

3. KEY RESULTS: SUMMARY OF RESULTS FOR 2006

| | Indexed Mean |
|---|--------------|
| 1 * Community satisfaction rating for overall performance generally of the council | 70 |
| 2 * Community satisfaction rating for council's advocacy and community representation on key local issues (Advocacy) | 66 |
| 3 * Community satisfaction rating for council's engagement in decision making on key local issues (Community Engagement) | 60 |
| 4 Community satisfaction rating for council's interaction and responsiveness in dealing with the public (Customer Contact) | 77 |
| 5 Community satisfaction rating for overall performance in key service areas and responsibilities (individual service group ratings shown below) | 68 |
| 5a Local Roads and Footpaths | 66 |
| 5b Health and Human Services | 72 |
| 5c Recreational Facilities | 76 |
| 5d Appearance of Public Areas | 69 |
| 5e Traffic Management and Parking Facilities | 61 |
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| 5g Enforcement of By Laws | 66 |
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* These results form part of the Victorian Local Government Indicators which councils include in their annual reports.