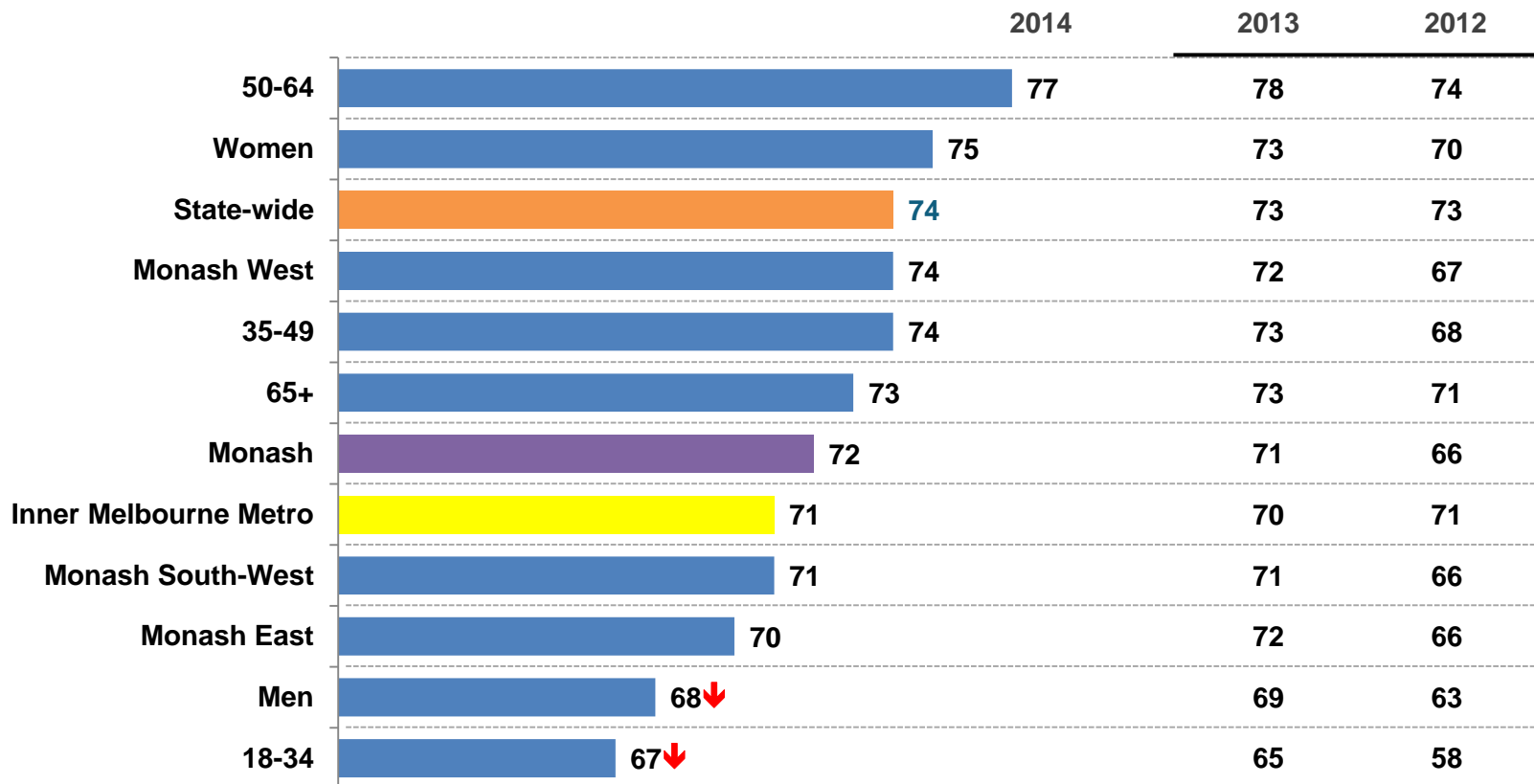




INDIVIDUAL SERVICE AREAS

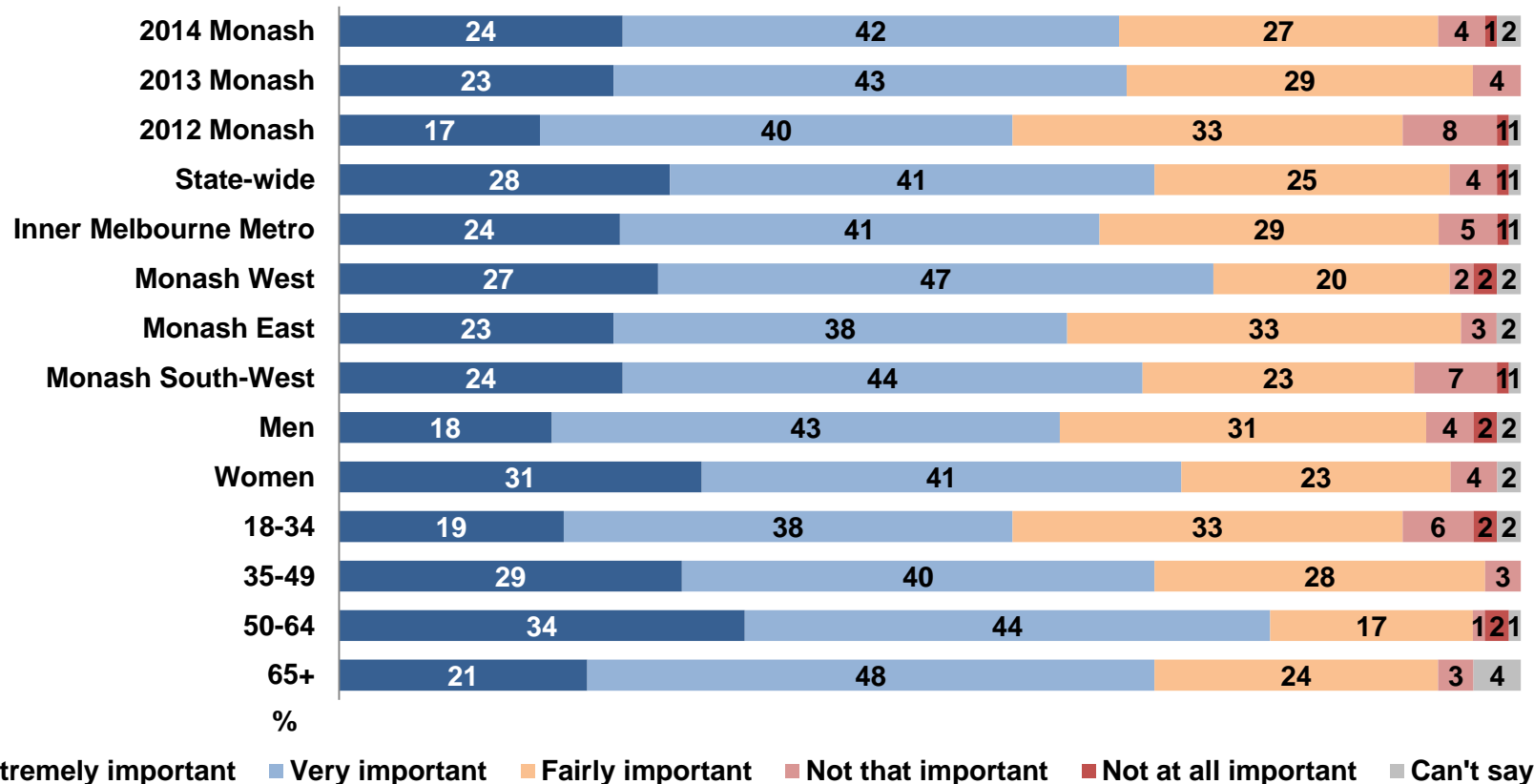
2014 Community Consultation and Engagement importance index scores



Q1. Firstly, how important should 'Community Consultation and Engagement' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 26 Councils asked group: 6

2014 Community Consultation and Engagement importance detailed percentages



Q1. Firstly, how important should 'Community Consultation and Engagement' be as a responsibility for Monash City Council?

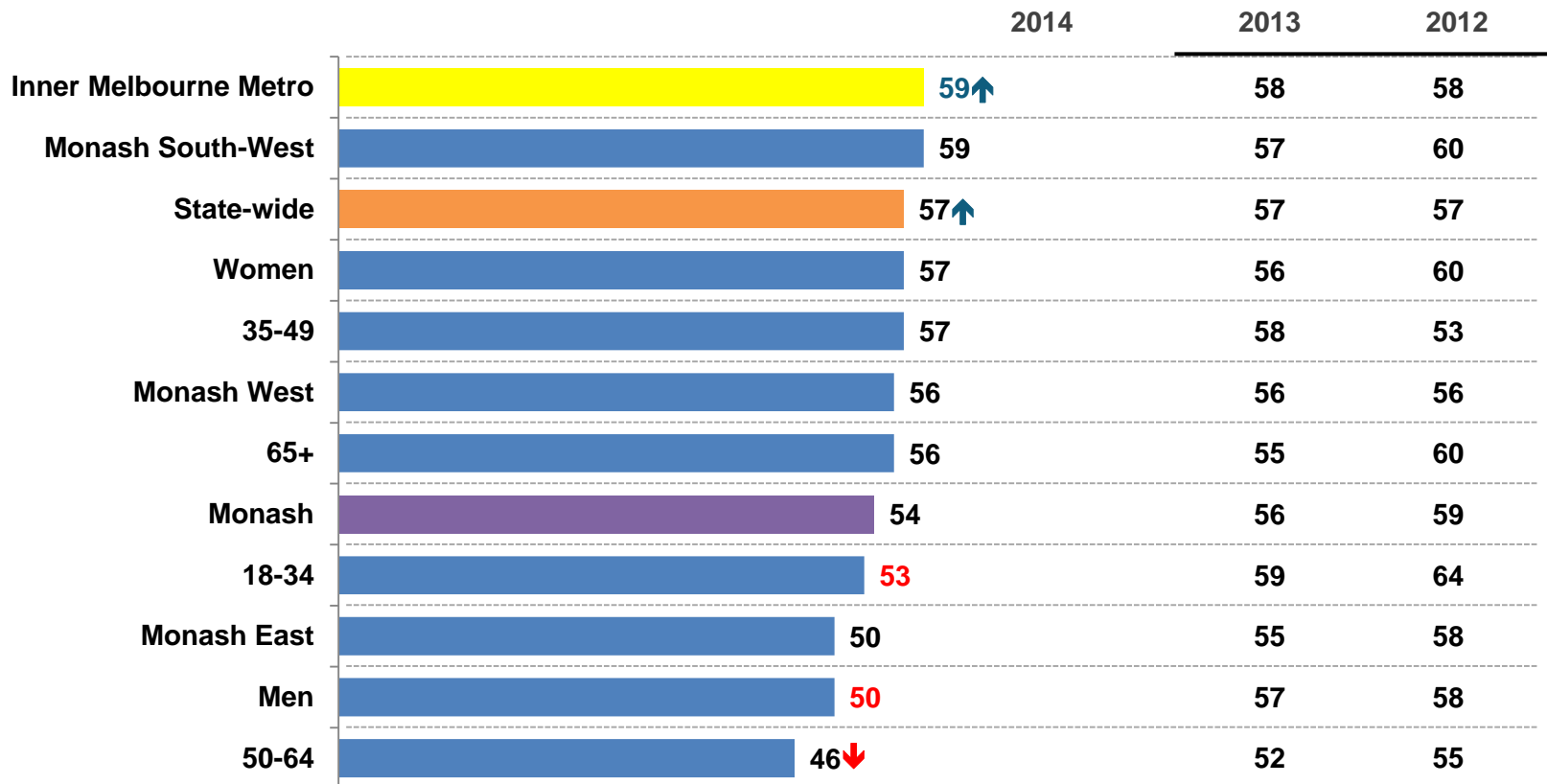
Base: All respondents. Councils asked statewide: 26 Councils asked group: 6



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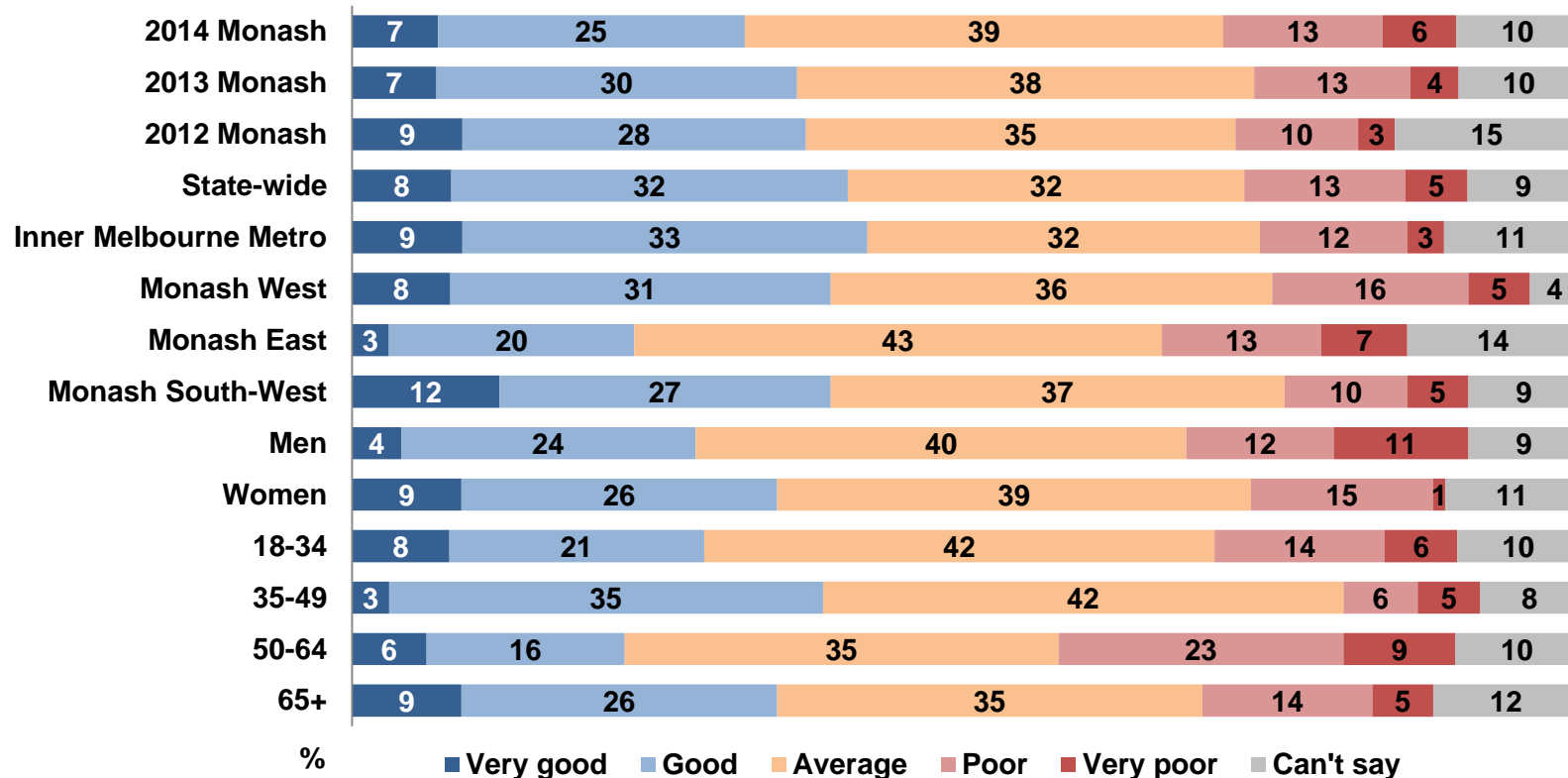
2014 Community Consultation and Engagement performance index scores



Q2. How has Monash City Council performed on 'Community Consultation and Engagement' over the last 12 months?

Base: All respondents. Councils asked statewide: 67 Councils asked group: 13

2014 Community Consultation and Engagement performance detailed percentages



Q2. How has Monash City Council performed on 'Community Consultation and Engagement' over the last 12 months?

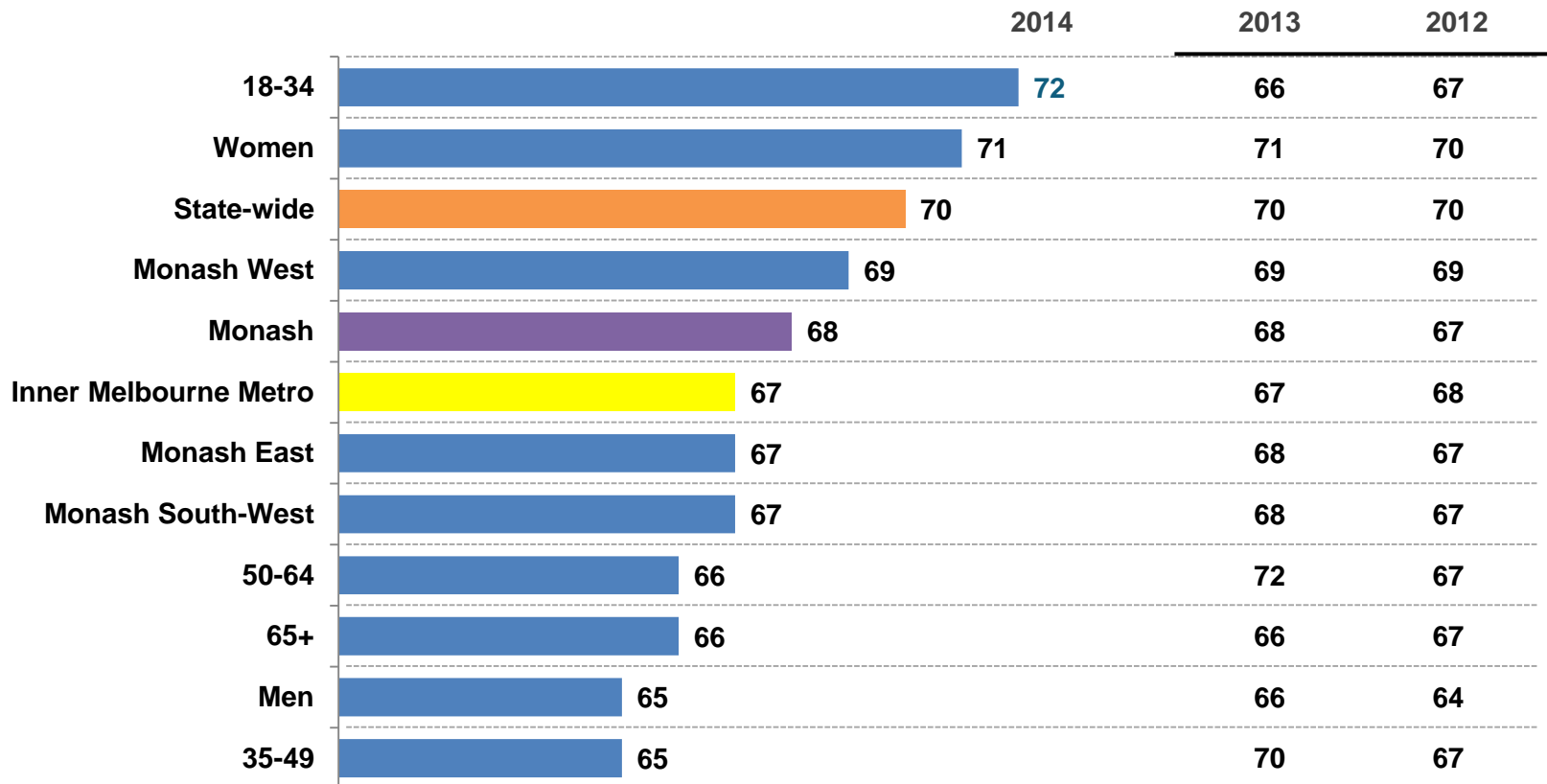
Base: All respondents. Councils asked statewide: 67 Councils asked group: 13



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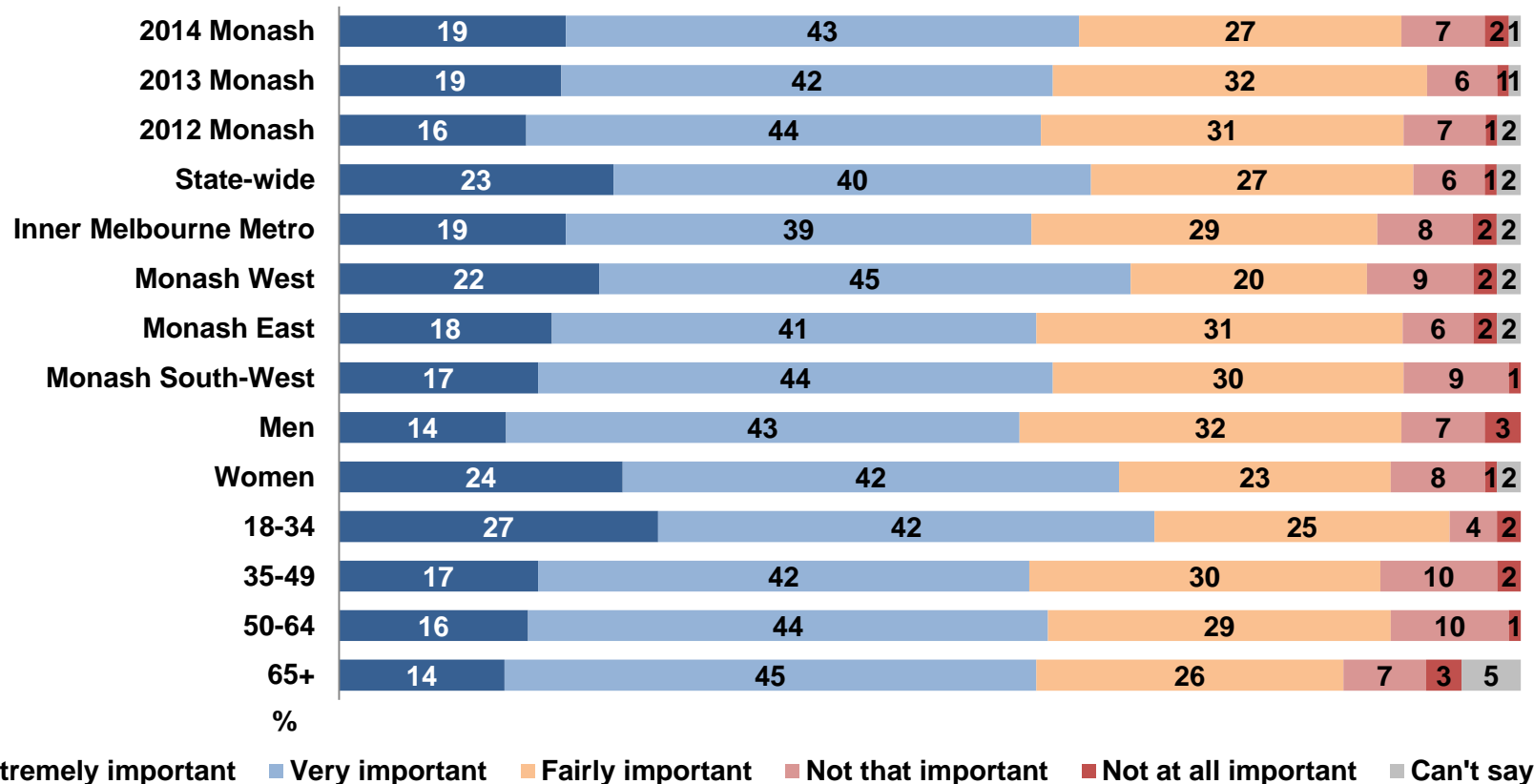
2014 Lobbying on Behalf of the Community importance index scores



Q1. Firstly, how important should 'Lobbying on Behalf of the Community' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 25 Councils asked group: 6

2014 Lobbying on Behalf of the Community importance detailed percentages



Q1. Firstly, how important should 'Lobbying on Behalf of the Community' be as a responsibility for Monash City Council?

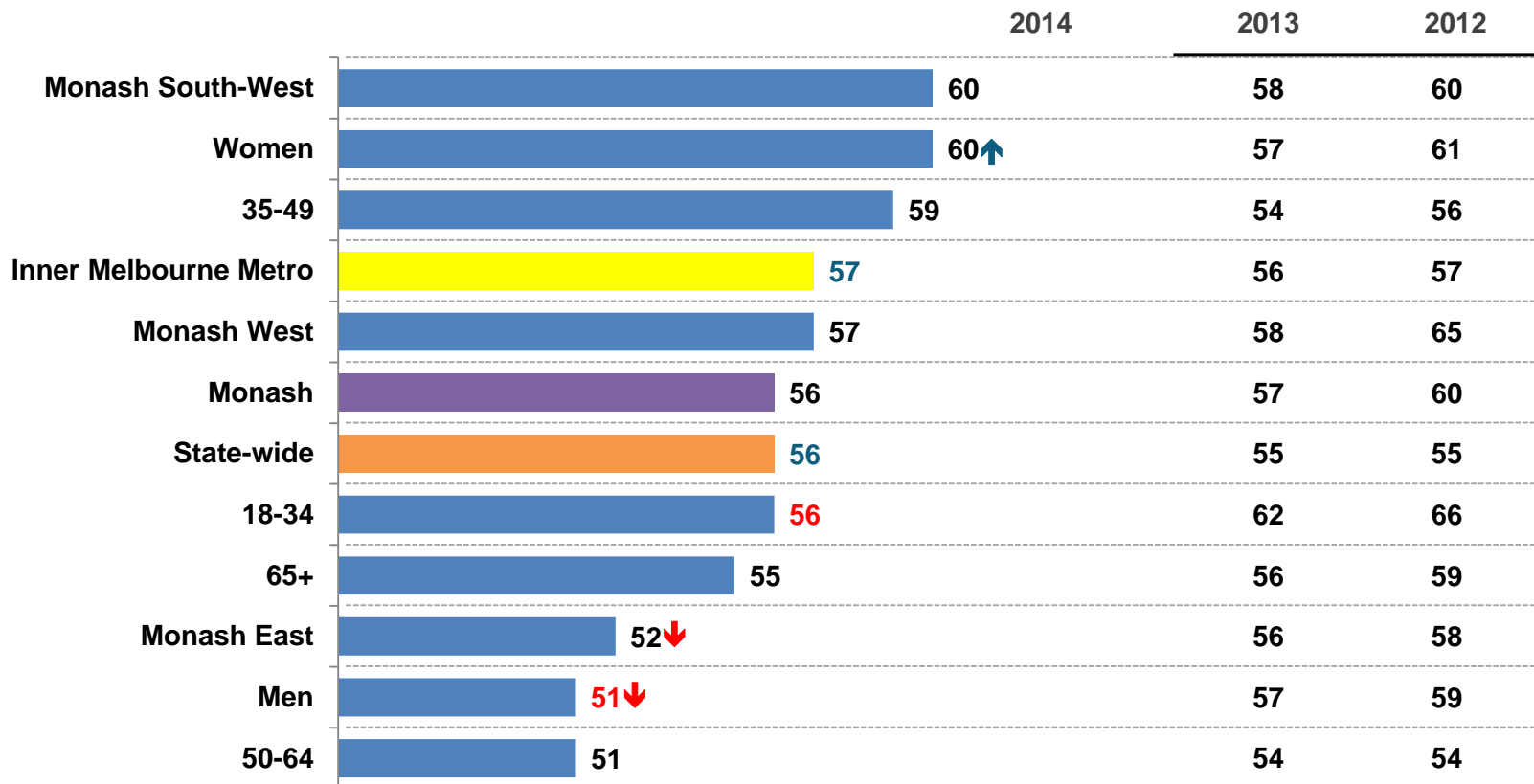
Base: All respondents. Councils asked statewide: 25 Councils asked group: 6



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2014 Lobbying on Behalf of the Community performance index scores



Q2. How has Monash City Council performed on 'Lobbying on Behalf of the Community' over the last 12 months?

Base: All respondents. Councils asked statewide: 67 Councils asked group: 13

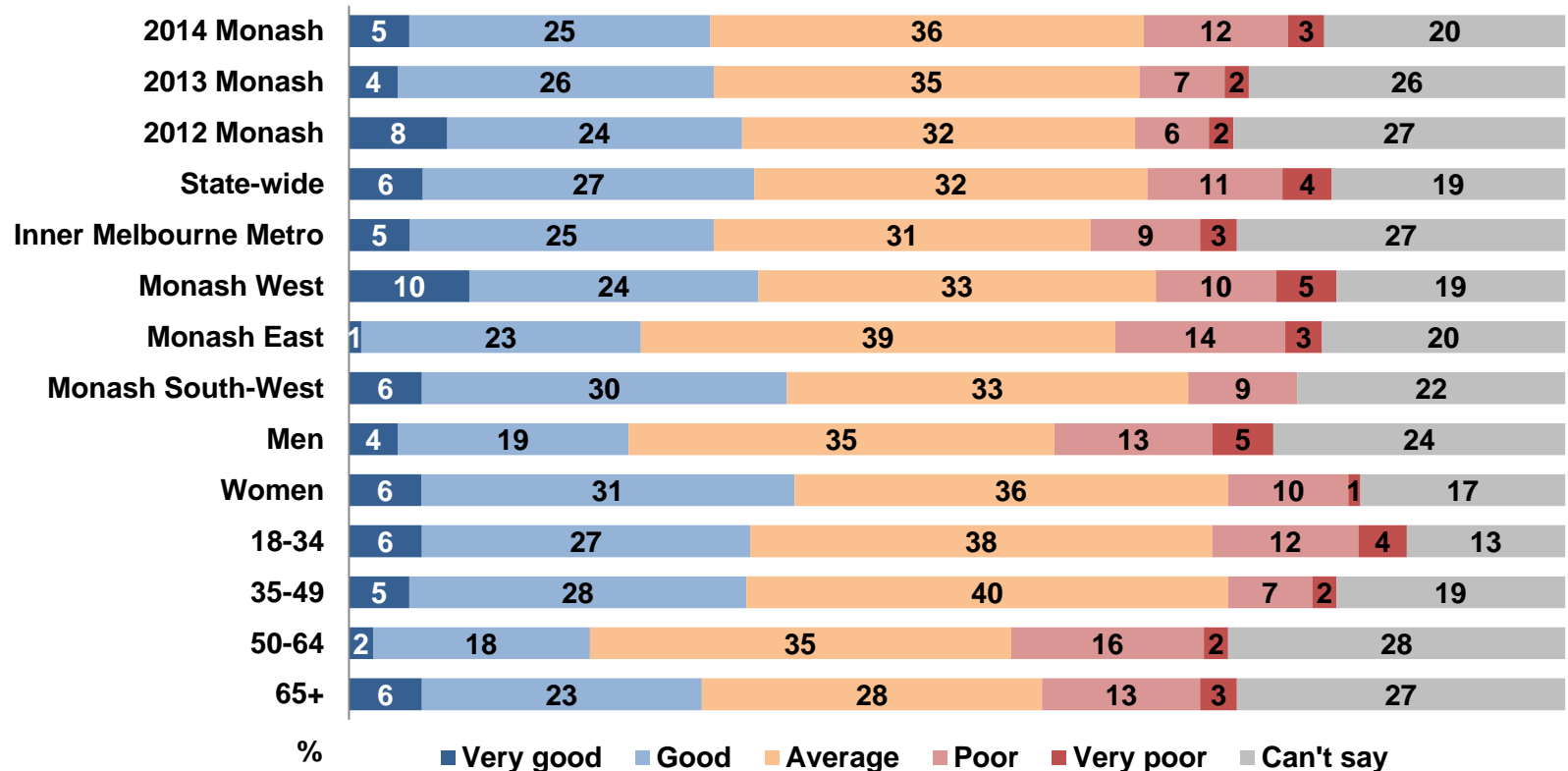


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60

Note: please see page 6 for explanation about significant differences

2014 Lobbying on Behalf of the Community performance detailed percentages



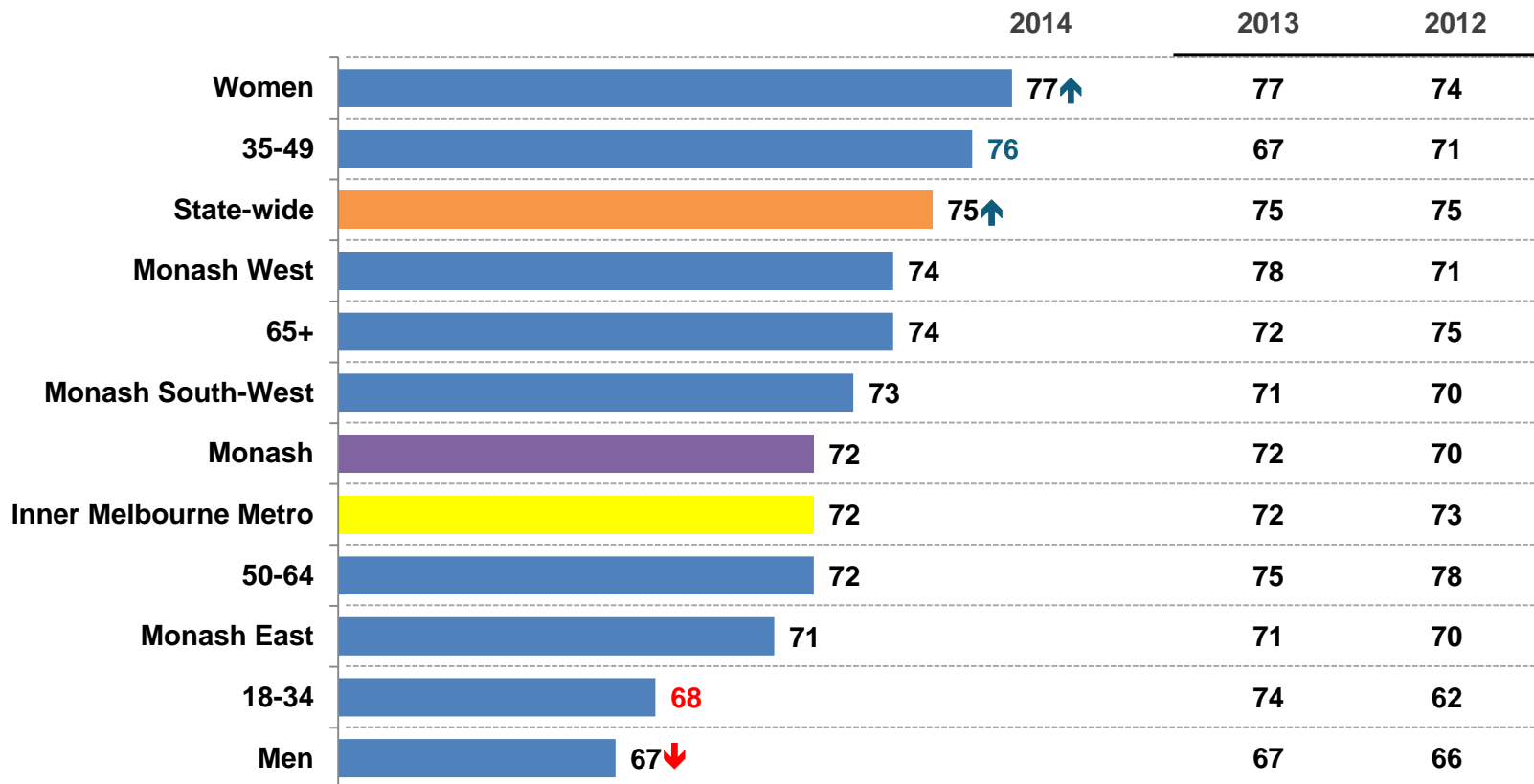
Q2. How has Monash City Council performed on 'Lobbying on Behalf of the Community' over the last 12 months?

Base: All respondents. Councils asked statewide: 67 Councils asked group: 13



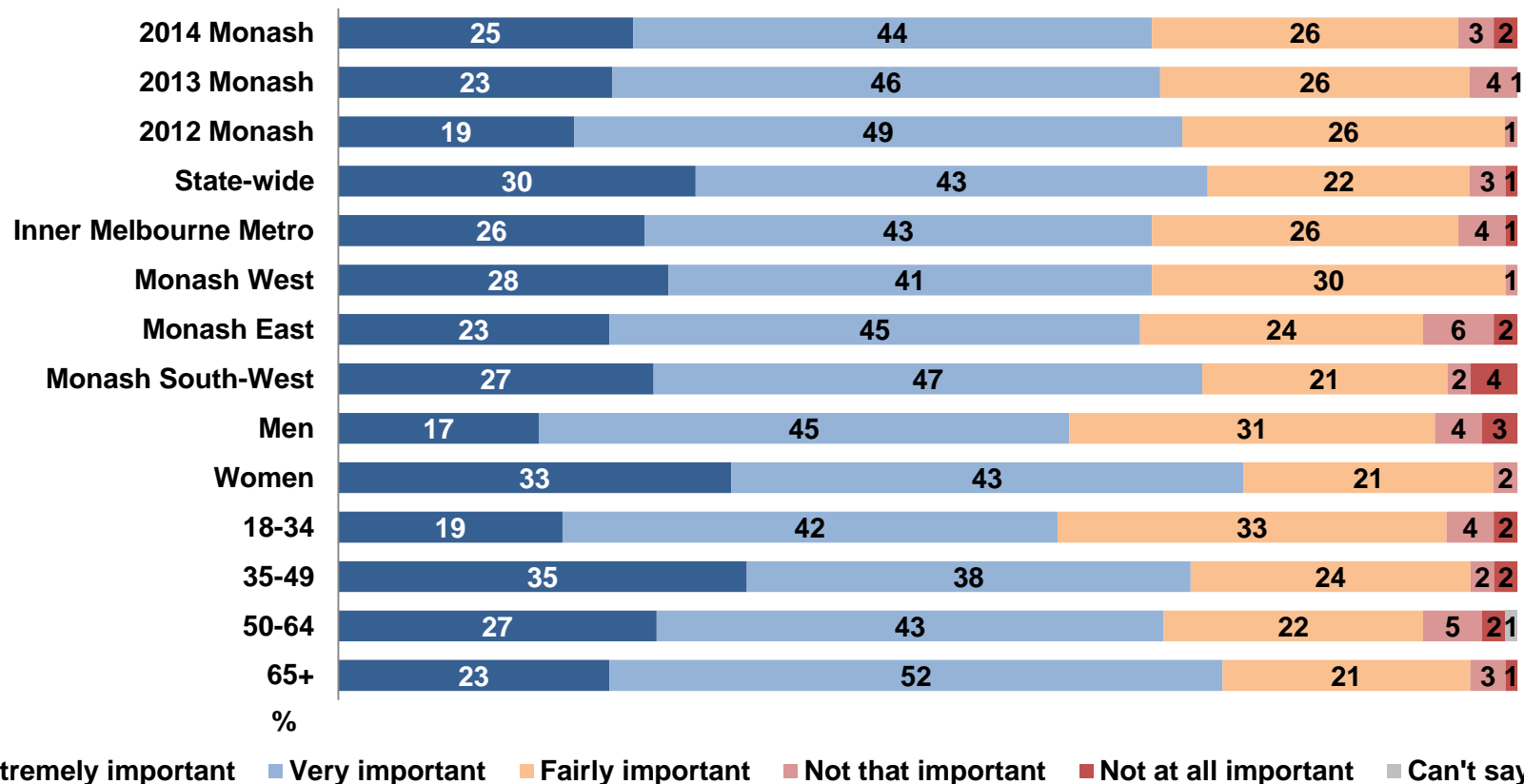
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2014 Informing the Community importance index scores



Q1. Firstly, how important should 'Informing the Community' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 23 Councils asked group: 7

2014 Informing the Community importance detailed percentages



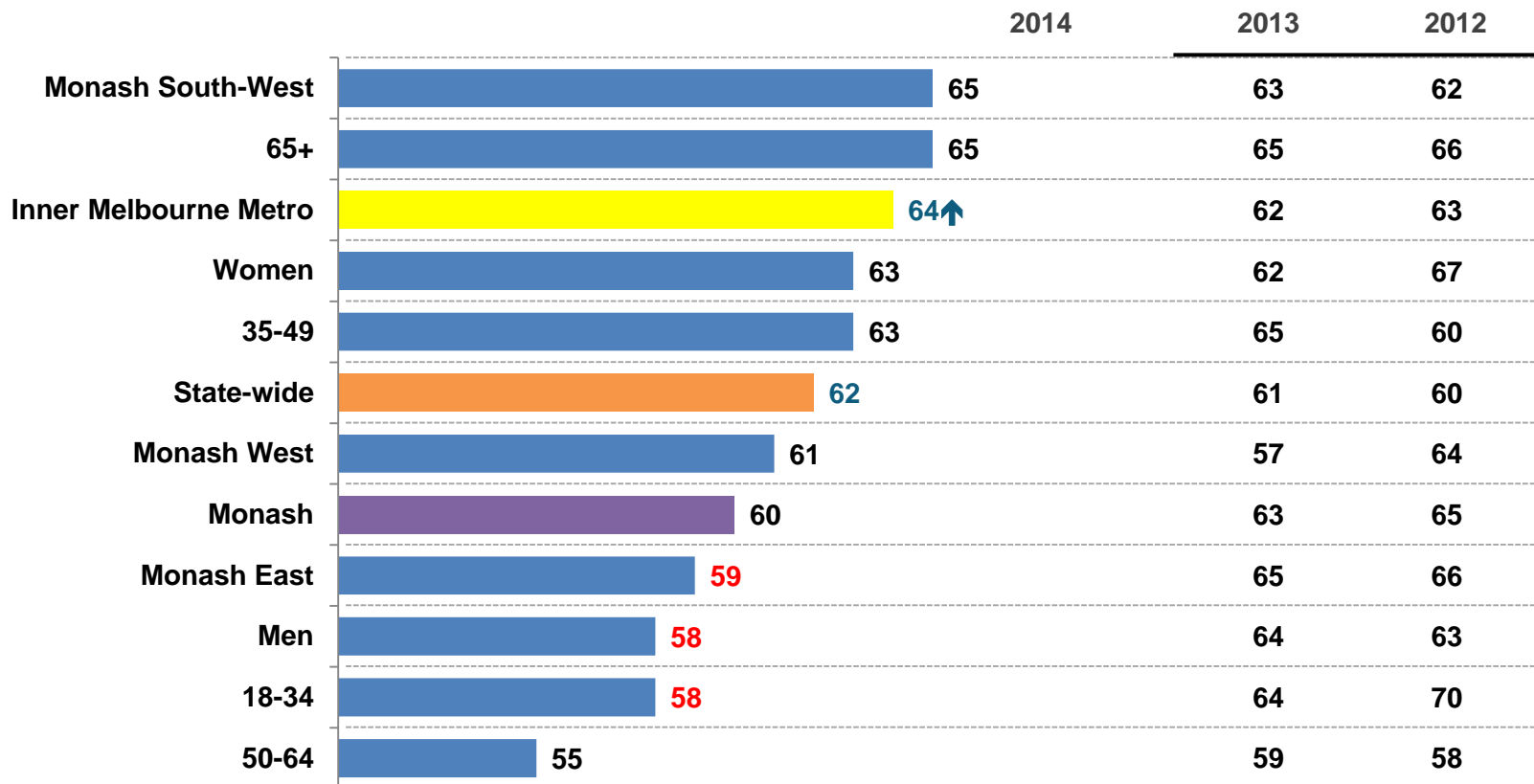
Q1. Firstly, how important should 'Informing the Community' be as a responsibility for Monash City Council?
Base: All respondents. Councils asked statewide: 23 Councils asked group: 7



