



*Meals on Wheels
volunteers John
and Maureen*

*We're here
for you...*

The COVID-19 (Coronavirus) crisis is unprecedented for all of us. It is a rapidly changing and challenging time but we want you to know, we continue to be here for you.

Our essential services, like Meals on Wheels and Maternal and Child Health and Immunisation are continuing, with some adjustments to how we deliver these services around the need for social distancing.

We are all having to manage the new ways we must interact and stay safe whether it's by increased telephone contact or in the case of our immunisations,

booking appointments online and limiting the number of parents and carers accompanying children to just one adult. We are adapting to the challenge and know that you are too.

Our Meals on Wheels team had an extra delivery late last month with Woolworths donating pallets of toilet rolls to Councils and other home care providers. As part of their meal deliveries, our Meals on Wheels clients were each provided a 4-pack of toilet paper, which has been in critical demand over the past few months.

The Meals on Wheels program has seen an increase in some clients

ordering more meals than usual so they can stay at home and not have to go out to purchase groceries. We are also seeing more new clients who want to use this crucial service.

We are now using Council staff, not volunteers, for this service in line with the self-isolation for 70 year olds introduced by government.

Please phone us on 9518 3555 if you are feeling isolated or know someone who may need some additional support.

(Turn to page 4 for more information about our services and facilities.)

The Coronavirus pandemic is a rapidly changing situation and the information in the April Bulletin is current at the time of going to print on 1 April.

The best way to keep up-to-date about changes to our services is through:

 www.monash.vic.gov.au  Facebook @cityofmonash  Twitter @MonashCouncil



An unwavering passion and dedication to his tennis club saw Steve Ilett awarded the 2019 Sir John Monash Active Monash Award.

Steve has been involved with Whites Lane Mulgrave Tennis Club for more than 15 years as junior convenor, organising junior teams on Saturday and Sunday mornings, and club president for the last four years.

Steve works with the Club coach to identify and introduce new players to competition tennis, organises teams, team entries and rosters, liaises with the parents to manage team activities and supervisor duties, inducts parents as supervisors, organises substitute and emergency players at any time of the day or night and he is also the general back-up for everything.

He has led the Club through some significant changes, including the updating of its constitution and moving membership and marketing into the digital age.

Steve is at every working bee and fundraising BBQ, and plays in a team on Saturday afternoons.

A surprised Steve was proud to win the Active Monash award and be recognised for the role he plays in helping the community, however it was also a reminder for him of “all the other great contributors that I see around us, who would all have been as worthy as me for their efforts”.

“Without the efforts of so many people who volunteer their time, sport and the community around us would not be the same,” Steve said.

“To everyone in our community, I can only recommend helping out with a local club, you’ll get as much out of it as you put in.”

For more info: ☎ 9518 3619

🌐 www.monash.vic.gov.au/2019-awards

NOMINATIONS OPEN for Sir John Monash Awards

We all know someone who is the first to step forward when something needs to be done.

You can acknowledge the difference this person makes to others in Monash and share their story by nominating them in the Sir John Monash Awards.

The awards recognise the achievements of Monash volunteers. This is an opportunity to celebrate and recognise the outstanding work of people in our community.

Nominees and winners will be invited to attend an award ceremony later this year when they will be honoured at a night of celebration. It’s a fantastic night and we’d love to see as many nominees as possible there.

In the meantime, get started on those nominations and let’s shine a light on our wonderful Monash volunteers!

The eight categories in the Sir John Monash Awards are:

SIR JOHN MONASH AWARDS

- » Multicultural Champion
- » Active Monash
- » Outstanding Advocate of People with Disabilities
- » Sustainability Leadership
- » Youth Leadership Award
- » Volunteer of the Year
- » Inspirational Women’s Leadership
- » Positive Ageing Leadership.

One of the winners from all these categories will be chosen as the overall winner of the Sir John Monash Award for Outstanding Leadership.

Nominations close on Sunday 14 June.

