# Draft Clayton Community Action Plan 2010

Local Community Members

Monash City Council

Kingston City Council

Department for Planning and Community

Development

**Local Community Organisations** 

### **Overview of the Clayton Community Action Plan**

This Clayton Community Action Plan is a plan for the local community developed in partnership with the local community. This plan has come about as a result of a series of conversations with the local community. Its purpose is to provide a 'road map' to make Clayton an even better place to live, work and participate in community life. Consequently, the actions listed are concerned with improving social inclusion, community wellbeing, economic prosperity, amenity and community safety.

The Clayton Community Action Plan is not static and will evolve over time as the community gets involved in putting the plan into action.

# **A Vision for Clayton**

The Clayton Community is inclusive, dynamic, multicultural and diverse with an active business and service sector based in health care, education and research. It is a clean, safe and environmentally friendly place with an active, empowered community.

# Scope of the Clayton Community Action Plan

The focus of the Clayton Community Action Plan lies in the Clayton Activity Centre and the plan draws it energy and inspiration from the many different geographic communities and communities of interest that relate to that centre.

# **Community Plan Development Process**

The Clayton Community Action Plan has drawn on a range of sources and consultation methods to arrive at its current stage. These have included:

- A demographic profile of Clayton and the surrounding suburbs;
- A community profile of Clayton South;
- One to one consultations with key organisations providing services to the Clayton area;
- Three public meetings held during the course of the plan's development;
- A survey of 850 households in the Clayton and surrounding area
- The findings of nine focus group discussions; and
- Three workshops with community volunteers who provided the foundation of the Community Action Plan;
- The draft Clayton Community Action Plan was released for public comment for 4 weeks

This process has been supported by a steering committee made up of representatives from:

- Monash City Council
- Kingston City Council
- MonashLink Community Health Service Community Health Service
- New Hope Foundation
- Clayton Sports Club
- Monash Volunteer Resource Centre
- Clayton Traders Association
- Department of Planning & Community Development

Other key stakeholders have who have been kept informed of the progress of the Clayton Community Action Plan are listed in Appendix A.

### **Clayton Community Action Plan: Themes**

The following five themes have emerged as part of a significant community engagement process as described above. In three workshops attended by community volunteers a number of specific actions considered important for Clayton were identified and documented. These actions were based on the experience and knowledge of the community volunteers and the different networks the community volunteers had contact with. To these actions, additional actions have been added based on other sources (as identified above). These actions were then grouped into the five distinct themes. The following is a summary of these themes.

### COMMUNICATING & LEARNING FROM EACH OTHER

The purpose of this theme is to ensure that the community is both well informed and has opportunities to communicate issues to Council and other relevant authorities. This will involve the creation of mechanisms through which Council can better learn from the community about its needs, challenges and opportunities. It is about learning from each other so that issues can be responded to by all parties.

# **COMMUNITY WELLBEING**

The purpose of this theme is to identify both the services that are utilised and the activities that are participated in, to enhance the general community wellbeing. There is a need to ensure families, older people, young people, international students, emerging CALD communities and other people potentially at risk, benefit from these services and activities and that these services and activities are responsive to the local needs. It is also about social connectedness and community members actively participating in civic life.

### THE BUILT AND NATURAL ENVIRONMENT

The built and natural environment was identified as of great importance to the local community. There are a great range of local environmental and built features which the community acknowledged as community strengths. The theme "to never stop keeping Clayton beautiful" through continually enhancing the built and natural environment was identified as a key area for action. In particular issues related to future developments, housing, open space and community facilities were identified as being of a priority.

# COMMUNITY SAFETY, ACCESS & AMENITY

To continue to make Clayton and the surrounding areas a great place to live through continuing improvements to the safety, access and amenity of the area. By addressing these identified issues residents confidence to participate fully in the life of their community will be enhanced.

### RECREATION & LEISURE

The purpose of this theme is to ensure that the whole community is aware of the full range of recreation and leisure activities that can be accessed in the community as well as investigating opportunities to further develop recreation and leisure activities.

# **Implementing the Clayton Community Action Plan**

The development of the Clayton Community Action Plan has depended on the active participation of members of the local community. The implementation of the plan will also rely on members of the local community as well as a range of other key stakeholders. Community volunteers are consequently encouraged to participate in the implementation of the Clayton Community Action Plan. As are local members of the community who have so far not participated but are interested in doing so.