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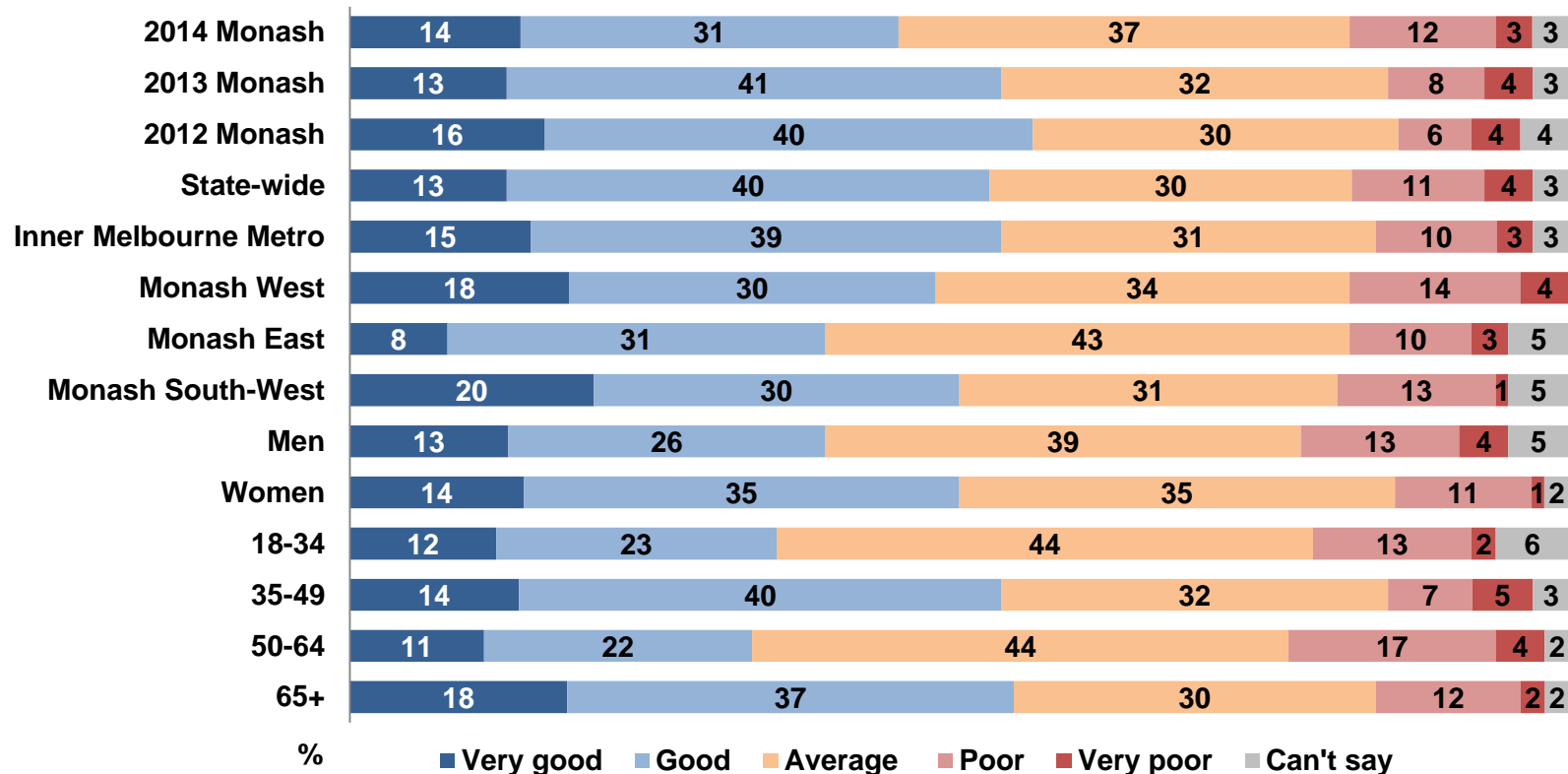
63

2014 Informing the Community performance index scores



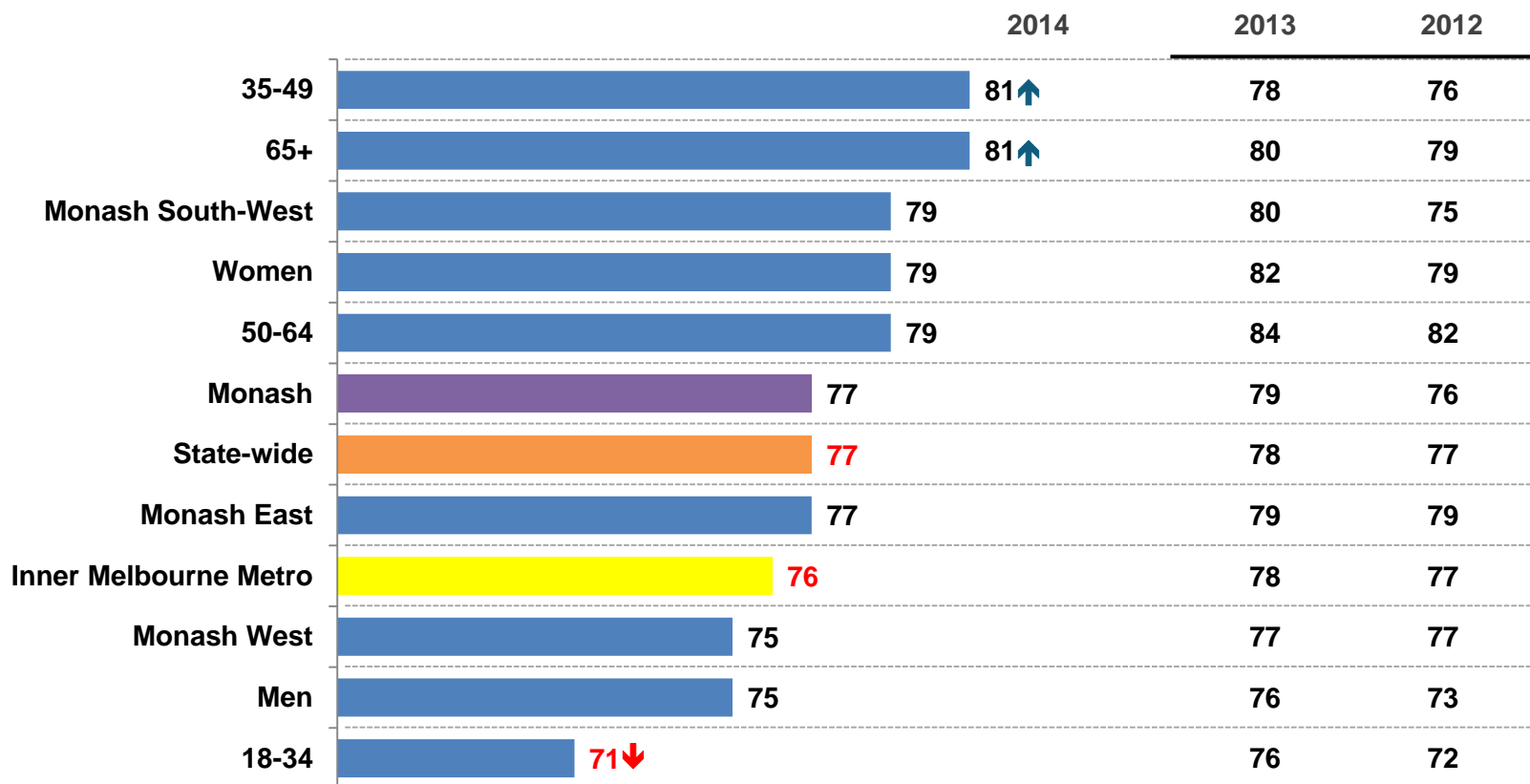
Q2. How has Monash City Council performed on 'Informing the Community' over the last 12 months?
 Base: All respondents. Councils asked statewide: 39 Councils asked group: 12

2014 Informing the Community performance detailed percentages



Q2. How has Monash City Council performed on 'Informing the Community' over the last 12 months?
 Base: All respondents. Councils asked statewide: 39 Councils asked group: 12

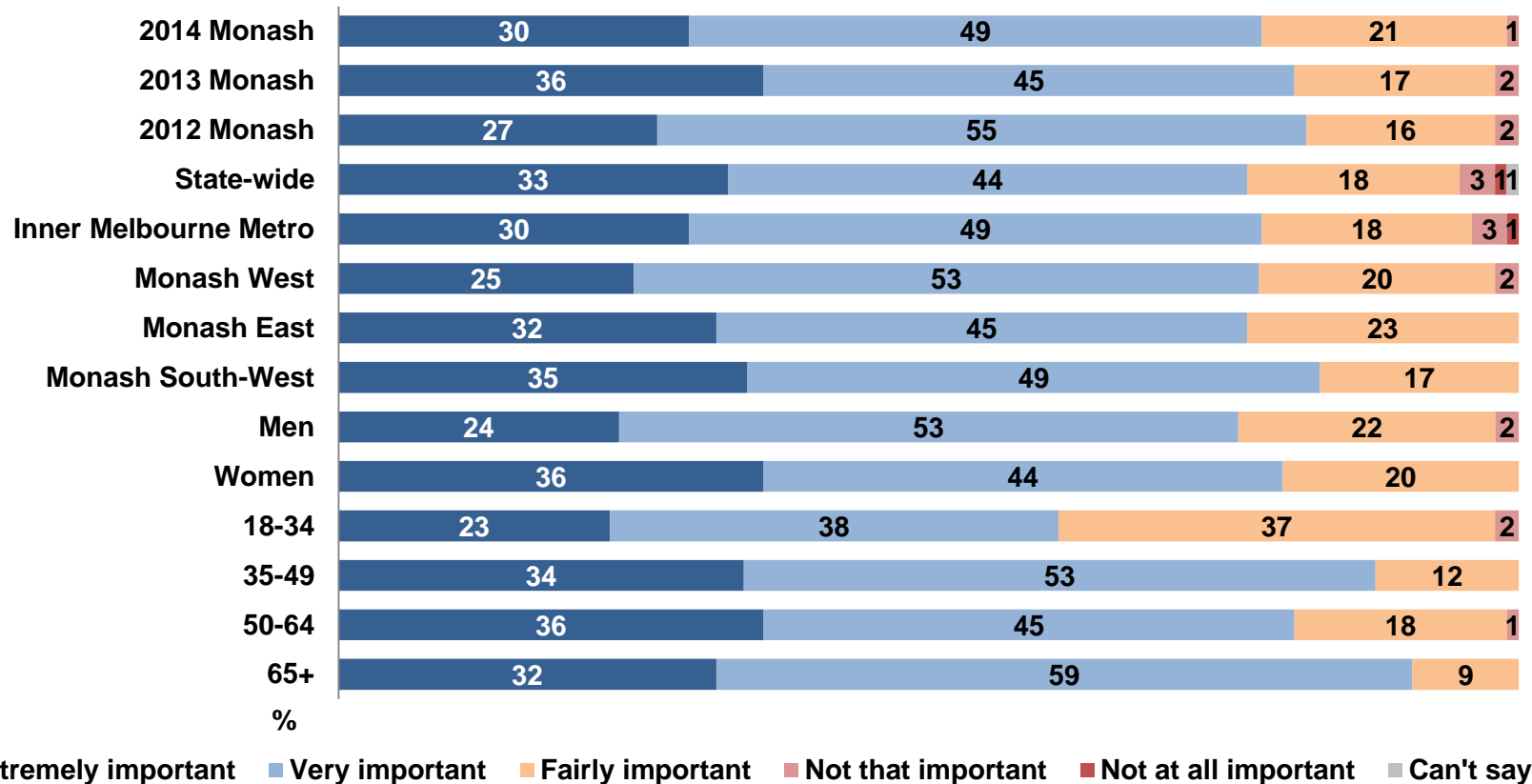
2014 The condition of local streets and footpaths in your area importance index scores



Q1. Firstly, how important should 'The condition of local streets and footpaths in your area' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 27 Councils asked group: 5

2014 The condition of local streets and footpaths in your area importance detailed percentages



Q1. Firstly, how important should 'The condition of local streets and footpaths in your area' be as a responsibility for Monash City Council?

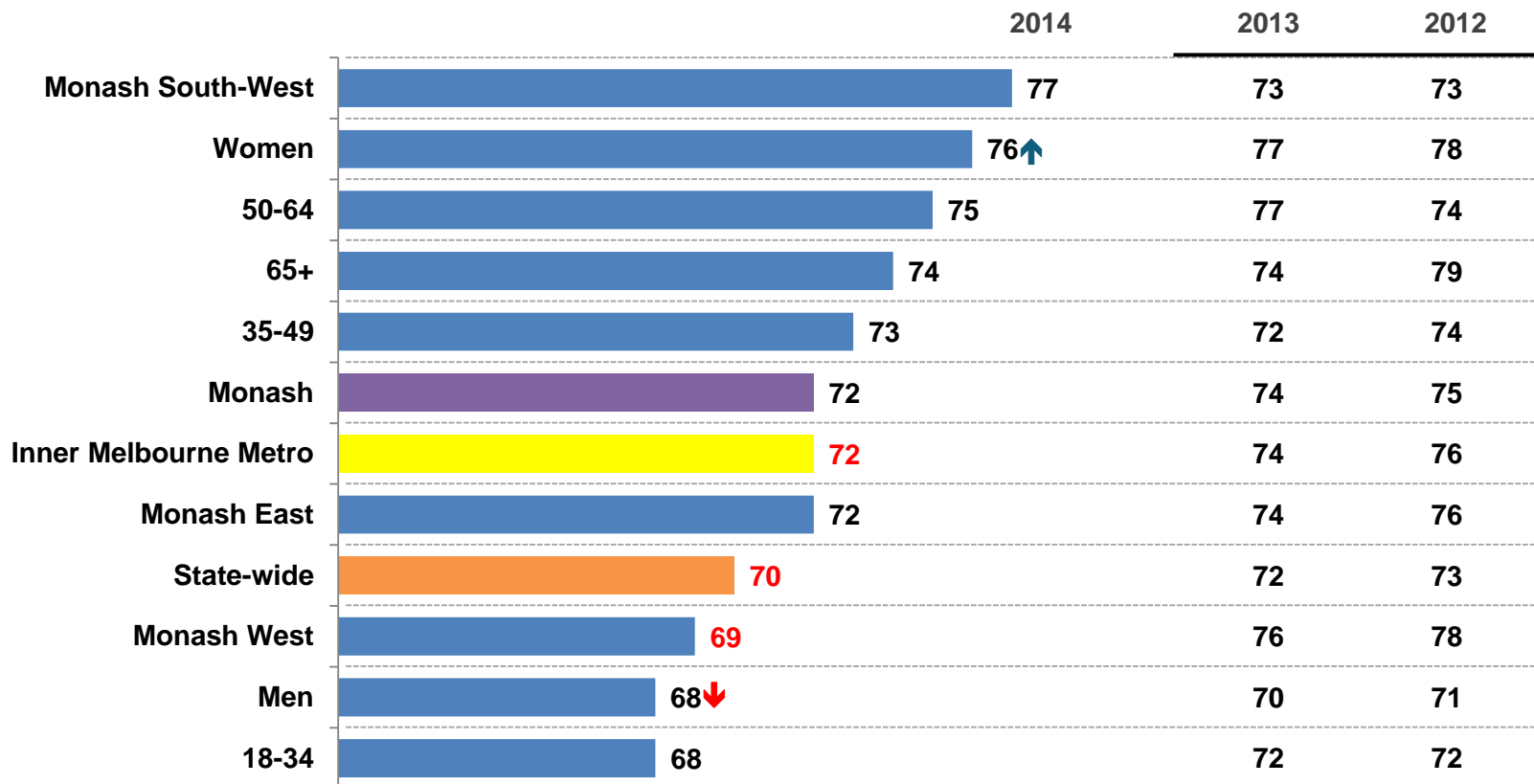
Base: All respondents. Councils asked statewide: 27 Councils asked group: 5



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2014 Traffic Management importance index scores



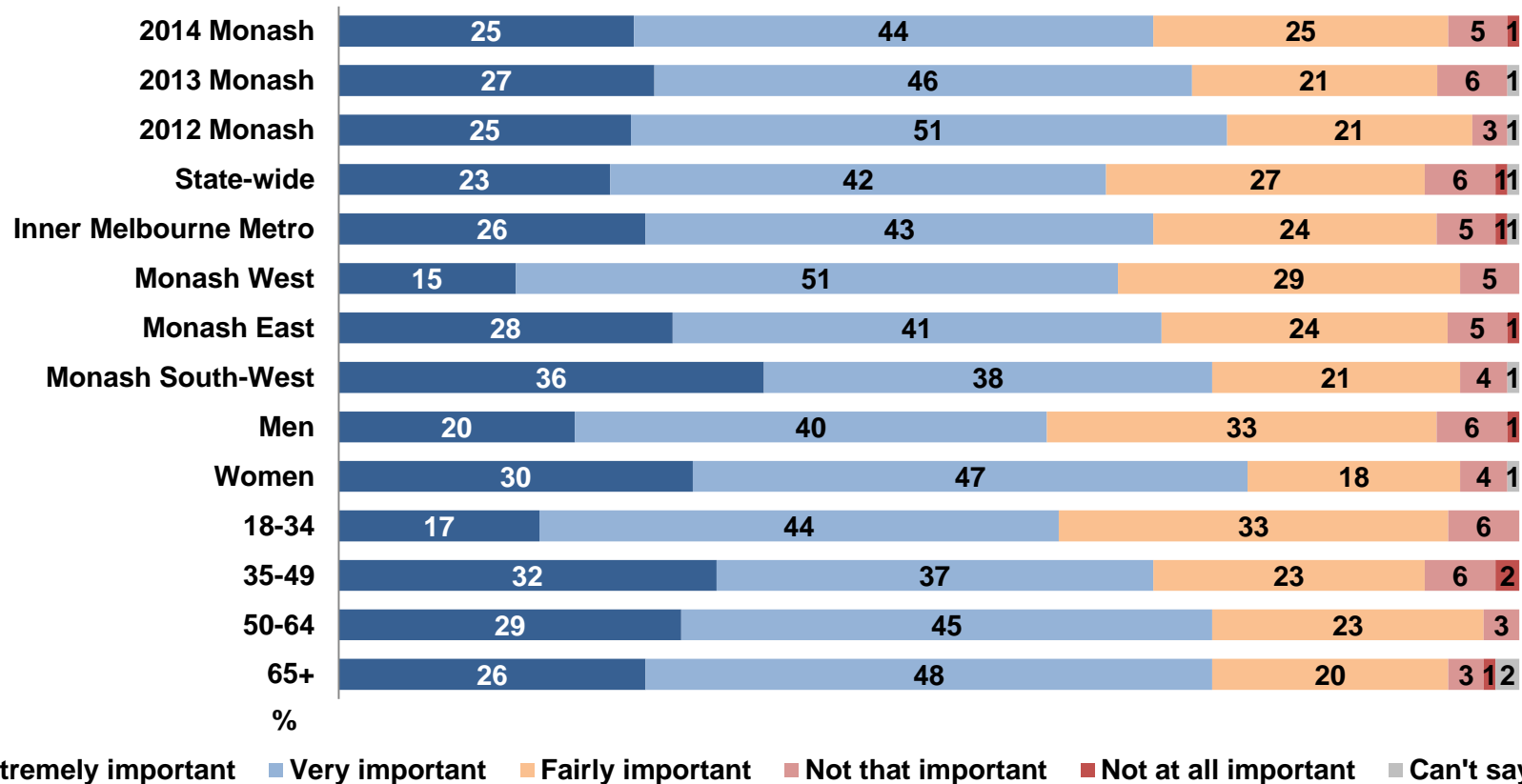
Q1. Firstly, how important should 'Traffic Management' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 18 Councils asked group: 6



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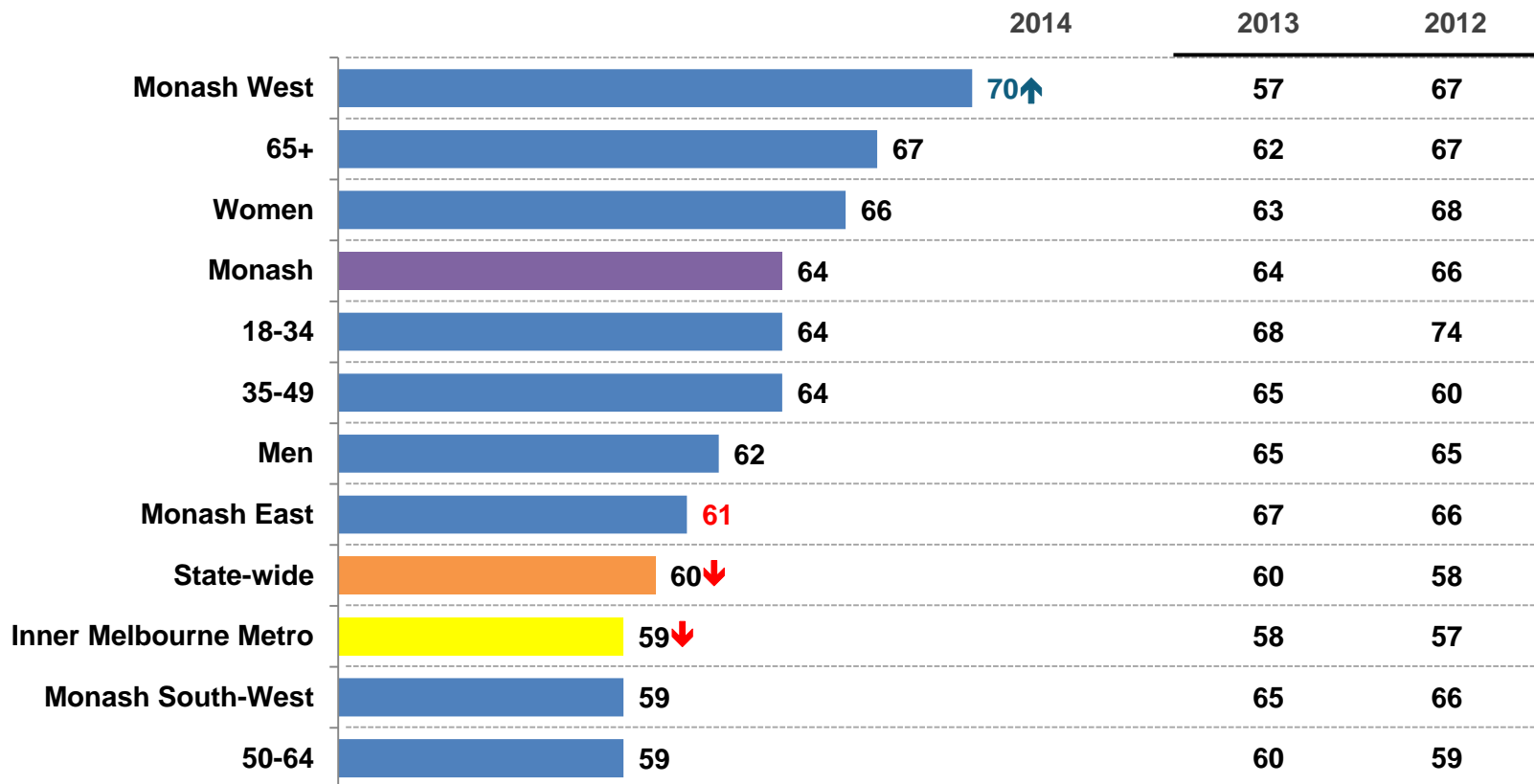
Note: please see page 6 for explanation about significant differences

2014 Traffic Management importance detailed percentages



Q1. Firstly, how important should 'Traffic Management' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 18 Councils asked group: 6

2014 Traffic Management performance index scores



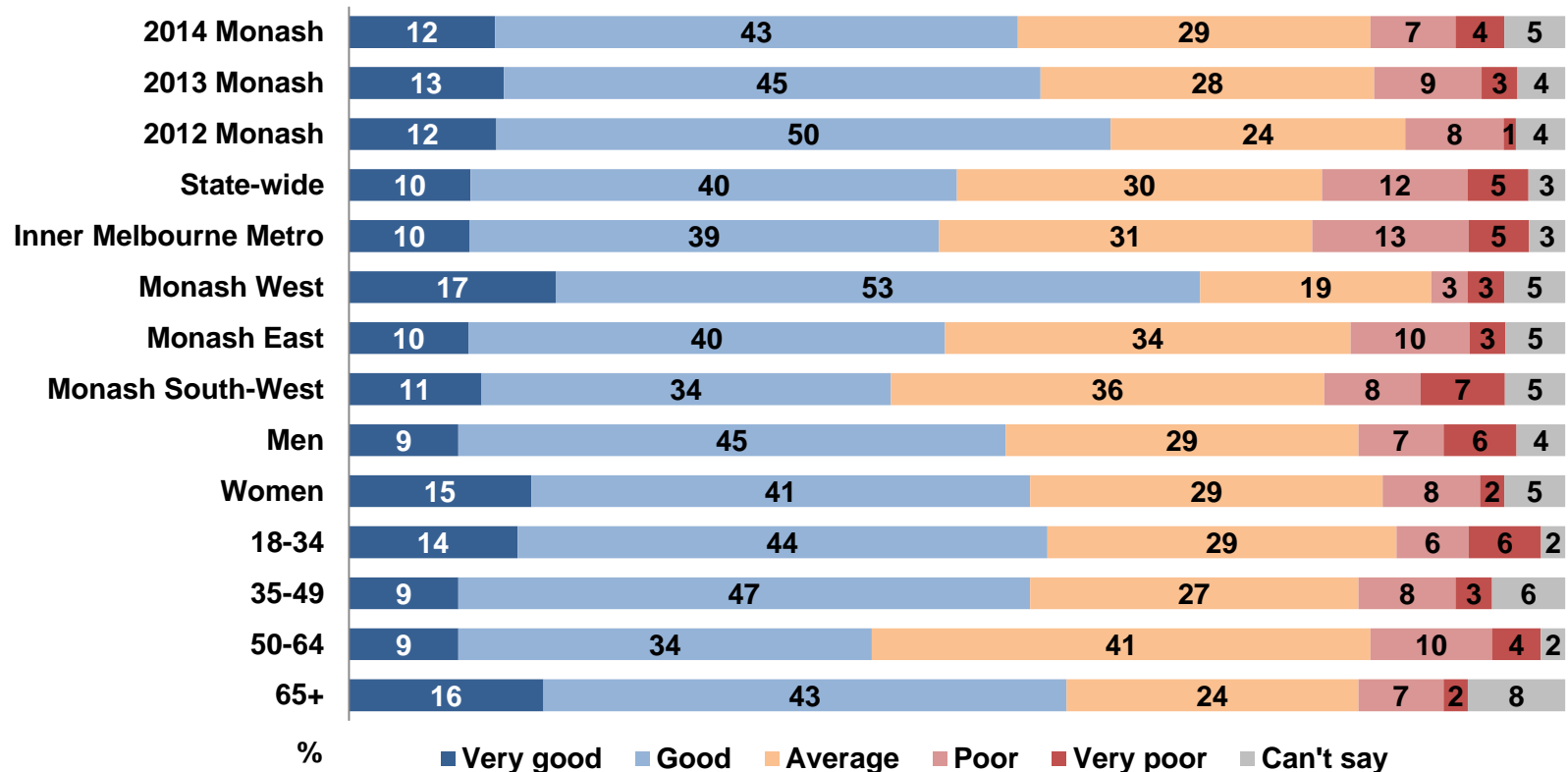
Q2. How has Monash City Council performed on 'Traffic Management' over the last 12 months?
 Base: All respondents. Councils asked statewide: 30 Councils asked group: 10



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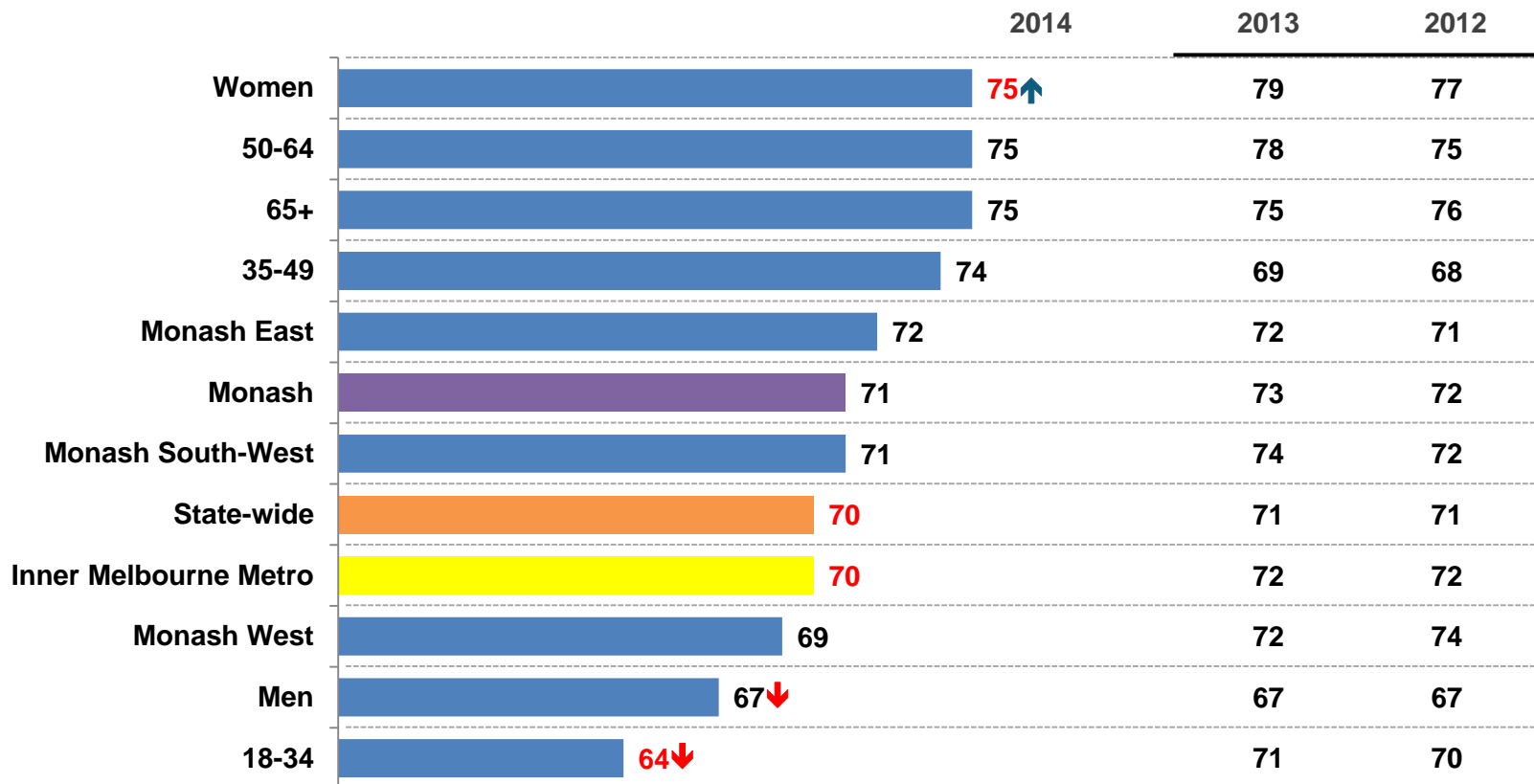
Note: please see page 6 for explanation about significant differences

2014 Traffic Management performance detailed percentages



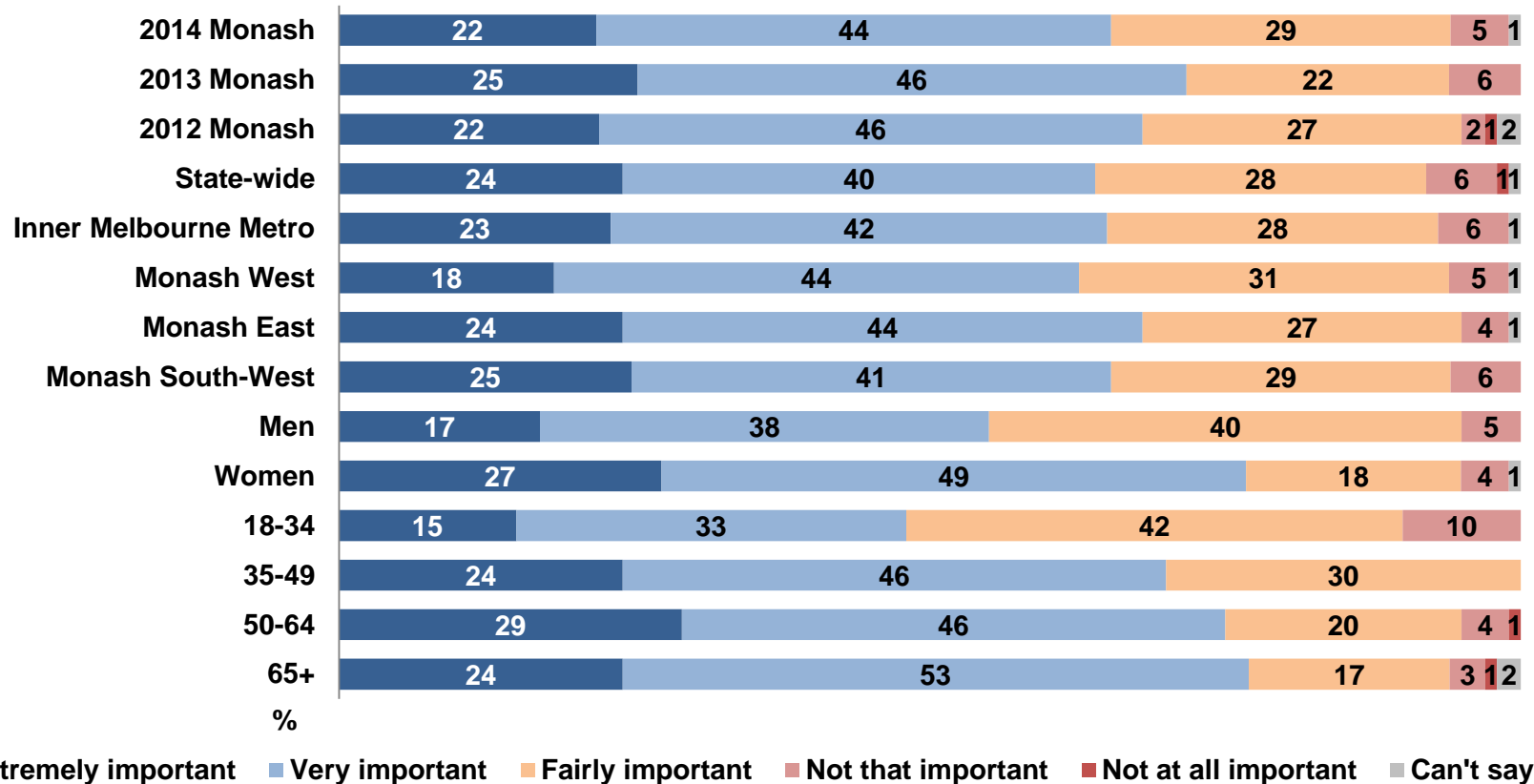
Q2. How has Monash City Council performed on 'Traffic Management' over the last 12 months?
 Base: All respondents. Councils asked statewide: 30 Councils asked group: 10

2014 Parking Facilities importance index scores



Q1. Firstly, how important should 'Parking Facilities' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 19 Councils asked group: 6

2014 Parking Facilities importance detailed percentages



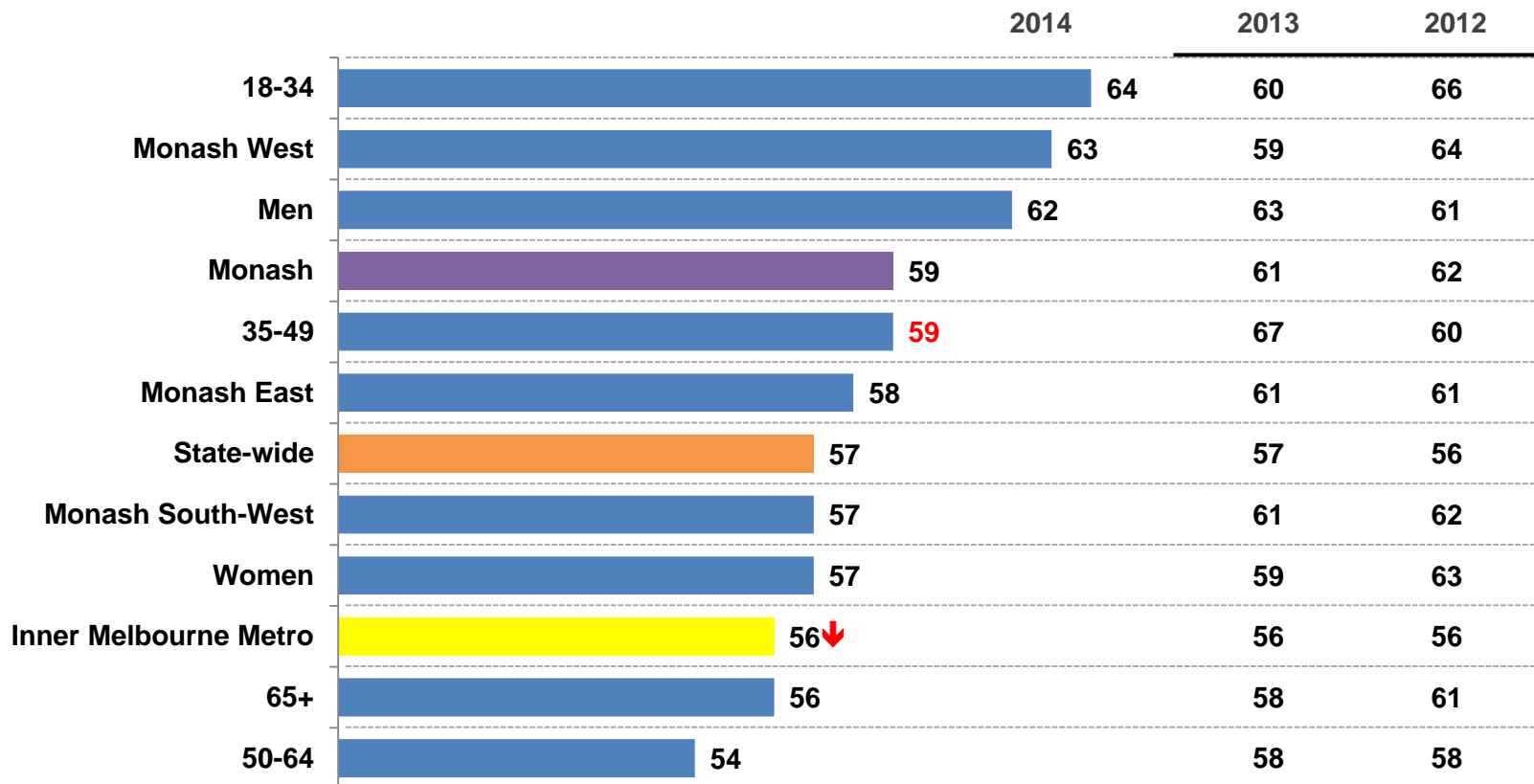
Q1. Firstly, how important should 'Parking Facilities' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 19 Councils asked group: 6



