

MONASH CITY COUNCIL

CHART ONE: SUMMARY OF RESULTS FOR 2004

	Indexed Mean
1 Community satisfaction rating for overall performance generally of the council	69 *
2 Community satisfaction rating for overall performance in key service areas and responsibilities (individual service group ratings shown below)	67
2a Local Roads and Footpaths	63
2b Health and Human Services	69
2c Recreational Facilities	75
2d Appearance of Public Areas	70
2e Traffic Management and Parking Facilities	59
2f Waste Management	77
2g Enforcement of By Laws	65
2h Economic Development	64
2i Town Planning Policy and Approvals	60
3 Community satisfaction rating for council's interaction and responsiveness in dealing with the public	75
4 Community satisfaction rating for council's advocacy and community representation on key local issues	63 *
5 Community satisfaction rating for council's engagement in decision making on key local issues	57 *

* These results form part of the Victorian Local Government Indicators which councils include in their annual reports