMY; PROGRESSIVE AND ENGAGED CITY.

Social and affordable housing goals, using an outcomes based methodology:

Goal	Priority (4 yrs)	Action (2021-2022)
HEALTHY AND SAFE COMMUNITIES	Advocate for programs and support to reduce harms from family violence, gambling, alcohol and other drugs.	Work with Alliance partners to deliver the Frankston City Strategic Housing and Homelessness Alliance Five-Year Strategic Plan
COMMUNITY STRENGTH	Deliver essential advocacy, support and referral services for residents in need	Partnership with the Housing and Homelessness Sector to deliver the Frankston City Strategic Housing and Homelessness Alliance 5-Year Strategic Plan
WELL PLANNED AND LIVEABLE CITY	Integrate land use planning and revitalise and protect the identity and character of the City	Facilitating orderly and sustainable development in Frankston city to build and maintain a liveable city in line with the Frankston City Planning Scheme. Key strategic documents: MSS; Frankston MAC Structure Plan; Housing Strategy

H&WB Plan: uses six health and wellbeing priorities - relevant is **Building Fair and Inclusive Communities**.

- Each priority has a list of strategic objectives – for this priority, one of our objectives is '2.2: **Partner and advocate to improve equitable access to education, employment and housing**'.
- Each strategic objective has a list of strategies – for this objective, one of our strategies is '2.2: **Partner to advocate for equitable access to suitable and secure affordable housing**'.
- Each strategy has actions – the actions in our Year One Action Plan
 1. Work in partnership to advocate for people experiencing, or at risk of, homelessness to be connected with housing and social support services through the Frankston City Housing and Homelessness Alliance Strategic Plan and Y2 campaign.
 2. Improve access to affordable housing through the adoption of an Integrated Housing Strategy and Action Plan.

Our health and wellbeing priorities

Priority 1 Building healthy and active communities 1.1 Improve opportunities for walking, cycling and active travel 1.2 Improve access to public open spaces, play spaces and recreation facilities 1.3 Improve access to inclusive club sports and active recreation activities 1.4 Improve healthy eating and food security to support good nutrition across the life course	Priority 2 Building fair and inclusive communities 2.1 Partner and advocate to reduce health inequities, poverty and disadvantage 2.2 Partner and advocate to improve equitable access to education, employment and housing 2.3 Strengthen relationships to support Aboriginal self-determination and reconciliation
Priority 3 Increasing mental wellbeing and resilience	Priority 4 Strengthening climate action for community wellbeing

Greater Dandenong

Council / H&WB Plan: Housing/Homelessness
 Priorities – Increase access and availability of social housing stock in the municipality by activation of Council and community assets for delivery of social housing, and advocating for increased State and Federal Government provision
 FY1 Action - Advocate for greater social and affordable housing through membership with the Regional Local Government Homelessness and Social Housing Charter group of councils


- Provide assistance to housing associations seeking to develop social or affordable housing projects that support vulnerable CGD residents.
- Investigate the feasibility of implementing the Functional Zero model of homelessness support for rough sleepers in the municipality

Kingston

Council Plan: 2021-2025 includes the following Strategic actions to support the development of affordable housing options.

Strategic Direction: Liveable	
Strategic Objective: Our city will be a vibrant, enjoyable, and easy place to live.	
Strategies for achieving the objectives	Strategic Indicators for monitoring the achievement of the objectives
<ul style="list-style-type: none"> • provide accessible, quality public open spaces for passive and active recreation • invest in high-quality community assets • manage movement around the city, including traffic and parking, to make community activities accessible • plan for changes in the population and the community's housing needs • preserve and enhance Kingston's character and heritage • support the development of affordable housing options, including social and community housing • foster a thriving and innovative arts and culture scene, which is both diverse and inclusive. 	<ul style="list-style-type: none"> • Additional open space created in the municipality • Attendance at Council-run festivals and civic events • Community satisfaction rating for Council's major festivals • Number of new social and community housing dwellings approved • Number of participants at programs provided by Council at Council-managed community centres • Participant satisfaction with City of Kingston arts and cultural programs and events • Percentage of Planning Applications for multi-dwelling development that receive five or less objections