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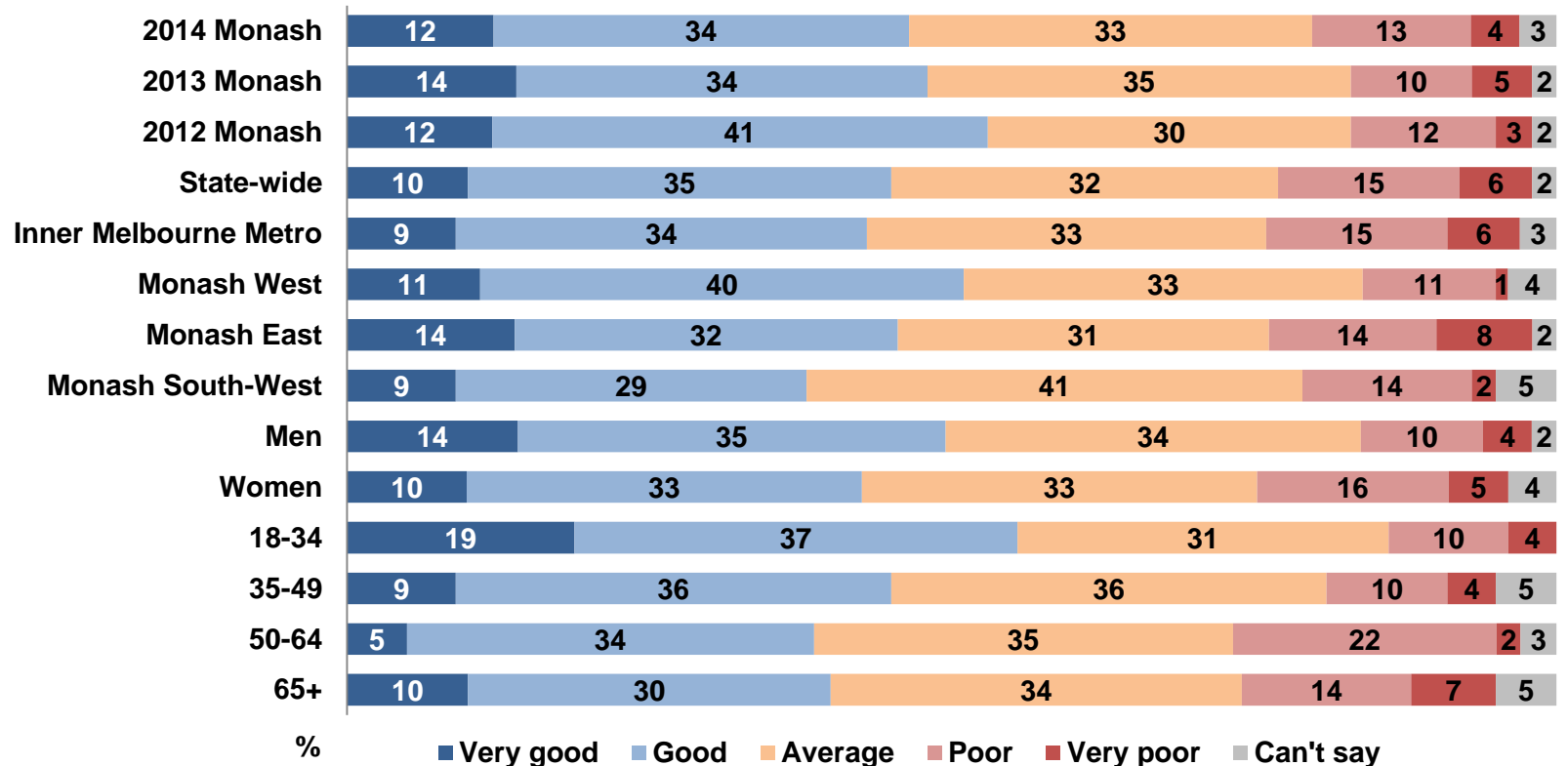
73

2014 Parking Facilities performance index scores



Q2. How has Monash City Council performed on 'Parking Facilities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 10

2014 Parking Facilities performance detailed percentages

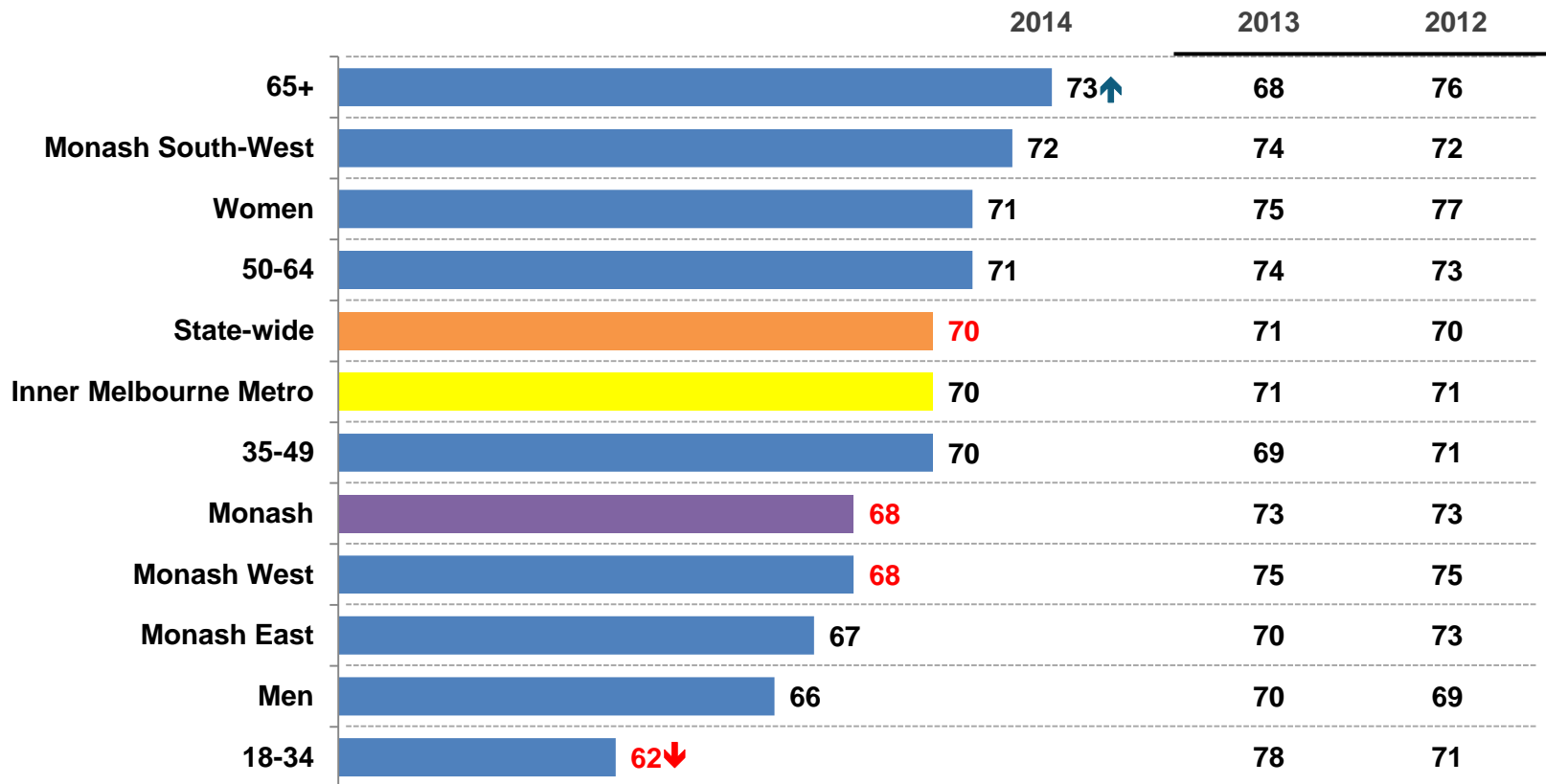


Q2. How has Monash City Council performed on 'Parking Facilities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 10



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2014 Enforcement of local laws importance index scores



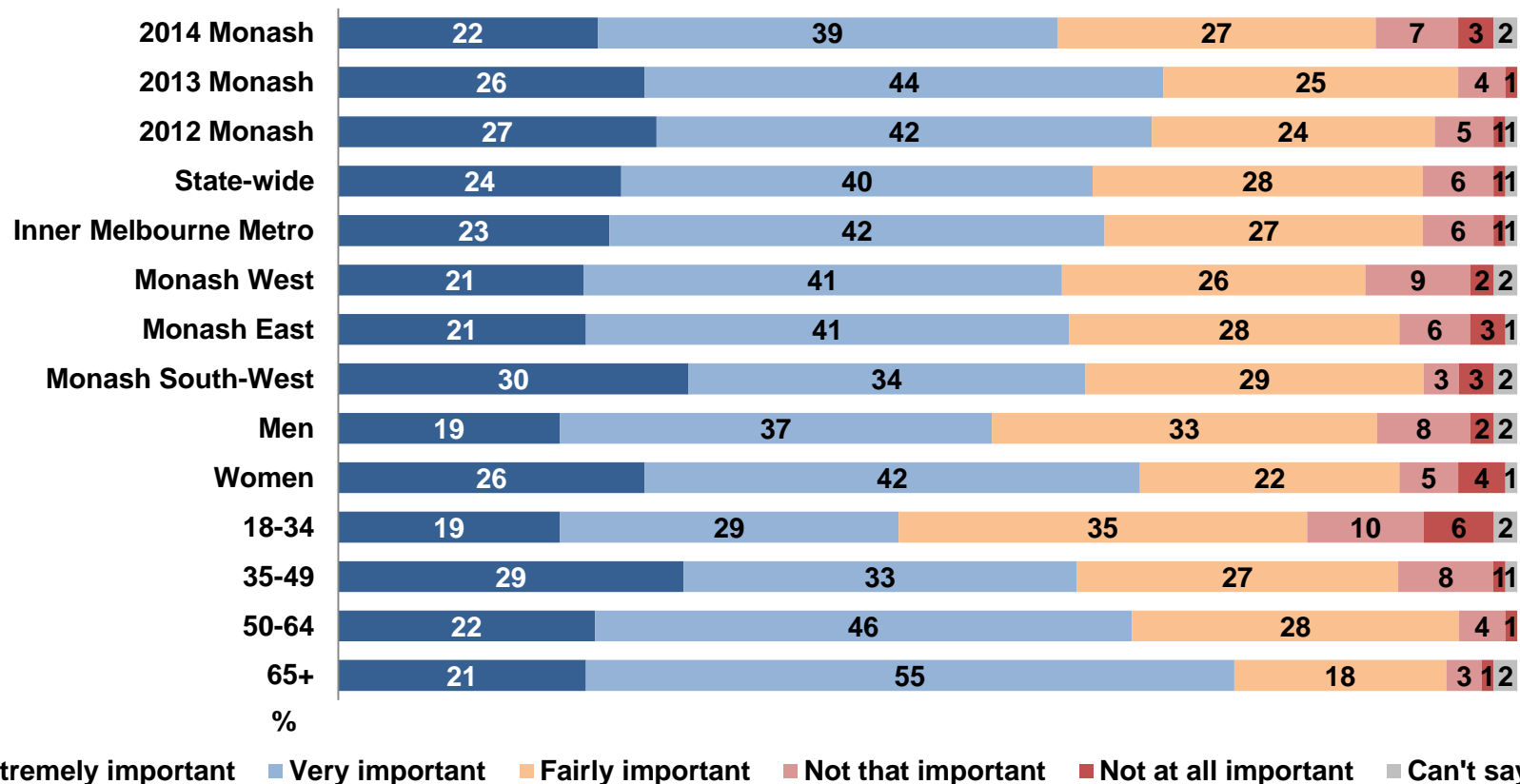
Q1. Firstly, how important should 'Enforcement of local laws' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 22 Councils asked group: 5



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Note: please see page 6 for explanation about significant differences

2014 Enforcement of local laws importance detailed percentages



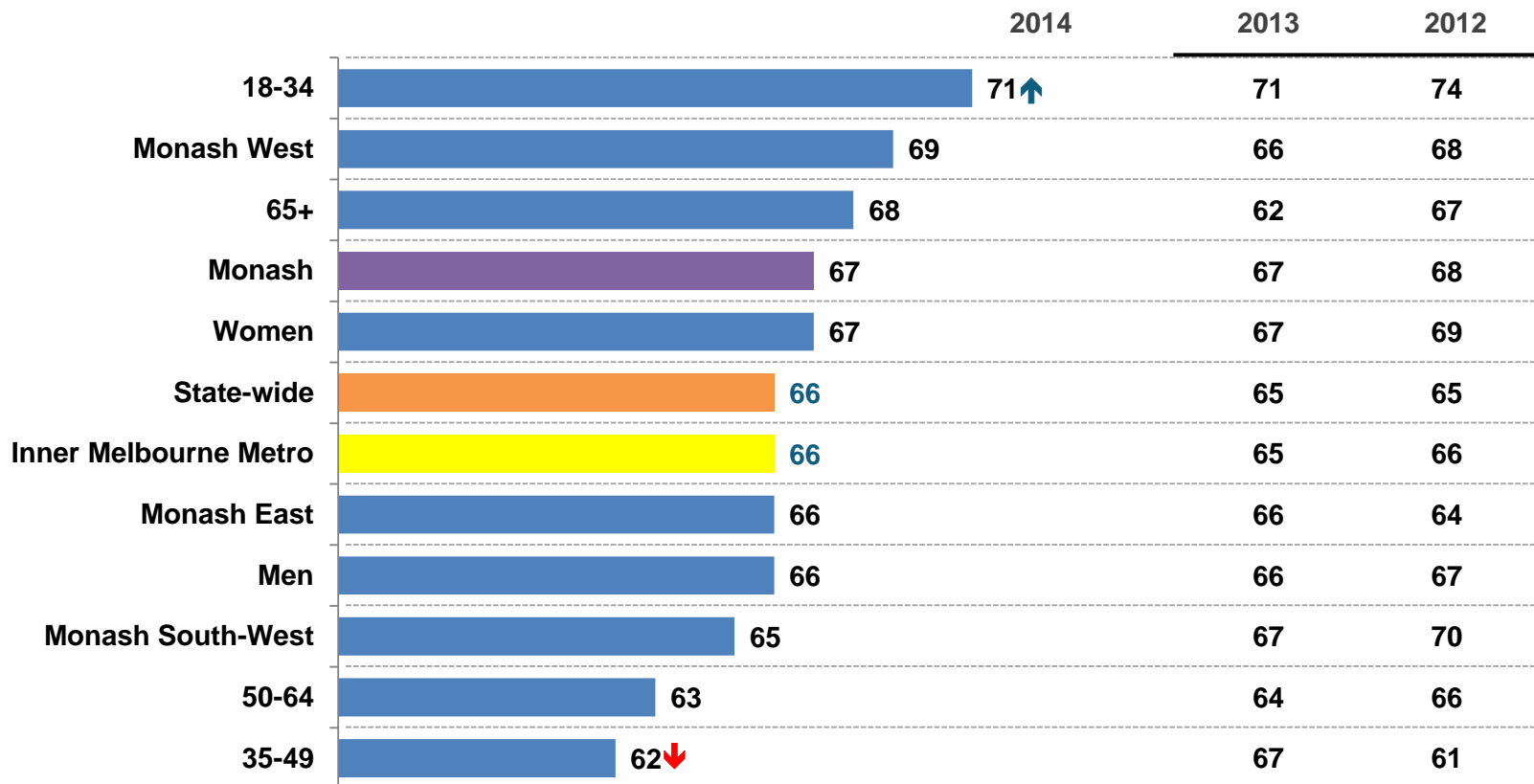
Q1. Firstly, how important should 'Enforcement of local laws' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 22 Councils asked group: 5



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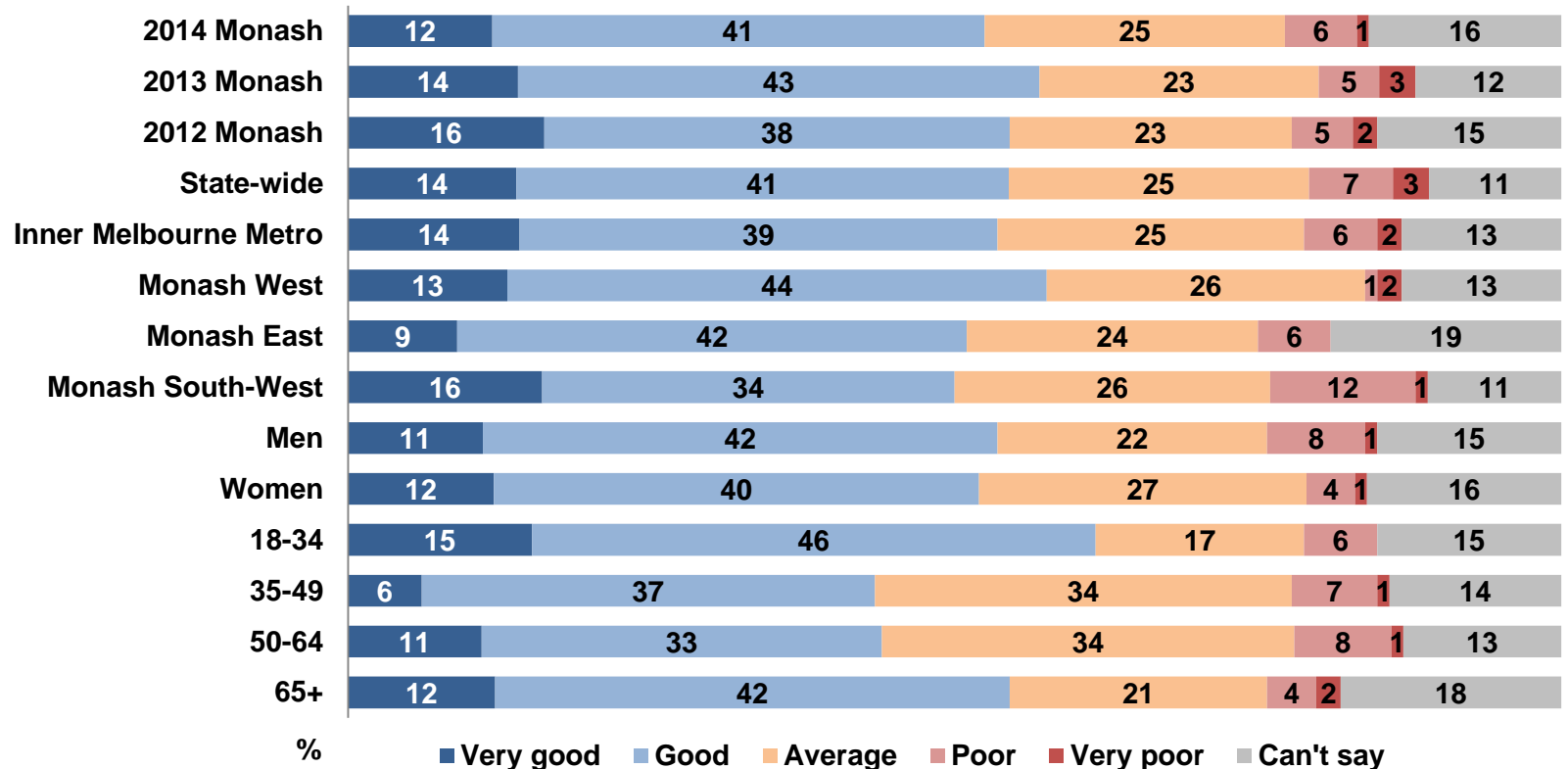
77

2014 Enforcement of local laws performance index scores



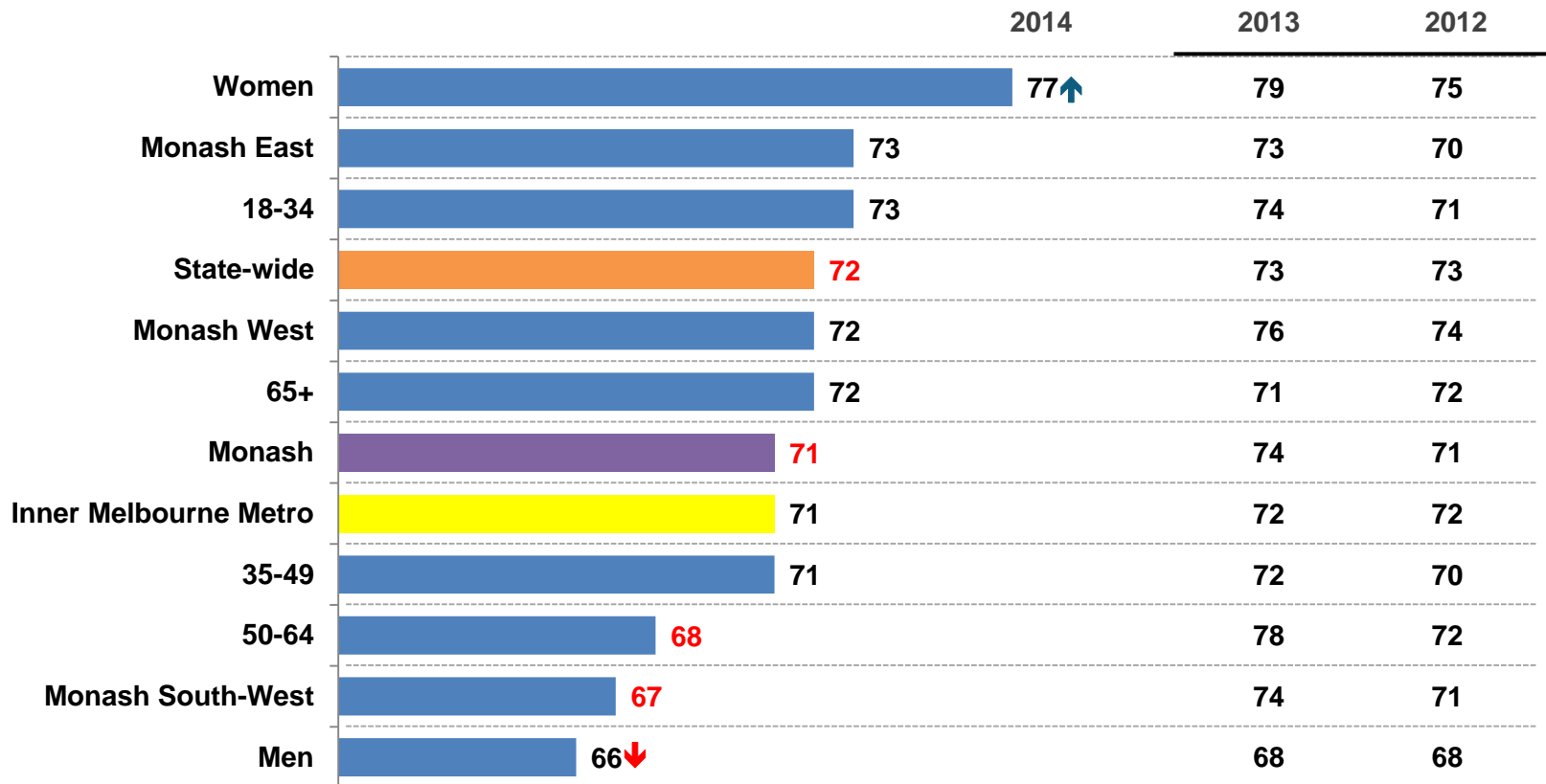
Q2. How has Monash City Council performed on 'Enforcement of local laws' over the last 12 months?
 Base: All respondents. Councils asked statewide: 40 Councils asked group: 10

2014 Enforcement of local laws performance detailed percentages



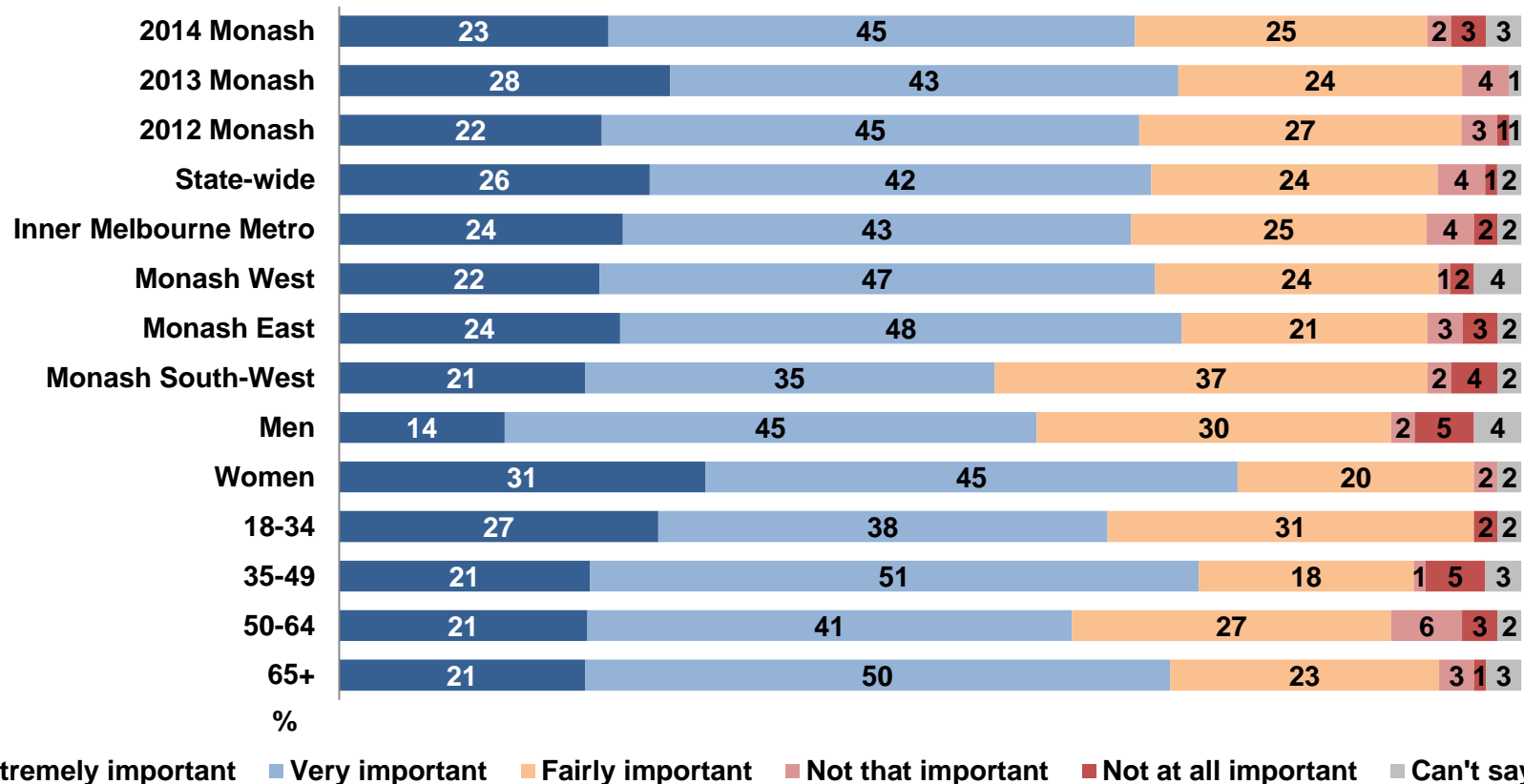
Q2. How has Monash City Council performed on 'Enforcement of local laws' over the last 12 months?
 Base: All respondents. Councils asked statewide: 40 Councils asked group: 10

2014 Family Support Services importance index scores



Q1. Firstly, how important should 'Family Support Services' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 27 Councils asked group: 7

2014 Family Support Services importance detailed percentages

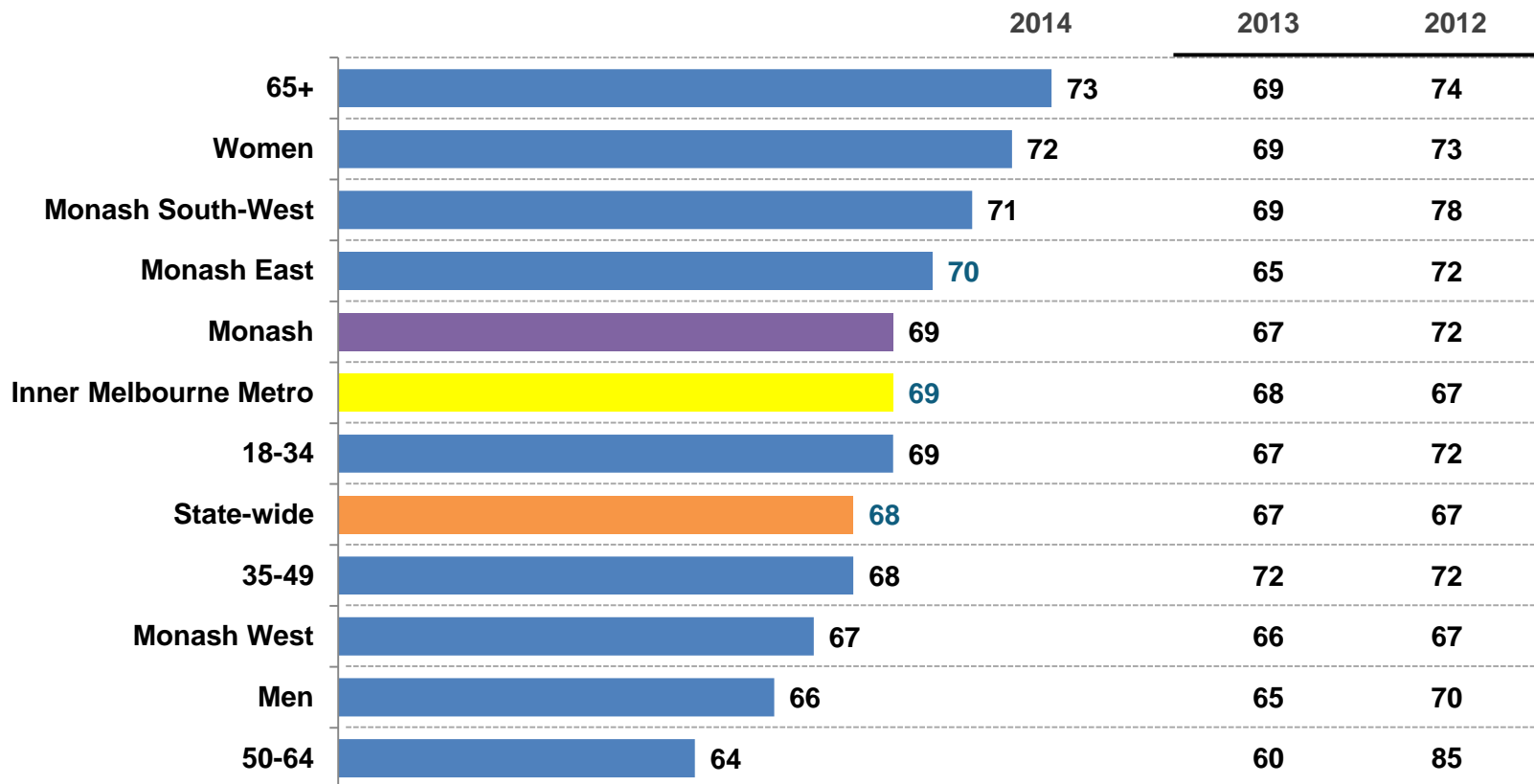


Q1. Firstly, how important should 'Family Support Services' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 27 Councils asked group: 7



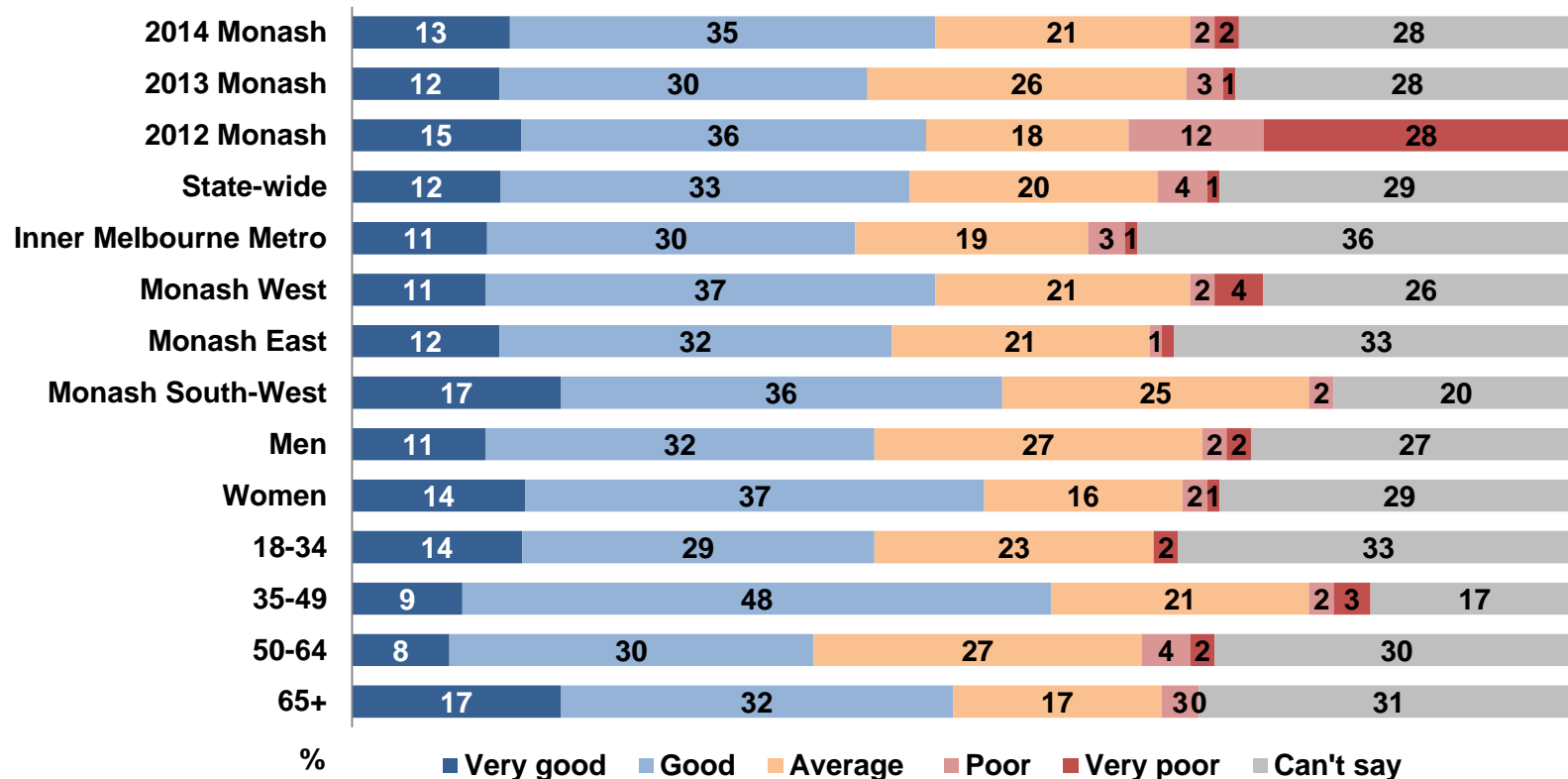
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2014 Family Support Services performance index scores



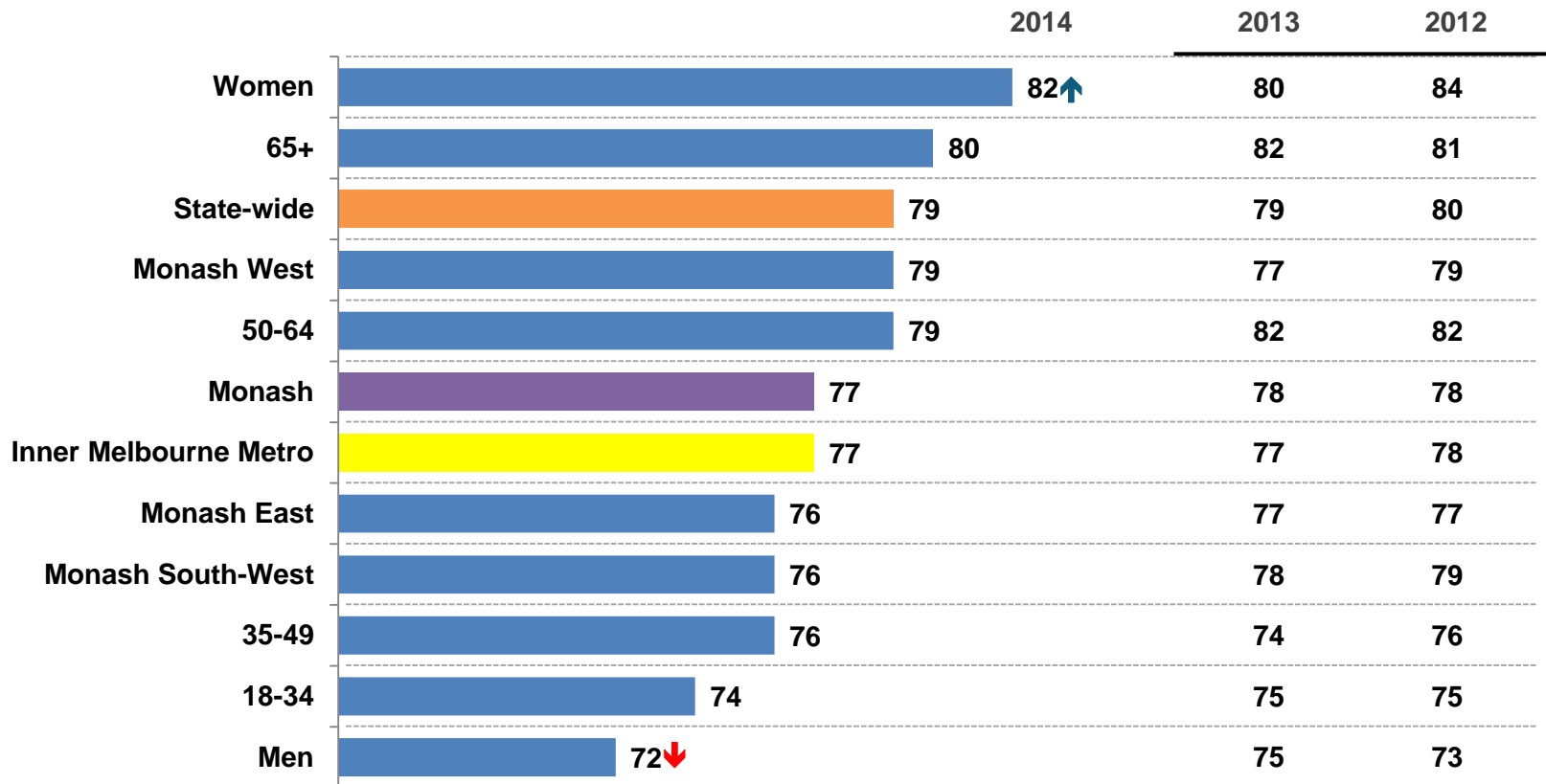
Q2. How has Monash City Council performed on 'Family Support Services' over the last 12 months?
 Base: All respondents. Councils asked statewide: 44 Councils asked group: 11

2014 Family Support Services performance detailed percentages



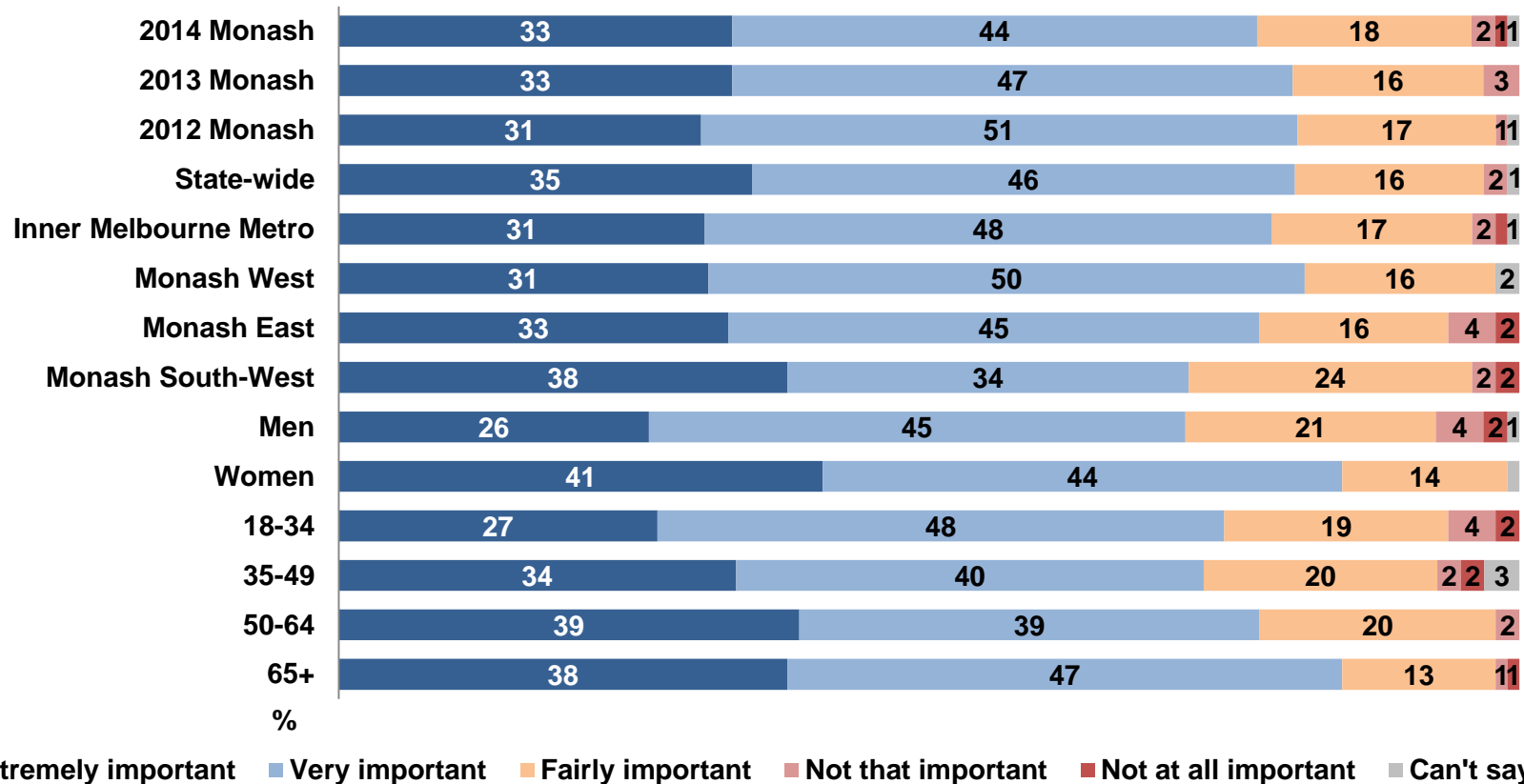
Q2. How has Monash City Council performed on 'Family Support Services' over the last 12 months?
 Base: All respondents. Councils asked statewide: 44 Councils asked group: 11

2014 Elderly Support Services importance index scores



Q1. Firstly, how important should 'Elderly Support Services' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 25 Councils asked group: 7