Participation can range from keeping informed about the plan's progress and providing feedback from time to time, to being actively involved in the management of the broader implantation of the plan or the implementation of one of the five themes.

The Monash and Kingston Councils will continue to develop partnerships with government, business, community organisations and community members to seek further resources and support implementation of the plan.

### **Evaluation Framework**

The Clayton Community Action Plan will be evaluated every 12 months against each listed action. All achievements will be reported. Where there are barriers to achieving certain objectives, these will also be reported. Each 12 months, Monash and Kingston City Council's will receive a progress report with these details.

### **Broader organisation consultation list**

Anglicare Dixon House

All Saints Church Clayton

MonashLink Community Health Service

New Hope Foundation

Clayton Police

Clayton Traders Association

Monash University

Church of Christ Fellowship Clayton

**Employment Plus** 

Department of Human Services

**SEAAC** 

Southern Health (Monash Medical Centre)

**Fusion** 

Berry Street

**CLAG** 

South Oakleigh Secondary College

Westall Secondary College

Clayton South Primary School

Clayton North Primary School

Hong Lim MP JP

Clayton Clarinda Arts Inc

**Uniting Aged Care** 

Clayton Sporting Club

Clayton District Cricket Club

Waverley Oakleigh Rugby League Club

Waverley Wanderers Soccer Club

**ACFE** 

**Gateway LLEN** 

Waverley Industries

**Uniting Care Community Options** 

St Peters Catholic Church Clayton

St Marks Adult Day Care Centre

Rotary Club of Clayton

Monash Volunteer Resource Centre

# THEME 1: COMMUNICATING & LEARNING FROM EACH OTHER

The purpose of this theme is to ensure that the community is both well informed and has opportunities to communicate issues to Council and other relevant authorities. This will involve the creation of mechanisms through which Council can better learn from the community about its needs, challenges and opportunities. It is about learning from each other so that issues can be responded to by all parties.

What	Why	How	Who	When
1.1 Develop accessible ways of communicating with the local community to keep them informed of services, events and activities such that their experience of living in the local community is enhanced.	The community do not always know what services are available to them and what activities they can participate in.	Regular newsletters  Multimedia methodologies  Translated information	Monash & Kingston Council's     All service providers delivering services to the local community	Mid term  Mid term  Mid term
1.2 Promotion of services & major facilities	The community often do not utilise the local community services available to them.	Regular 'tours' of services and facilities for:	Monash & Kingston Council's     All service providers delivering services to the local community	Long term  Long term  Long term

What	Why	How	Who	When
1.3 Promotion of Clayton Road Shopping Centre	When more people shop locally, the local community benefits from increased economic activity which can lead to increased employment and a more vibrant shopping strip	Regular 'tours' of the Clayton Shopping strip for:	<ul> <li>Clayton Traders         Association         Individual traders     </li> </ul>	Mid term Mid term
1.4 Develop accessible ways for the community to raise issues, voice concerns and provide feedback to the State Government, Monash & Kingston Councils and other Community agencies delivering services to the local community	The community desires the opportunity to provide feedback to government and service providers about what and how services are delivered to the local community in such a way that they feel confident that they are being listened to and responded to.	Comment Forms  Neighbourhood Committees  A range of community engagement strategies	Monash & Kingston     Councils     Interested members of     the community     All service providers     delivering services to     the local community	Short term Mid term Long term
1.5 More coordinated and informed agencies and organisations that deliver community services	Sometimes organisations that deliver community services do not know the full range of services, programs and activities offered by local service providers.	Regular facilitated meetings with minutes made available to the public	<ul> <li>Monash &amp; Kingston         Councils</li> <li>All service providers         delivering services to         the local community</li> </ul>	Short term

What	Why	How	Who	When
1.6 Community Education Program around Health & Wellbeing, Planning etc	The community is curious about a range of issues that contribute to their health and wellbeing	Quarterly public presentations in the Clayton Community Centre theatrette on a range of issues nominated by the community including the artistic and creative practices of CALD groups.	Monash & Kingston     Councils     Interested members of     the community	Mid term
1.7 Increase internet access in the local community	Research has demonstrated that internet usage in the local community is lower than the Melbourne average. This can lead to some sections of the community being "information poor"	(including training for CALD communities) programs in the library	<ul> <li>Monash &amp; Kingston Councils</li> <li>Local neighbourhood houses</li> </ul>	Mid term  Mid term  Mid term