H&WB Plan: Objective 4.2 of the Healthy and Well Action Plan 2019-2021 is *“to increase the availability of affordable housing.”*

<p>Knox</p>	<p>Council Plan (2021-25): Key Direction: Neighbourhoods, Housing and Infrastructure How: (the strategies we'll use): Plan for and support diverse housing to meet changing community needs. What: (the initiatives we'll undertake): Develop and implement a Social and Affordable Housing Strategy and Action Plan to increase the supply of social housing and address homelessness in Knox.</p> <p>H&WB Plan: N/A – integrated with Council Plan</p> <p>Community Plan (2021-31) - Key Direction: Neighbourhoods, Housing and Infrastructure We can make a difference by:</p> <ul style="list-style-type: none"> • Supporting those who may be struggling to find affordable and appropriate housing options • Planning for and investing in different housing types to suit all needs • Advocating for more social and affordable housing and better public transport options
<p>Manningham</p>	<p>Council Plan: GOAL: 1.2 Connected and inclusive community Theme: PLACES AND SPACES Action: Improve housing choice to meet community needs by reviewing the Affordable Housing Policy and Manningham Planning Scheme.</p>
<p>Maroondah</p>	<p>Council Plan: Key Direction 7.4. Advocate and promote the diverse provision of safe and affordable housing options in accessible locations to suit a range of lifestyle and life-stage requirements</p> <p>H&WB Plan: Included in the Vision under 'Liveable Neighbourhoods' (refer below)</p> <p>Framework</p> <p>Our Vision In 2031, Maroondah will be a liveable, healthy and resilient community where everyone can belong, thrive and grow.</p> <p>Our focus areas and priorities</p>  <p>Some priority actions from the H&WB Plan are</p> <ul style="list-style-type: none"> • Continue to work in partnership to address the urgent need for increased social housing and advocate for a more effective homelessness service system through the regional Local Government Homelessness and Social Housing Charter • Advocate to State and Federal Government through the Eastern Affordable Housing Alliance for increases in social and affordable housing supply, finance and housing subsidies
<p>Monash</p>	<p>Council Plan: Social Housing is a priority in our draft Council Plan (Aug 2021). H&WB Plan: Homelessness & Social Housing priorities in our draft Health Plan (also out for public exhibition) Monash Health & Wellbeing Plan 2021-2025 (amazonaws.com) pp.35 – 37 Homelessness & Social Housing Outcomes we want to achieve in 4 years</p>