2014 Elderly Support Services importance detailed percentages

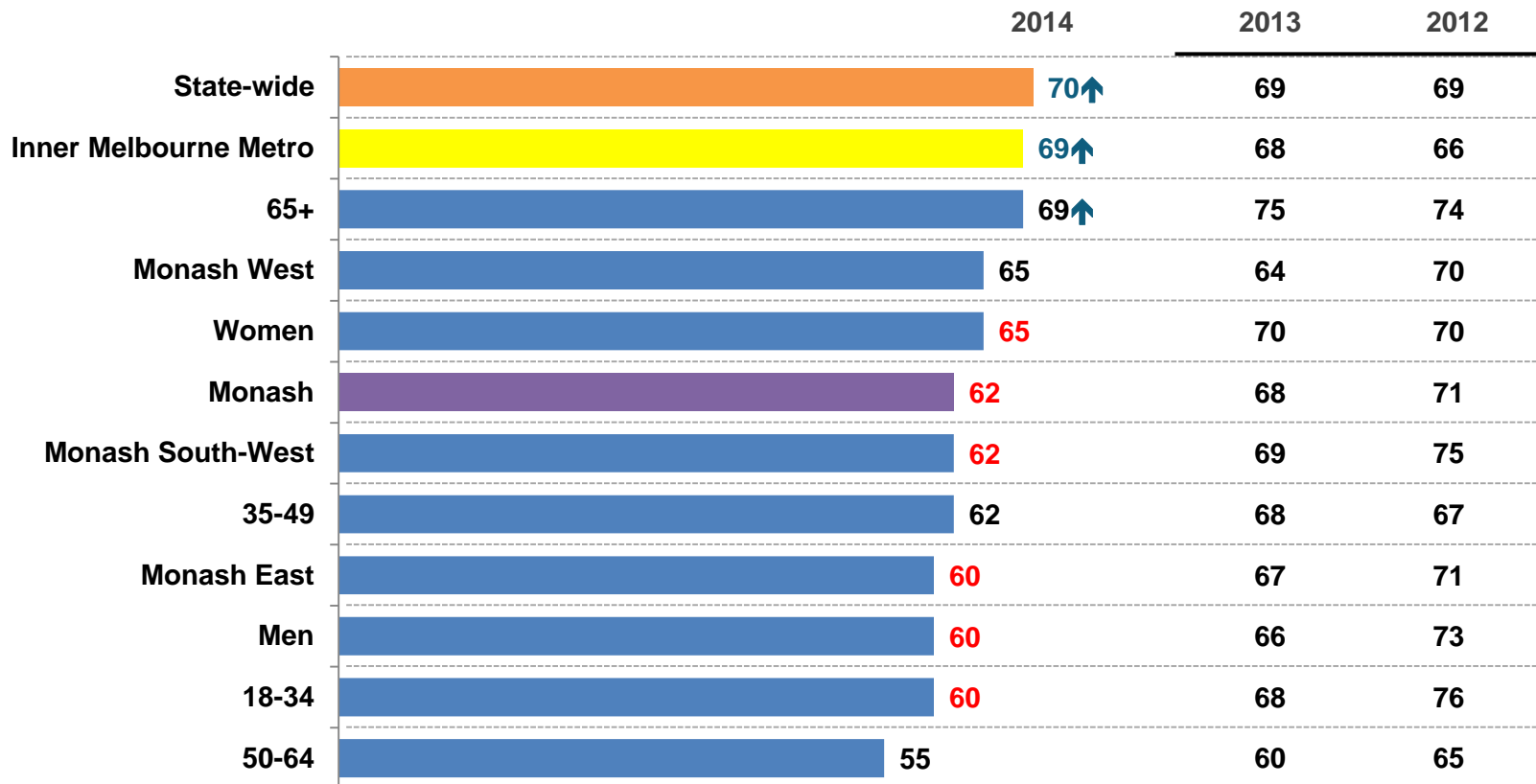


Q1. Firstly, how important should 'Elderly Support Services' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 25 Councils asked group: 7



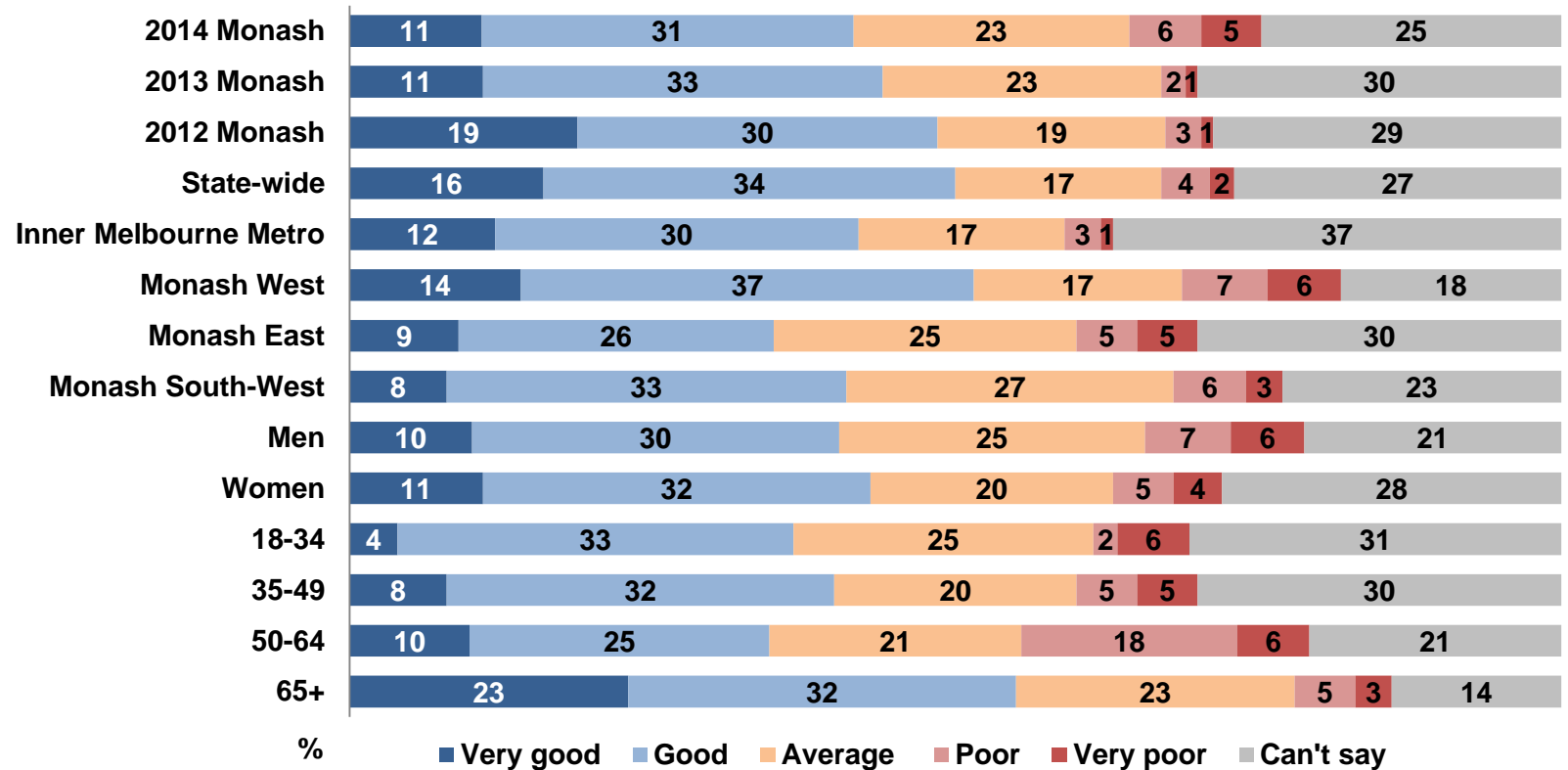
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2014 Elderly Support Services performance index scores



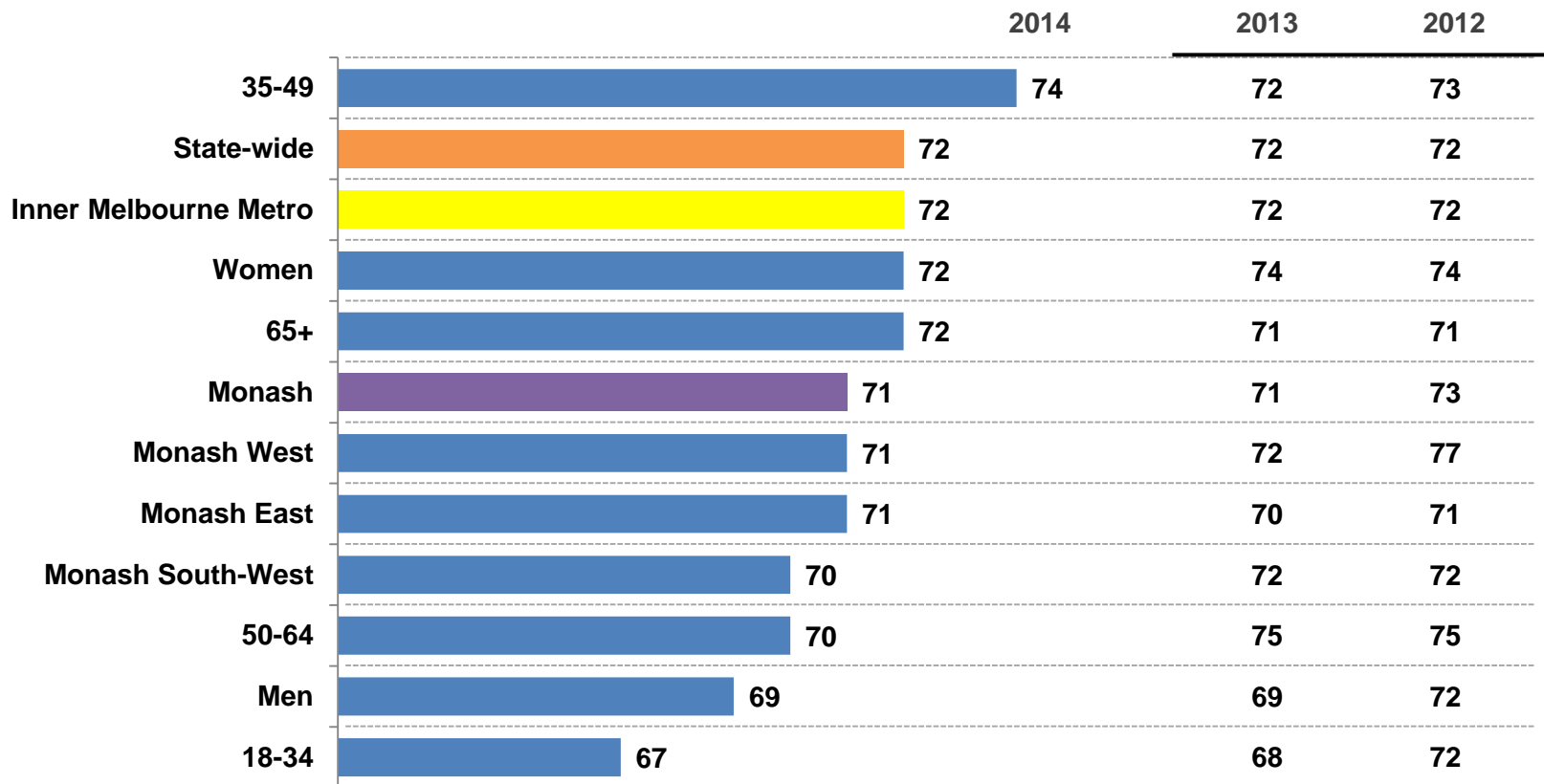
Q2. How has Monash City Council performed on 'Elderly Support Services' over the last 12 months?
 Base: All respondents. Councils asked statewide: 44 Councils asked group: 11

2014 Elderly Support Services performance detailed percentages



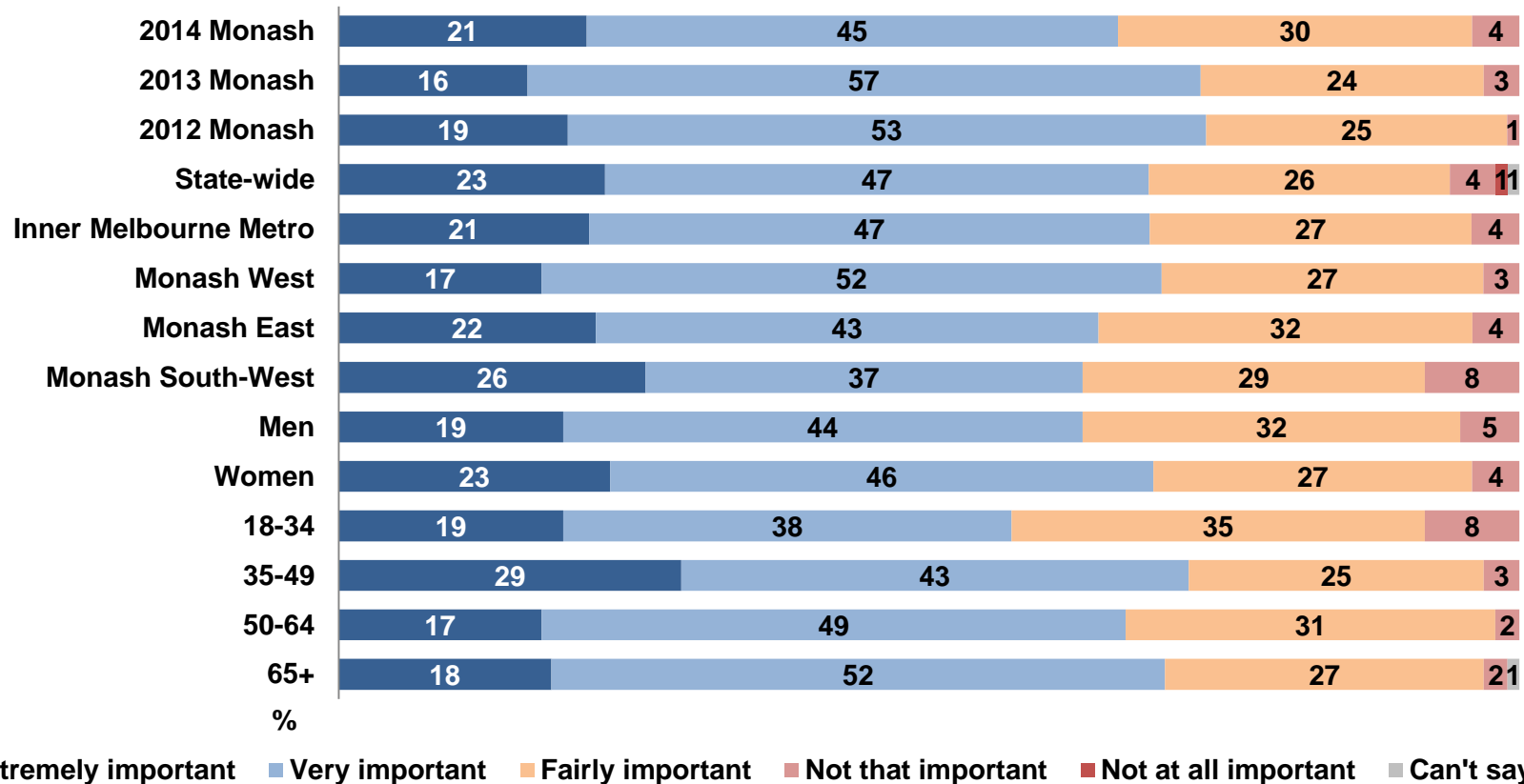
Q2. How has Monash City Council performed on 'Elderly Support Services' over the last 12 months?
 Base: All respondents. Councils asked statewide: 44 Councils asked group: 11

2014 Recreational Facilities importance index scores



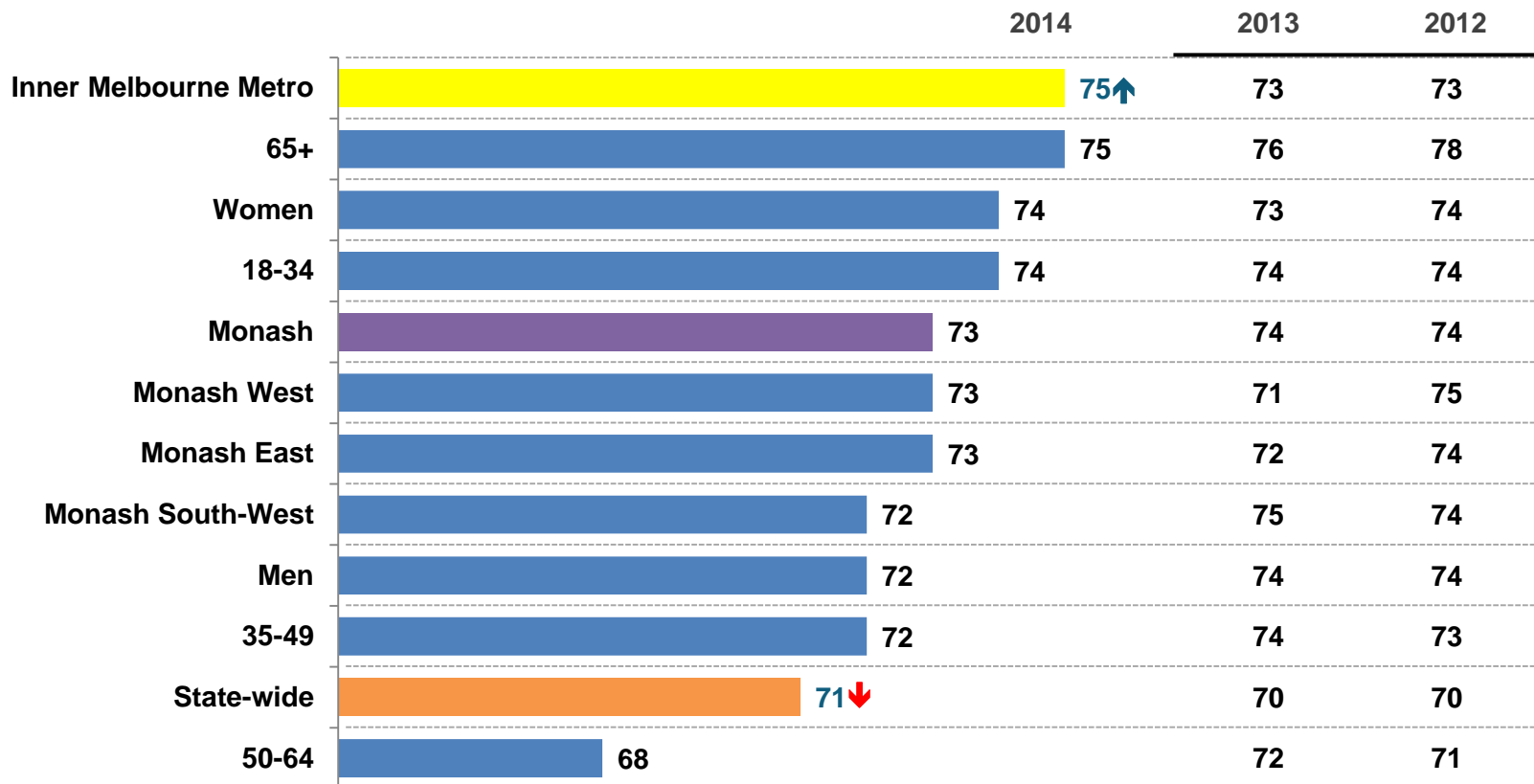
Q1. Firstly, how important should 'Recreational Facilities' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 30 Councils asked group: 8

2014 Recreational Facilities importance detailed percentages



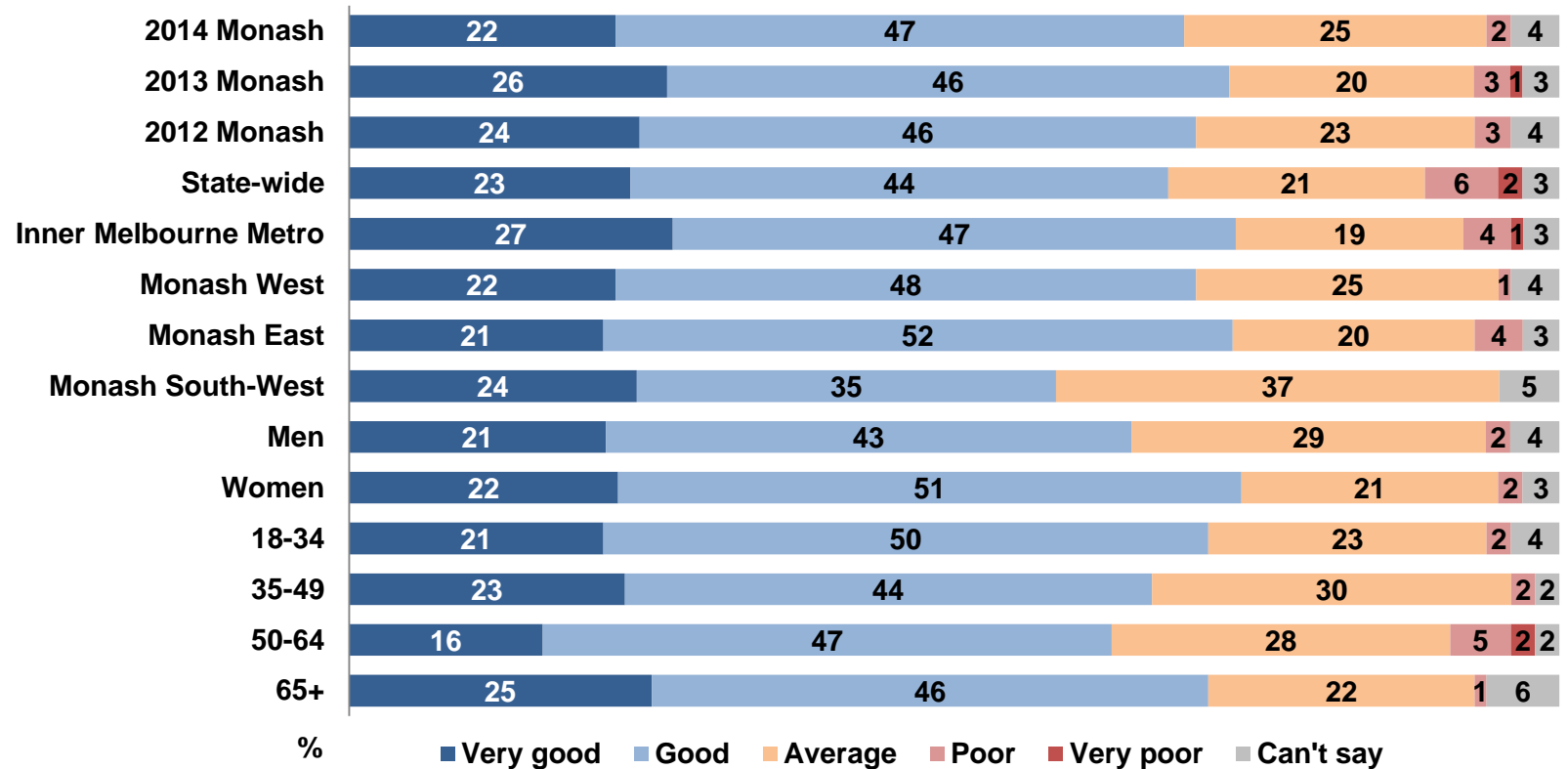
Q1. Firstly, how important should 'Recreational Facilities' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 30 Councils asked group: 8

2014 Recreational Facilities performance index scores



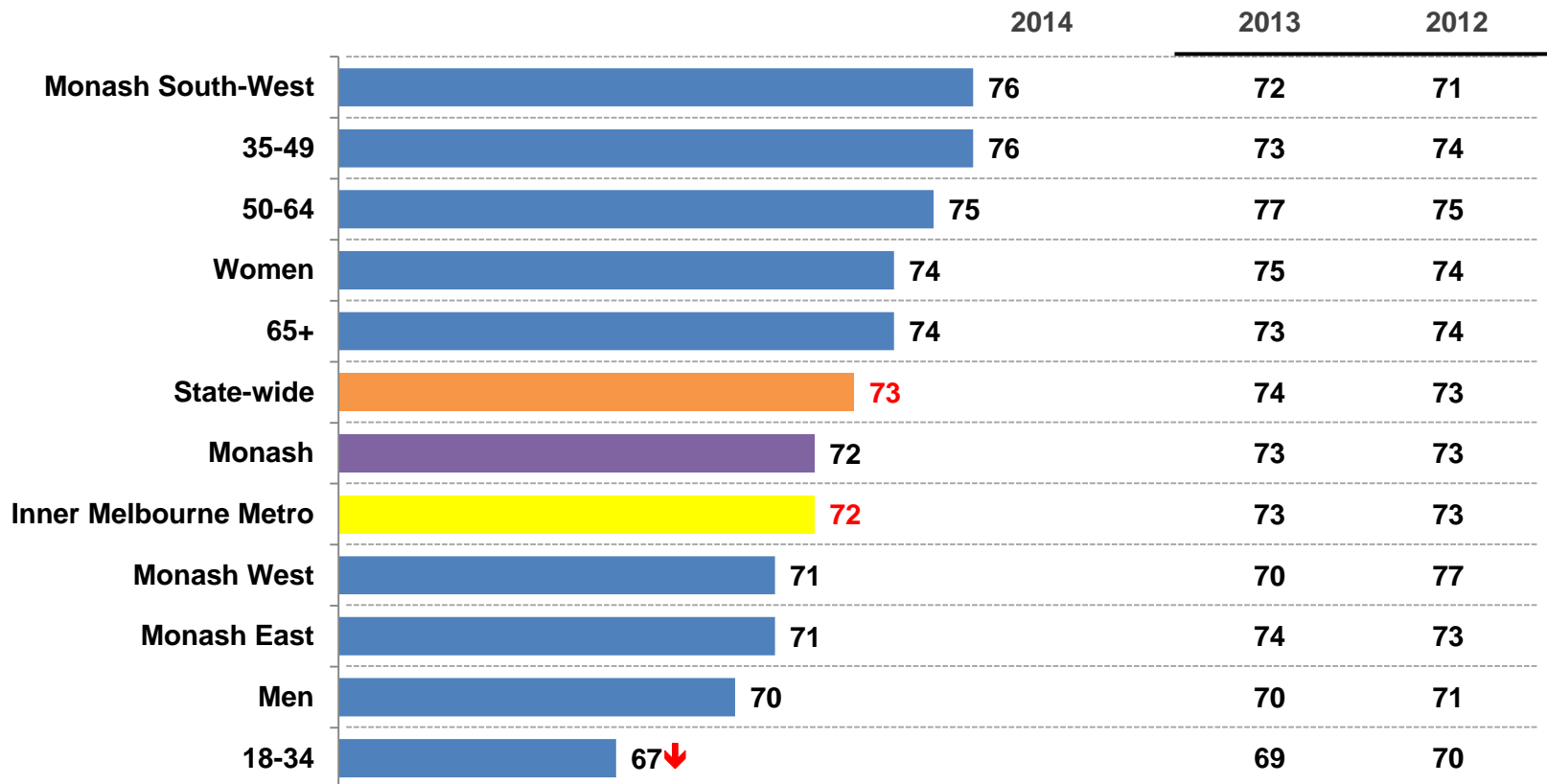
Q2. How has Monash City Council performed on 'Recreational Facilities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 50 Councils asked group: 12

2014 Recreational Facilities performance detailed percentages



Q2. How has Monash City Council performed on 'Recreational Facilities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 50 Councils asked group: 12

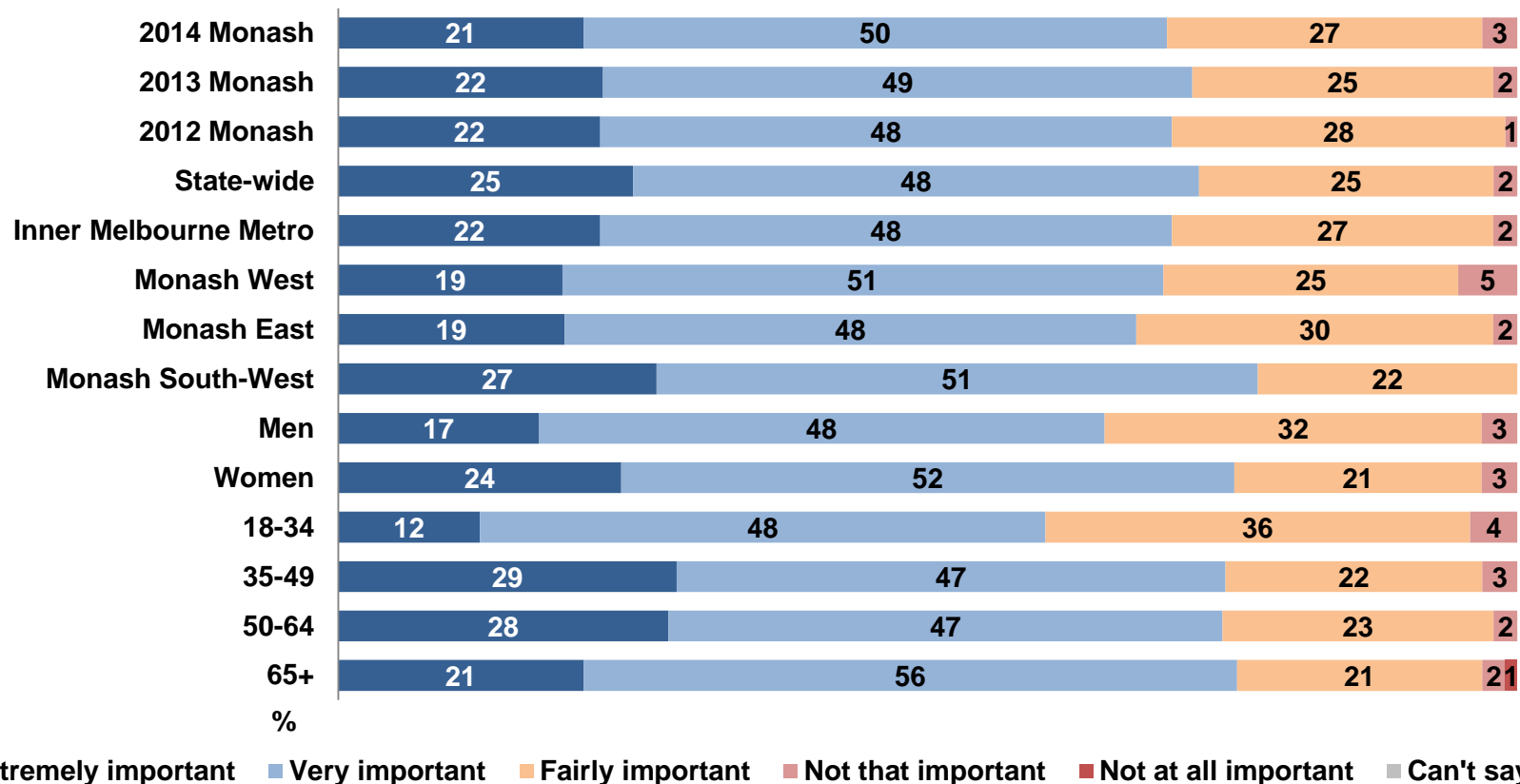
2014 The appearance of public areas importance index scores



Q1. Firstly, how important should 'The appearance of public areas' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 28 Councils asked group: 7

2014 The appearance of public areas importance detailed percentages



Q1. Firstly, how important should 'The appearance of public areas' be as a responsibility for Monash City Council?

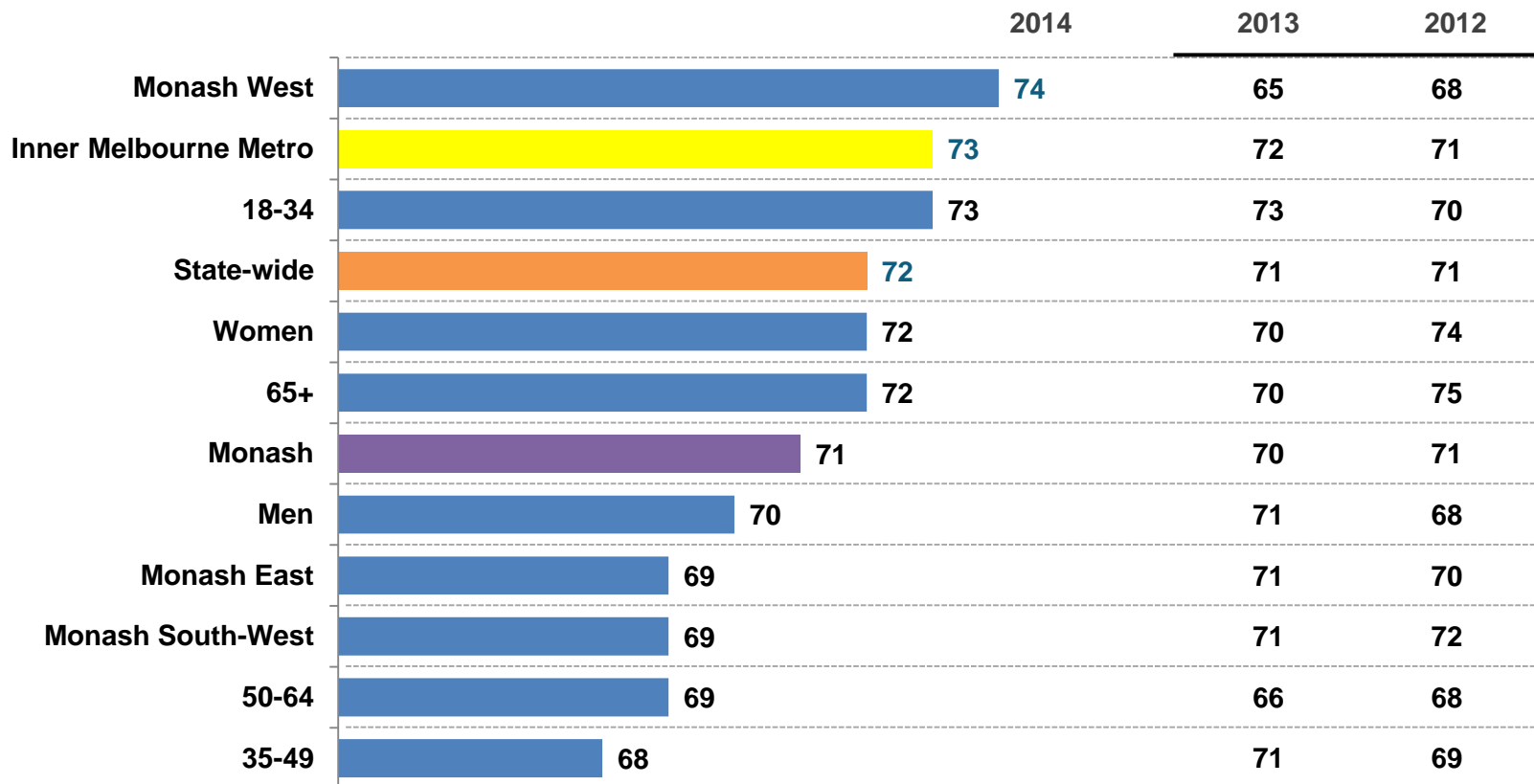
Base: All respondents. Councils asked statewide: 28 Councils asked group: 7



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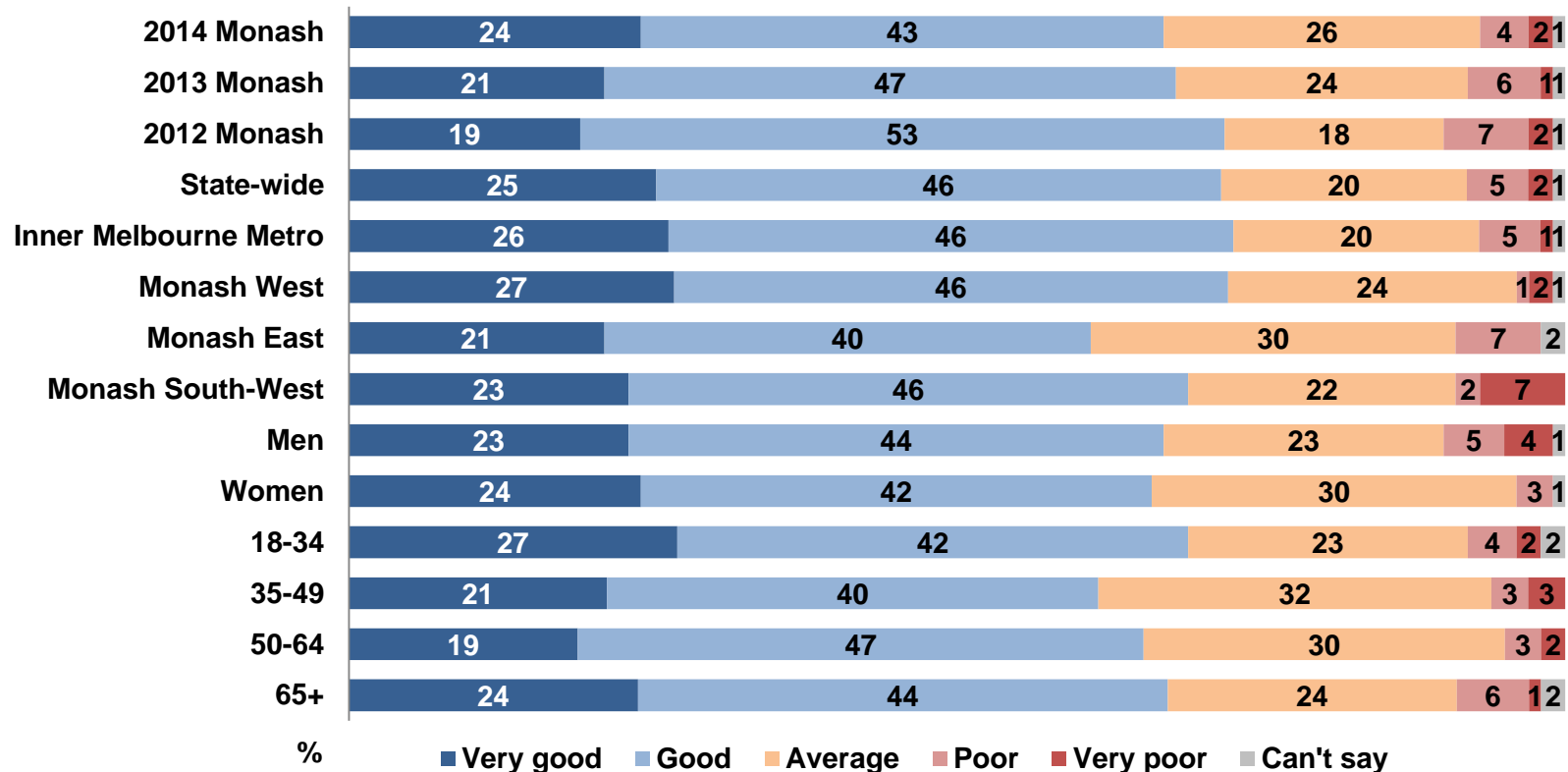
93

2014 The appearance of public areas performance index scores



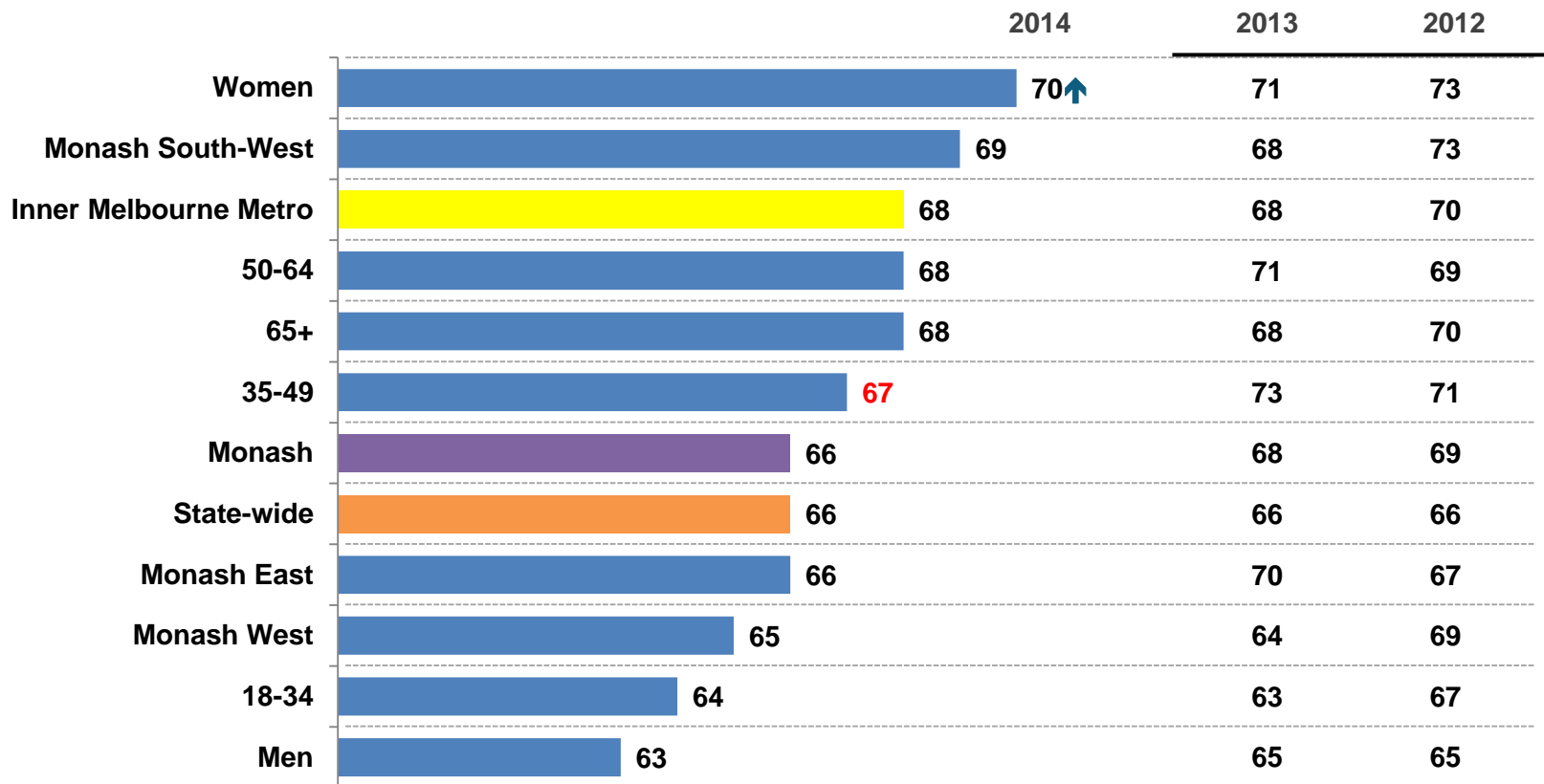
Q2. How has Monash City Council performed on 'The appearance of public areas' over the last 12 months?
 Base: All respondents. Councils asked statewide: 43 Councils asked group: 11