To nominate: ☎ 9518 3619

🌐 www.monash.vic.gov.au/monash-awards

Monash Civic Centre

📍 293 Springvale Road, Glen Waverley

🕒 10am to 4pm (Mon to Fri)

☎ 9518 3555

✉ mail@monash.vic.gov.au

☎ 9518 3444

🌐 www.monash.vic.gov.au

National Relay Service (for the hearing and speech impaired) 1800 555 660

Oakleigh Service Centre

📍 3 Atherton Road, Oakleigh

🕒 10am to 4pm (Mon to Fri)

We welcome your feedback about the Monash Bulletin:

☎ 9518 3678

✉ joanne.robertson@monash.vic.gov.au

Language Assist

普通话 9321 5485

Italiano 9321 5483

Ελληνικά 9321 5482

हिंदी 7005 3000

廣東話 9321 5481

Việt Ngữ 9321 5487

සිංහල 7005 3002

தமிழ் 7005 3003

한국어 9321 5484
Bahasa Indonesia 7005 3001



MESSAGE FROM Mayor Stuart James

When I spoke to you through these pages a month ago, I could hardly have imagined the changes we would be facing as a community, a nation and globally. These are truly unprecedented times.

This is the biggest health and economic crisis we have ever faced. But we are committed to supporting you however we can during these enormously challenging times.

We are here for you. Here's how:

- » We are continuing to monitor Federal and State government advice and responding quickly to any changes.
- » We have put in place measures to ensure our critical services continue. Your bins will still be collected. Immunisation of children continues and our Maternal and Child Health nurses are still here to support new parents and young families. It is important that support continues.
- » Our vulnerable and elderly community are a high priority, their care and comfort is paramount.

» We continue to provide Meals on Wheels with Council staff taking over from our volunteers as many of them are above the 70 year restriction threshold. Our personal care teams continue to support our frail elderly and our teams are calling these residents every few days to check in and have a chat. Social isolation is a huge concern at this time, and we are doing all we can to reduce this occurring.

» Our library teams are offering great online services and storytime videos as we know libraries are so important to our community.

We have also introduced significant changes to our hardship policy to give businesses and residents who need it some breathing space for their rates payments. We all have to carry this load together, and we want to give our businesses and our community the best chance to bounce back when the crisis is over.

Essentially, what these decisions mean is that we are here for you for the long haul.

I have always felt fortunate to be a Councillor and now Mayor of this community of Monash but what



these few weeks have taught me is that this is an extraordinary organisation, led by an exceptional team. Our Council is unanimous in its way forward to deal with this crisis and our staff have undertaken outstanding work behind the scenes to ensure critical services continue.

I could not be prouder to be Mayor of this great city.

Today, it is not business as usual, far from it, but we continue to be there for you and together, we will get through this to the other side.

If you're interested in finding out more about what I've been up to around our city, like my [Facebook](#) @crstuartjames or follow me on [Instagram](#) @crstuartjames and join me on the journey.

NEXT COUNCIL Meeting

The next Council Meeting will be held on **Tuesday 28 April** from 7pm at the Monash Civic Centre (293 Springvale Rd, Glen Waverley). The meeting's agenda will be published on Council's website from 5.30pm on **Thursday 23 April**. Monash residents and ratepayers can ask questions at the meeting, with questions to be submitted to Council by 2pm on Tuesday 28 April.

With public meeting restrictions in place due to the Coronavirus pandemic, we would encourage people to view meetings via our livestreaming service at webcast.monash.vic.gov.au

Currently the Mayor will read any questions from the public and provide a response over the livestream. A written response will also be provided.

Note: this information is valid at time of printing this publication. For more recent updates visit:

www.monash.vic.gov.au/meetings
9518 3555

TELL US YOUR stories

We know the community of Monash is something special. That we are one of the most diverse communities in Victoria but also one of the most welcoming.

We want to hear from you about what you are doing during this time of crisis. We know there are lots of good news stories out there – here's your chance to tell us!

Maybe you've got great neighbours and are socialising together from a distance?



Maybe you know of a business that has found a way to continue their services?

Tag us on our social channels using **#thisismonash**.
[Facebook](#) @cityofmonash
[Twitter](#) @Monashouncil

We'll feature stories on:
www.monash.vic.gov.au
as well **#bettertogether**
#weareinthistogether
#kindnessmatters

UPDATE ON Council services and facilities

Council is continuing to provide critical services to the community during the Coronavirus pandemic but has had to temporarily close some in line with advice from the Federal and State Governments.

CONTINUING SERVICES

Aged Care & Meals on Wheels

These services are continuing following strict hygiene and social distancing measures. Meals on Wheels are delivered to the door only.

Customer Service

Our service centres at the Monash Civic Centre (293 Springvale Road, Glen Waverley) and the Oakleigh Service Centre (3 Atherton Road, Oakleigh) remain open but we have introduced changes to the times we are open and to meet social distancing requirements.

Hours of operation from 10am-4pm.

Where possible we encourage you to seek our assistance by phone, email, video conference & online:

☎ 9518 3555

✉ mail@monash.vic.gov.au

🌐 www.monash.vic.gov.au (webchat)

Waste Transfer Station

The Transfer Station is open from 7.30am-3pm, 7 days.