	<ul style="list-style-type: none"> • Council to continue its involvement with the 13-Council Regional Homelessness and Social Housing Local Government Charter Group Coalition • Increase social housing stock in Monash and within the Charter Group • Community understanding that housing is a fundamental human right for everyone • Monash residents who are socially isolated, homeless, at-risk of experiencing homelessness or are vulnerable are supported to participate in community life through Councils services & support networks. <p>Actions include:</p> <ul style="list-style-type: none"> • Partnerships and advocacy for a more effective, integrated and supported homelessness service system. • Provide dedicated outreach support for people in Monash who are experiencing homelessness or at-risk of experiencing homelessness. • Implement the priorities of the Monash Social Housing Framework 2020-2025. • Implement the commitments of the Regional Local Government Homelessness & Social Housing Charter. • Implement the priorities of the Monash Affordable Housing Strategy 																		
Mornington Peninsula	<p>Community Vision: Principle 7 - Plan and regulate responsible and innovative housing development</p> <ul style="list-style-type: none"> • Develop opportunities for affordable housing throughout the Peninsula • Maintain and develop infrastructure to support the ideals of community wellbeing, sustainability and innovation. <p>Why is it important</p> <ol style="list-style-type: none"> 1. Prepare for future population growth by utilising existing infrastructure and creative development while maintaining strong community and environmental standards. 2. Providing equitable and safe housing will create opportunities for growth, support vulnerable populations and encourage social cohesion. 																		
Whitehorse	<p>Council Plan: Strategic Direction 3 – Diverse and Inclusive community</p> <ul style="list-style-type: none"> • Objective 3.4: Advocate for greater housing diversity including Affordable and social housing <ul style="list-style-type: none"> ○ Strategy 3.4.1: Partner with other levels of government in advocacy and planning for social housing and raising community awareness ○ 3.4.2: Facilitate social and affordable housing projects in partnership with developers and housing providers. <p>H&WB Plan: H&WB Plan recognises affordable housing as one of many priorities, however it does not have its own objective in the H&WB Plan. The Alliance, Charter Group and our Policy are recognised.</p>																		
Yarra Ranges	<p>Council Plan: Housing is not a goal this time. Inclusions are:</p> <ul style="list-style-type: none"> • ... advocacy to improve health and wellbeing in the areas of: social housing and homelessness and ..., and advocacy to increase social housing and reduce homelessness • Council has many roles and influences in addressing the social determinants of health as part of improving health and wellbeing in Yarra Ranges... Principal among them is housing, particularly advocacy for social housing and homelessness... • a section is called out re: Council’s work in the housing space under the social determinants discussion <p>H&WB Plan: Action Plan:</p> <table border="1"> <thead> <tr> <th>Outcome wanted</th> <th>Action</th> <th>Who</th> <th>Partners</th> <th>Measure of success</th> <th>Related YRC plans /commitments</th> </tr> </thead> <tbody> <tr> <td>Increased social housing means residents have safe, secure and affordable homes</td> <td>Advocate to address gaps in social housing and homelessness services and increase community awareness of the need for social housing.</td> <td>Community Partnerships & Wellbeing</td> <td>Strategic Planning, 12 Charter Councils, Yarra Ranges Housing Advocacy Group</td> <td>Number of new social housing dwellings.</td> <td>Guiding Principles for Housing and Homelessness 2020, LGA Charter on Housing and Homelessness</td> </tr> <tr> <td>People experiencing homelessness connect with support services</td> <td>Connect homeless people to services and housing supports through referral and information sharing.</td> <td>Outreach Officer, Health Promotion Coordinator, Council Links</td> <td>Police, Country Fire Authority, Anchor, Holy Fools, Salvation Army, Stable One</td> <td>Number of referrals made by Council.</td> <td>Homelessness Protocol, LGA Charter on Housing and Homelessness</td> </tr> </tbody> </table>	Outcome wanted	Action	Who	Partners	Measure of success	Related YRC plans /commitments	Increased social housing means residents have safe, secure and affordable homes	Advocate to address gaps in social housing and homelessness services and increase community awareness of the need for social housing.	Community Partnerships & Wellbeing	Strategic Planning, 12 Charter Councils, Yarra Ranges Housing Advocacy Group	Number of new social housing dwellings.	Guiding Principles for Housing and Homelessness 2020, LGA Charter on Housing and Homelessness	People experiencing homelessness connect with support services	Connect homeless people to services and housing supports through referral and information sharing.	Outreach Officer, Health Promotion Coordinator, Council Links	Police, Country Fire Authority, Anchor, Holy Fools, Salvation Army, Stable One	Number of referrals made by Council.	Homelessness Protocol, LGA Charter on Housing and Homelessness
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3: What data source(s) will be used to ‘measure’ impact over the 4 year period (2021-25)?