2014 The appearance of public areas performance detailed percentages



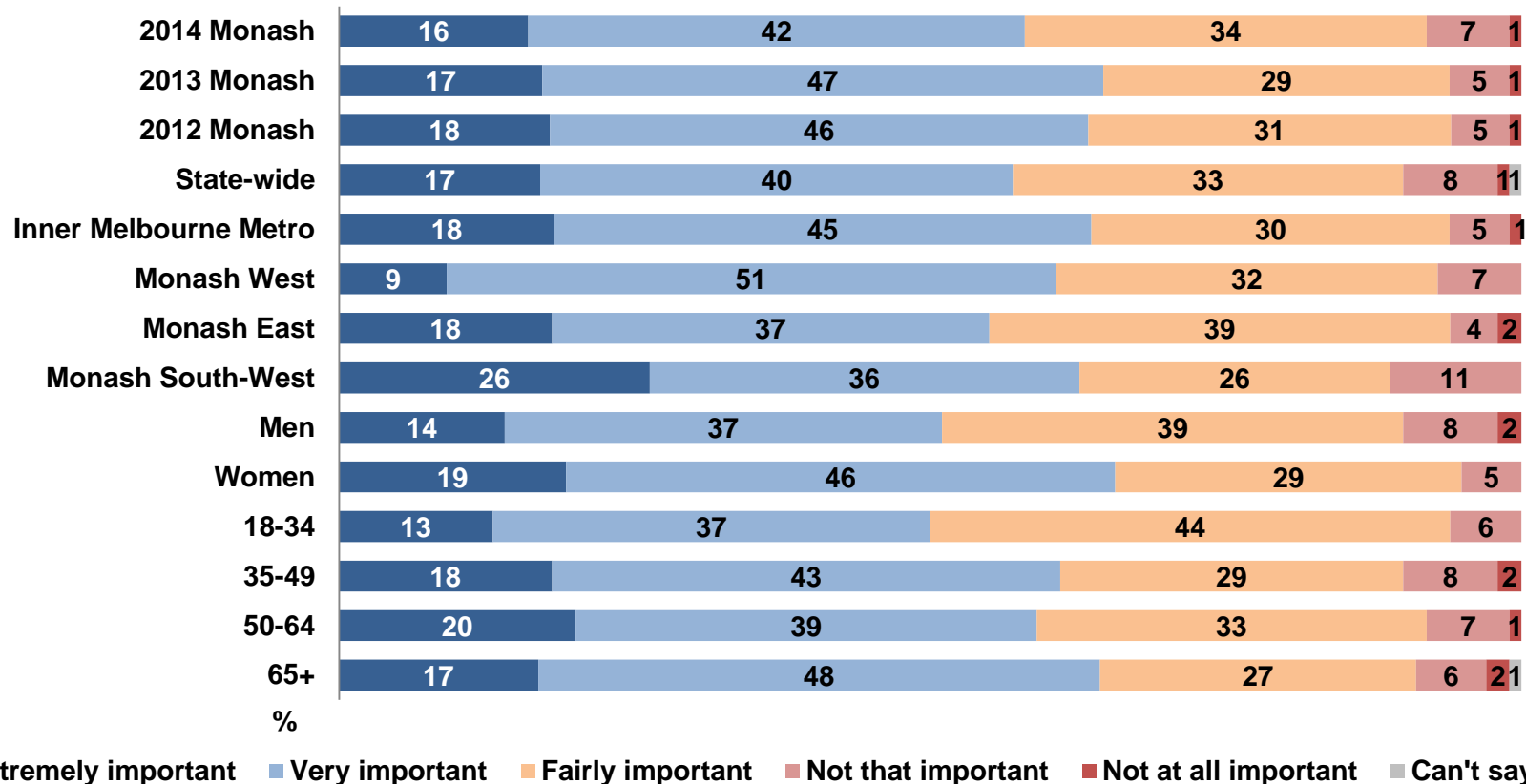
Q2. How has Monash City Council performed on 'The appearance of public areas' over the last 12 months?
 Base: All respondents. Councils asked statewide: 43 Councils asked group: 11

2014 Art Centres and Libraries importance index scores



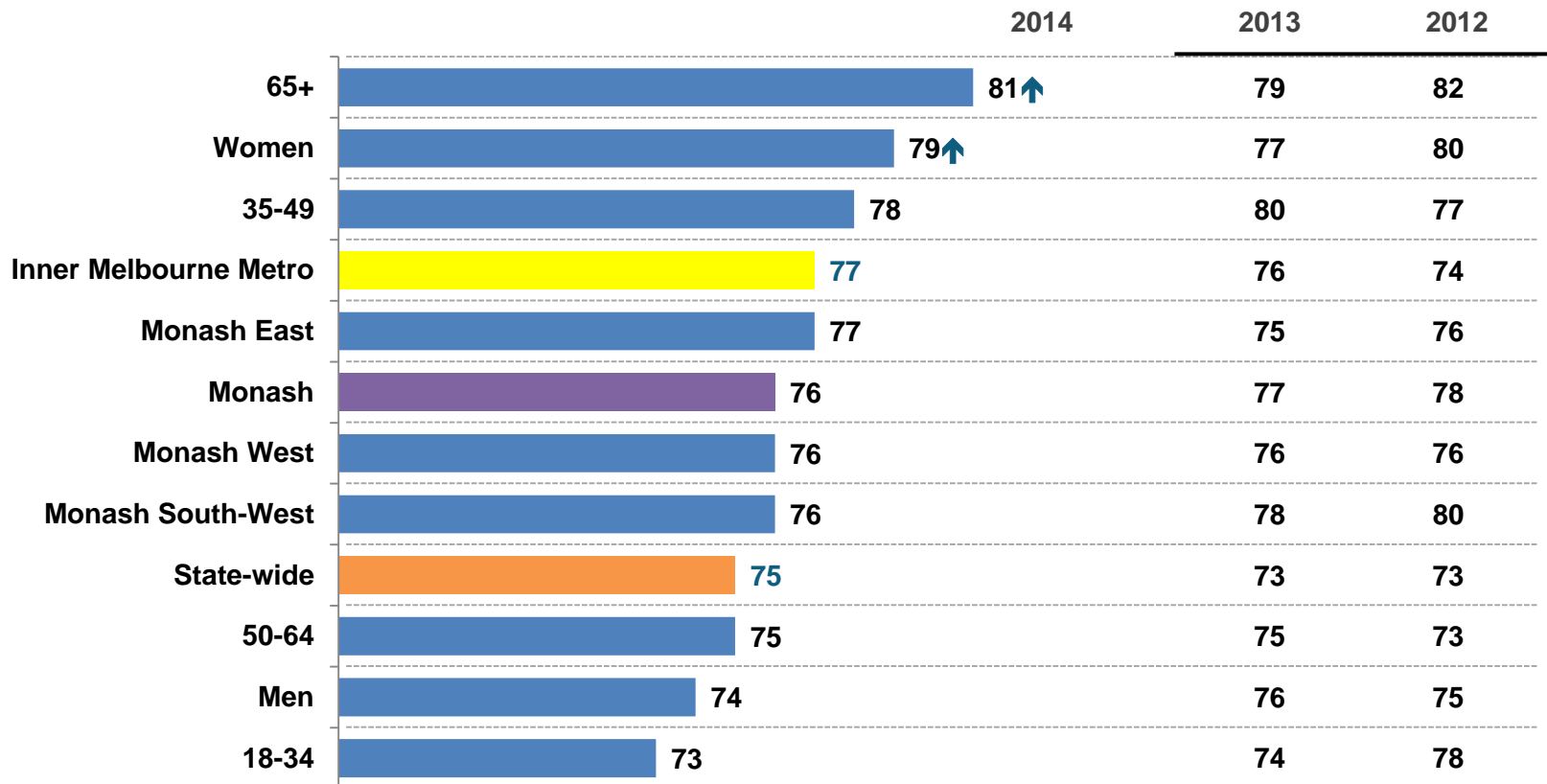
Q1. Firstly, how important should 'Art Centres and Libraries' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 19 Councils asked group: 7

2014 Art Centres and Libraries importance detailed percentages



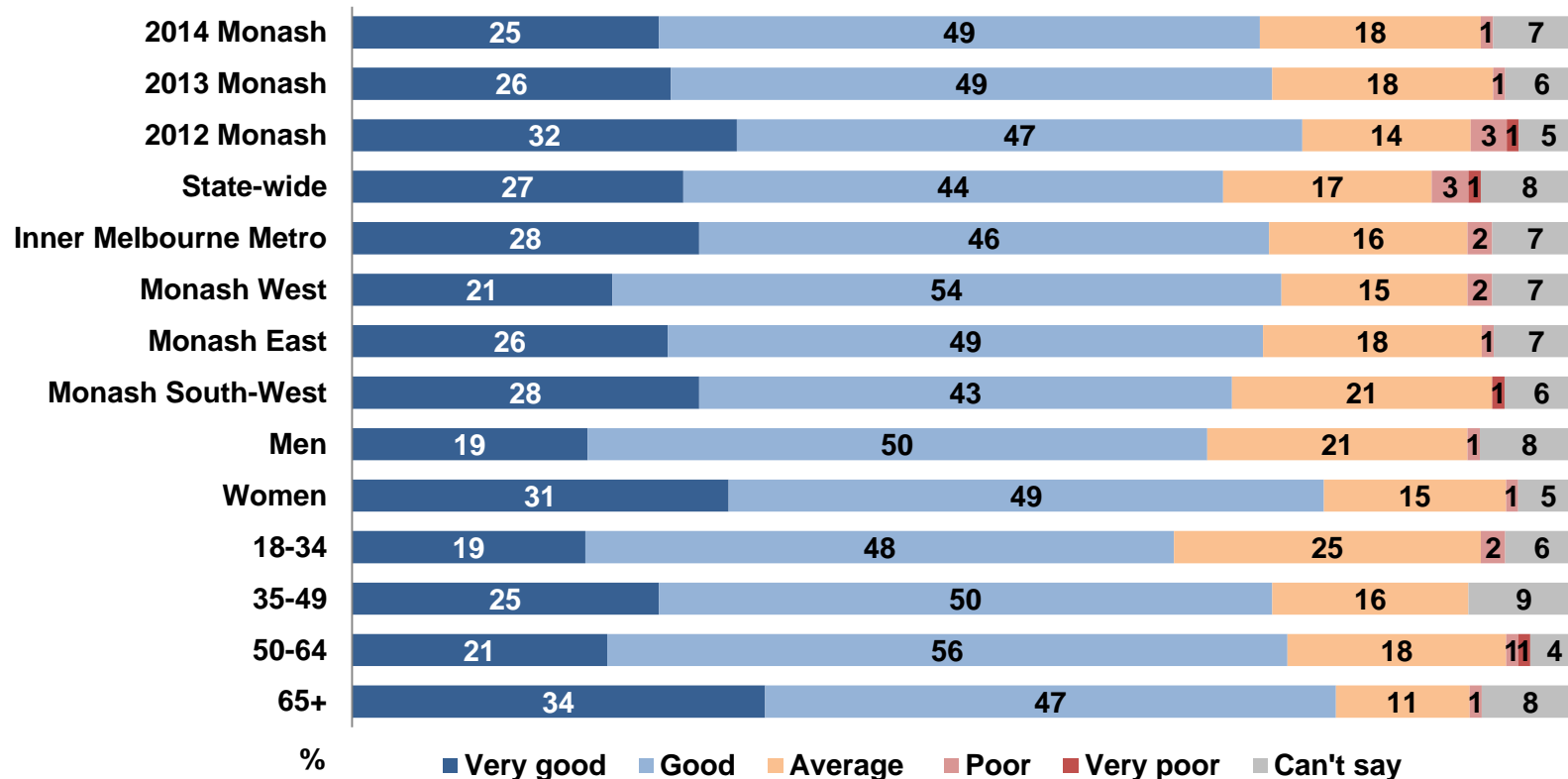
Q1. Firstly, how important should 'Art Centres and Libraries' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 19 Councils asked group: 7

2014 Art Centres and Libraries performance index scores



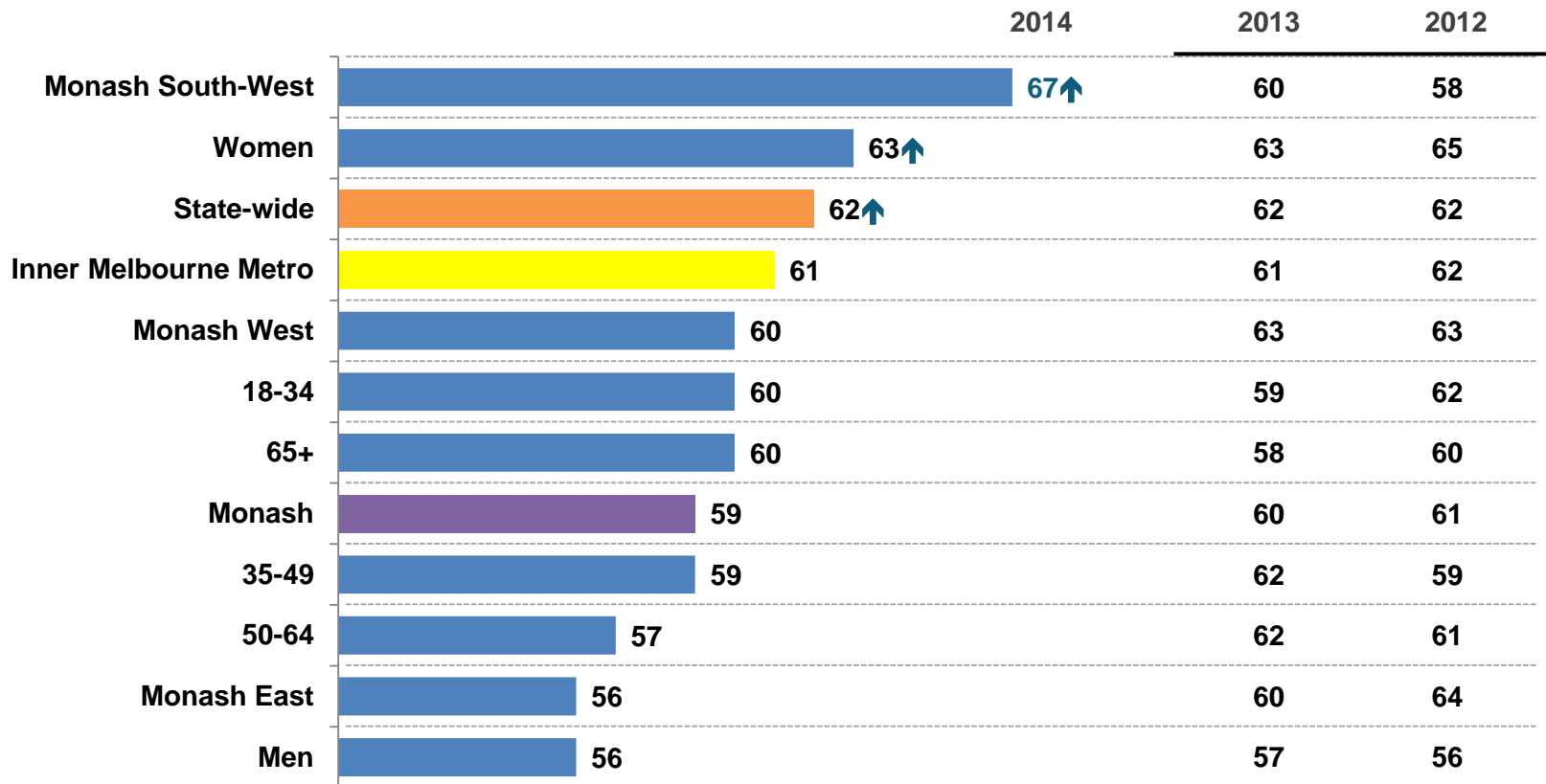
Q2. How has Monash City Council performed on 'Art Centres and Libraries' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 11

2014 Art Centres and Libraries performance detailed percentages



Q2. How has Monash City Council performed on 'Art Centres and Libraries' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 11

2014 Community and Cultural Activities importance index scores



Q1. Firstly, how important should 'Community and Cultural Activities' be as a responsibility for Monash City Council?

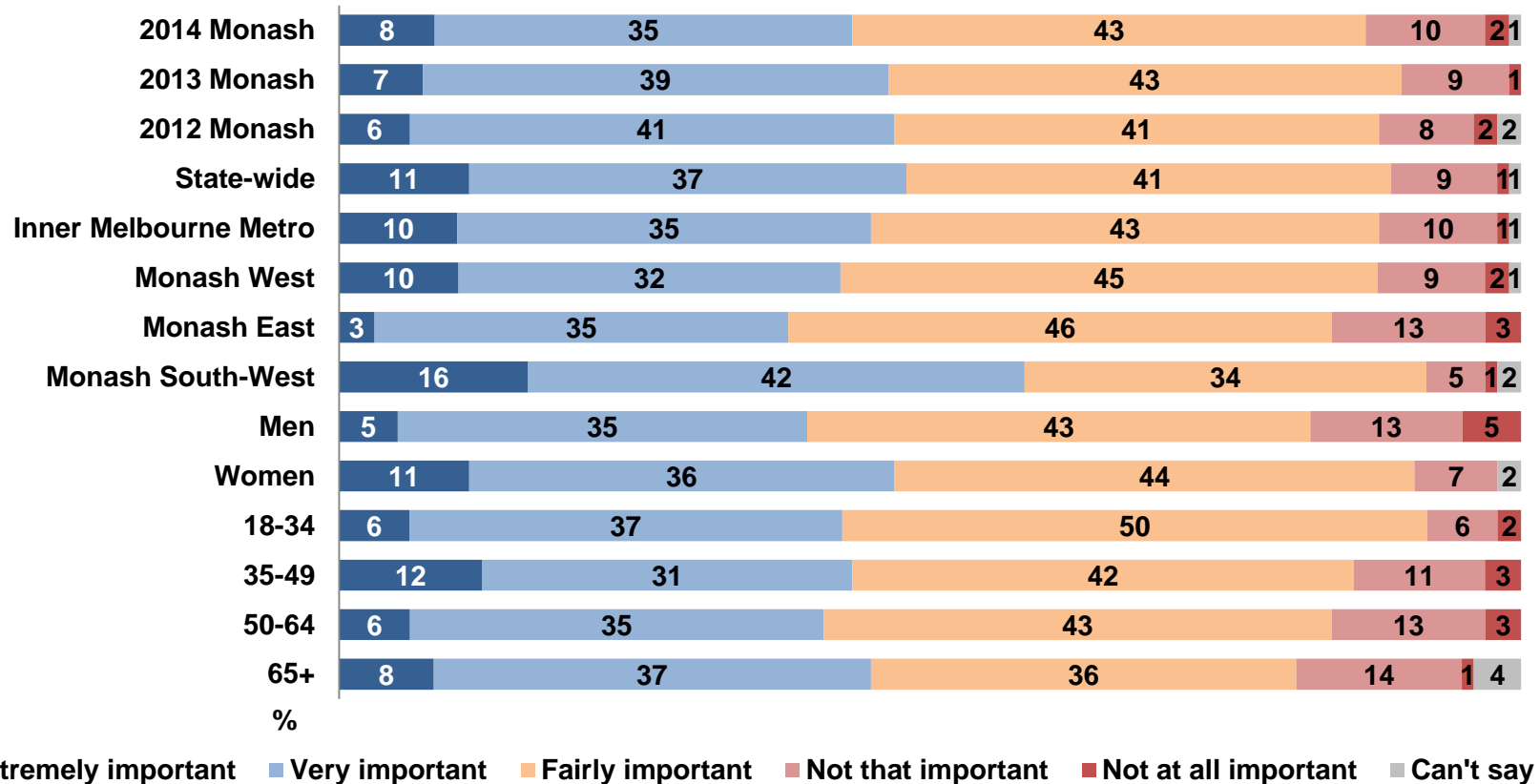
Base: All respondents. Councils asked statewide: 21 Councils asked group: 8



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Note: please see page 6 for explanation about significant differences

2014 Community and Cultural Activities importance detailed percentages



Q1. Firstly, how important should 'Community and Cultural Activities' be as a responsibility for Monash City Council?

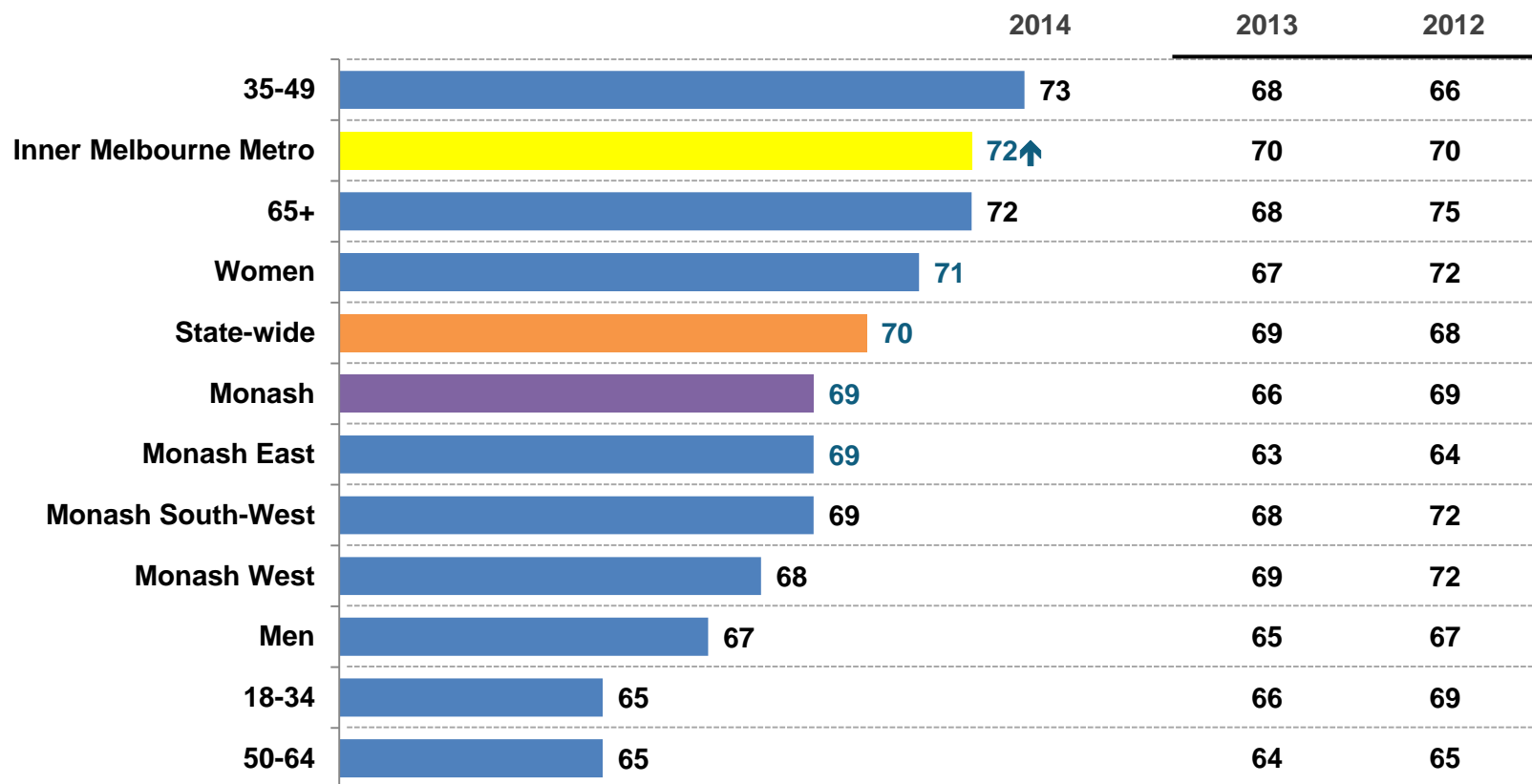
Base: All respondents. Councils asked statewide: 21 Councils asked group: 8



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2014 Community and Cultural Activities performance index scores

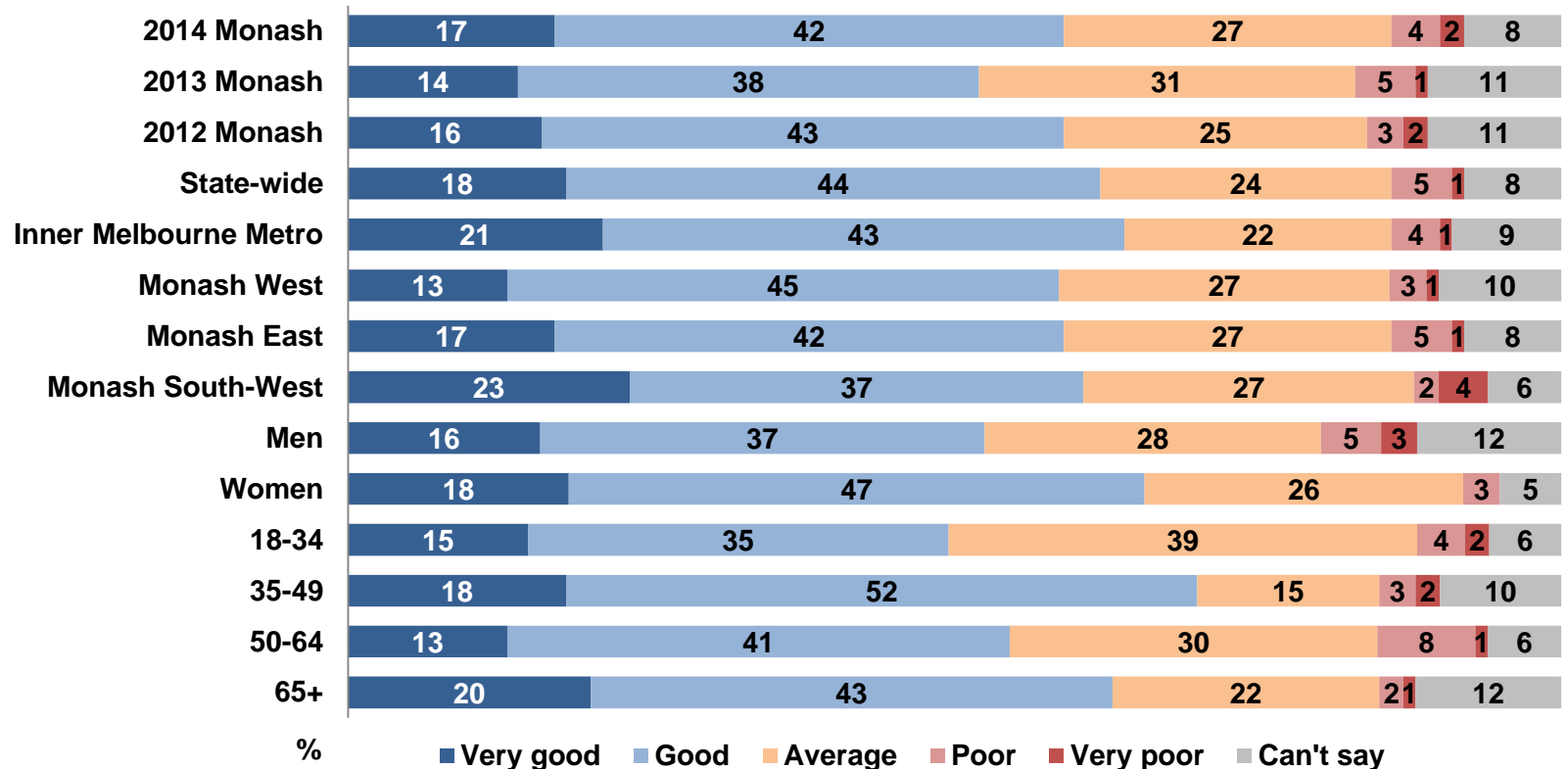


Q2. How has Monash City Council performed on 'Community and Cultural Activities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 12



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2014 Community and Cultural Activities performance detailed percentages



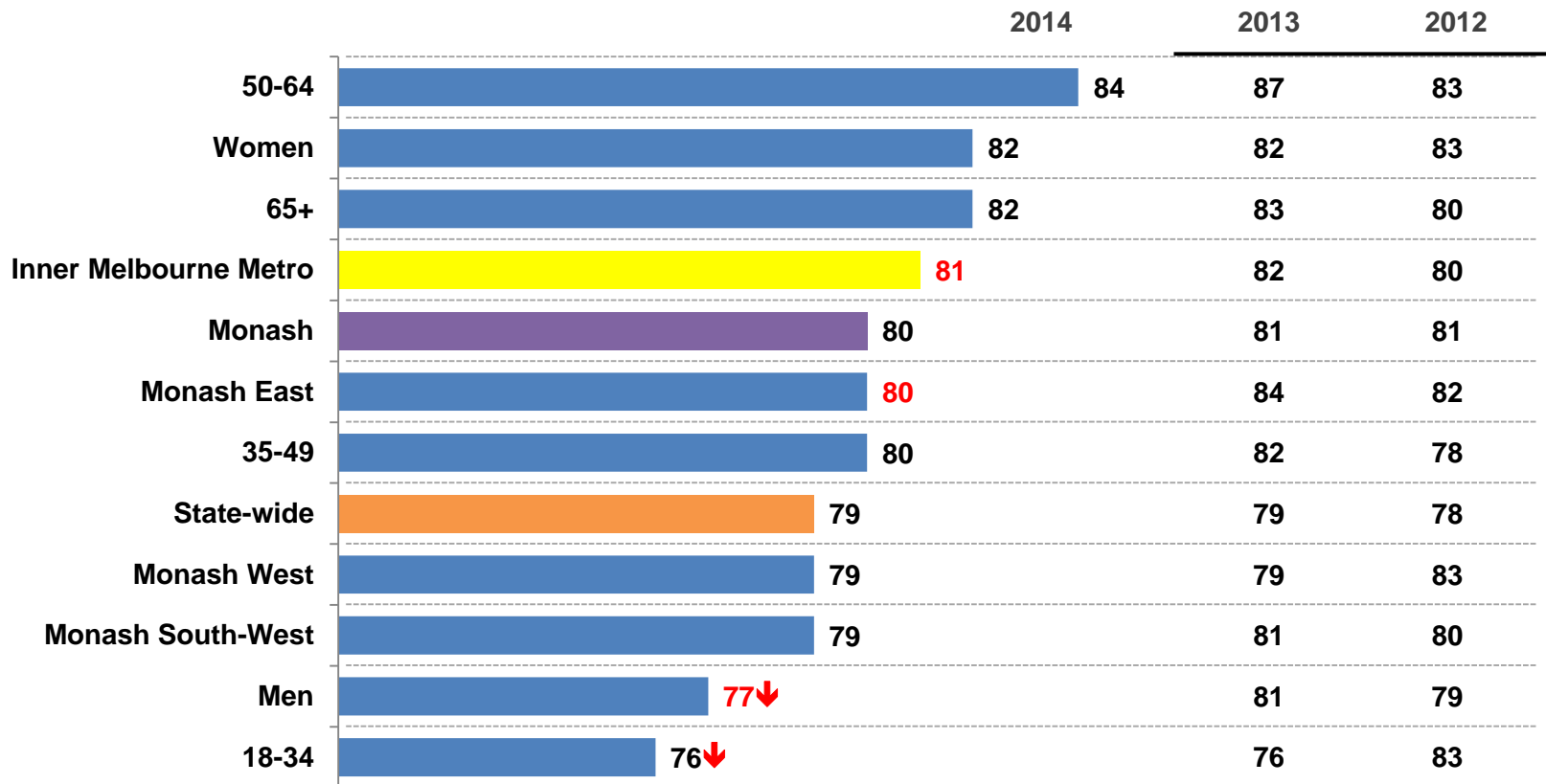
Q2. How has Monash City Council performed on 'Community and Cultural Activities' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 12



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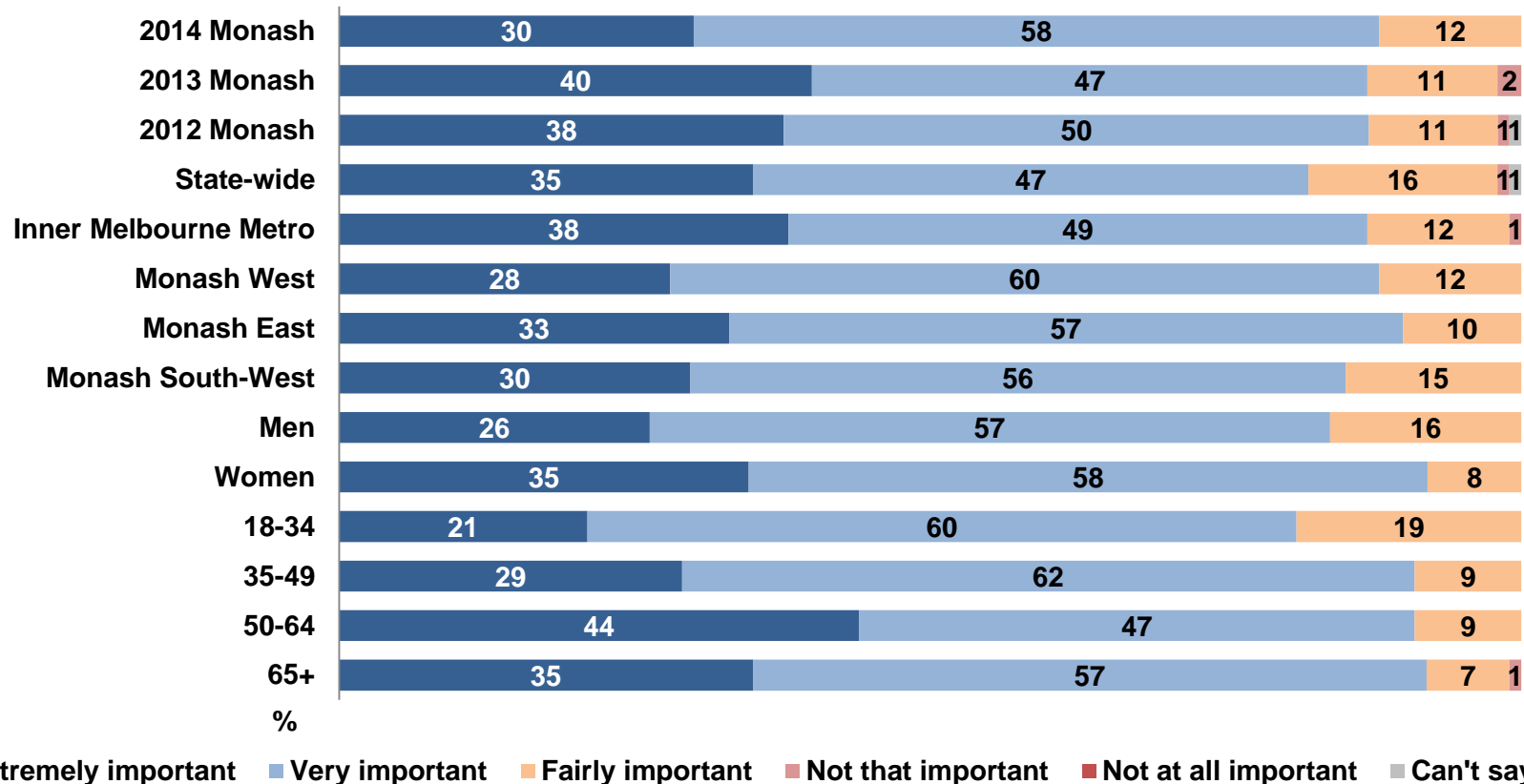
103

2014 Waste Management importance index scores



Q1. Firstly, how important should 'Waste Management' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 28 Councils asked group: 8

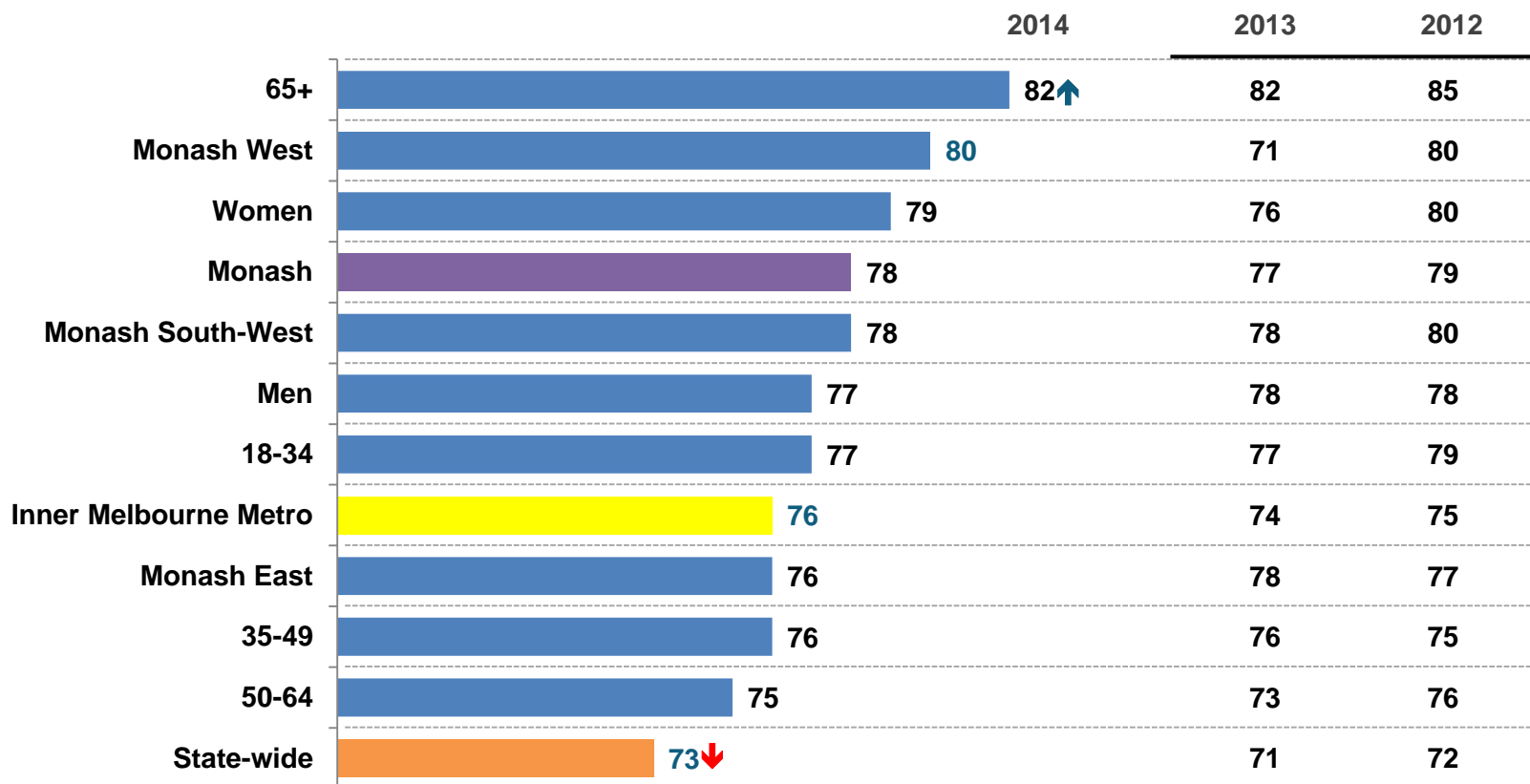
2014 Waste Management importance detailed percentages



Q1. Firstly, how important should 'Waste Management' be as a responsibility for Monash City Council?
 Base: All respondents. Councils asked statewide: 28 Councils asked group: 8