What	Why	How	Who	When
1.8 The local community to regularly celebrate its diversity	Diversity is seen as a strength by the local community. Through celebrating its diversity the community becomes more resilient, tolerant and understanding of other cultures.	Clayton Festival, Globe to	<ul> <li>Monash &amp; Kingston Councils</li> <li>New Hope Foundation</li> <li>SEAAC</li> </ul>	Short term Short term



# **THEME 2: COMMUNITY WELLBEING**

The purpose of this theme is to identify both the services that are utilised and the activities that are participated in, to enhance the general community wellbeing. There is a need to ensure families, older people, young people, international students, emerging CALD communities and other people potentially at risk benefit from these services and activities and that these services and activities are responsive to the local needs. It is also about social connectedness and community members actively participating in civic life.

What	Why	How	Who	When
2.1 A range of comprehensive services for the local community that address health & wellbeing	there needs to be a number	•	,	Short to mid term

What	Why	How	Who	When
2.2 A range of services that support families and enhance their resilience	The task of raising families can at times be a challenging one. All families require support at some point. This support can take various forms.	Services that are currently delivered but need to be promoted and increased include:  • Activities for children especially during school holidays • Before and after-school care • Playgroups • Parenting classes and workshops • Maternal & Child Health • Family Support Services	<ul> <li>Monash &amp; Kingston Councils</li> <li>Local childcare providers</li> <li>Local schools</li> <li>NGO Service providers</li> <li>Victorian Playgroup Association</li> <li>Centrelink</li> </ul>	Mid to long term



What	Why	How	Who	When
2.3 A healthy community of older persons	The Clayton & surrounding area has an aging population. We as a community value our older residents and we want them to participate in community life. By participating in community life, their own quality of life is enhanced and they remain healthier for longer.	Continue to provide a range of activities that provide opportunities for older residents to participate in their community  Additionally, this would involve the implementation of:  Council's positive aging plan The Baby Boomer Study	<ul> <li>Councils</li> <li>Monash Older Persons reference Group</li> <li>Kingston Positive Aging</li> </ul>	Mid term
2.4 A range of services and activities that support young people, enhance their resilience and promote young people in a positive way.	Young people are valued members of our community. They are sometimes misunderstood and not always perceived by some members of the community in a positive light.	Continue to provide a range of services that are sensitive to the needs of young people  Continue to provide a range of activities that provide opportunities for young people to participate in their community  Implementation of Council's Youth Action Plan	Services     Kingston Youth Services     Local schools     NGO Service Providers     Victoria Police	Short term  Short term  Short term  Short term
		Encourage inter-generational activities		Short term

What	Why	How	Who	When
2.5 Support international students so that their time in Australia is a positive one	International students come to Australia for a relatively short period of time. In this short space of time they have to deal with (to name a few):  • Leaving home for the first time and being away from their families • Adjusting to a very different culture (and sometimes learning a new language) • Completing their studies • Finding accommodation • Working part-time • Forming new friendships As a result of all these issues they are not always engaged in their local community.	·	<ul> <li>Monash Youth &amp; Family Services</li> <li>Kingston Youth Services</li> <li>Monash Multicultural Advisory Committee</li> <li>Kingston Multicultural Advisory Committee</li> <li>Monash University</li> <li>Other tertiary education providers</li> <li>MonashLink Community Health Service</li> <li>Central Bayside Community Health Service</li> <li>New Hope Foundation</li> <li>SEAAC</li> <li>Local faith community leaders</li> </ul>	Mid to long term