Kerbside bin collection

Bins are still being collected. Place

your bins out the night before your collection day and make sure the bin is not overfilled and the lid is closed.

Immunisation

All community immunisation sessions need to be booked online at Trybooking - Monash Immunisation Sessions.

We are also asking that just 1 adult accompanies their child/children to the immunisation session.

Contact our immunisation team:

☎ 9518 3534

✉ immunisation@monash.vic.gov.au or the Maternal Child Health central booking number on ☎ 9518 3662.

Council updates

We will continue to provide frequent updates about the coronavirus and our response to it. We encourage our community to check our website, follow our Facebook page and subscribe to Monash eNews to keep in touch with us. [Follow us:](#)

📘 Facebook @cityofmonash

🐦 Twitter @MonashCouncil

Sign up for our eNewsletter

Closed Services and Facilities

All library branches (Clayton, Oakleigh, Glen Waverley, Mount Waverley, Wheelers Hill and Mulgrave). Some online services including video storytime and ebooks are available. [Visit](#) www.monlib.vic.gov.au

Monash Gallery of Art, Aquatic and Recreation Centres, Monash Youth

Services. All playgrounds, skate parks, fitness stations, table tennis tables, bouldering walls, BBQs and drinking fountains.

Please note: this information was up to date at the time of going to print. Please refer to our website for more recent updates.

SUBURBAN RAIL Loop and Glen Waverley update

Several projects in the Glen Waverley Activity Centre will be reassessed while the Suburban Rail Loop Authority (SRLA) undertakes investigation works for its preferred station locations in Monash.

Glen Waverley is one of the locations for the State Government's Suburban Rail Loop (SRL) project. Council has three inter-related projects within the Activity Centre that could be affected:

- » The mixed use, multi-level car park at 31-39 Montclair Avenue, which is in the detailed design phase
- » Stage 1 Kingsway streetscape renewal works that were dependant on the development of the Montclair project
- » The advertising and sale of Council-owned properties at 14 Bogong Avenue and 155 Coleman Parade, Glen Waverley.

The SRL will eventually connect every metropolitan train line from Cheltenham to Werribee. Stage one is Cheltenham to Box Hill, which includes stations at Clayton (superhub), Glen Waverley and Monash University (Clayton).

Until the SRLA has decided its preferred option for Glen Waverley, any further planning and work on the Montclair project and the sale of the two properties in Bogong Ave and Coleman Parade are on hold.

However, while this is being determined Council will consider, at a future date, whether it can bring forward the Kingsway streetscape works.

We will continue to update the community as these investigations progress.

You can view the Council report here:

🌐 www.monash.vic.gov.au/suburban-rail-loop

☎ 9518 3555

✉ mail@monash.vic.gov.au

SEEKING A SMARTER solution for household rubbish

In the south east we have some of Melbourne's fastest growing suburbs, and the population is expected to grow substantially in coming years. More people will produce more rubbish and it will need to go somewhere.

Yet landfills in the south east of Melbourne are filling up and no more are planned to be built. So Councils will have to transport large amounts of rubbish across Melbourne to other landfills.

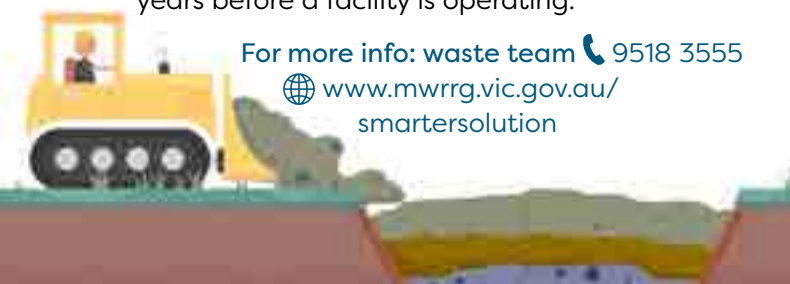
The Metropolitan Waste and Resource Recovery Group (MWRRG) is partnering with 15 Councils from Melbourne's south east to seek proposals from industry for a smarter way to deal with household rubbish - through advanced waste processing.

Advanced waste processing solutions are proven technologies that recover valuable materials or produce energy from household rubbish. They are used safely and reliably around the world in Europe, North America and Asia.

The first step is a tender for an Expression of Interest to identify businesses with the right experience and capability to design, build and operate a facility. It will take another two years before a preferred bid is selected.