2014 Waste Management performance index scores



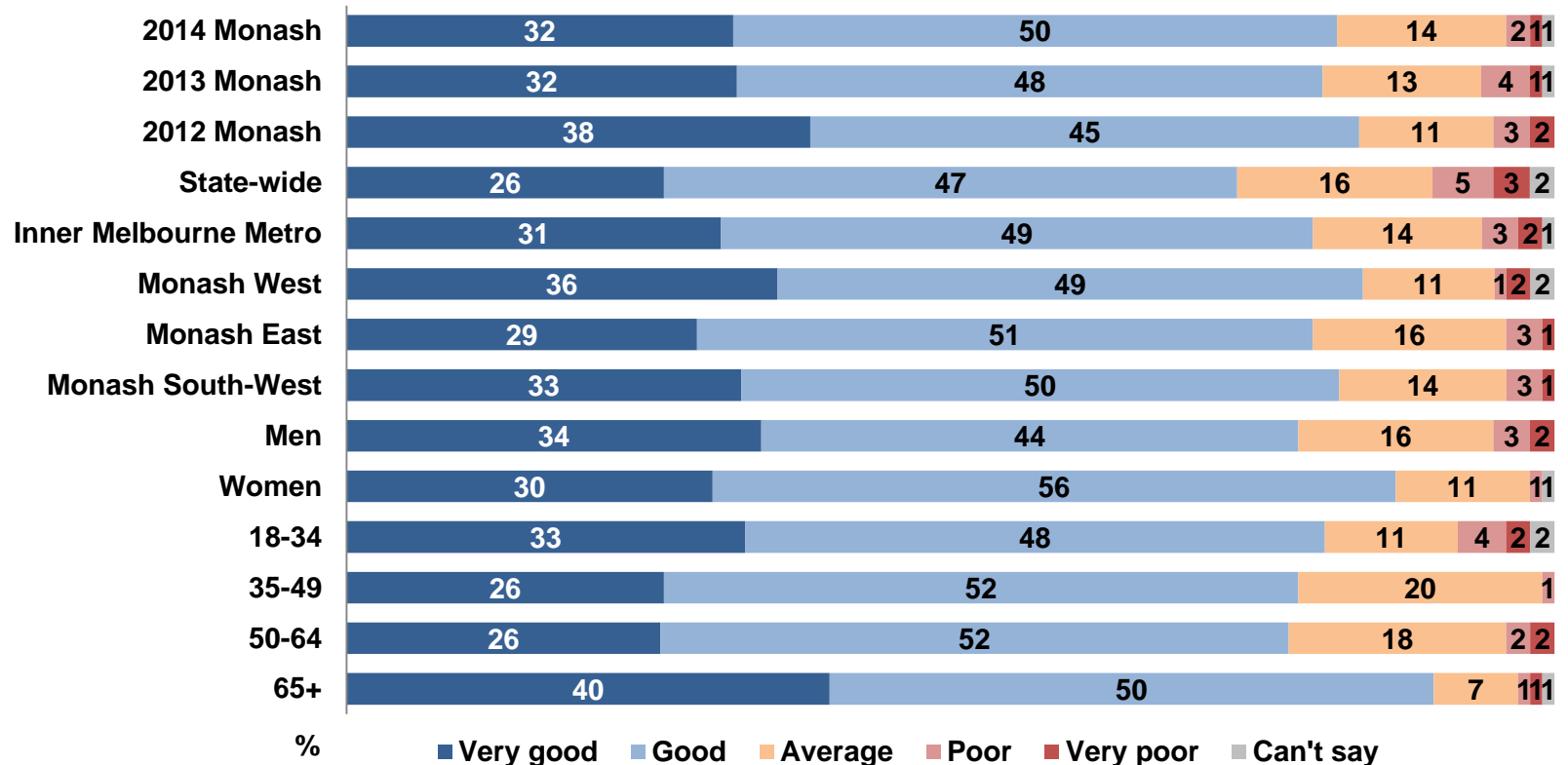
Q2. How has Monash City Council performed on 'Waste Management' over the last 12 months?
 Base: All respondents. Councils asked statewide: 48 Councils asked group: 12



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Note: please see page 6 for explanation about significant differences

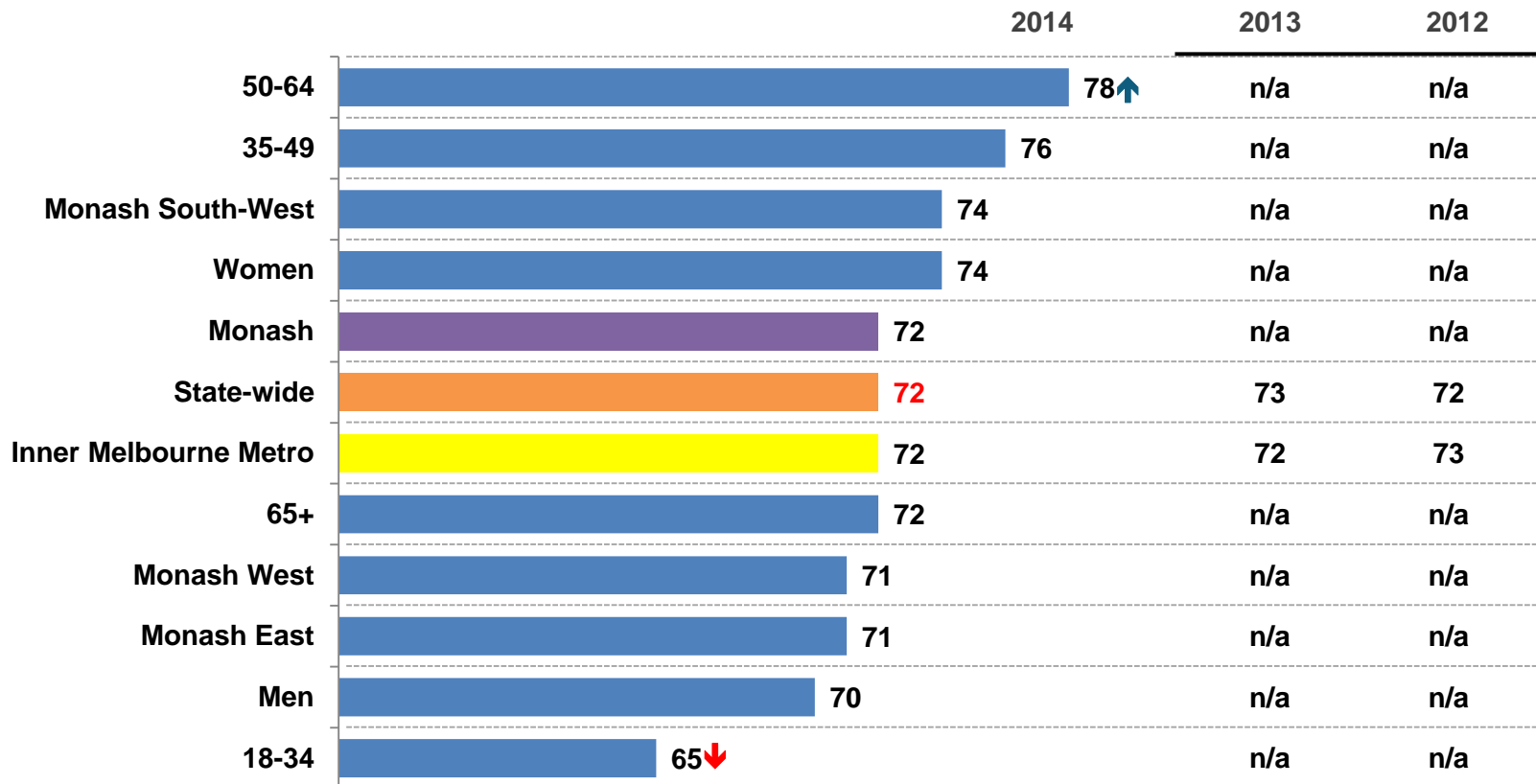
2014 Waste Management performance detailed percentages



Q2. How has Monash City Council performed on 'Waste Management' over the last 12 months?
 Base: All respondents. Councils asked statewide: 48 Councils asked group: 12



2014 Council's general town planning policy importance index scores



Q1. Firstly, how important should 'Council's general town planning policy' be as a responsibility for Monash City Council?

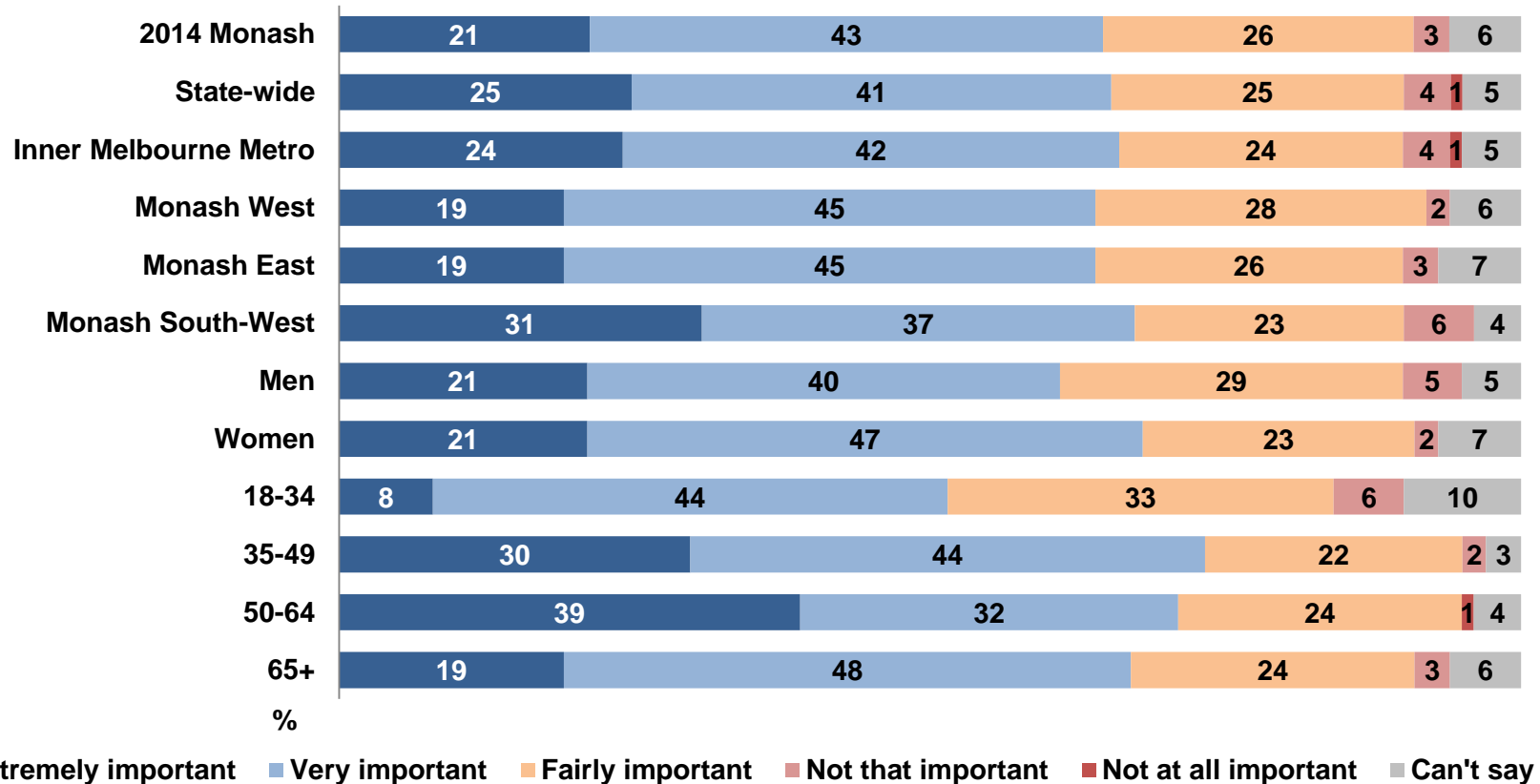
Base: All respondents. Councils asked statewide: 20 Councils asked group: 5



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Note: please see page 6 for explanation about significant differences

2014 Council's general town planning policy importance detailed percentages



Q1. Firstly, how important should 'Council's general town planning policy' be as a responsibility for Monash City Council?

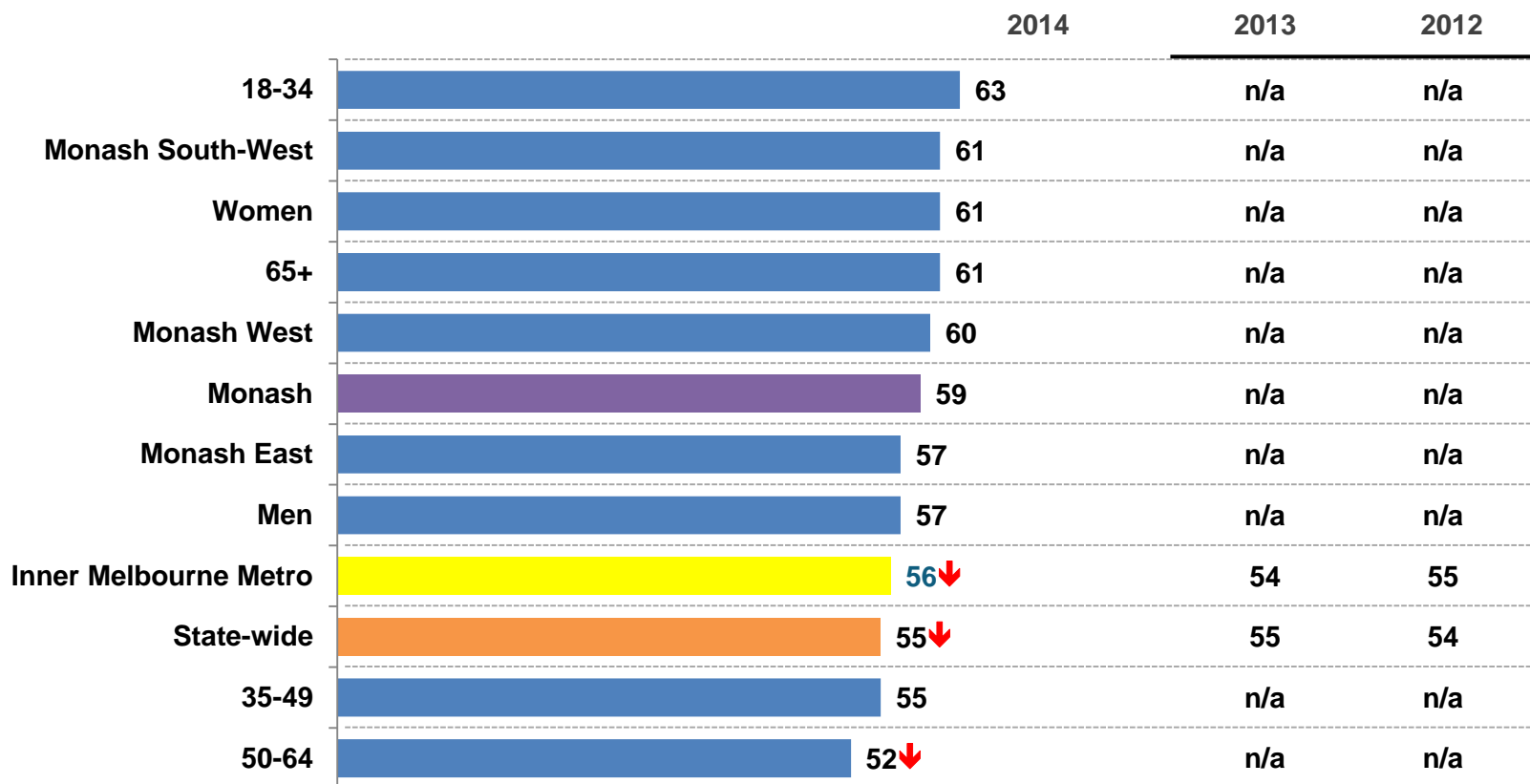
Base: All respondents. Councils asked statewide: 20 Councils asked group: 5



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2014 Council's general town planning policy performance index scores



Q2. How has Monash City Council performed on 'Council's general town planning policy' over the last 12 months?

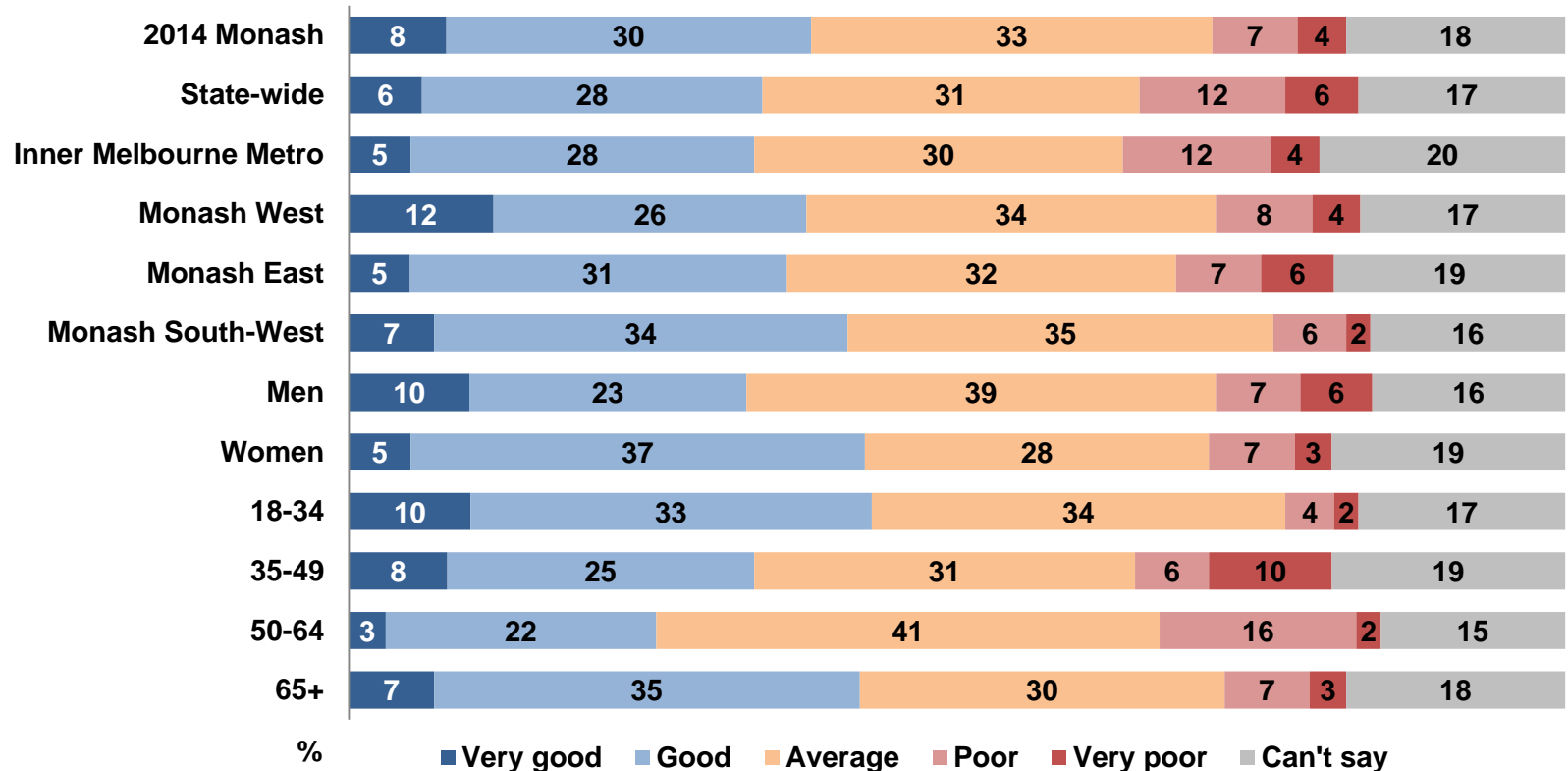
Base: All respondents. Councils asked statewide: 34 Councils asked group: 9



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Note: please see page 6 for explanation about significant differences

2014 Council's general town planning policy performance detailed percentages



Q2. How has Monash City Council performed on 'Council's general town planning policy' over the last 12 months?

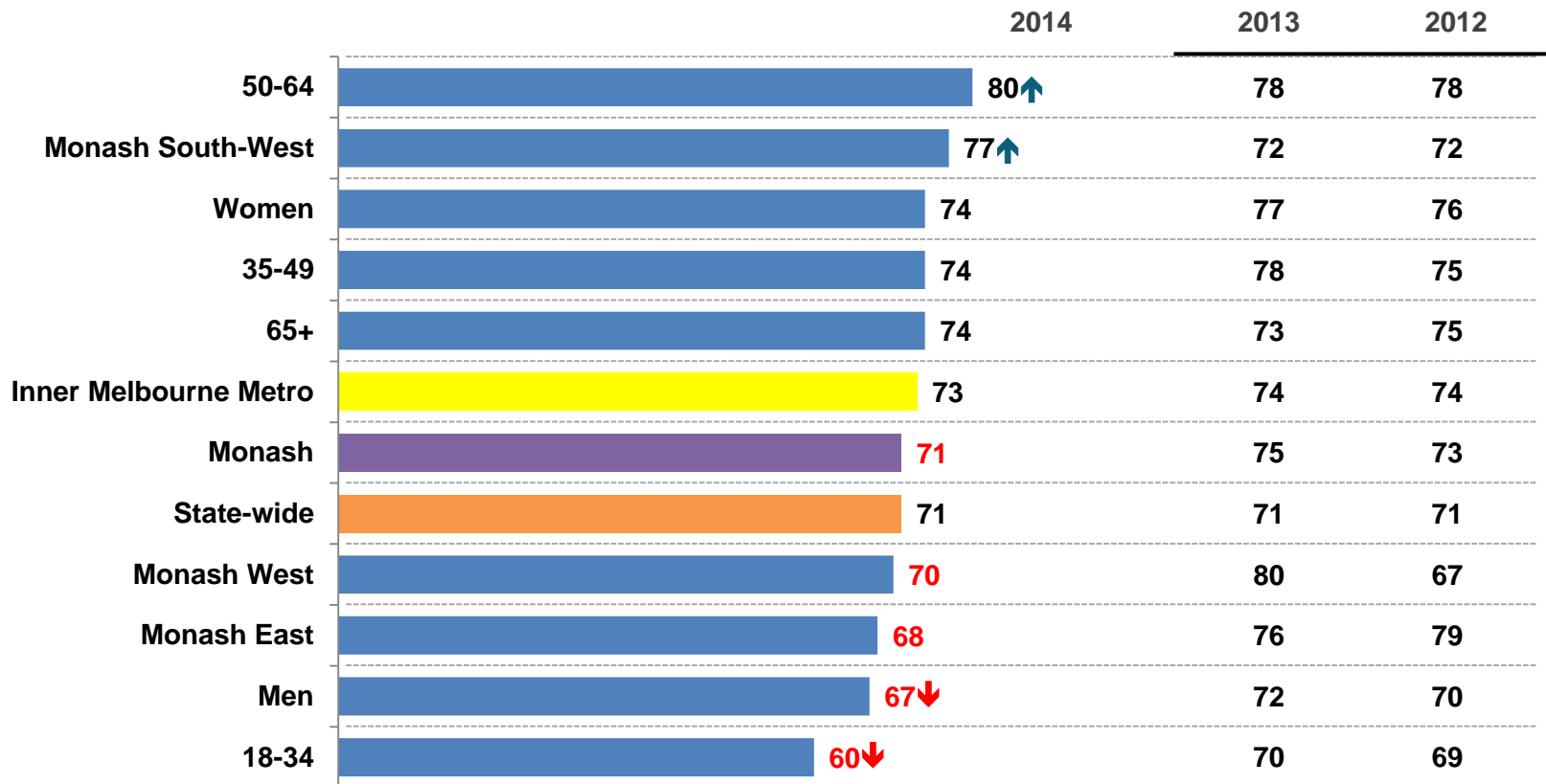
Base: All respondents. Councils asked statewide: 34 Councils asked group: 9



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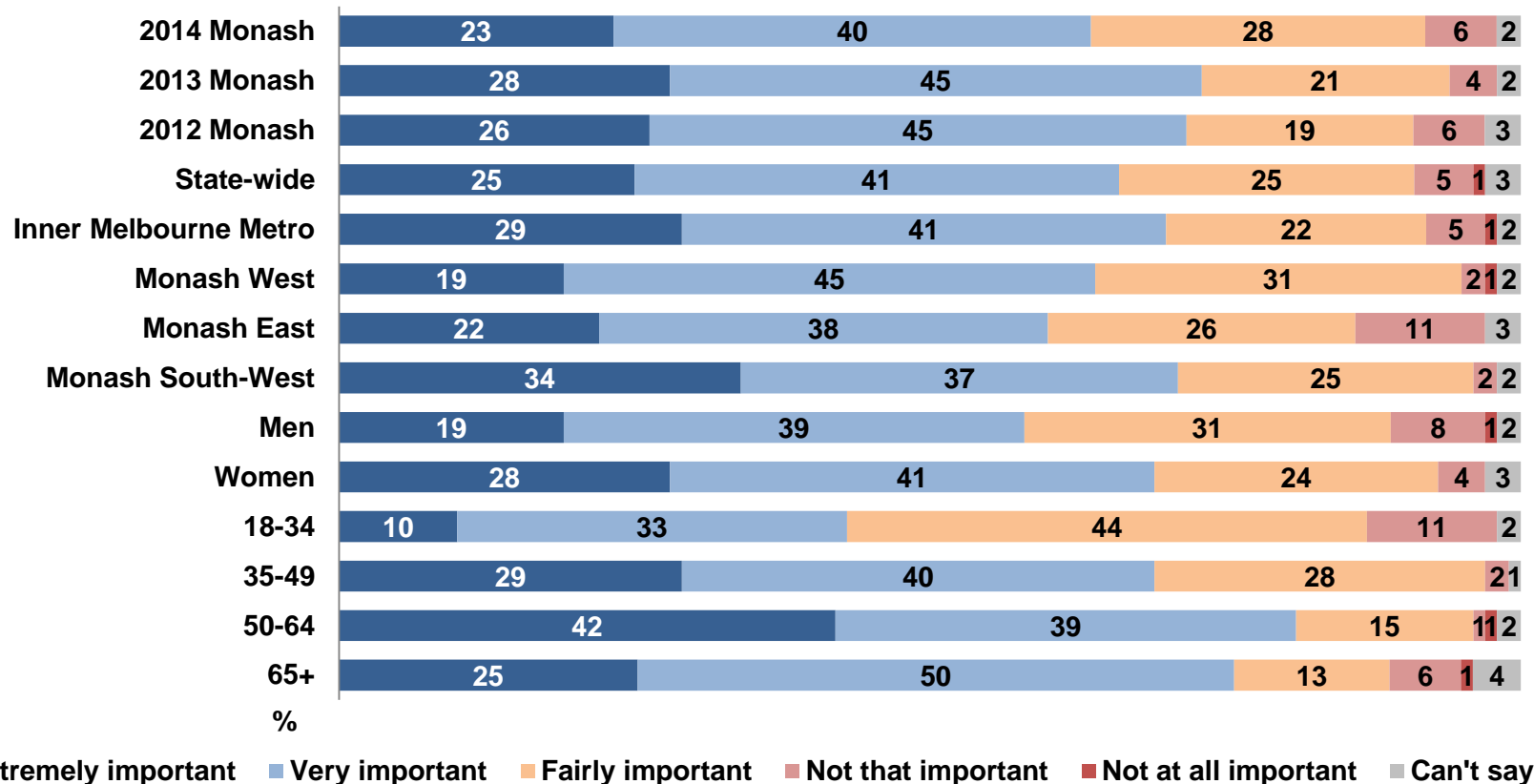
2014 Planning and Building Permits importance index scores



Q1. Firstly, how important should 'Planning and Building Permits' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 21 Councils asked group: 6

2014 Planning and Building Permits importance detailed percentages



Q1. Firstly, how important should 'Planning and Building Permits' be as a responsibility for Monash City Council?

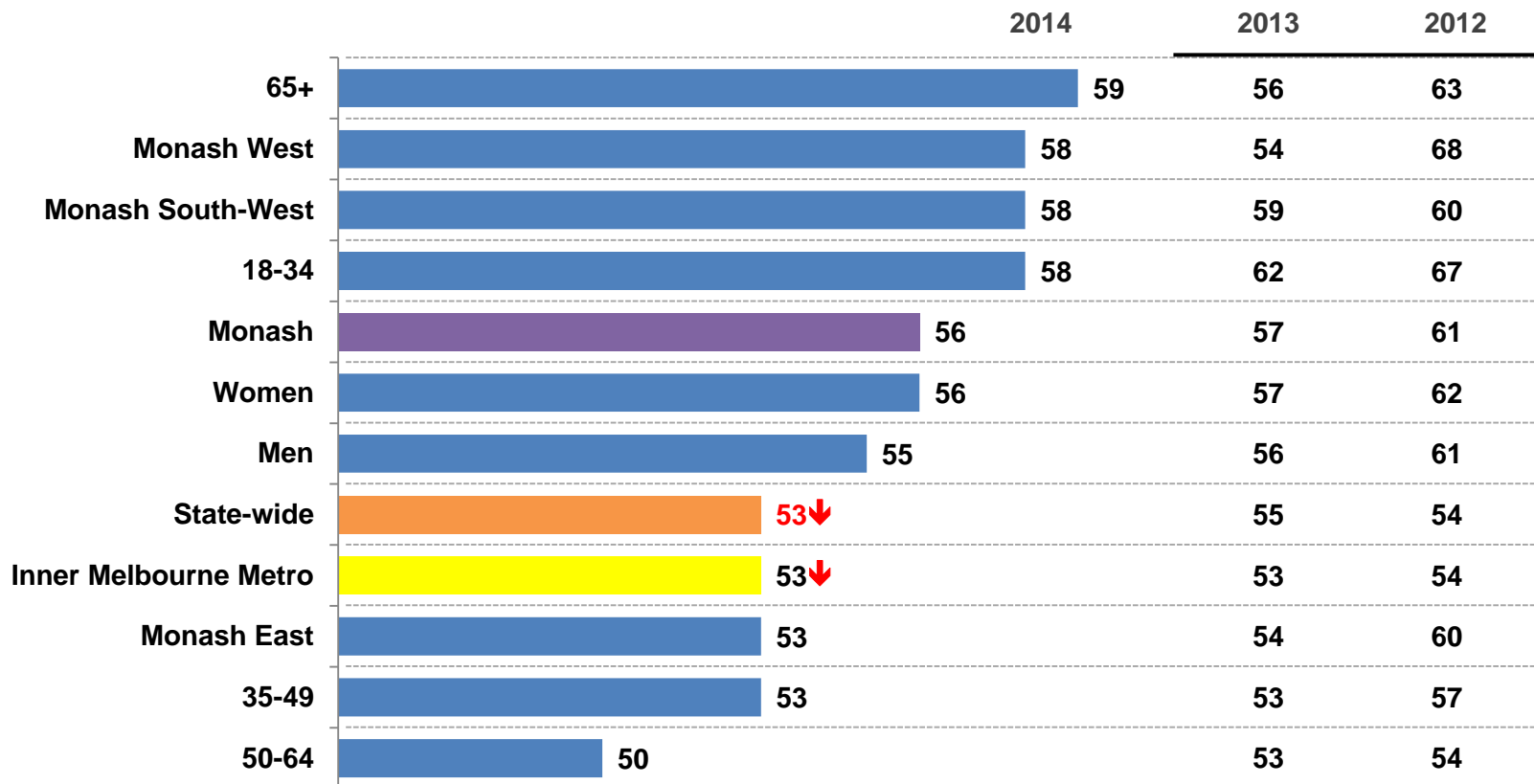
Base: All respondents. Councils asked statewide: 21 Councils asked group: 6



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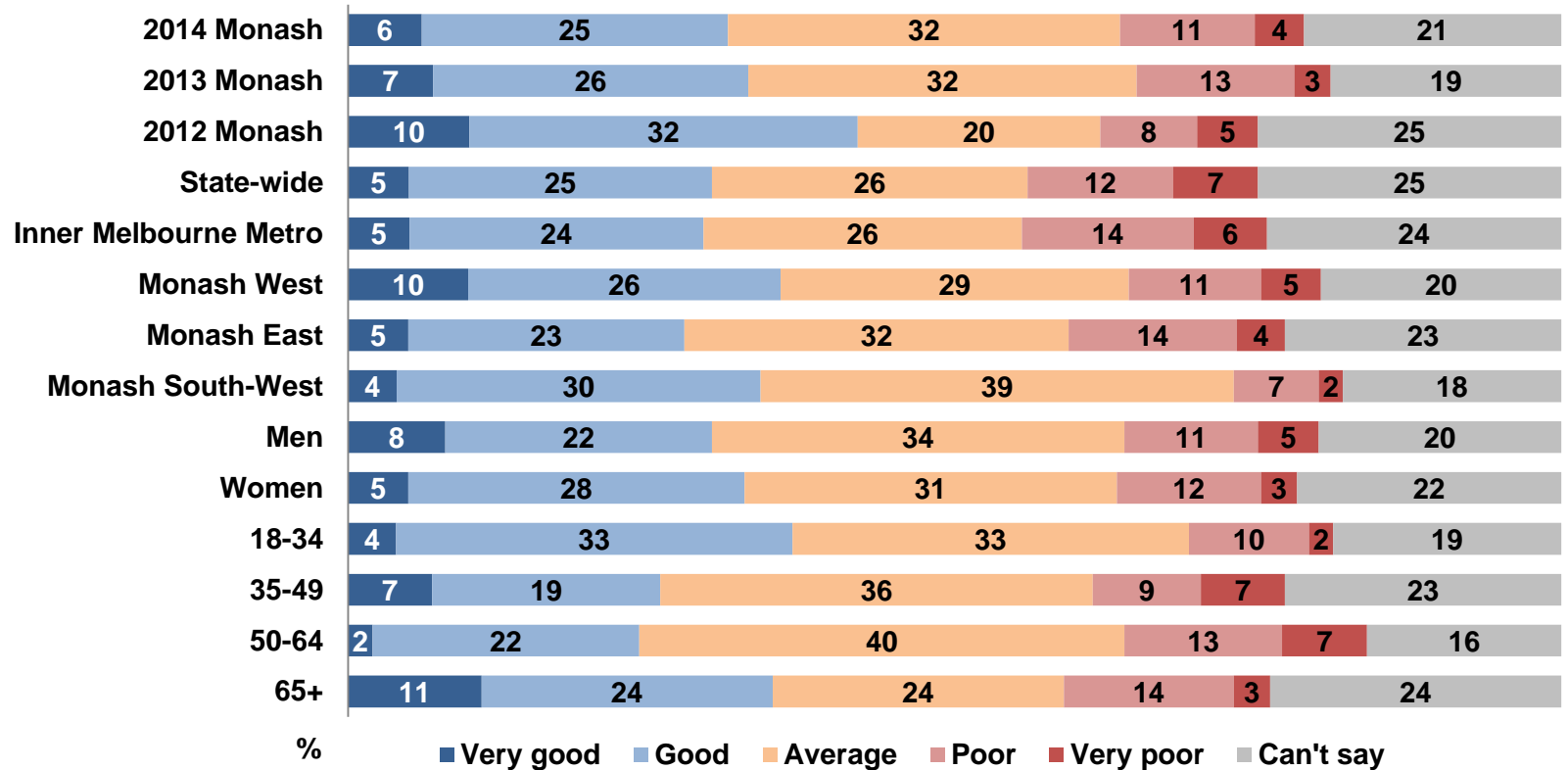
113

2014 Planning and Building Permits performance index scores



Q2. How has Monash City Council performed on 'Planning and Building Permits' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 10

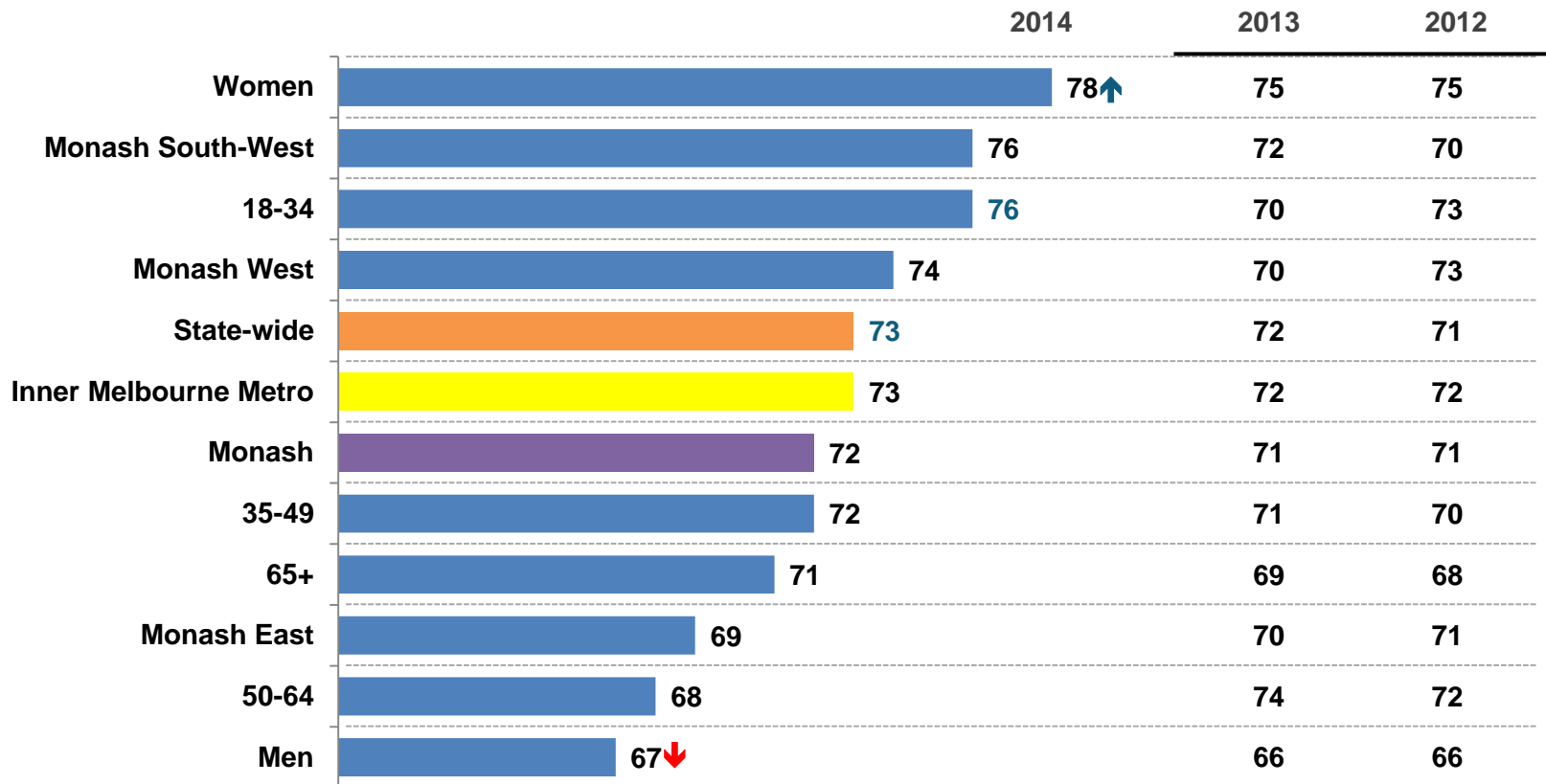
2014 Planning and Building Permits performance detailed percentages



Q2. How has Monash City Council performed on 'Planning and Building Permits' over the last 12 months?
 Base: All respondents. Councils asked statewide: 33 Councils asked group: 10



2014 Environmental Sustainability importance index scores



Q1. Firstly, how important should 'Environmental Sustainability' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 19 Councils asked group: 8

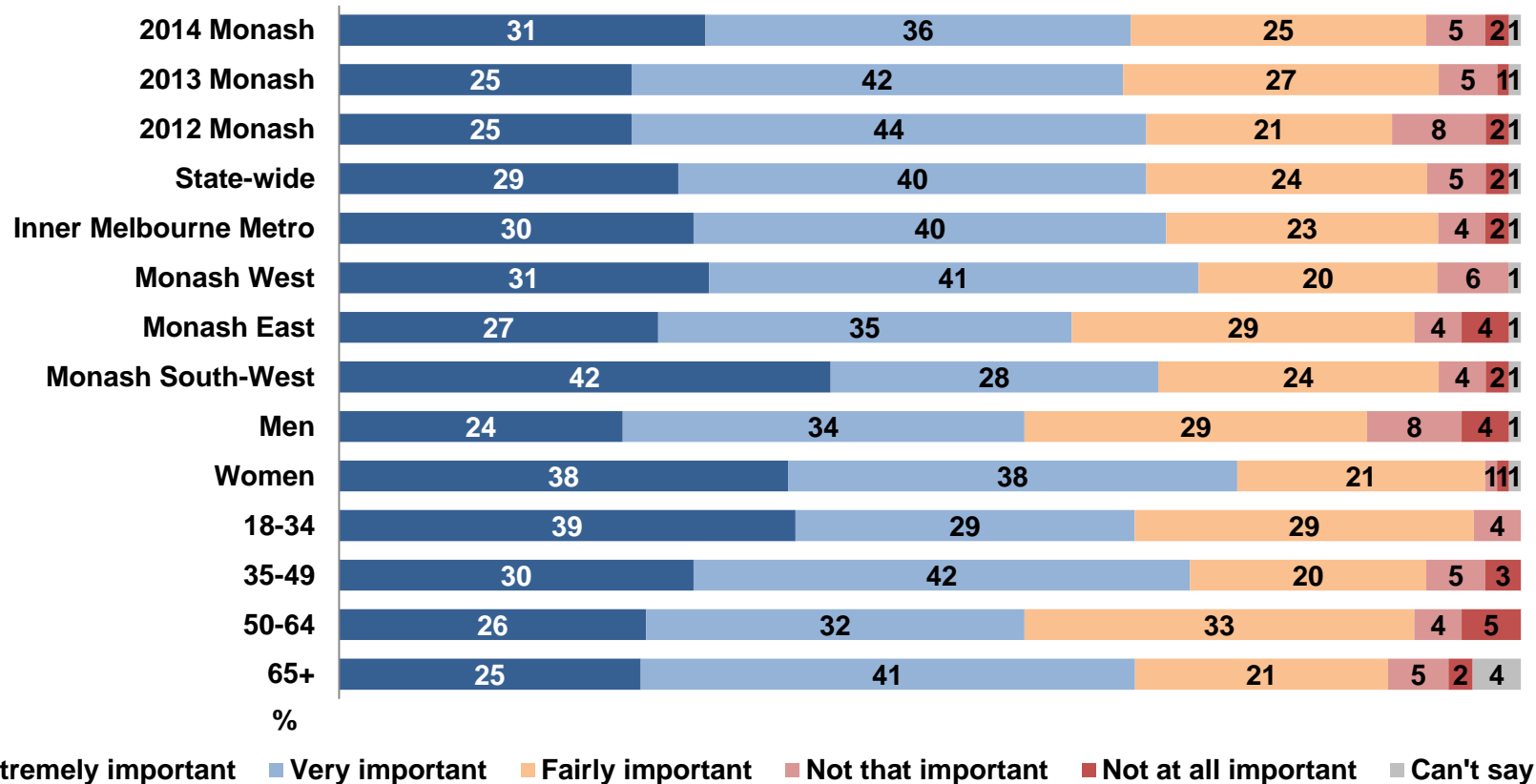


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Note: please see page 6 for explanation about significant differences

2014 Environmental Sustainability importance detailed percentages



Q1. Firstly, how important should 'Environmental Sustainability' be as a responsibility for Monash City Council?