What	Why	How	Who	When
2.6 A range of services and activities that support emerging CALD communities and enhance their resilience	The population of emerging CALD communities is significantly higher in Clayton and the surrounding area. This is a vulnerable community because of the challenges they face in establishing themselves and because they are not always aware of what services are available to assist them.	A range of services that are sensitive to the needs of emerging CALD communities are currently being provided.  Mainstream services can provide greater outreach to these communities	<ul> <li>Monash &amp; Kingston Councils</li> <li>New Hope Foundation</li> <li>SEAAC</li> <li>MonashLink Community Health Service</li> <li>Central Bayside Community Health Service</li> <li>Monash Medical Centre</li> <li>Local community leaders</li> </ul>	Short term Short term
2.7 Increase employment, training and volunteer opportunities in the local area	Statistics around unemployment and household income indicate that Clayton and the surrounding area is more disadvantaged than the wider community. Access to training and employment can improve one's quality of life and economic circumstances. Additionally volunteer opportunities can lead to employment down the track as well as improve community connectedness.	Advocate for partnerships between job placement agencies, volunteer recruitment agencies, industry and training providers.  Facilitate greater access to the internet	Identify opportunities through economic development units within Monash & Kingston Councils   • Job Network Agencies • Monash University, TAFE and other registered training providers • Local neighbourhood houses • Monash Volunteer Resource Centre • Centrelink	Mid term  Mid term

What	Why	How	Who	When
2.8 Build on and celebrate community spirit	Community spirit is considered a real strength in the local community. The community wishes to enhance this strength.	and between different	<ul> <li>Monash &amp; Kingston         Councils</li> <li>Local community         members</li> <li>Local voluntary         community organisations</li> </ul>	Short to mid term  Short term
		Facilitate the establishment of inter-community or neighbourhood projects that result in colourful local events.		Mid to long term

# THEME 3: THE BUILT AND NATURAL ENVIRONMENT

The built and natural environment was identified as of great importance to the local community. There are a great range of local environmental and built features which the community acknowledged as community strengths. The theme "to never stop keeping Clayton beautiful" through continually enhancing the built and natural environment was identified as a key area for action. In particular issues related to future developments, housing, open space and community facilities were identified as being of a priority.

What	Why	How	Who	When
3.1 Sustainable development in the local area. (In accordance with Melbourne 2030).	To continue to improve the liveability of Clayton and surrounding suburbs.		Monash and Kingston City Councils	Short term
	To continue to develop Clayton as a Major Activity Centre in the metropolitan area.		Monash and Kingston City Councils Department of Planning & Community Development	Short term
		Implementation of relevant Council plans including Monash Walk ability Plan, Kingston Open Space Strategy and Local Area structure plans.  Conduct an analysis of urban needs including car parking, open space and accessibility in the local area.	Monash and Kingston City Councils	Short to mid term
		Investigate the funding and development of a structure plan for Clayton with regard to the existing Clayton South structure plan.	Councils	Mid to long term

What	Why	How	Who	When
3.2 Address issues related to housing in the local area.	Housing is an issue for many community members. Housing affordability and stress in both the rental and home ownership markets has regularly been identified.	government departments to identify funding opportunities related to	Monash and Kingston City Councils Local community members State government departments	Short to mid term
	Specific issues regarding rooming houses, international students and the availability of social and affordable housing have also been identified.	Implementation and maintenance of a register of rooming houses in the local area by both Councils.  Engagement with local student	Monash and Kingston City Councils	Mid to long term
		representatives and landlords to consider issues specifically related to students.	Local Housing providers Local educational institutes including Monash University Local real estate agents	Mid to long term
		Engagement with local housing service providers including Port Phillip Housing Assoc etc.	Monash and Kingston City Councils Local housing providers	Mid to long term

What	Why	How	Who	When
	Community facilities have a	Conduct an audit of facilities in the	Monash and Kingston City	Mid to long term
	key role in the development,	local area to identify the availability,	Councils	
-	interaction and strength of any community. The local area	usage and costs associated with each.		
	has many great facilities	each.		
	however residents were	For this information to be presented	Monash and Kingston City	Mid to long term
	sometimes unsure how they as	and promoted to the local community	Councils	
	an individual or as a group	in a variety of accessible formats.	Community Centres and	
	could access a local facility.		Neighbourhood Houses	
3.4 Improvements to the	The natural environment plays	Formation of "Friends Of" groups to	Community Centres and	Mid term
natural environment	an important role in how a	support local parks and open space.	Neighbourhood Houses	
ncluding the care of	local area looks and "feels".			
	Having accessible parks and	Awareness raising and promotion of	Local community members	Mid term
n the local area.	open space is also important	local environmental groups.		
		• •		
	community members.		,	Mid to long term
		Council improvement plans.	Councils	
		Identified improvements to local parks and open spaces through Council improvement plans.	Monash and Kingston City Councils	Mid to lon

# THEME 4: COMMUNITY SAFETY, ACCESS & AMENITY

To continue to make Clayton and the surrounding areas a great place to live through continuing improvements to the safety, access and amenity of the area. By addressing these identified issues residents confidence to participate fully in the life of their community will be enhanced.