No decisions have been made yet regarding the type or location of any facilities. This will be identified during the procurement process. It will be five to six years before a facility is operating.

For more info: waste team ☎ 9518 3555
🌐 www.mwrrg.vic.gov.au/smartersolution



AWM 002435

ANZAC DAY 2020 update

The traditional ANZAC Day service is held to recognise the Australia and New Zealand Army Corps and service of those who did not return from war.

However this year, due to the Coronavirus pandemic, commemorative services will not go ahead as planned.

The services cancelled in Monash are:

- » Sunday 19 April ANZAC 2020 - March and Ceremony at Coleman Parade Glen Waverley
- » Wednesday 22 April ANZAC Reflections - ANZAC Walkway Mount Waverley Community Centre
- » Wednesday 22 April ANZAC Day School Service - Cenotaph Central Reserve Glen Waverley
- » Saturday 25 April ANZAC Day Dawn Service - Glen Waverley and Oakleigh.

There will be a single dawn service at the Melbourne Shrine of Remembrance on ANZAC Day, 25 April.

However, members of the public are being asked not to attend.

The ANZAC Day march through Melbourne's CBD and the midday service at the Shrine of Remembrance have also been cancelled.

YOUNG WOMEN'S Leadership Program online

The Young Women's Leadership Program is now available entirely online.

This FREE program is for young women or young people identifying as female, aged between 15-20

years of age who live, study, work or recreate in the City of Monash and are looking to build

leadership skills, talk about

women's issues, and learn to leap over barriers to achieve goals.

Participants will need access to a computer with a camera, microphone and good internet connection.

The program covers leadership, public speaking, financial independence, friendships, relationships and everything in between.

It runs for 10 weeks on Tuesdays, 4.30pm-6.30pm. Starts 14 April and ends 16 June. Delivered completely online.

For more info and to find out how to join contact: ☎ 9518 3900

✉ siobhan.hardiman@monash.vic.gov.au

🌐 www.monash.vic.gov.au/Young-Womens-Leadership-Program



COUNCILLOR NEWS

Cr Robert Davies



The Monash community is facing its toughest challenge in decades. The economic hardship brought on by government initiatives to protect our community's health are truly devastating for so many. As an owner of a local business which provides an essential service, I know how much current circumstances have impacted and how difficult it will be for many businesses to recover from this turmoil. I will certainly be here, working to bring business back to Monash.

At Council, we are doing our best to ensure our employees, our vulnerable community members, and other groups who rely on Council services are looked after to our best ability.

We have already:

- » Implemented a Pandemic plan
- » Closed all aquatic centres, Council halls, and libraries
- » Restructured work arrangements for Council employees to ensure the continuation of essential services
- » Provided relief to street traders, removing fees from 1 March
- » Introduced video conferencing and social distancing procedures for Council meetings and facilities
- » Cancelled numerous Council events and festivals.

We are also looking at how Council can utilise its considerable balance sheet to provide assistance to those that need it. This could be through a variety of ways, including rates deferment in cases of hardship, fee reductions, a rate freeze or other initiatives. I have asked management to find substantial multi-million dollar savings in next year's budget (starting 1 July) so that we can fund these initiatives, which are focused on our residents and ratepayers. Increasing rates while economic hardship is so pervasive is certainly not desirable.

For those members of community groups who are lacking engagement with their communities, I believe there are a variety of online video conferencing, functions, games, and other tools to assist with combating isolation. Take a look, you may be pleasantly surprised! All the best.

Feel free to contact me on the details below:

 Robert.Davies@monash.vic.gov.au  0416 000 777

YOUR Councillors



You can contact Councillors via phone or email. Letters can be mailed to: PO Box 1, Glen Waverley 3150

Glen Waverley Ward



Cr Geoff Lake
0411 645 281
Geoff.Lake@monash.vic.gov.au



Cr Lynnette Saloumi
0466 465 355
Lynnette.Saloumi@monash.vic.gov.au

Mount Waverley Ward



Cr Brian Little
0407 878 033
Brian.Little@monash.vic.gov.au



Cr Rebecca Paterson
0437 959 163
Rebecca.Paterson@monash.vic.gov.au



Cr MT Pang Tsoi
Deputy Mayor
0466 465 376
[MTPang.Tsoi@monash.vic.gov.au](mailto:MT Pang.Tsoi@monash.vic.gov.au)

Mulgrave Ward



Cr Robert Davies
0416 000 777
Robert.Davies@monash.vic.gov.au

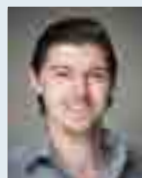


Cr Paul Klisaris
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Cr Shane McCluskey
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Oakleigh Ward