Bayside	<p>Upcoming 2021 Census data (and 2016 as a comparison) Bayside Affordable Housing Strategy identifies unmet need for affordable housing of 1,028 households. AHS Actions are set to help reduce this number of households. Unmet need is calculated by i.d Consultants utilising ABS Estimating Homelessness 2016 and ABS Census 2016. We do not have set targets for actions (i.e. enter into 5 s.173 agreements per year) however we can look into setting these as actions.</p> <p>Strategic Indicator for Council Plan (drawn from Annual Community Satisfaction Survey) is: Community satisfaction with Council’s advocacy for increasing the supply of social and affordable housing in Bayside Maintain or improve Good rating (6.5-7.25)</p>
Cardinia	<ul style="list-style-type: none"> • Upcoming 2021 Census data (and 2016 as a comparison) • Housing Monitor Tool developed by Information Decisions ID. • Data derived from Council’s Liveability Plan Annual Review process, including annual Liveability Survey • Increase in the number of social and affordable housing properties committed to between 2017-2025.
Casey	<p>Upcoming 2021 Census data (and 2016 as a comparison) Updated HomeTrack, housing market data (previously 2018 data used). Research on unmet need for affordable housing has demonstrated a shortfall of more than 5,500 affordable houses (including social houses) which, without efforts to address this, will grow to 10,200 by 2041 impacting very low, low, and moderate income and vulnerable residents who do not have access to AH appropriate for their income level.</p> <p>Casey Affordable Housing Strategy has been prepared by Council in response to this research. Unmet need is calculated by i.d Consultants utilising ABS 2016 Census and Estimating Homelessness 2016. We measure impact via:</p> <ul style="list-style-type: none"> • increase of affordable and social housing in Casey • completion of the actions (and measures) of the Strategy to support this.
Frankston	<p>Measures include:</p> <ol style="list-style-type: none"> 1. Proportion of households living in rental and mortgage stress – ABS Census 2. Proportion of housing that is affordable, rental and sales – Housing Monitor 3. Estimated homelessness count – ABS Census 4. Enhanced liveability through access to and revitalisation of Frankston City’s places and spaces. <p>(We’ll be working out outputs for these based on available external data sets and what departments are collecting)</p>
Greater Dandenong	<p>Maintain a system for annually recording the volume, structure and location of new dwellings, and Monitor the delivery of all new housing in the City of Greater Dandenong over 5 year intervals (checking with statistician to see what data sets he pulls to get this)</p>
Kingston	<ul style="list-style-type: none"> • Increased percentage of social and affordable housing to meet the existing demand. • Delivery of a range of affordable housing ownership options, including built-to-rent, shared equity etc... • Decrease of homelessness within the municipality • Decrease in the number of housing experiencing housing stress. • Number of new social and community housing dwellings approved
Knox	<p>We’ll know we’ve succeeded when we see:</p> <ul style="list-style-type: none"> • A greater mix of housing to meet different needs • Reduced homelessness
Manningham	<p>Upcoming 2021 Census data (and 2016 as a comparison) Data derived from Community Panel discussions and investigation.</p>
Maroondah	<p>A number of key tactical outcome-based indicators have been selected linked to each of the six focus areas in the H&WB Plan. Of relevance:</p> <ul style="list-style-type: none"> • Household stress - Percent of Maroondah households in the lowest 40% of incomes who are paying more than 30% of their usual gross weekly income on housing costs
Monash	<p>Indicators to measure our 4-year progress</p> <ul style="list-style-type: none"> • Dedicated outreach support for people in Monash who are experiencing homelessness or at-risk of experiencing homelessness

	<ul style="list-style-type: none"> • Increased social housing stock • Increased community awareness of the value of social housing from a human rights perspective measured through Monash Community Satisfaction Survey • Community engagement with the communications campaign.
Mornington Peninsula	See above, such detail is still being prepared.
Whitehorse	<p>Indicators for Council Plan Strategy 3.4.1:</p> <ul style="list-style-type: none"> • Participation in Eastern Affordable Housing Alliance and Regional Local Government Homelessness and social Housing Charter Group <p>Indicators for Council Plan Strategy 3.4.2:</p> <ul style="list-style-type: none"> • Number of social and affordable housing developed in partnership with developers
Yarra Ranges	<p>Census under-estimated homelessness in YRC big time. The AIHW data on specialist services clients is better and the measures above i.e.:</p> <ul style="list-style-type: none"> • Number of new social housing dwellings. • Number of referrals made by Council.

Updated 8 November 2021