What	Why	How	Who	When
<b>4.1</b> Improved traffic management in the local	Due to the volume of traffic in the local area improvements	Advocate to the state government to implement a	Local community members  Monash and Kingston Council	Long term
area.	to the way traffic is managed was identified as being of	solution to resolve the rail and Clayton Road traffic issues		
	great importance to the local			
	community.	Advocate to State Government		Mid to long term
		to limit truck traffic in Clayton Road.	Monash and Kingston Council	
		Noau.	Vic Roads	
			Monash and Kingston Council	Mid to long term
		Improve options related to car		
		parking in the local area.	Vic Roads  Monash and Kingston Council	
		Improved road signage and	Monash and Kingston Council	Mid to long term
		zebra crossings.	Vic Roads	inia to long tom.
			Monash and Kingston Council	
		Improve traffic management		Mid to long term
		controls in identified priority		
		streets including Cooke Street		

_				
What	Why	How	Who	When
<b>4.2</b> Better public transport options throughout the community.	Public transport was identified as a strength and weakness of the local area. Residents appreciated the proximity to the train station and bus services available. However issues regarding railway crossings and public transport at night and on weekends were identified as needing improvement.	Advocate to the state government and transport providers to improve frequency and safety concerns related to evening and weekend public transport options.  Explore community bus options to connect community centres, shopping centres, recreational centres etc	Local community members Monash and Kingston Council Public transport providers  Monash and Kingston Council Public transport providers	Mid to long term  Mid to long term
4.3 Improved outcomes related to both actual and perceptions of community safety.	Both actual and perceived issues related to community safety have a significant impact on community member's engagement with	Address issues related to drinking on footpaths outside of licensed premises and community facilities	Vic Police State Government liquor licensing Local Licensees	Mid to long term
	the broader community. Whilst many people reflected the improvements in the local	Maintenance of a strong police presence in the local area.	Vic Police	Mid to long term
	area to community safety some residents in particular ethnic seniors groups and young people identified this as	Raise awareness of local Neighbourhood Watch groups and activities.	Local Community Members Monash and Kingston Council Neighbourhood Watch	Short term
	an area of concern.	Implementation of local Community Safety Activities as identified in Council plans.	Monash and Kingston Council	Short to mid term
		Investigate a broad range of strategies for the Clayton Activity Centre. Including, CCTV cameras.	Monash Council	Mid to long term

What	Why	How	Who	When
<b>4.4</b> Improved accessibility for all community members.	Accessibility for all community members to all parts of community life (such that they feel welcome and that they	Investigate ways to have clearer footpaths in shopping strips.	Monash and Kingston Council	Mid term
	can fully participate) is important to a strong local area. In particular people with	Implement recommendations of Monash walk ability report.	Monash Council	Mid to long term
	a disability and seniors must have accessibility to all parts of community life	Improved signage that complies with readability requirements.	Metro Access program	Mid to long term
		Investigate pedestrian access from Clayton Road to Cook Street in the evening.	Local business owners Local community members	Mid to long term
		Public toilets (more of them & better appearance).	Monash and Kingston Council Local community members	Mid to long term
<b>4.5</b> A beautiful Clayton and surrounding area.	Improving the visual amenity of the area is considered an important component in achieving the feeling of	Improve the visual connections between Clayton Community Centre and the Clayton Shops.	Monash Council Local businesses	Mid to long term
	community safety and community connection.	Investigate the need for more rubbish bins in the local area.	Monash and Kingston Council	Mid term
		Consider options for cleaner streets & improved car parking.	Monash and Kingston Council	Mid term
		Continued public art implementation including:  • Local art projects  • Cultural community development projects	Local Community Members Local Arts Groups Monash and Kingston Council	Mid to long term

# **THEME 5: RECREATION & LEISURE**

The purpose of this theme is to ensure that the whole community is aware of the full range of recreation and leisure activities that can be accessed in the community as well as investigating opportunities to further develop recreation and leisure activities.