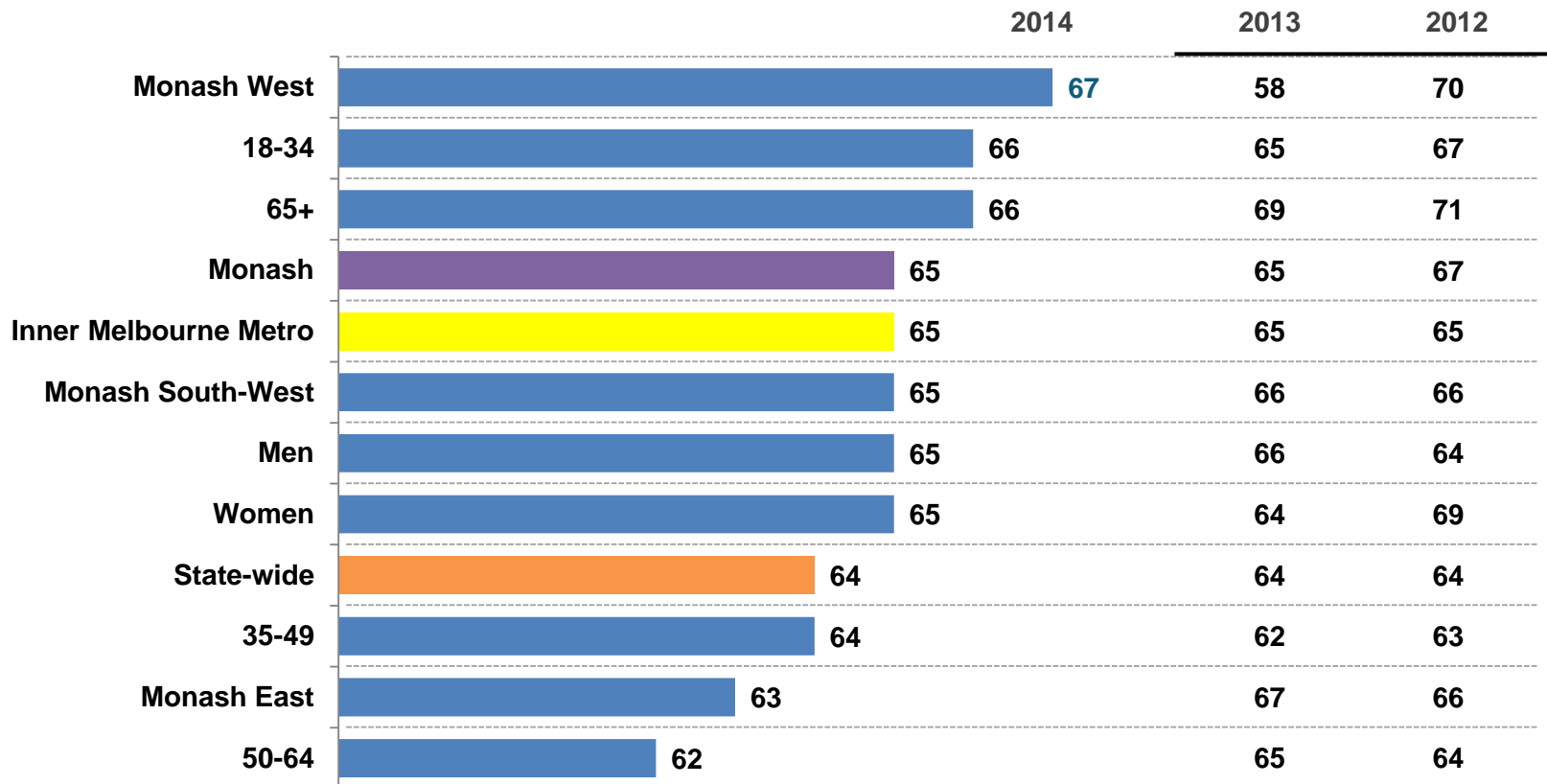
Base: All respondents. Councils asked statewide: 19 Councils asked group: 8



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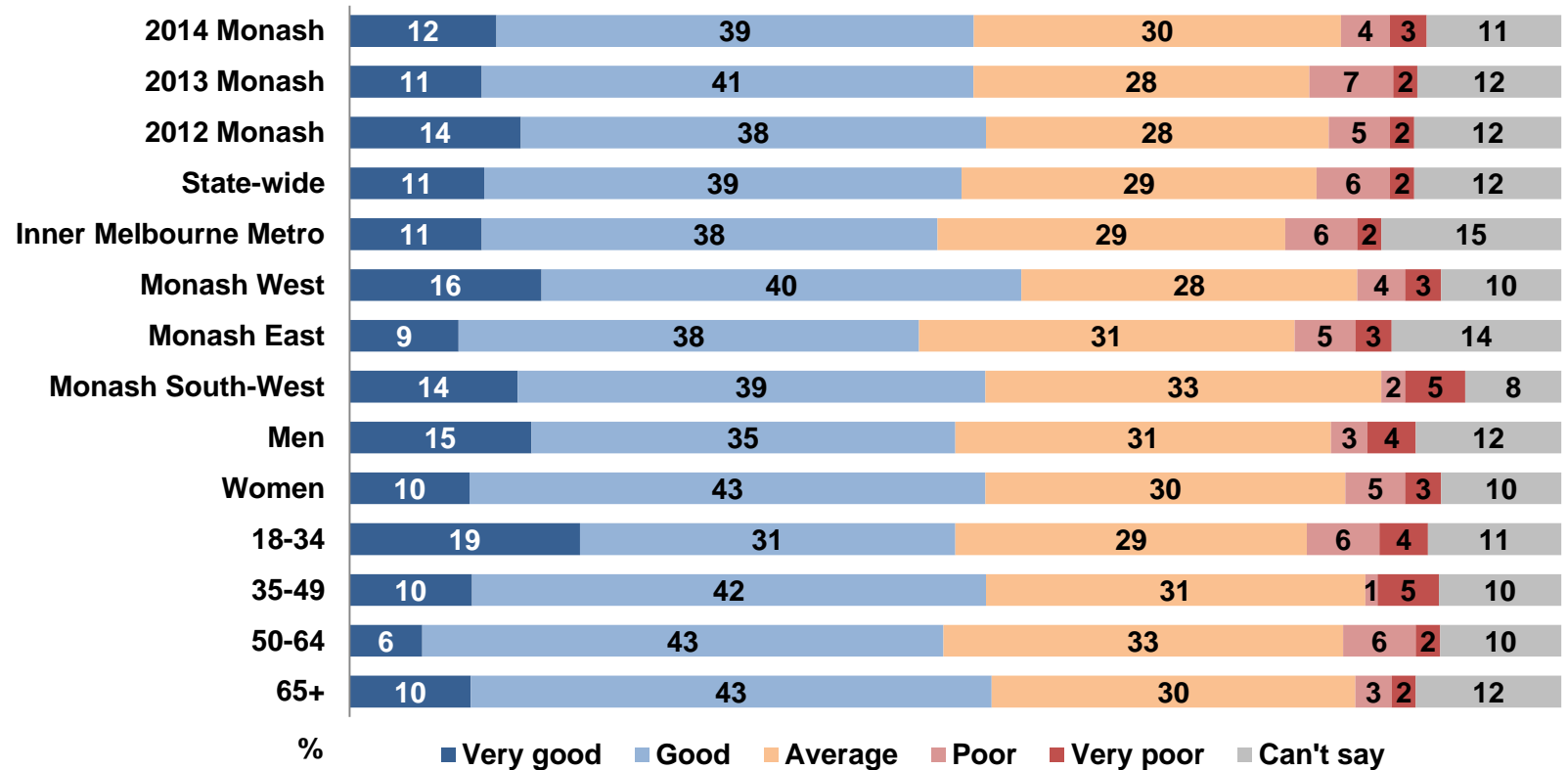
2014 Environmental Sustainability performance index scores



Q2. How has Monash City Council performed on 'Environmental Sustainability' over the last 12 months?
 Base: All respondents. Councils asked statewide: 32 Councils asked group: 12



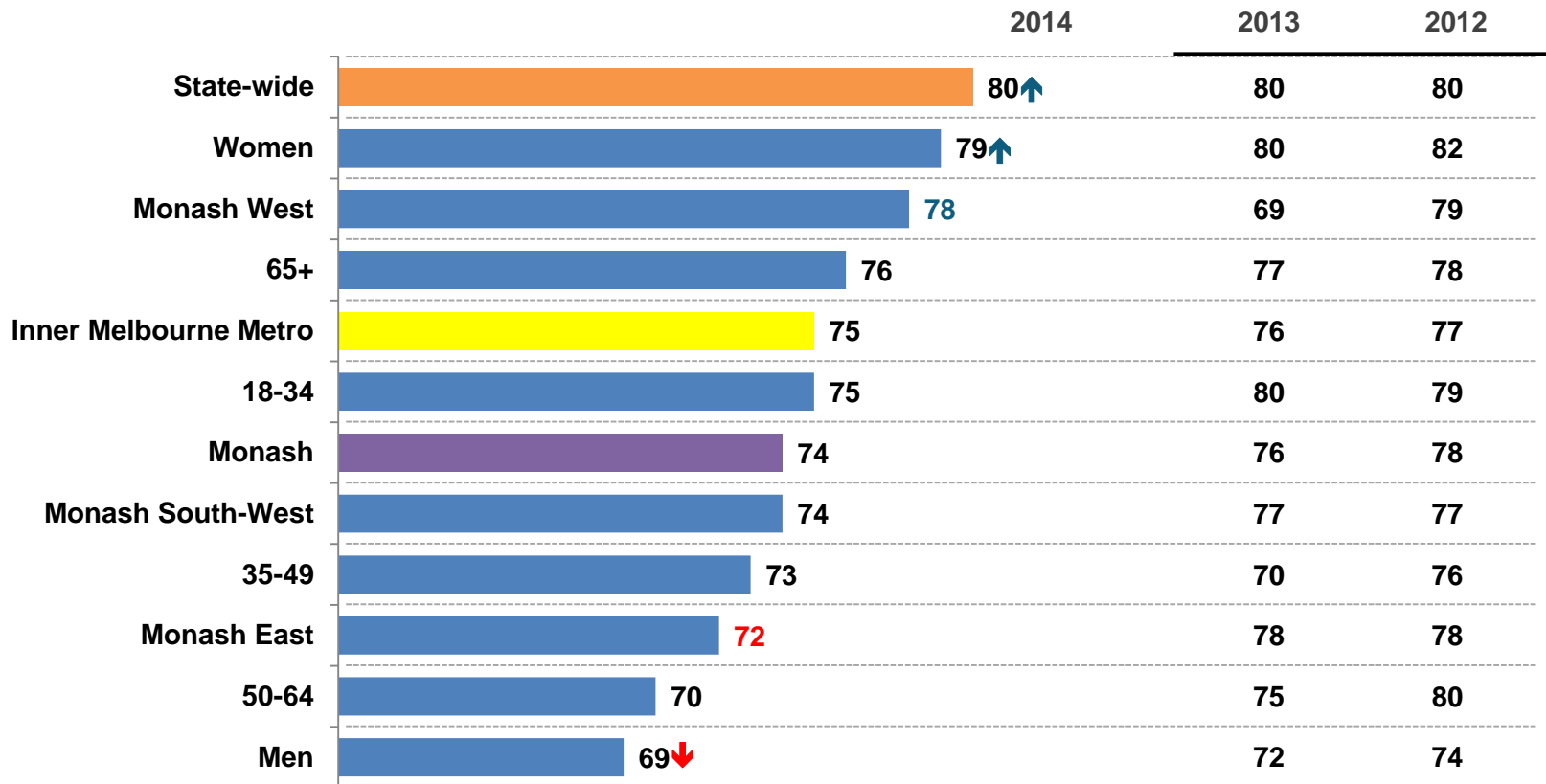
2014 Environmental Sustainability performance detailed percentages



Q2. How has Monash City Council performed on 'Environmental Sustainability' over the last 12 months?
 Base: All respondents. Councils asked statewide: 32 Councils asked group: 12



2014 Emergency and Disaster Management importance index scores



Q1. Firstly, how important should 'Emergency and Disaster Management' be as a responsibility for Monash City Council?

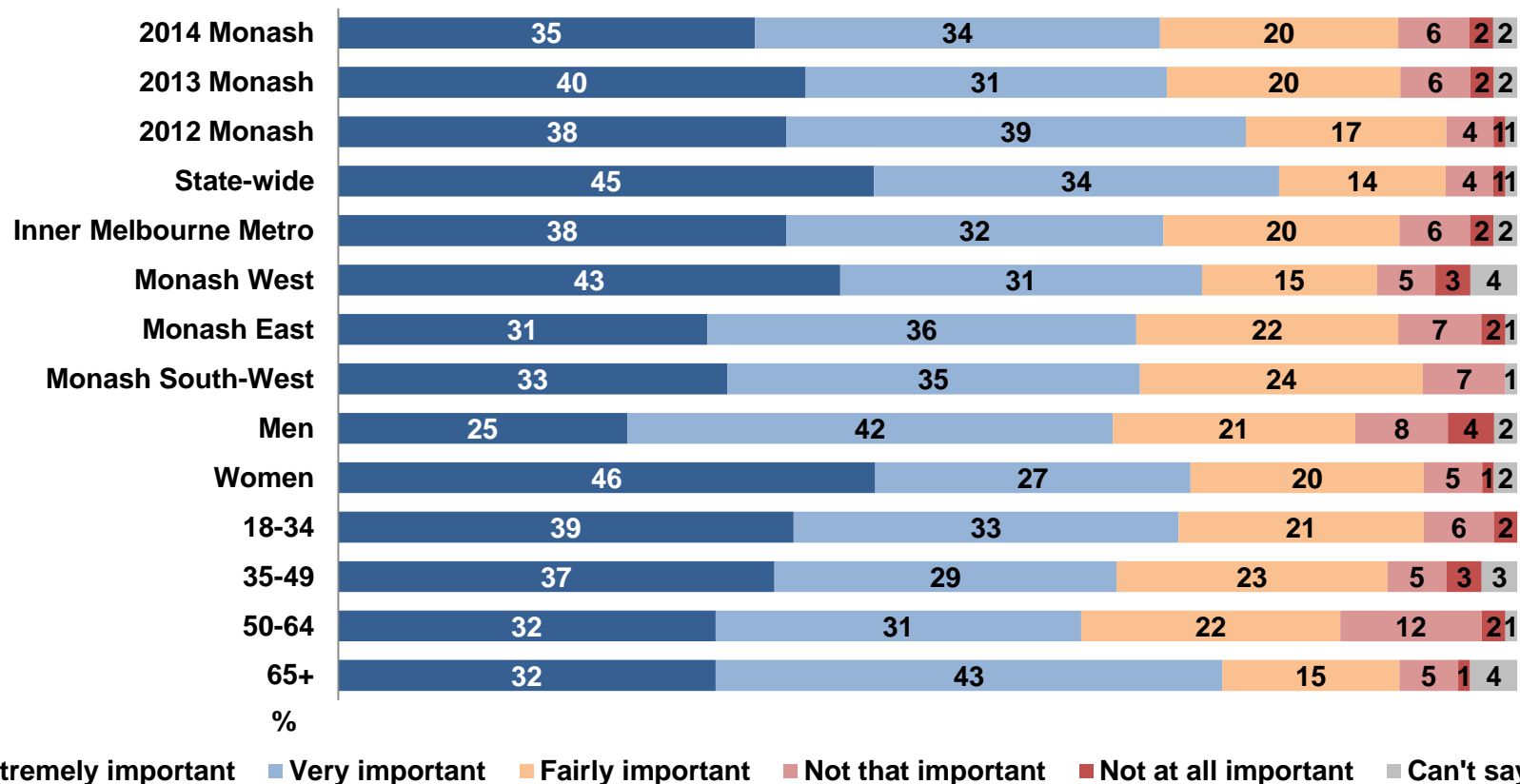
Base: All respondents. Councils asked statewide: 14 Councils asked group: 3



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Note: please see page 6 for explanation about significant differences

2014 Emergency and Disaster Management importance detailed percentages



Q1. Firstly, how important should 'Emergency and Disaster Management' be as a responsibility for Monash City Council?

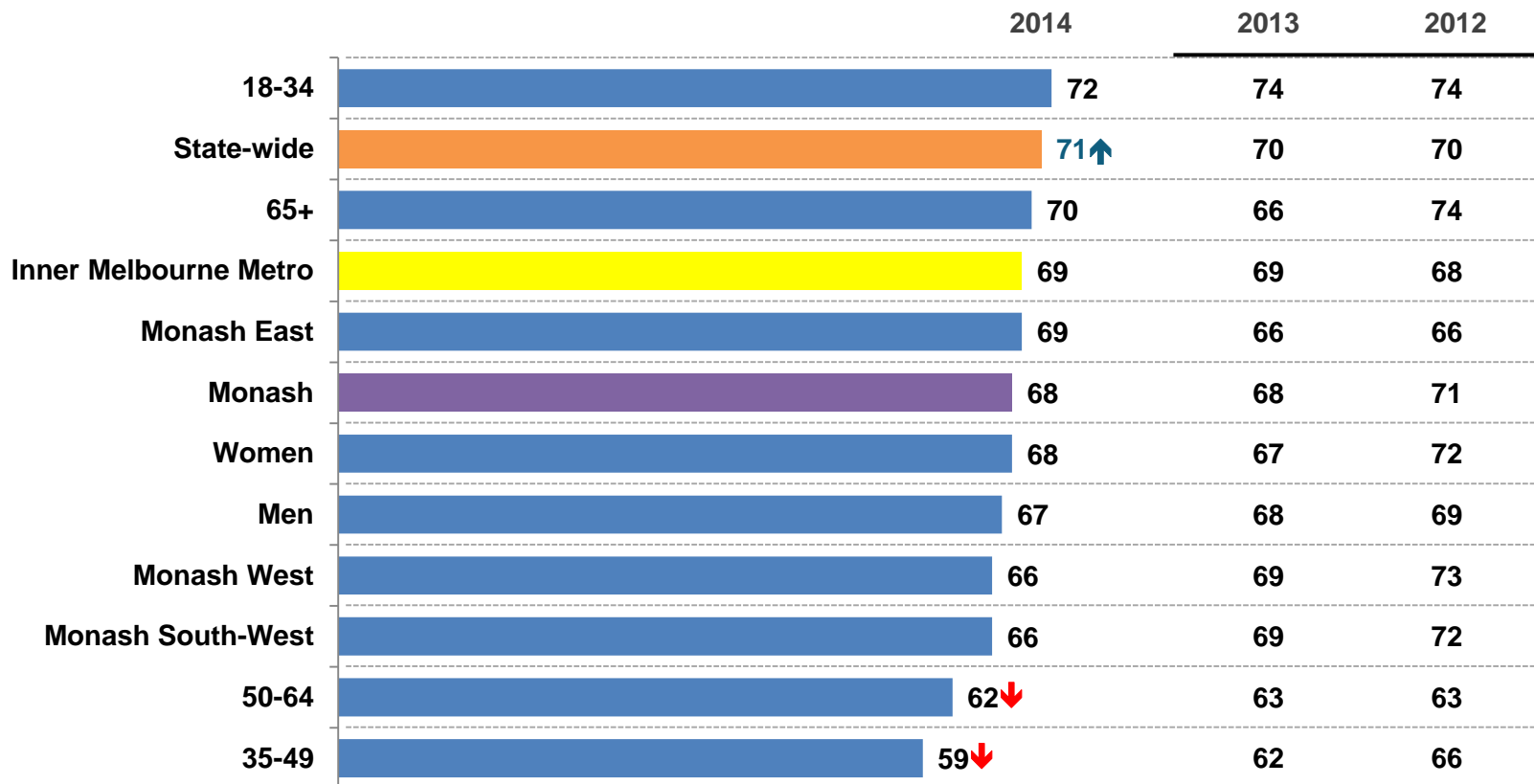
Base: All respondents. Councils asked statewide: 14 Councils asked group: 3



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2014 Emergency and Disaster Management performance index scores



Q2. How has Monash City Council performed on 'Emergency and Disaster Management' over the last 12 months?

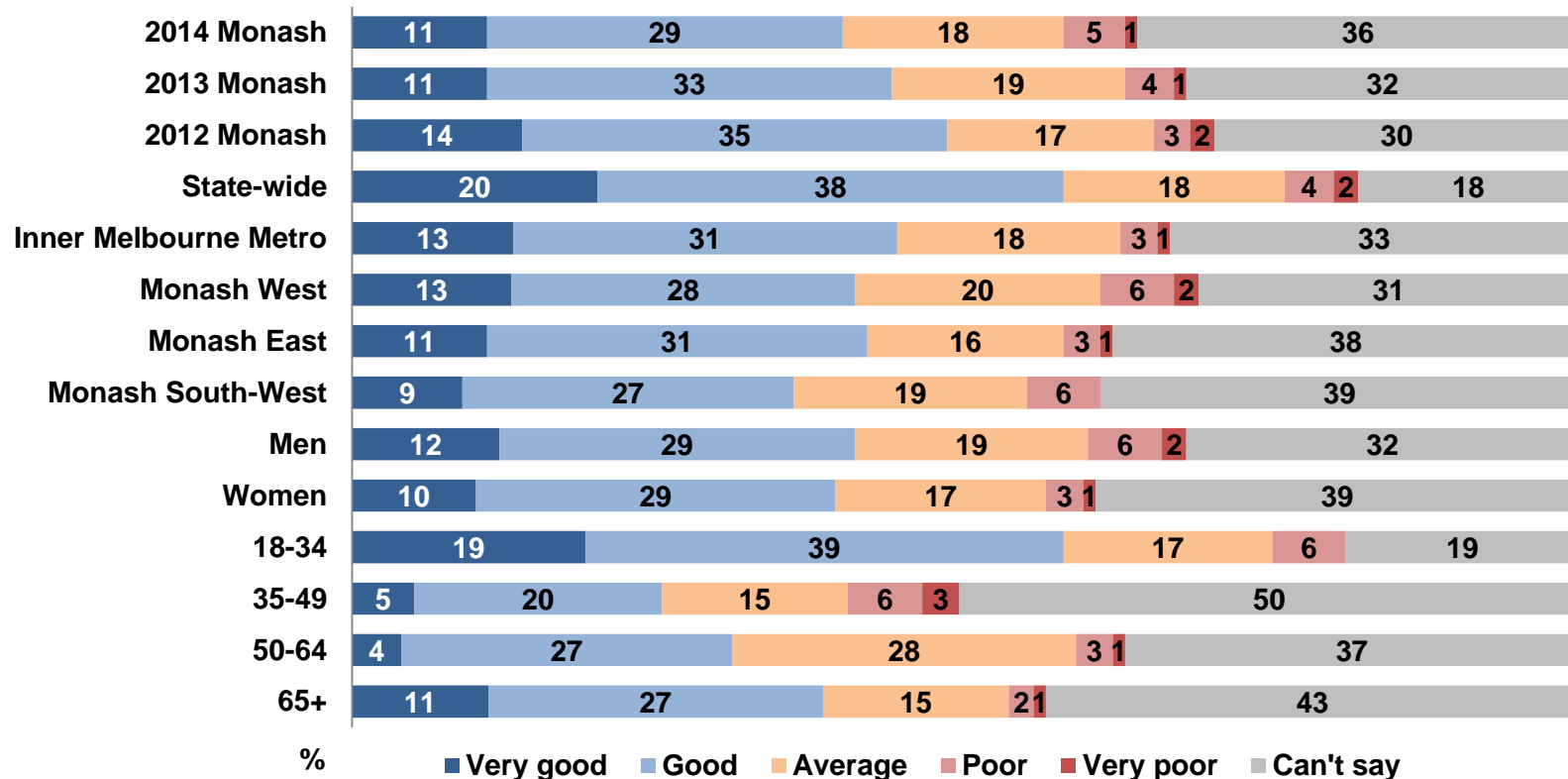
Base: All respondents. Councils asked statewide: 23 Councils asked group: 4



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Note: please see page 6 for explanation about significant differences

2014 Emergency and Disaster Management performance detailed percentages



Q2. How has Monash City Council performed on 'Emergency and Disaster Management' over the last 12 months?

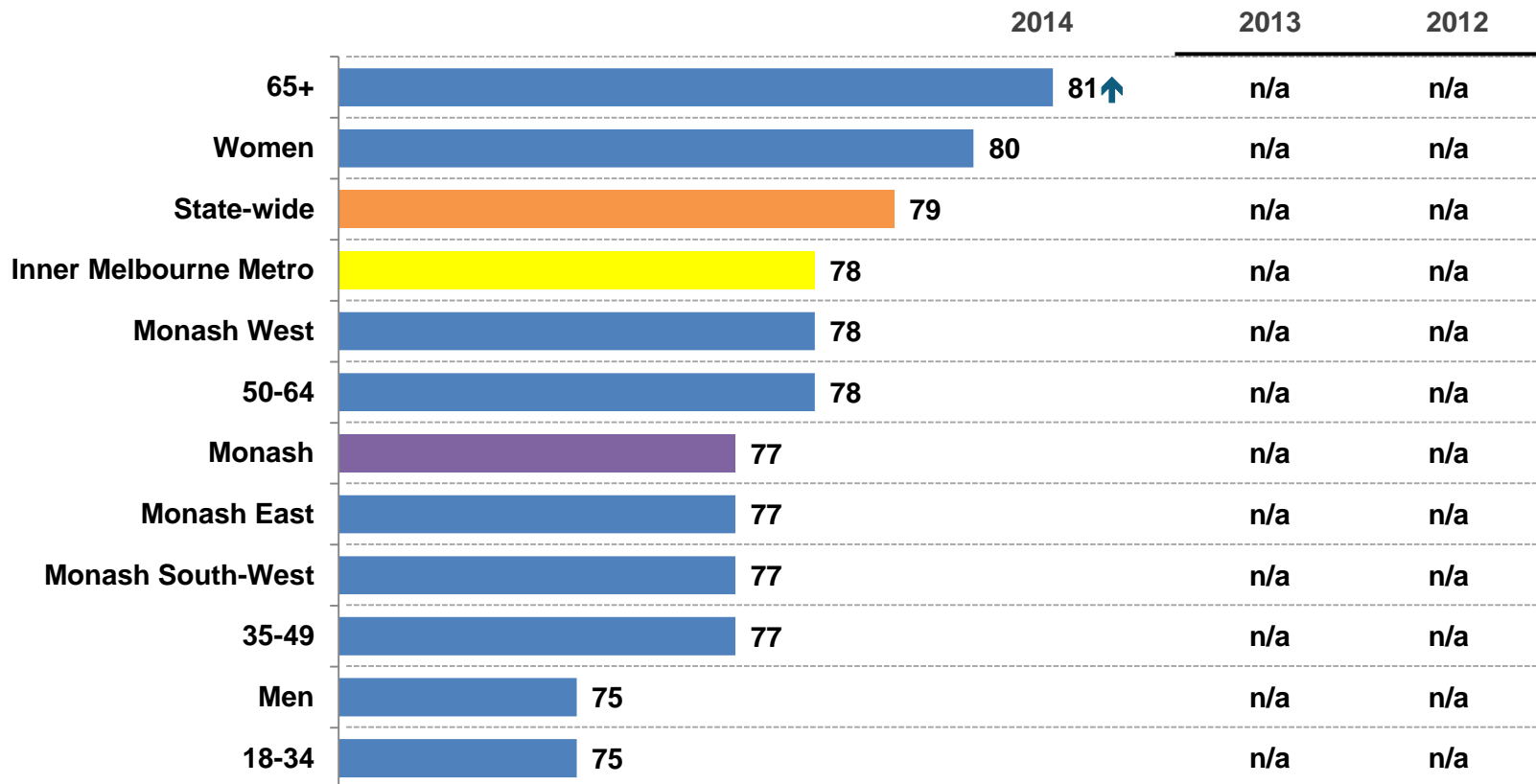
Base: All respondents. Councils asked statewide: 23 Councils asked group: 4



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2014 Decisions made in the interest of the community importance index scores



Q1. Firstly, how important should 'Decisions made in the interest of the community' be as a responsibility for Monash City Council?

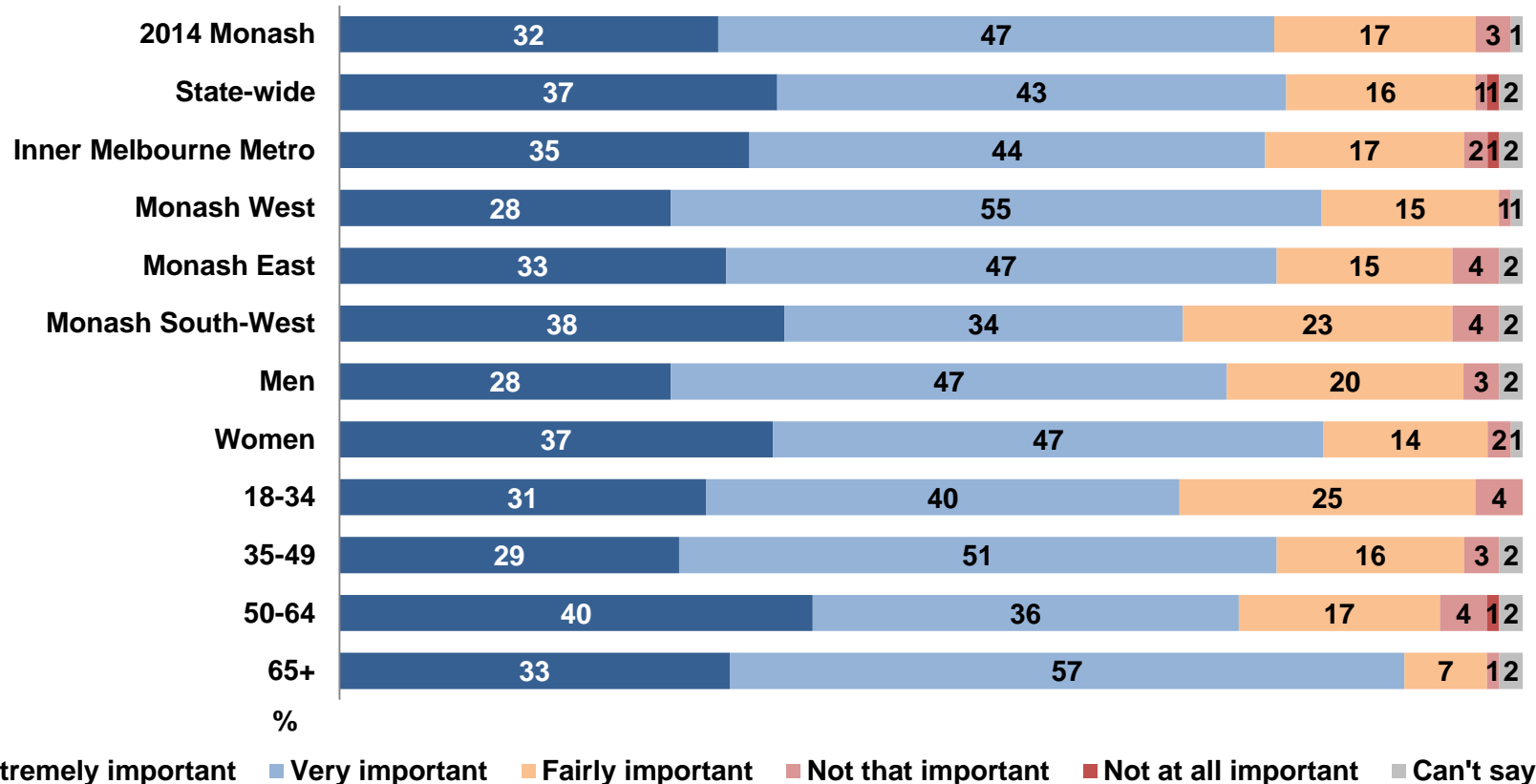
Base: All respondents. Councils asked statewide: 14 Councils asked group: 5



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Note: please see page 6 for explanation about significant differences

2014 Decisions made in the interest of the community importance detailed percentages



Q1. Firstly, how important should 'Decisions made in the interest of the community' be as a responsibility for Monash City Council?

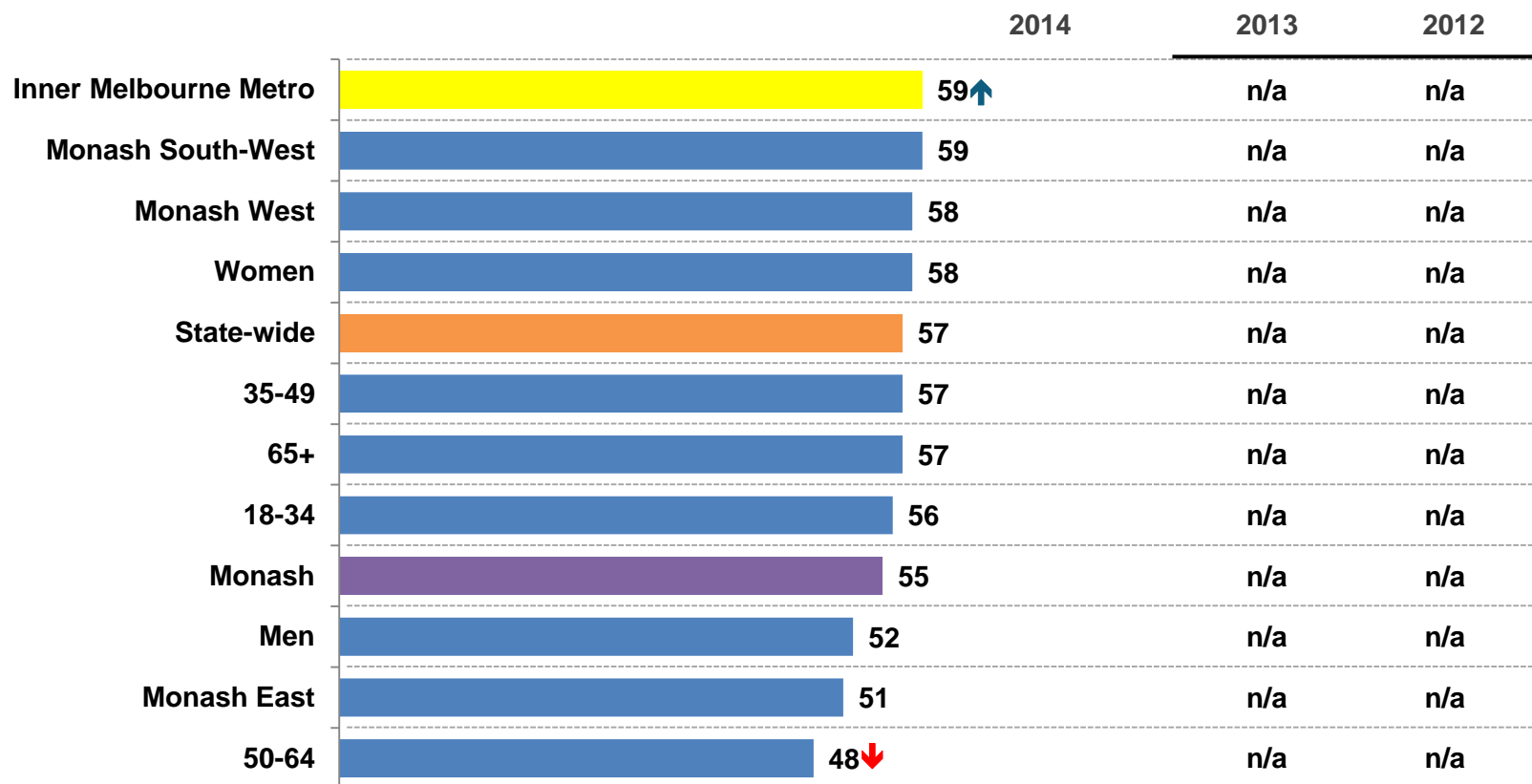
Base: All respondents. Councils asked statewide: 14 Councils asked group: 5



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2014 Decisions made in the interest of the community performance index scores



Q2. How has Monash City Council performed on 'Decisions made in the interest of the community' over the last 12 months?

Base: All respondents. Councils asked statewide: 43 Councils asked group: 11

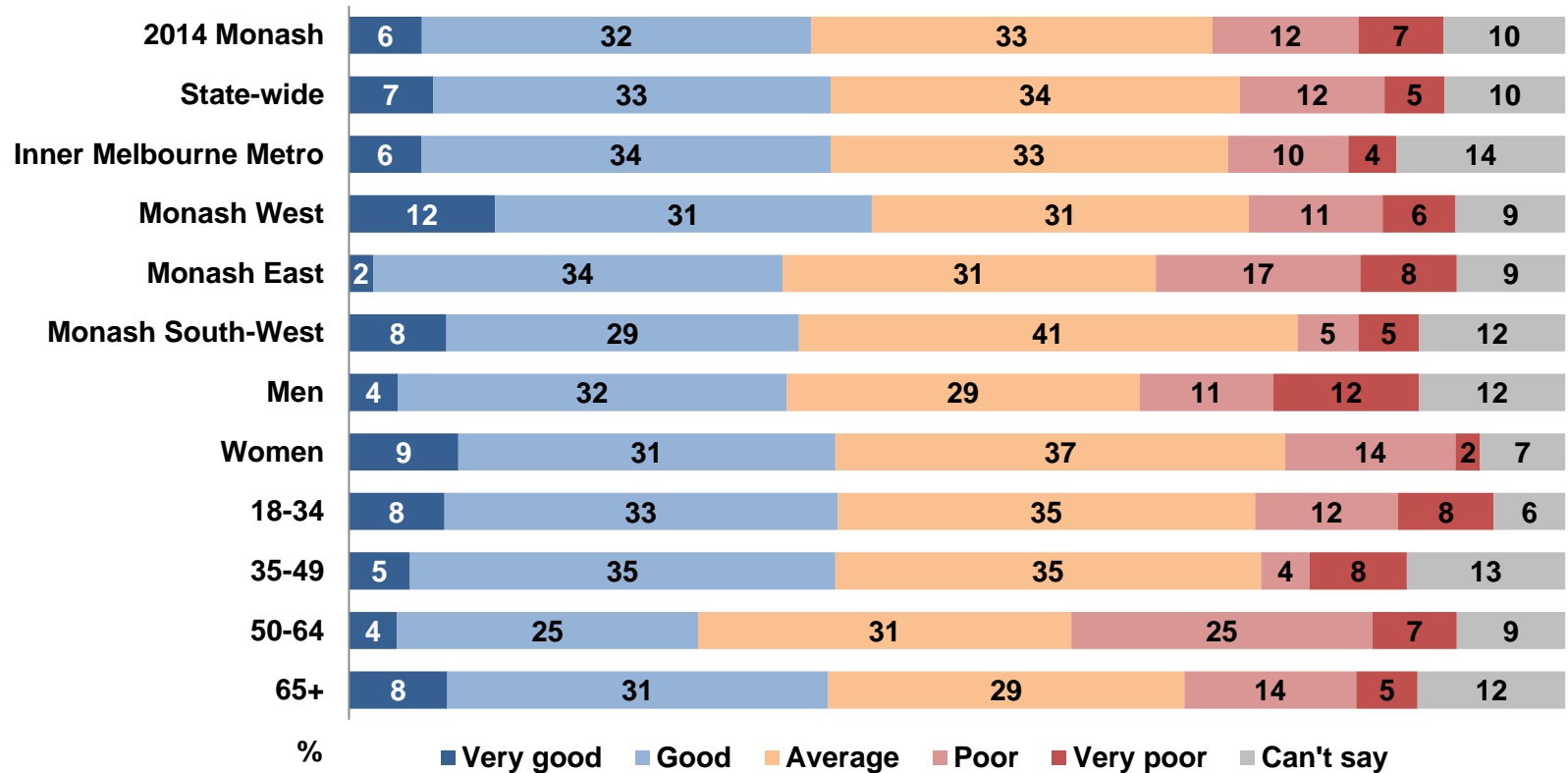


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Note: please see page 6 for explanation about significant differences

2014 Decisions made in the interest of the community performance detailed percentages



Q2. How has Monash City Council performed on 'Decisions made in the interest of the community' over the last 12 months?