Cr Josh Fergeus
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Josh.Fergeus@monash.vic.gov.au



Cr Stuart James
Mayor
9518 3524 /
0413 184 250
Stuart.James@monash.vic.gov.au



Cr Theo Zographos
0430 316 911
Theo.Zographos@monash.vic.gov.au

NEW Community Directory 2020 is here

The Community Directory 2020 is now available. It contains information on services, groups and activities available in Monash. Please note that some services or activities will not be happening for the foreseeable future due to the COVID-19 virus (Coronavirus). This is a very challenging situation – something unprecedented and highly unpredictable on a global scale.

We will provide updates to our website at www.monash.vic.gov.au about Council services. For updates on other organisations, please check their website or call them directly.

If you'd like a copy mailed to you please phone our Customer Service Team on:

☎ 9518 3555

✉ Emily.Webb@monash.vic.gov.au

PUT YOUR BIN within easy access

So our waste collection drivers can avoid manually handling bins at this current time, contractor Solo Resource Recovery asks that you leave your bins in an accessible location, like the edge of your driveway, not behind vehicles or other bins.

If your bins are not within reach of the truck's mechanical arm, they may not be emptied immediately.

If your bin is missed, move it to the edge of your driveway or somewhere with clearer access and let us know and our contractor will come back and pick it up.

We thank you for your cooperation and understanding during this time.

For more info or to report a missed bin collection: ☎ 9518 3555



CARE for your pets

Agriculture Victoria has released a fact sheet with advice for animal owners during the COVID-19 or coronavirus pandemic.

There is currently no evidence that animals play a role in the spread of COVID-19 or that animals become sick. However, there are still things animal owners can do to care for themselves and their animals.

You should continue to follow general good hygiene and biosecurity practices before and after handling animals, their food or equipment, or after washing food/water bowls:

- » wash hands often with soap and running water, for at least 20 seconds. Dry with paper towel or hand dryer. Try not to touch your eyes, nose or mouth
- » cover your nose and mouth with a tissue when you cough or sneeze. If you don't have a tissue, cough or sneeze into your upper sleeve or elbow.

Have a plan for how your animals will be cared for if you cannot look after them, and make sure the person you will be trusting with caring for your animals is willing to take on the responsibility.

Ensure you have sufficient food, litter or any medications your animals may need, just in case you need to self-isolate for a few weeks.

If you are diagnosed with COVID-19 you MUST follow the direction of health authorities.

If you must be around animals while you are in quarantine or sick, you should:

- » minimise contact with animals
- » wash your hands before and after handling animals
- » avoid kissing, being licked by, sharing food or sleeping with your animals
- » prevent your animals from interacting with other people.

There is no need to test animals for COVID-19.

View the full fact sheet here: [Agriculture Victoria fact sheet for animal owners: !\[\]\(6b6d798a1e19654494a6892c667d44da_img.jpg\) agriculture.vic.gov.au/agriculture/emergencies/coronavirus/covid-19-advice-for-animal-owners](http://agriculture.vic.gov.au/agriculture/emergencies/coronavirus/covid-19-advice-for-animal-owners)

For more information on COVID-19, go to the Department of Health and Human Services:

[!\[\]\(9033280e3e1a3e4096a67f3c99a0cdee_img.jpg\) www.dhhs.vic.gov.au/coronavirus](http://www.dhhs.vic.gov.au/coronavirus)





Ten ways to reduce your risk of coronavirus

- **WASH** hands often with soap and running water, for at least 20 seconds. DRY with paper towel or hand dryer.
- **TRY** not to touch your eyes, nose or mouth.
- **COVER** your nose and mouth with a tissue when you cough or sneeze. If you don't have a tissue cough or sneeze into your upper sleeve or elbow.
- **ISOLATE** yourself at home if you feel sick. If you take medication ensure you have adequate supplies.
- **PHONE** your GP first if you need medical attention. They will tell you what to do.
- **CONTINUE** healthy habits: exercise, drink water, get plenty of sleep, and now is the time to quit smoking. Call the Quitline 137 848.
- **DON'T** wear a face mask if you are well.
- **BUY** an alcohol-based hand sanitiser with over 60 per cent alcohol.
- **GET** the flu shot (available April).



Find out more

www.dhhs.vic.gov.au/coronavirus

If you are concerned, call the

Coronavirus hotline 1800 675 398 (24 hours)

Please keep Triple Zero (000) for emergencies only