What	Why	How	Who	When
<b>5.1</b> A range of comprehensive outdoor recreation and sporting opportunities for the	The community is interested in participating in a range of active outdoor leisure and	Promotion of outdoor sporting and recreation opportunities	Local outdoor sporting clubs	Short to mid term
local community. There are already many opportunities to do this, however these need to	recreation activities	Implementation of Council's Recreation Plan	Monash & Kingston Councils	Short to mid term
be promoted and new ones need to be provided.		Investigate the possibility of increasing the range of outdoor recreation and sporting opportunities.	Councils	Mid term
		Actively promote the inclusion of people with disabilities into mainstream outdoor sport and recreation.	Councils	Mid term

What	Why	How	Who	When
<b>5.2</b> A range of comprehensive <i>indoor</i> recreation and leisure opportunities for the community. There are already	The community is interested in participating in a range of active indoor leisure and recreation activities	Promotion of active indoor leisure and recreation opportunities	Local indoor leisure and recreation clubs and Neighbourhood Houses	Short to mid term
many opportunities to do this, however these need to be promoted and new ones need to be provided.		Investigate the possibility of increasing the range of active indoor leisure and recreation opportunities		Short to mid term
		Actively promote the inclusion of people with disabilities into mainstream indoor leisure and recreation activities	Monash and Kingston Councils Local indoor leisure and recreation clubs and Neighbourhood Houses ERLS (AAA Program)	Short to mid term
<b>5.3</b> A range of opportunities for the community for passive	The community feels that there are times when their	Promotion of local cafes	Clayton Traders Association	Short to mid term
recreation. There are already many opportunities to do this, however these need to be	preference is to engage in non-organised, relaxing pursuits that are locally	Promotion of the library at the Clayton Community Centre	Monash City Council	Short to mid term
promoted and new ones need to be provided.	based.	Promotion of local parks and gardens	Monash & Kingston City Council	Short to mid term
		Development of a pamphlet on passive recreation opportunities in Clayton and the surrounding area.	Monash & Kingston City Council	Short to mid term

What	Why	How	Who	When
<b>5.4</b> A range of leisure and recreation opportunities specifically for children and young people	The community feels that children and young people need specific opportunities for leisure and recreation so as to encourage them to participate.	Promotion of leisure and recreation programs for children and young people that are currently available in the local community.	Monash and Kingston Councils (Younger Persons Reference Group) Leisure and recreation Clubs Local schools	Short to mid term
	participation	Ascertain from young people and children what types leisure and recreation currently not available they would like to participate in		Mid term
<b>5.5</b> A range of leisure and recreation opportunities specifically for older people	The community feels that older people need specific opportunities for leisure and recreation so as to encourage them to participate.	Promotion of leisure and recreation programs for older people that are currently available in the local community.	Monash and Kingston Councils (Older Persons Reference Group) Local Seniors Clubs	Short to mid term
	pontro po	Ascertain from older people what types leisure and recreation currently not available they would like to participate in.	Councils (Older Persons	Mid term
		Implementation of the Baby Boomer Report	Monash Council	Short to mid term
		Implementation of the Positive Aging Strategy	Monash and Kingston Councils	Mid term

What	Why	How	Who	When
<b>5.6</b> A community that actively plans and oversees local community events	The community is interested in developing opportunities for local residents to get	Continue to promote the Clayton Festival and the Globe to Globe Festival	Monash & Kingston Councils	Short term
	involved in planning and participating in local events that celebrate the local diversity and brings people together in a fun way.	Facilitate intercommunity or neighbourhood projects delivering colourful local events		Mid to long term
<b>5.7</b> A range of artistic and creative opportunities for the local community	The community is interested in developing opportunities for local residents to get involved in artistic and	Promotion of artistic and creative programs that are currently available in the local community.	Monash and Kingston Council Local arts groups	Short to mid term
	creative pursuits.	Ascertain from the community what types artistic and creative activities currently not available they would like to participate in.	Monash and Kingston Councils	Mid term