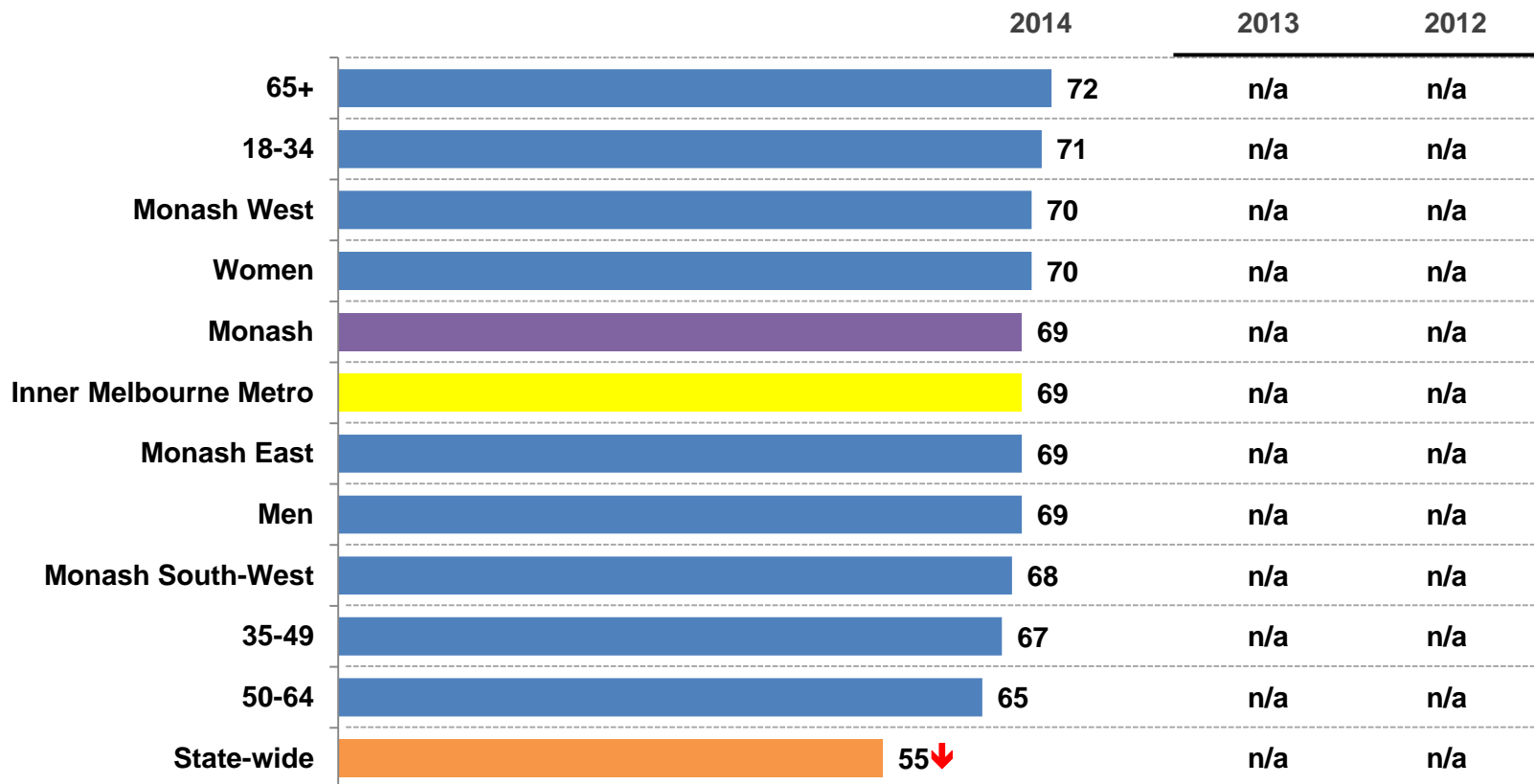
Base: All respondents. Councils asked statewide: 43 Councils asked group: 11



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2014 The condition of sealed local roads in your area performance index scores



Q2. How has Monash City Council performed on 'The condition of sealed local roads in your area' over the last 12 months?

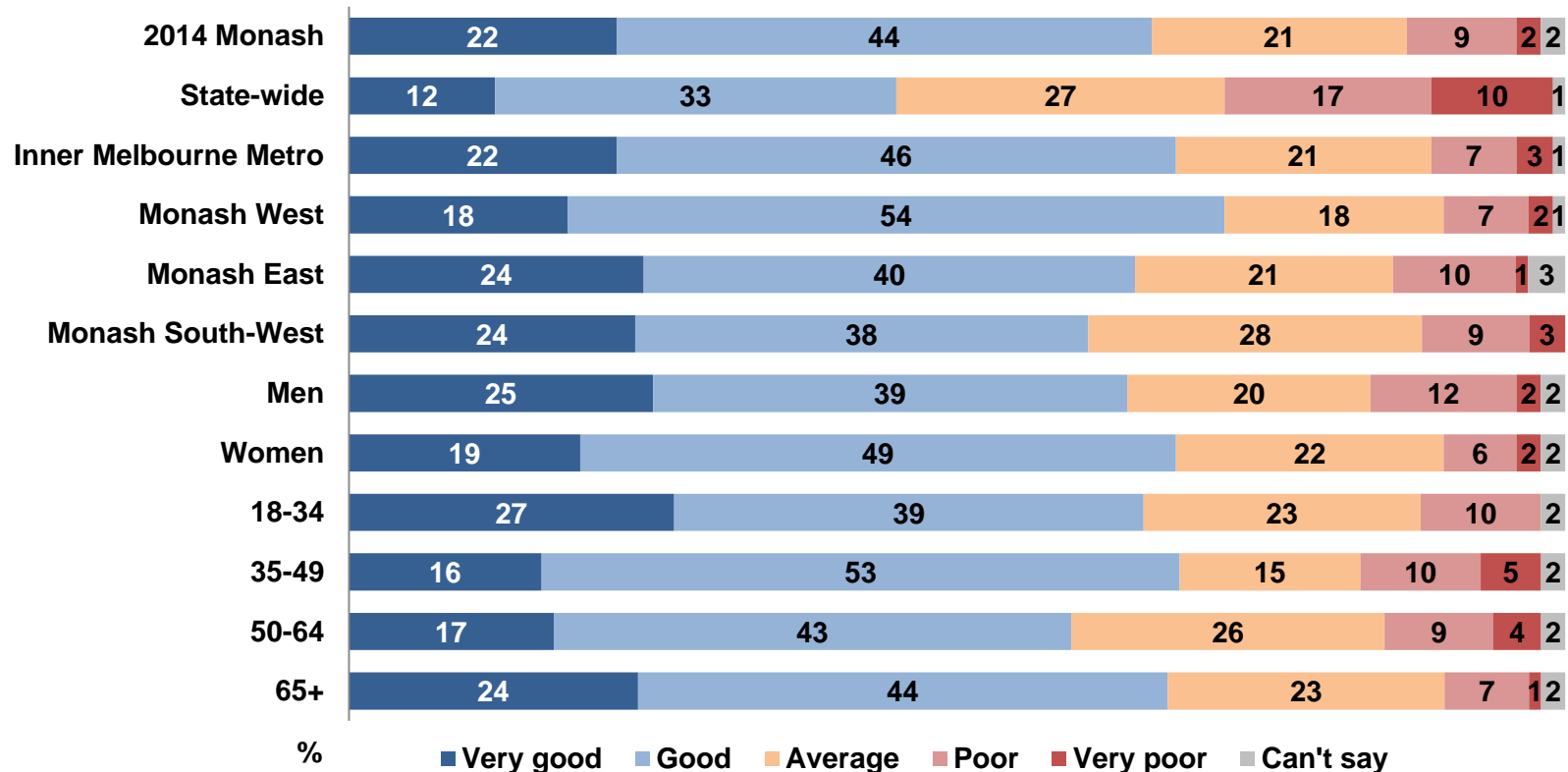
Base: All respondents. Councils asked statewide: 40 Councils asked group: 10



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Note: please see page 6 for explanation about significant differences

2014 The condition of sealed local roads in your area performance detailed percentages



Q2. How has Monash City Council performed on 'The condition of sealed local roads in your area' over the last 12 months?

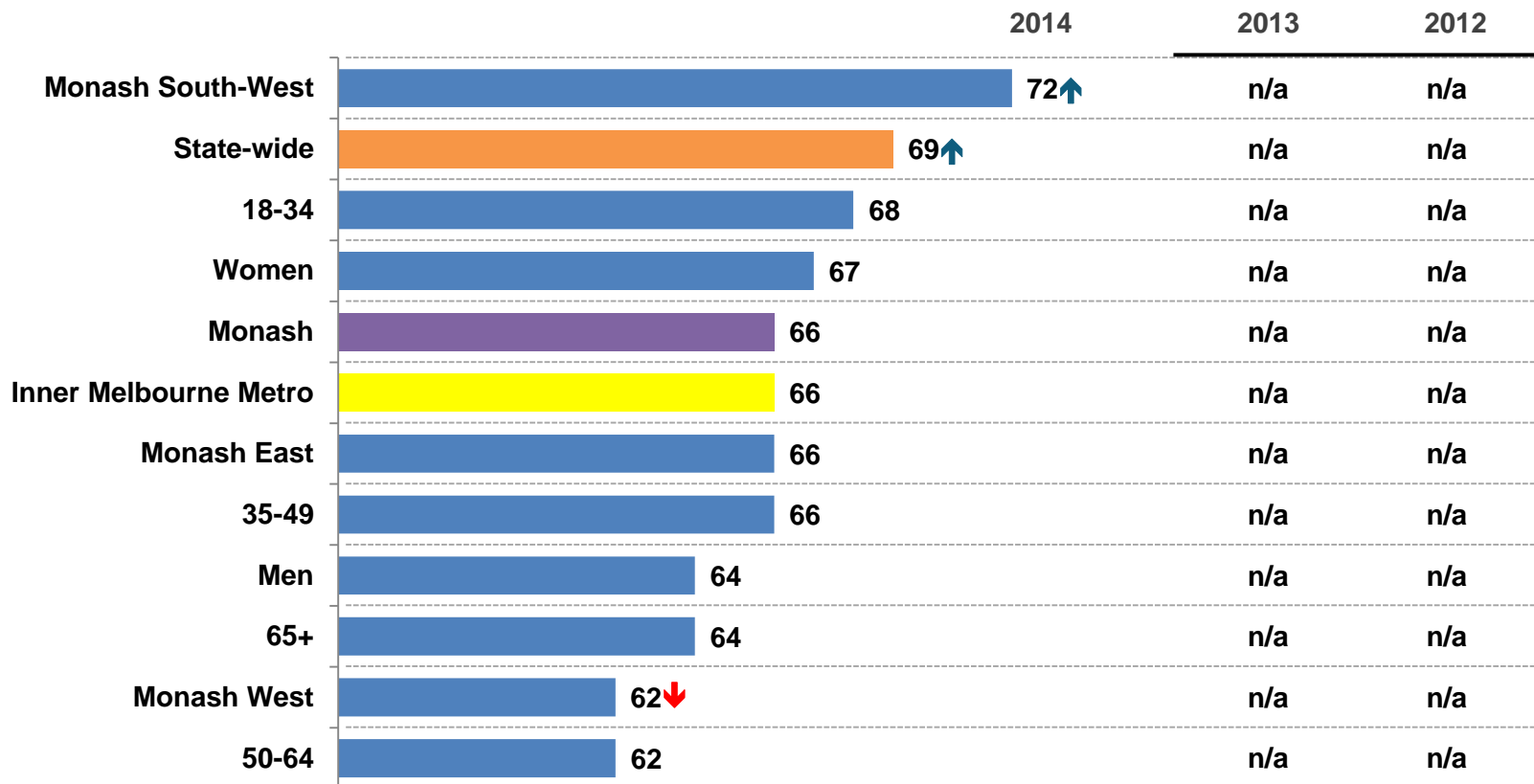
Base: All respondents. Councils asked statewide: 40 Councils asked group: 10



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2014 Business and community development importance index scores



Q1. Firstly, how important should 'Business and community development' be as a responsibility for Monash City Council?

Base: All respondents. Councils asked statewide: 8 Councils asked group: 2

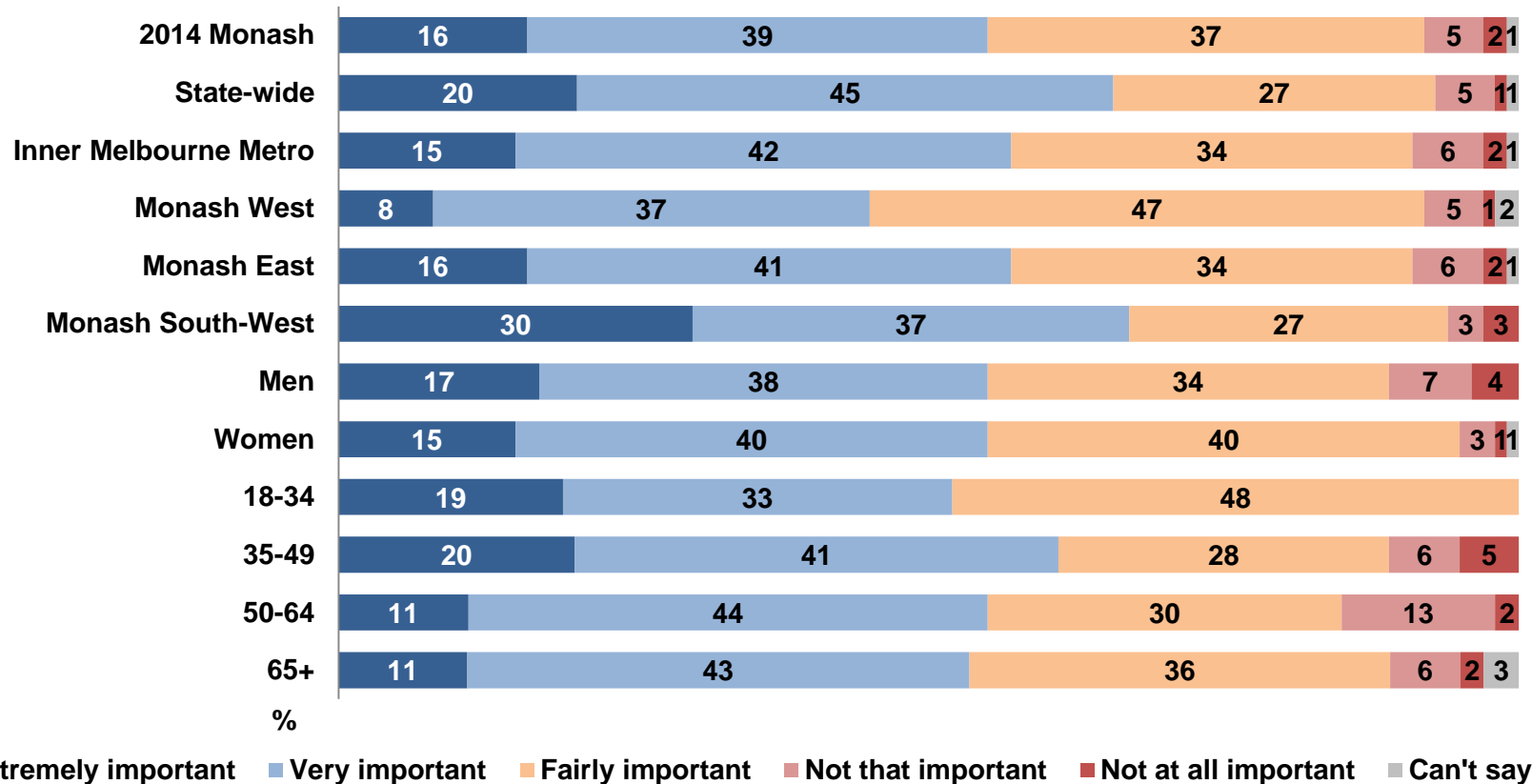


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Note: please see page 6 for explanation about significant differences

2014 Business and community development importance detailed percentages



Q1. Firstly, how important should 'Business and community development' be as a responsibility for Monash City Council?

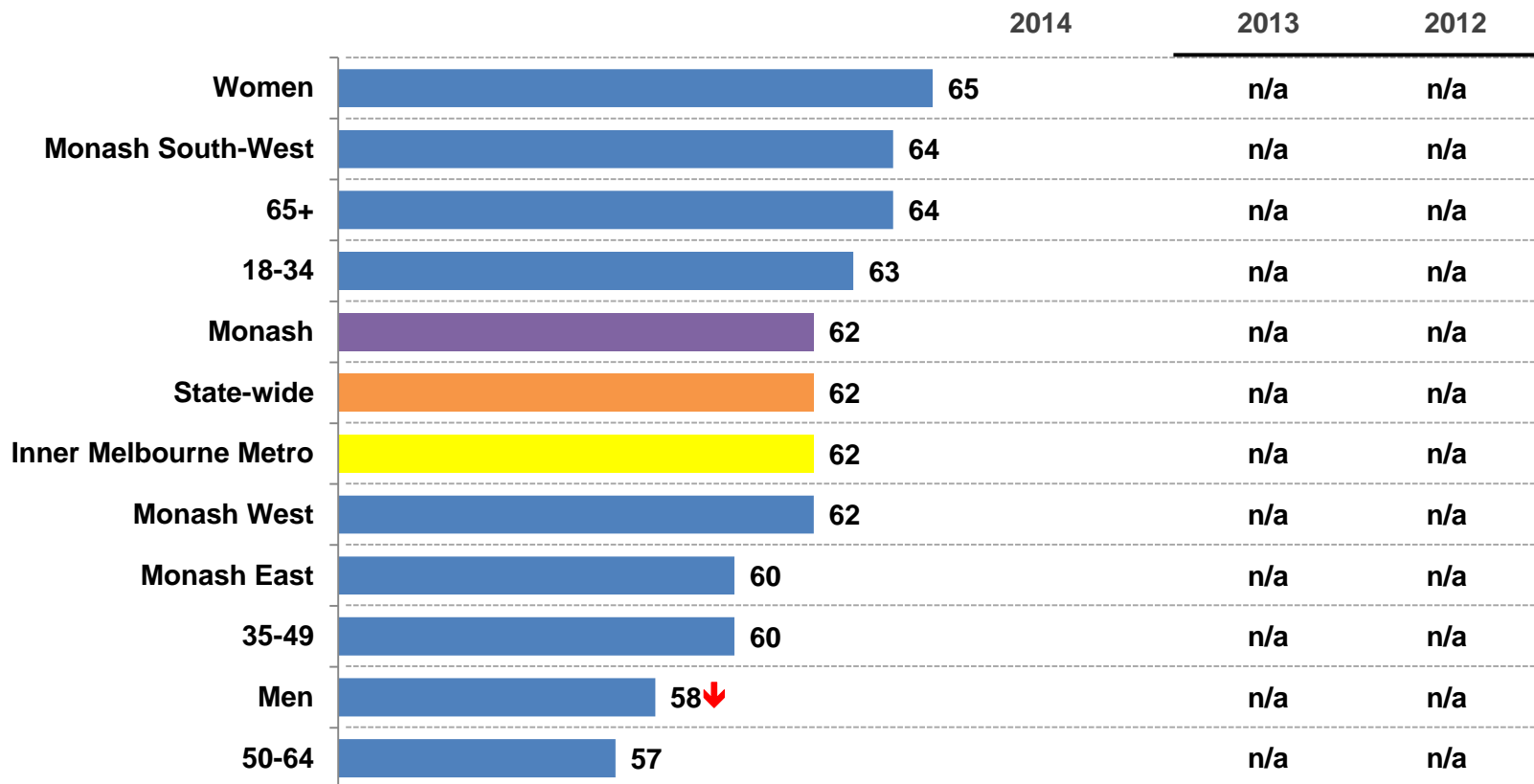
Base: All respondents. Councils asked statewide: 8 Councils asked group: 2



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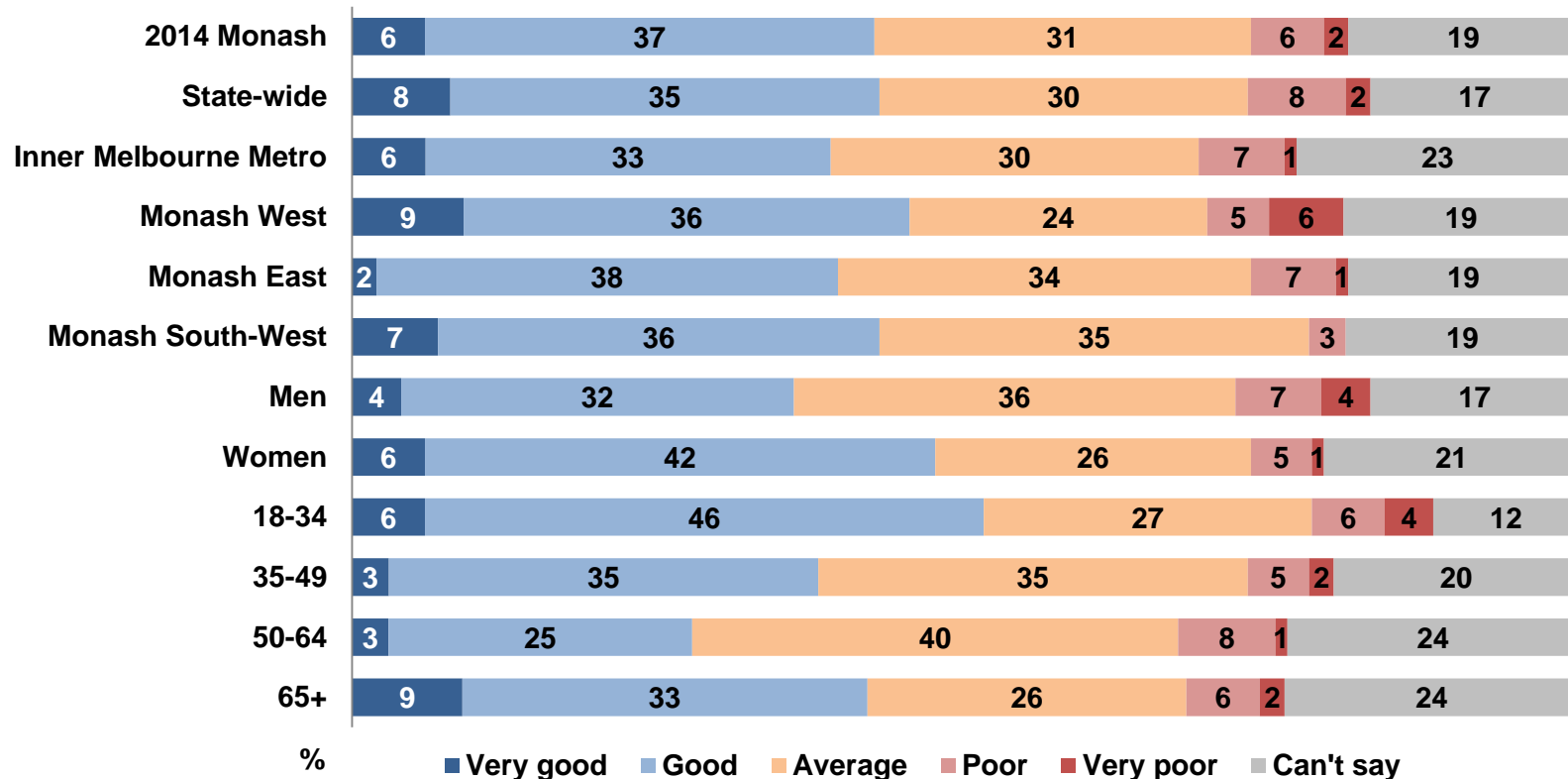
2014 Business and community development performance index scores



Q2. How has Monash City Council performed on 'Business and community development' over the last 12 months?

Base: All respondents. Councils asked statewide: 14 Councils asked group: 5

2014 Business and community development performance detailed percentages



Q2. How has Monash City Council performed on 'Business and community development' over the last 12 months?

Base: All respondents. Councils asked statewide: 14 Councils asked group: 5



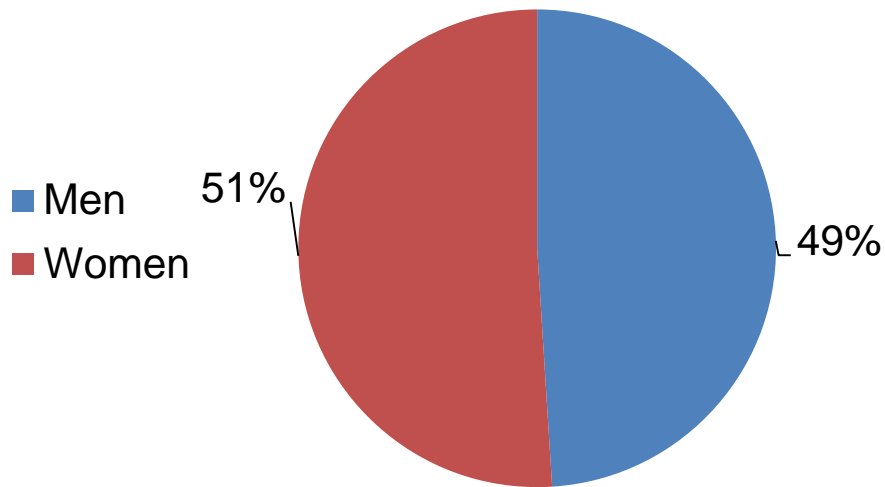
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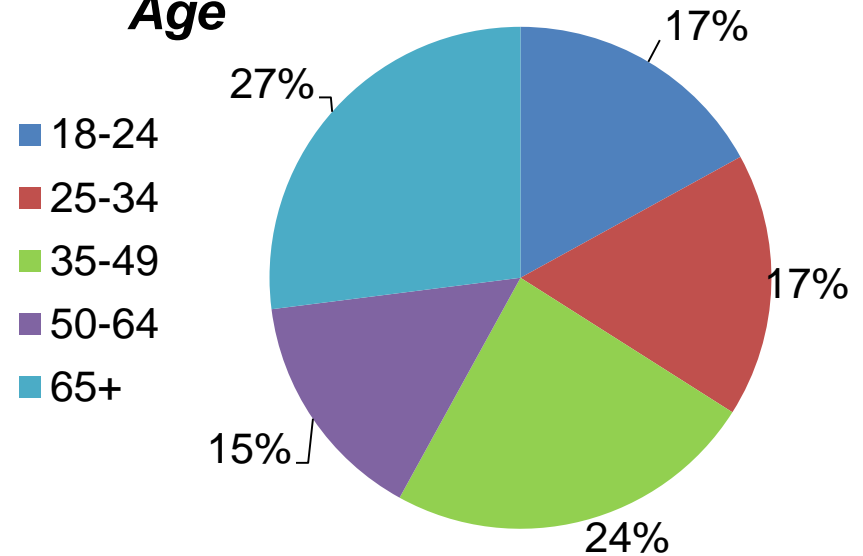
DETAILED DEMOGRAPHICS

GENDER AND AGE

Gender



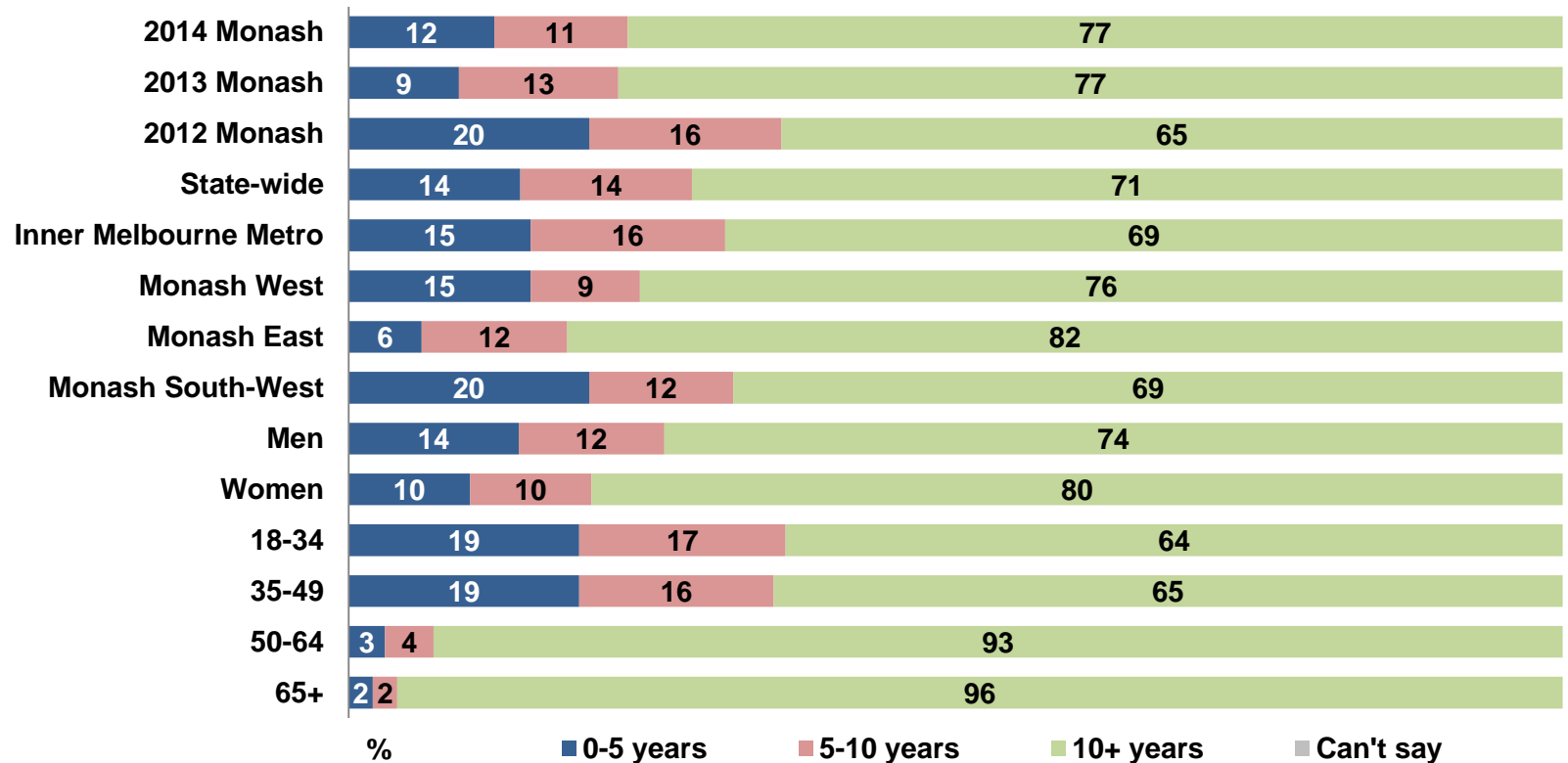
Age



Please note that for the reason of simplifying reporting, interlocking age and gender reporting has not been included in this report. Interlocking age and gender analysis is still available in the dashboard and data tables provided alongside this report.

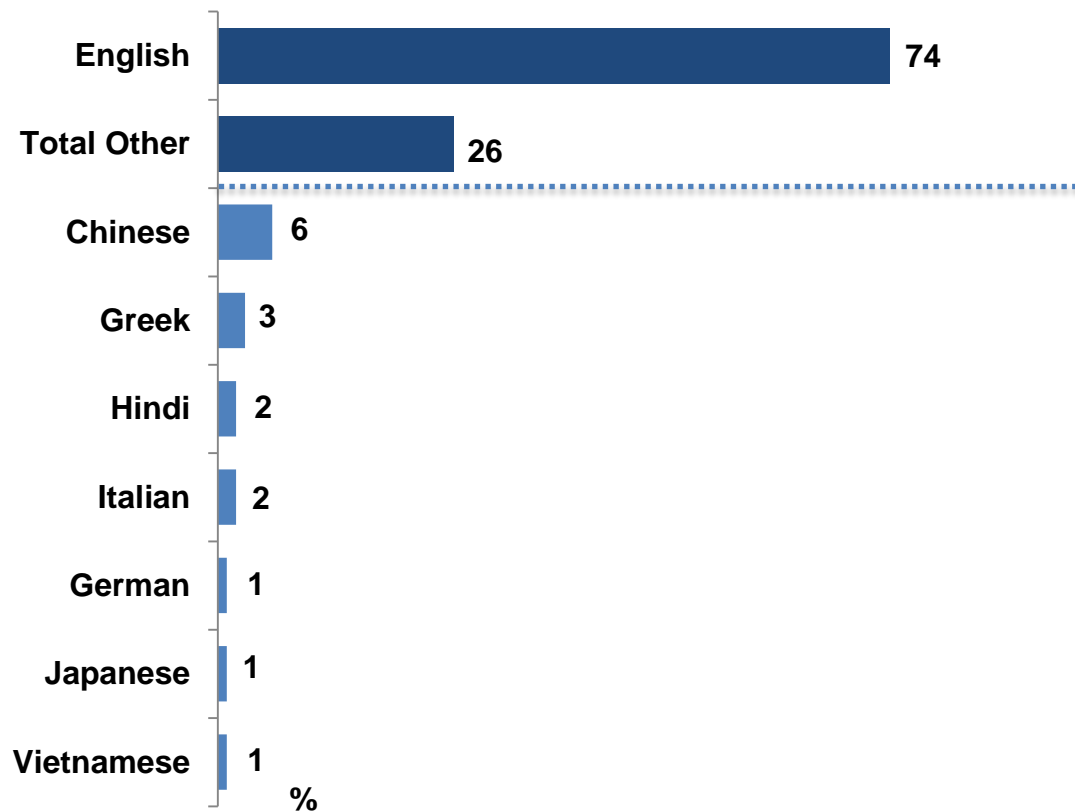


2014 years lived in area



S5. How long have you lived in this area?/How long have you owned a property in this area?
 Base: All respondents Councils asked statewide: 23 Councils asked group: 7

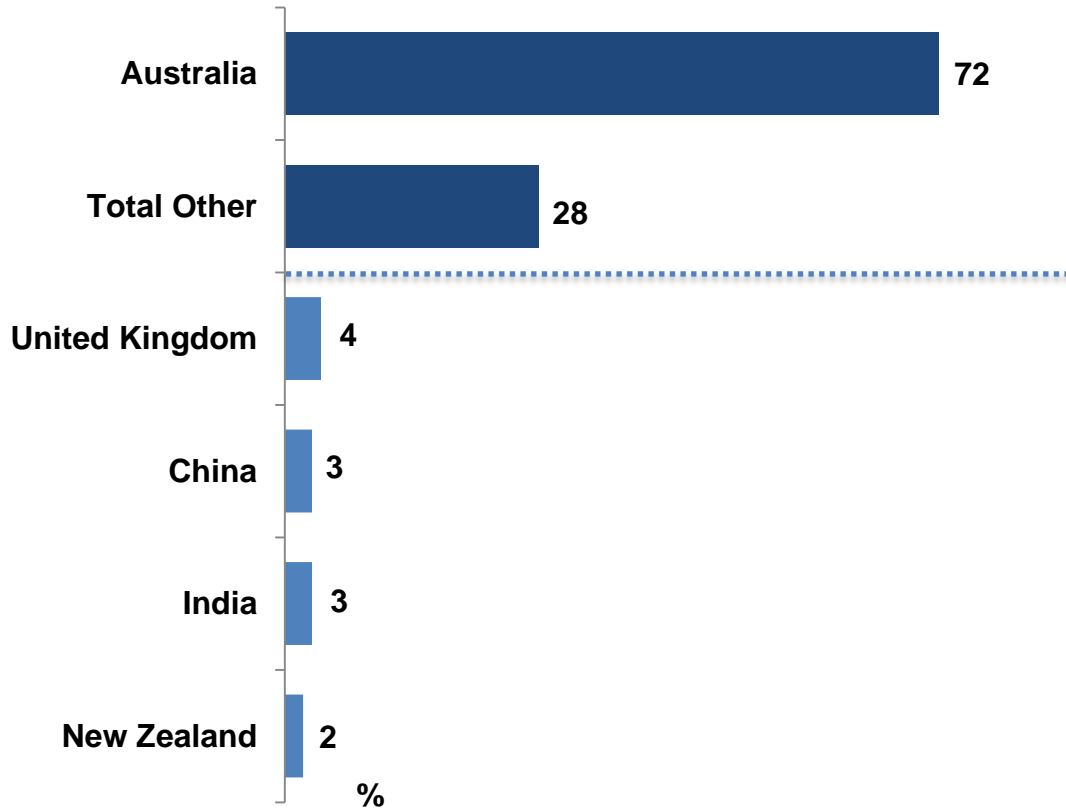
2014 languages spoken at home



Q11. What languages, other than English, are spoken regularly in your home?
Base: All respondents. Councils asked statewide: 3 Councils asked group: 1



2014 country of birth



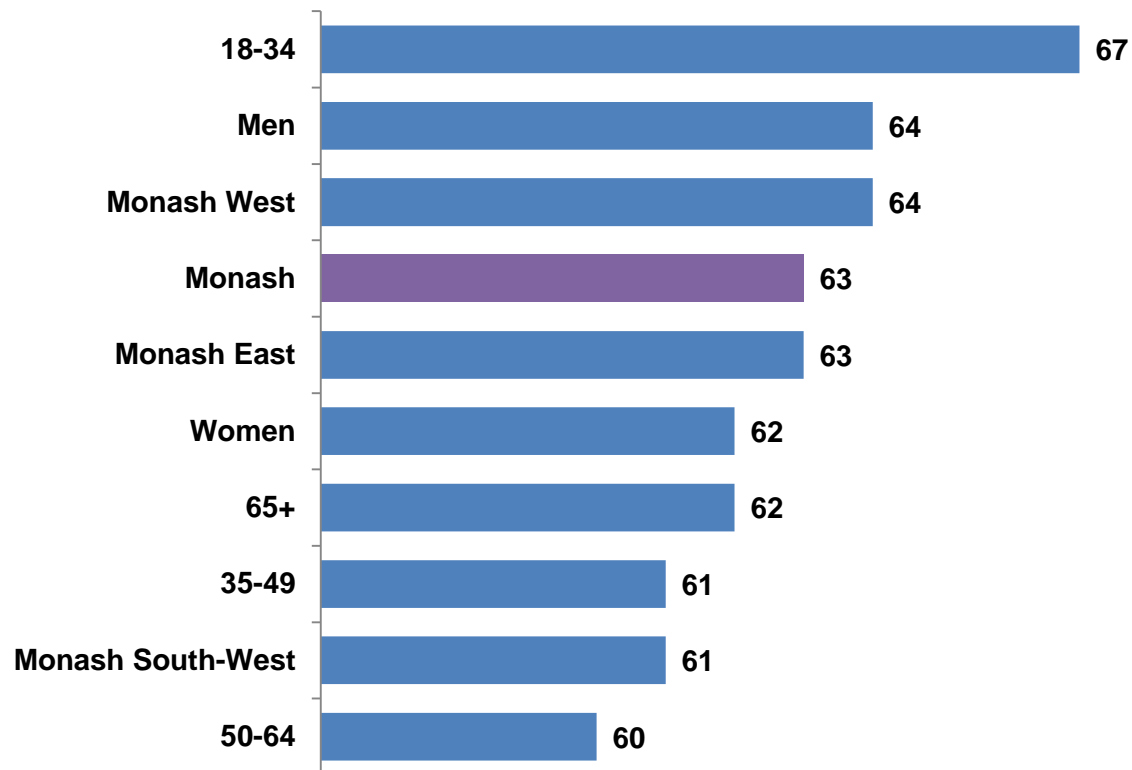
Q12. Could you please tell me which country you were born in?
Base: All respondents. Councils asked statewide: 2 Councils asked group: 1





TAILORED QUESTIONS

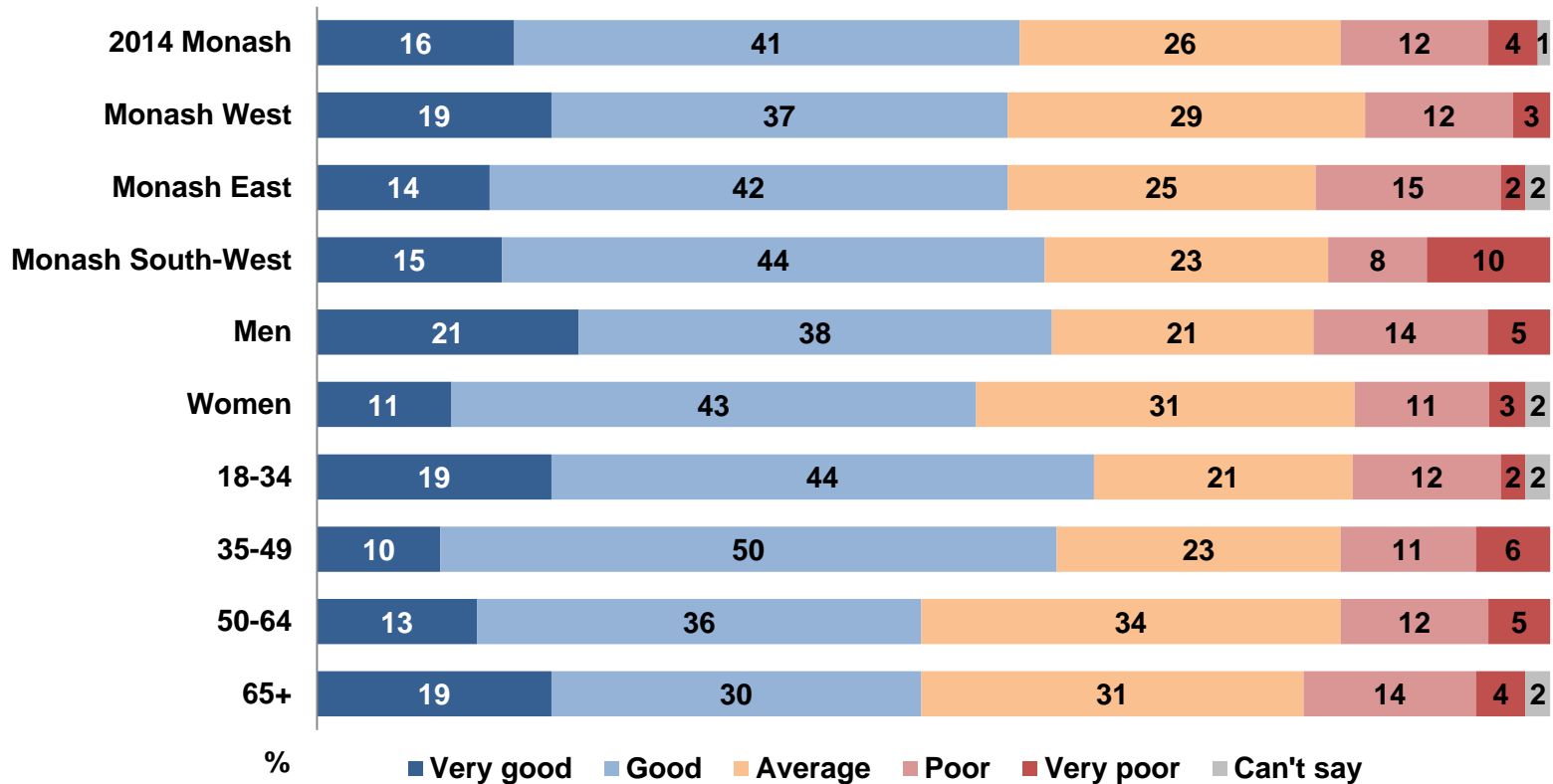
2014 Condition of footpaths performance index scores



MO11. How has Monash City Council performed on 'The condition of footpaths in your area' over the last 12 months?
Base: All respondents.



2014 condition of footpaths performance detailed percentages



MO11. How has Monash City Council performed on 'The condition of footpaths in your area' over the last 12 months?
Base: All respondents.



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